Better Bus Plan



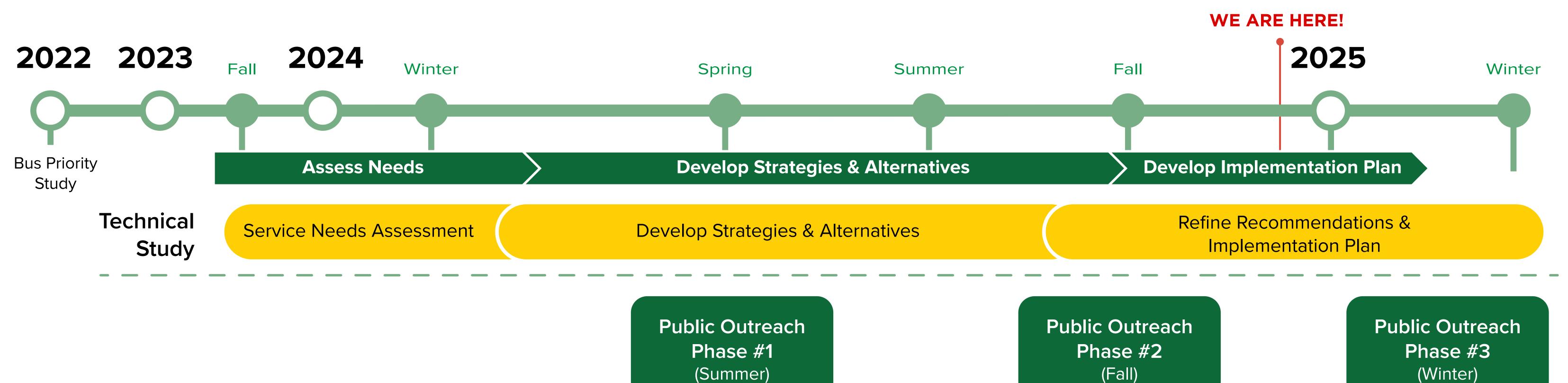
What is the CATS Better Bus Plan?

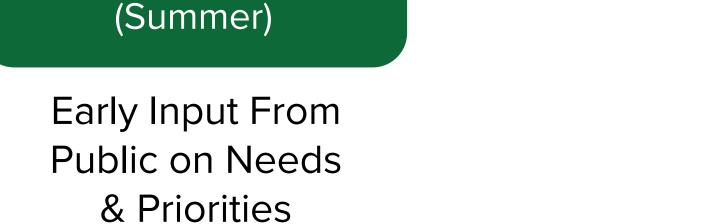
This phase of planning focuses on making bus services better by building upon recommendations from the Envision My Ride: Bus Priority Study and moves towards implementing new service for customers who ride the bus network.

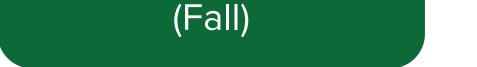
Public Engagment Objectives

- Introduce the Better Bus network
- Collect preliminary feedback using a open and inclusive process on the route alignments
- Create development scenarios that will be used for the Transit System Plan Update
- Improve bus services for everyone, especially in areas that need them most









Present Draft Recommendations

Present Draft Implementation Plan

Why Change the Bus Network?



