

Charlotte Water's Industrial Sewer Charges are proposed to change in 2023*

Why do industries receive these charges?

Wastewater treatment plants are designed to treat domestic (residential) strength wastewater. Industries require additional oversight and treatment costs, which are reflected in these charges.

When are rates changing?

- July 1, 2023 and January 1, 2024
- Starting July 1, 2024, incremental annual adjustments are expected

Why are rates changing?

- Industrial rates were last updated in 2011
- Charlotte Water operates under cost recovery model
- Extensive plant and system upgrades, operational cost increases (power, chemicals, etc)

How much can I expect my bill to increase?

Each business is unique, so there is no "one size fits all" answer to how bills will change. Your bill is based on how much water you use and your wastewater composition. In general, the more you use, the more you pay and the higher the concentration of chemical oxygen demand (COD), total suspended solids (TSS) or Ammonia discharged, the more you will pay.

Upcoming Rate Changes for Monitored Industries

July 1, 2023

Industrial waste charge:
\$0.38/Ccf
Ammonia: \$2.42/pound
COD: \$0.12/pound
TSS: \$0.24/pound

January 1, 2024

Industrial waste charge:
\$0.50/Ccf
Ammonia: \$3.04/pound
COD: \$0.12/pound
TSS: \$0.32/pound

Industrial and Commercial Sewer Charges

- All monitored and non-monitored industries incur the Industrial waste charge
- Monitored industries incur Ammonia, COD and TSS charges
- Ammonia, COD, and TSS concentrations charged in pounds (lb)
- Industrial Waste charge is applied per Ccf. 1 Ccf is 748 gallons

Who can I contact to learn more?

For more information about these rate changes, please contact Bill Gintert, Environmental Compliance Manager, at bill.gintert@charlottnc.gov