

Charlotte Health and Sanitation Ordinance
Residential Trash, Garbage, and Other Non-Recyclables
Chapter 10 Sec. 10-104 through 10-109

Bulky Items: Items such as household furnishings, household appliances, mattresses, box springs, lawn equipment, and similar household items.

- Pickup of bulky items must be specifically scheduled with Solid Waste.
- Pickup date will coincide with the neighborhood's regular collection day.
- Bulky items must not be placed at the curbside any sooner than the day before the collection date.
- Bulky items that will not be picked up include:
 - Dirt, rocks, nails, boards with nails protruding, propane and oxygen tanks, glass blocks, marble, cross ties, duct or sheet metal, concrete or concrete blocks, brick, floor coverings (except carpeting, padding, or rugs), fence or pipe posts with concrete attached to them, sand, central air conditioning or heating units, pallets (unless broken in small pieces with nails removed), ceramic tile, sheet rock, roofing or plaster resulting from homeowner repairs, or any building material resulting from contractual work or commercially related activities.

- Appliances must be completely emptied and strapped such that it is impossible for a child to obtain access to it.

Roll-Out Containers:

- Allowed two per household.
- Must not be placed at the curbside any sooner than the day before collection, and must be removed from the curb by midnight of the day of collection.

Penalties:

- For first time offenders, and depending on the severity of the violation, a Notice of Violation may be issued, giving the property owner seven days to become compliant. A \$50.00 citation may or may not be issued. If compliance is not evident after seven days, the inspector may hire a contractor to remove items.
- For repeat offenders, a \$50.00 citation is issued. The inspector may immediately hire a contractor to remove items.*
- Property owners are responsible for the cost of contractor services. If not paid within 30 days, the City places a lien on the property. Property owners may appeal a citation and/or an assessment for contractor services.

* There is often a gap of approximately 3 days from when a contractor is hired for debris removal and when the contractor performs the work.