MAKE IT EASIER FOR PEOPLE TO

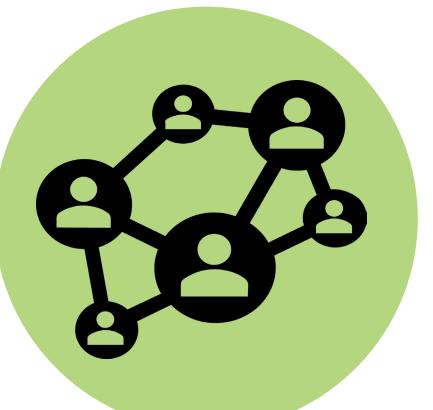


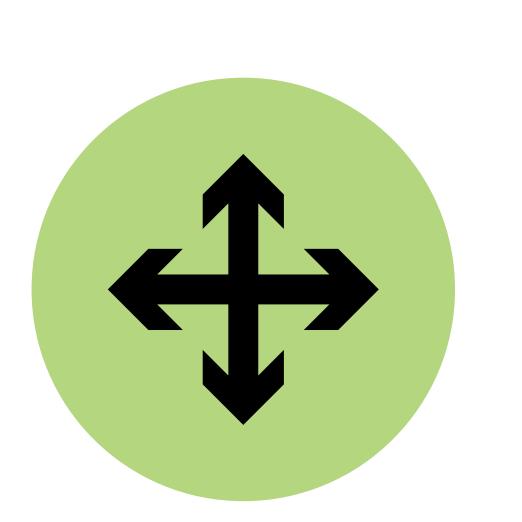
MAKE BUS TRIPS FASTER

Opportunity to Engage



USE BUS SERVICE





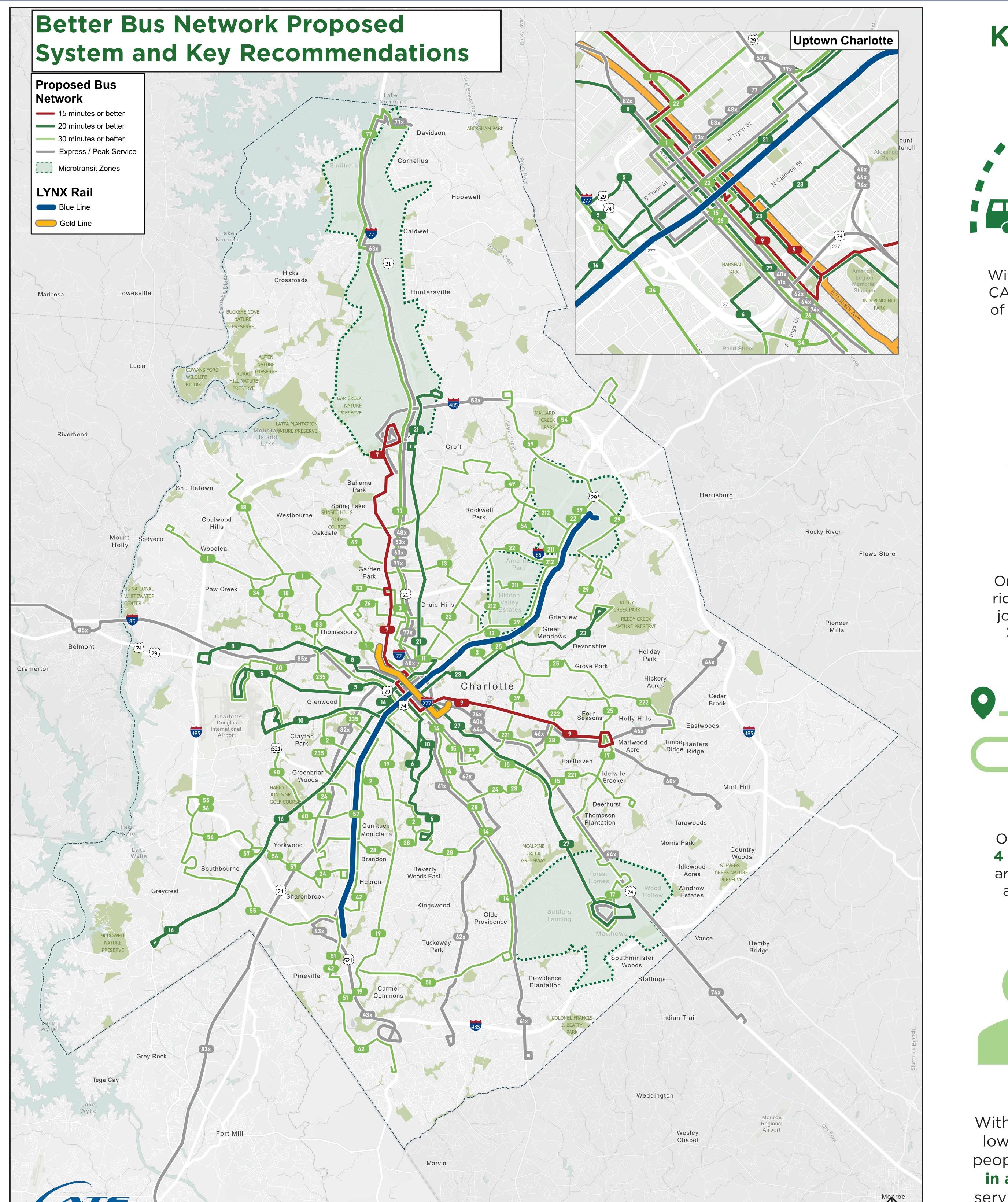
IMPROVE ACCESS TO COMMUNITIES AND CROSS-TOWN CONNECTIONS

IMPROVE BUS SERVICES IN COMMUNITIES WITH LIMITED MOBILITY OPTIONS

Scan here to review the proposed network and provide your feedback



Better Bus Plan





Key Benefits



With the Better Bus Network, CATS would cover **26% more** of Mecklenburg County (+38

sq. miles)



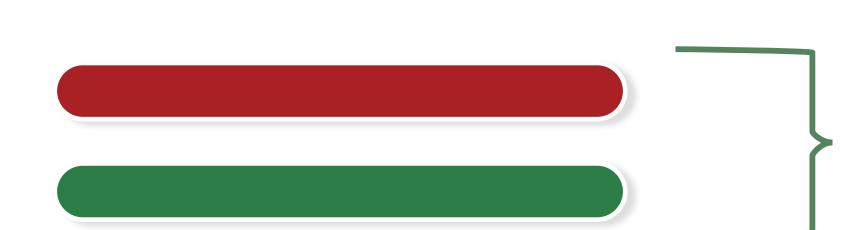
On the Better Bus Network, riders can access **30% more** job opportunities and **over 35% more** essential jobs within 30-minutes



On the Better Bus Network **4 additional grocery stores** are available to low-income and minority populations throughout the day.



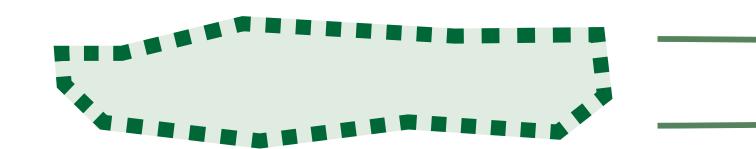
With the Better Bus plan, both low-income populations and people of color have **increased** in access to high-frequency service by **approximately 13%.**



Create a high frequency network Improve 10-15 Routes at 20 Minutes or Better

Increase Peak Service Across the System to 30 Minute Frequency

Expand Hours for Express Routes



Continue and Expand Microtransit Program

Improving 10-15 Routes at 20 Minutes or Better would serve **60% of existing ridership**

۸iles

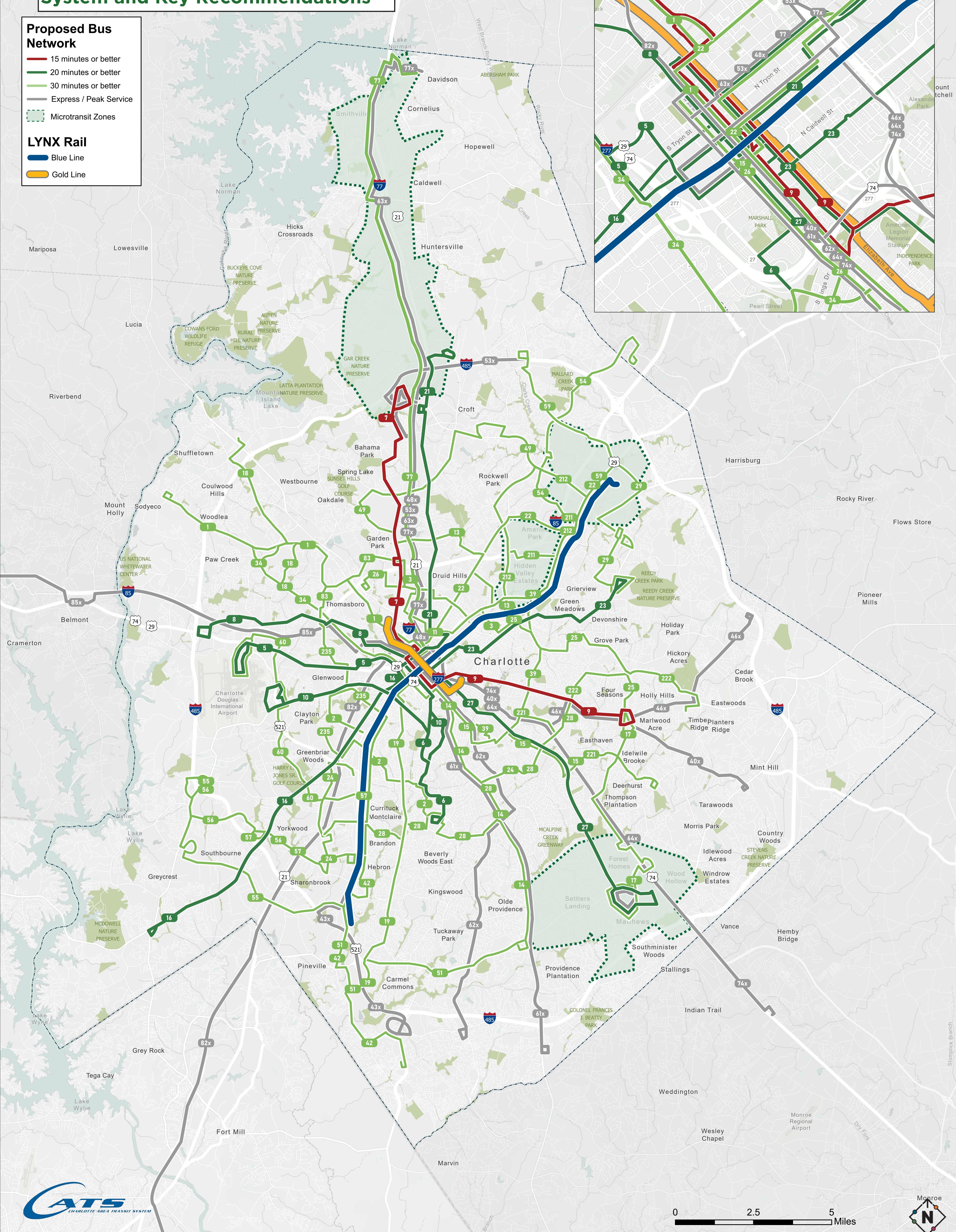
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Between **36-42%** of populations gained access to transit with the implementation of microtransit services.



Better Bus Network Proposed System and Key Recommendations



Uptown Charlotte

29

Understanding Mobility Needs

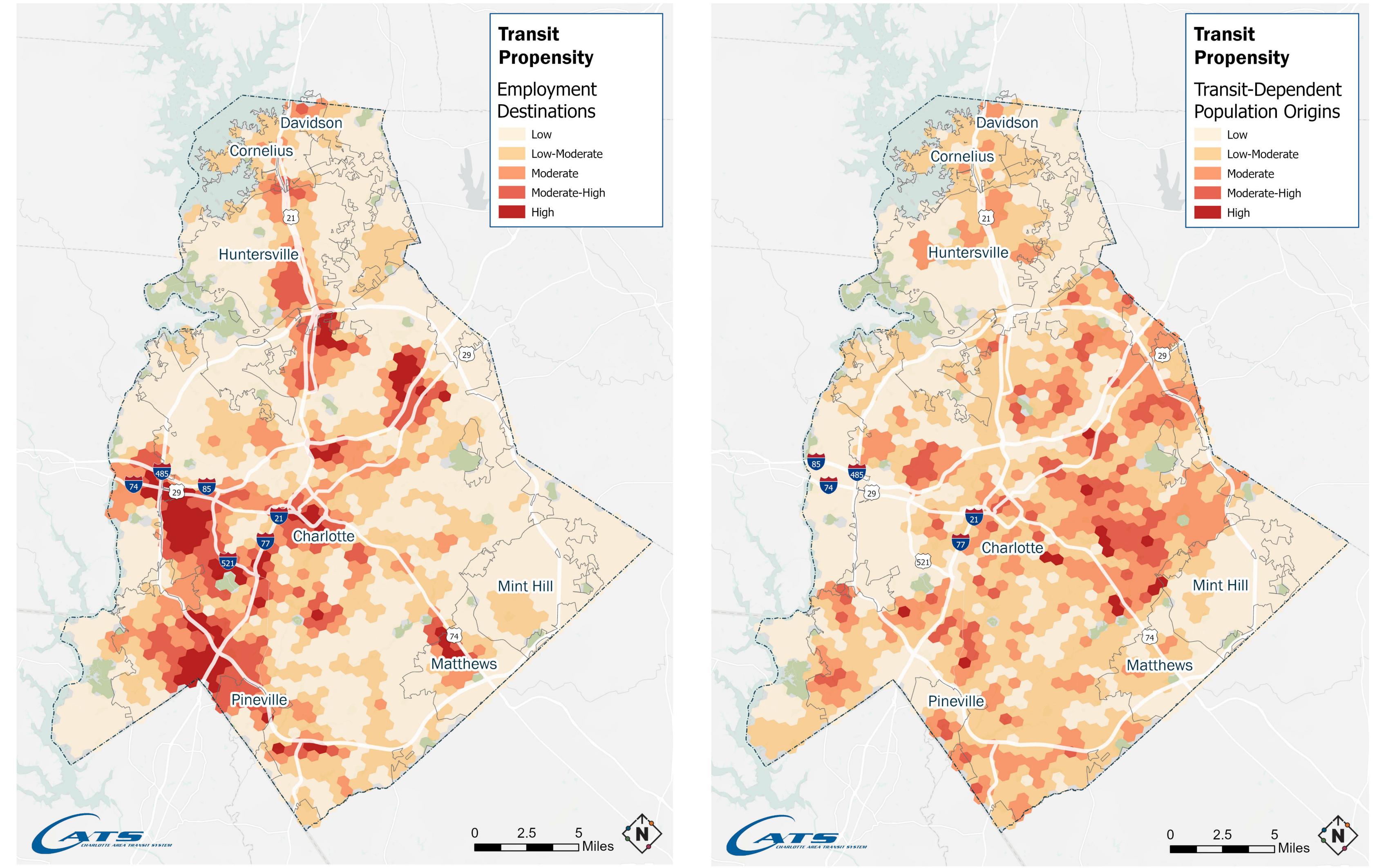


Jobs

Housing

Davidson Cornelius

Low Low-Moderate Moderate Moderate-High



Analysis provides a framework connecting need to opportunity

Understanding service priorities provides a strategic approach

if new funding is secured.

Service focus will be on frequency and quality



Emerging Trends

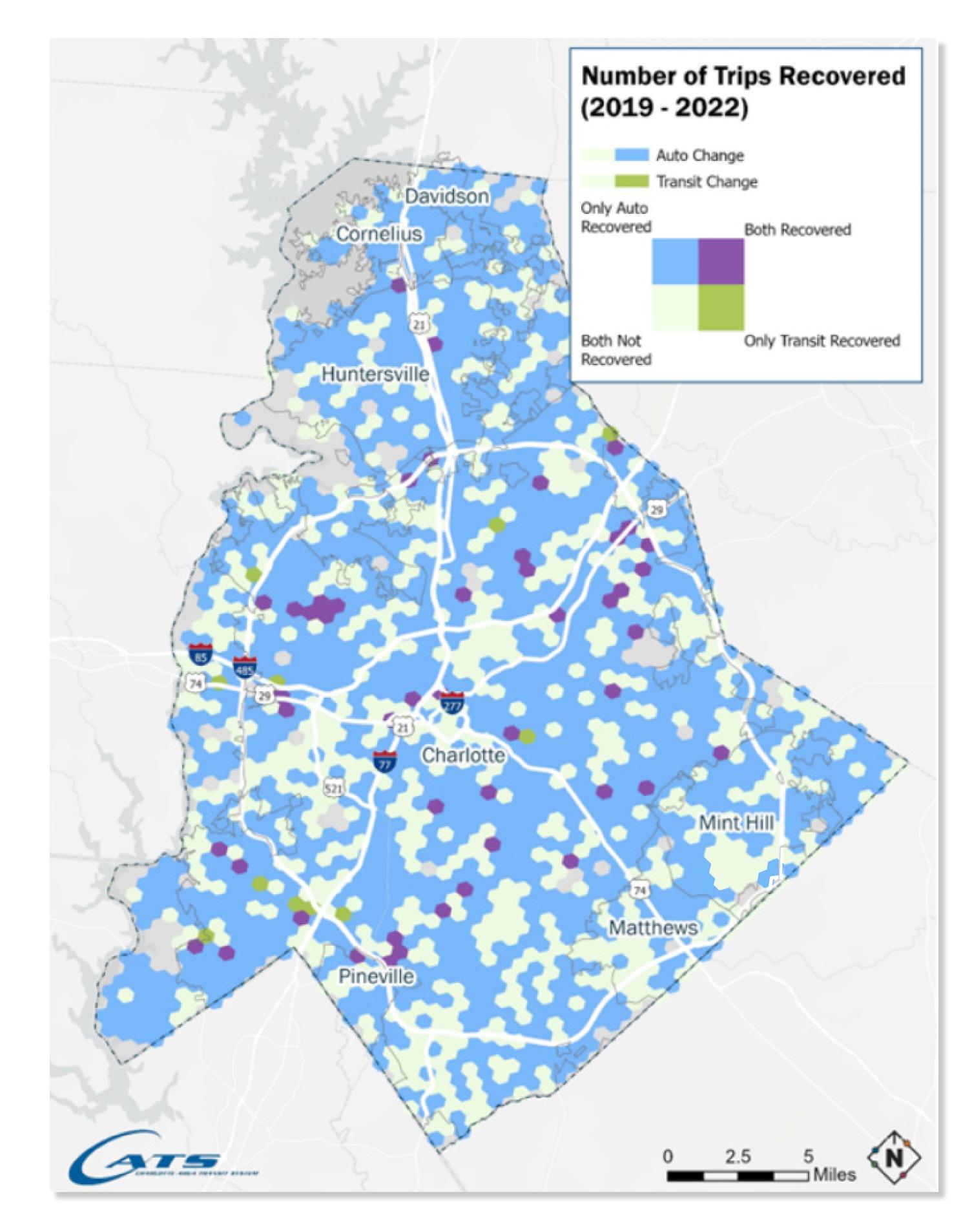


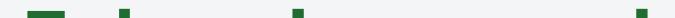
Envision My Ride: Goals Adopted 2022

Improving time

- More frequent service
- Consistent schedules
- Priority bus treatments

Automobile and Transit Recovery





Enhancing experience

- Bus stop, amenity, and ADA improvements
- Mobility hubs

Increasing access

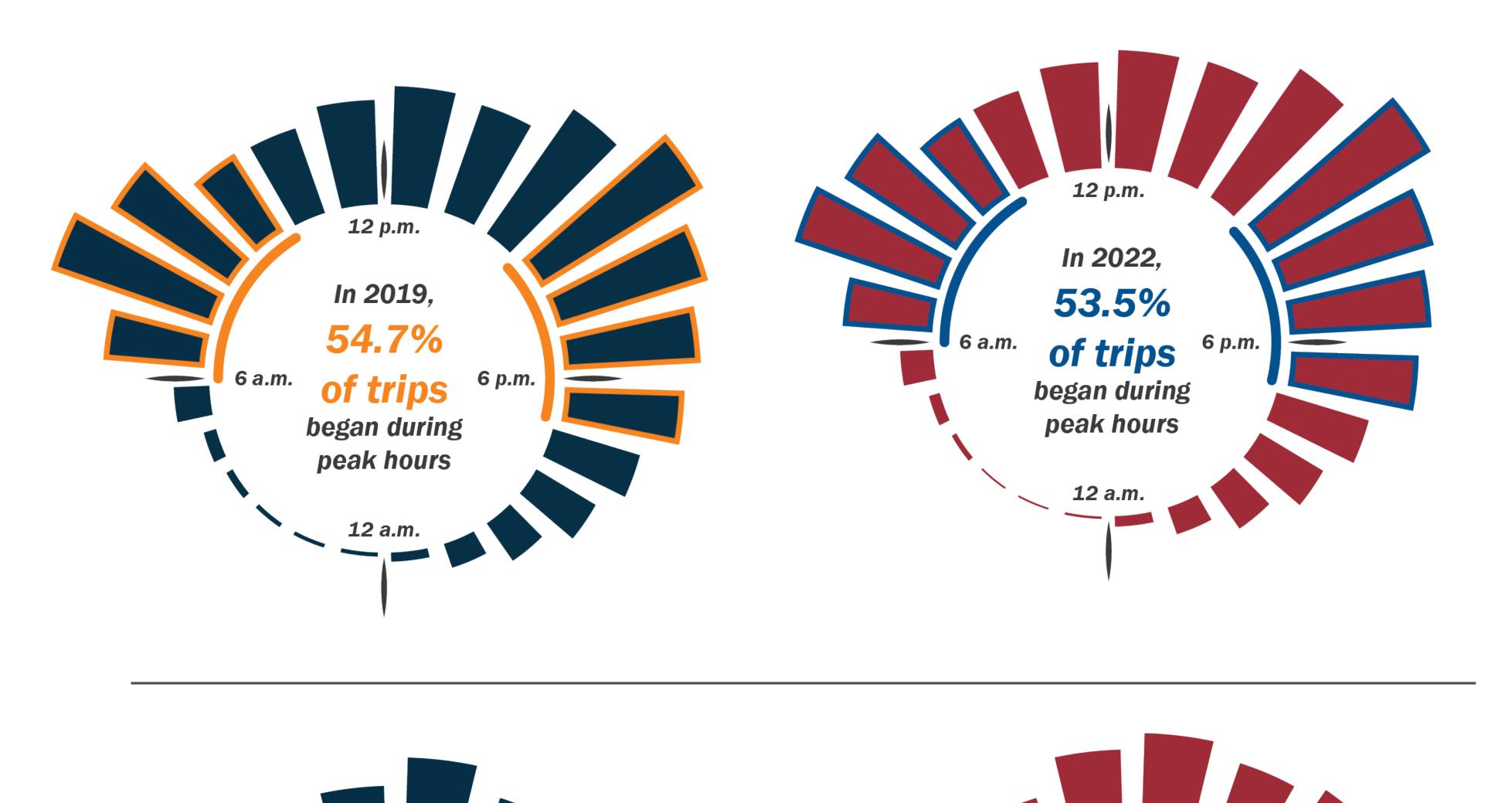
- New crosstown connections
- First/last mile and on-demand solutions
- A single app for microtransit

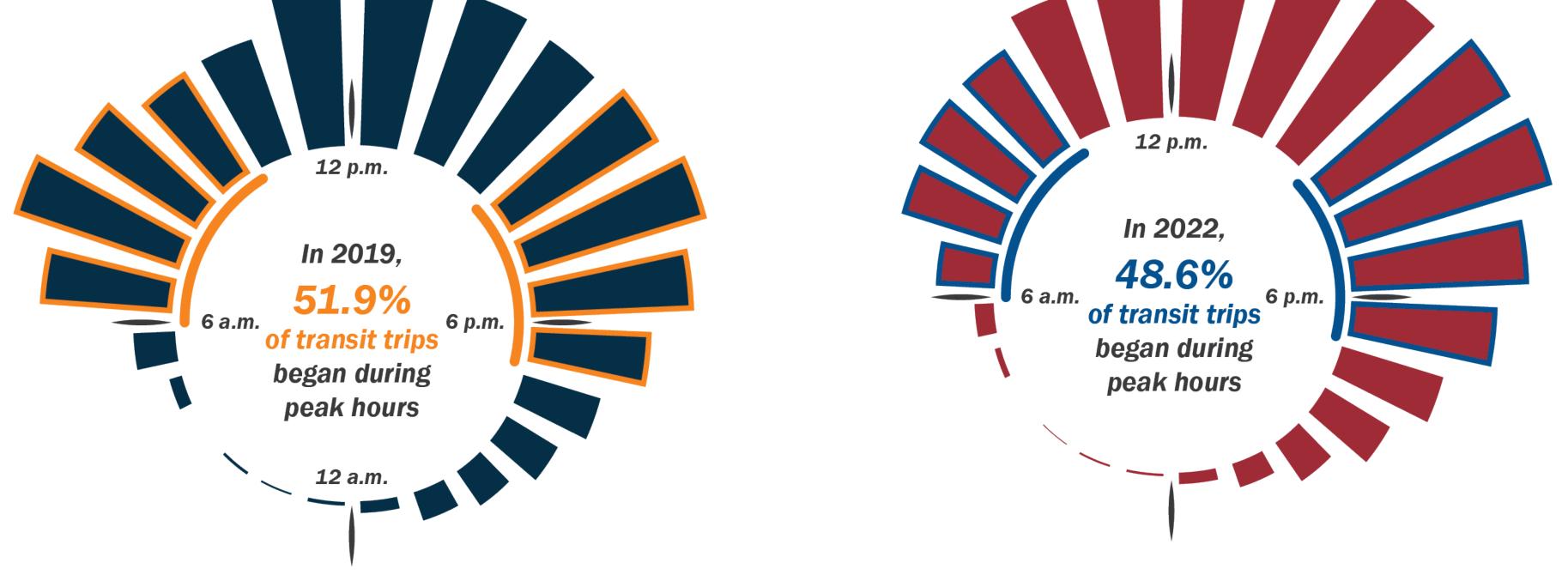
Auto trips have fully recovered in most subareas, **but no subareas** showed a complete rebound in transit usage.

Emerging work-from-home trends decreased travel "peakiness", more significantly for transit trips.

Leverage emerging travel trends: The shift towards more flexible work and the varied impact on travel behavior across different times of the day presents an opportunity for CATS to tailor its services by enhancing offpeak (midday and evening) and weekend services for essential riders.

Existing and Emerging Travel Patterns



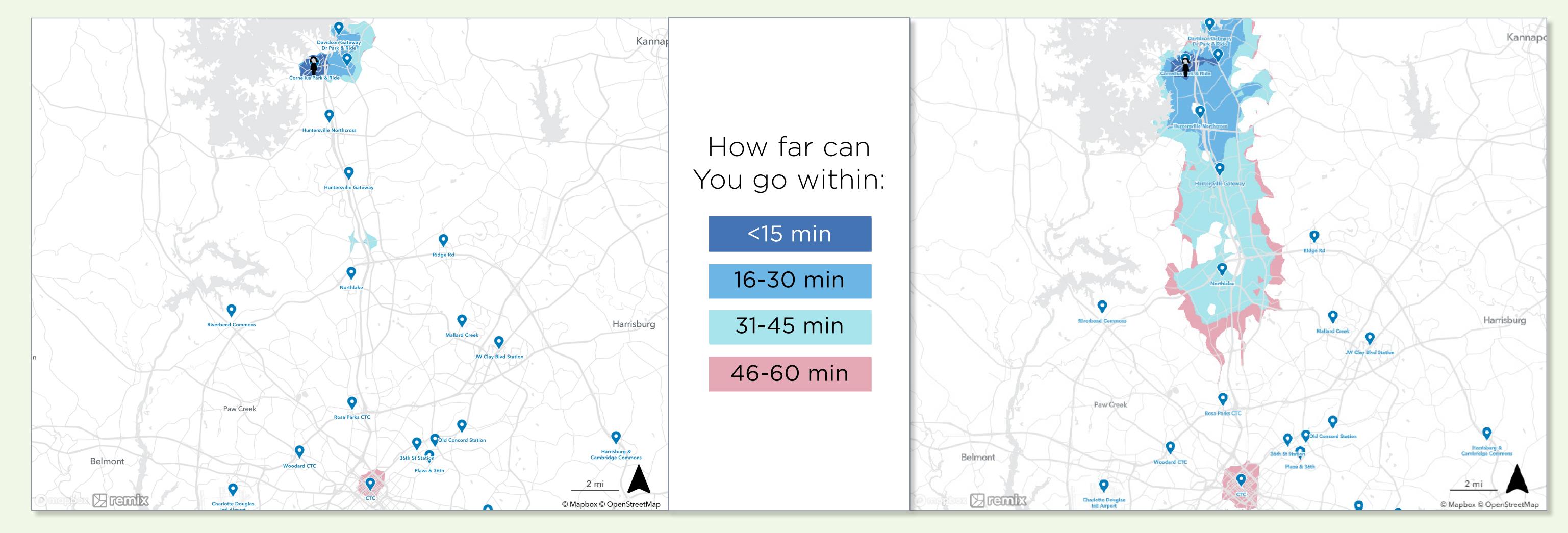




Visualizing Access in Davidson / Cornelius / Huntersville

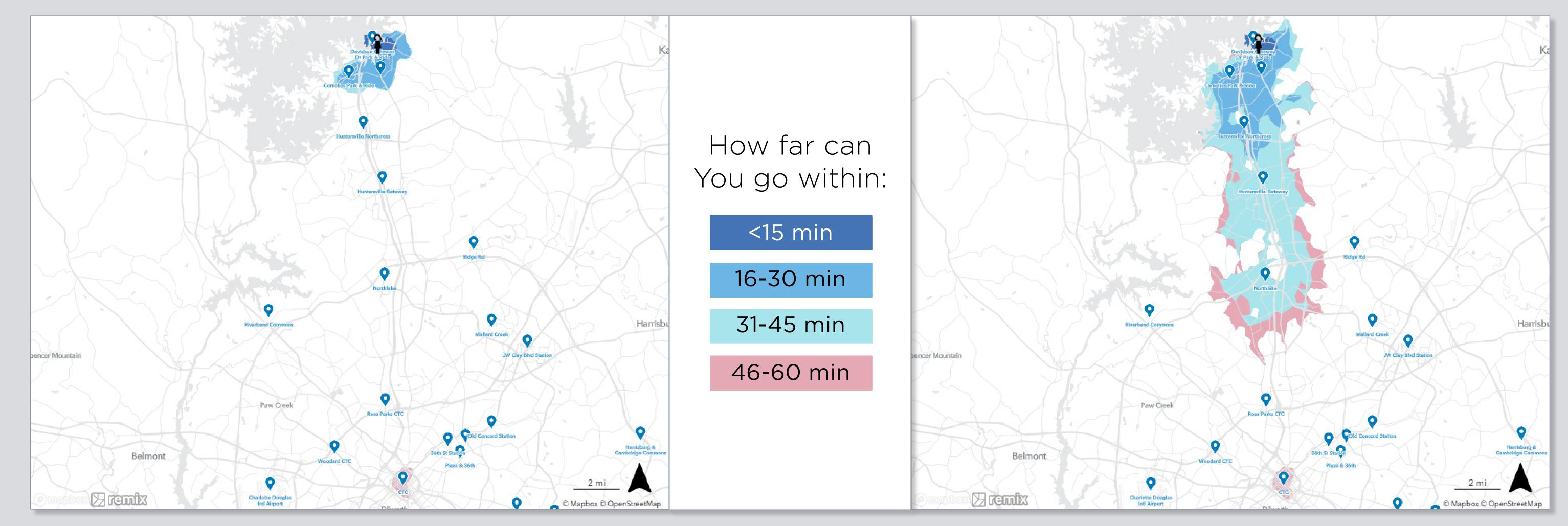
Existing Network: Cornelius

Better Bus Plan Network: Cornelius



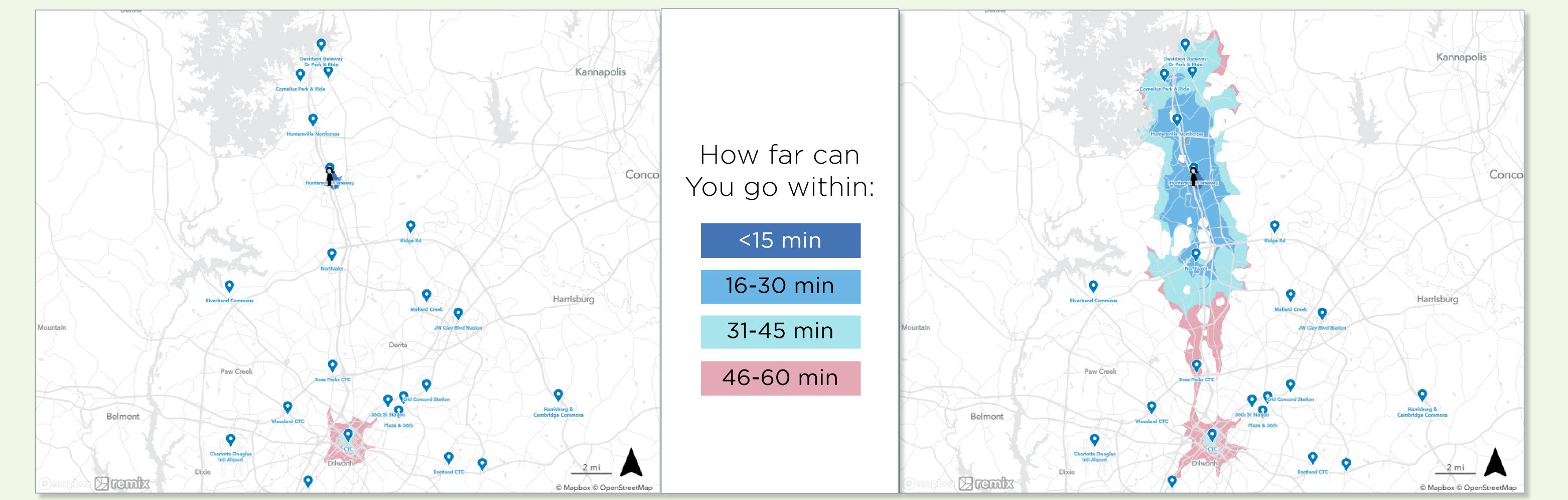
Existing Network: Davidson

Better Bus Plan Network: Davidson





Better Bus Plan Network: Huntersville





Visualizing Access in Mint Hill / Matthews / Pineville



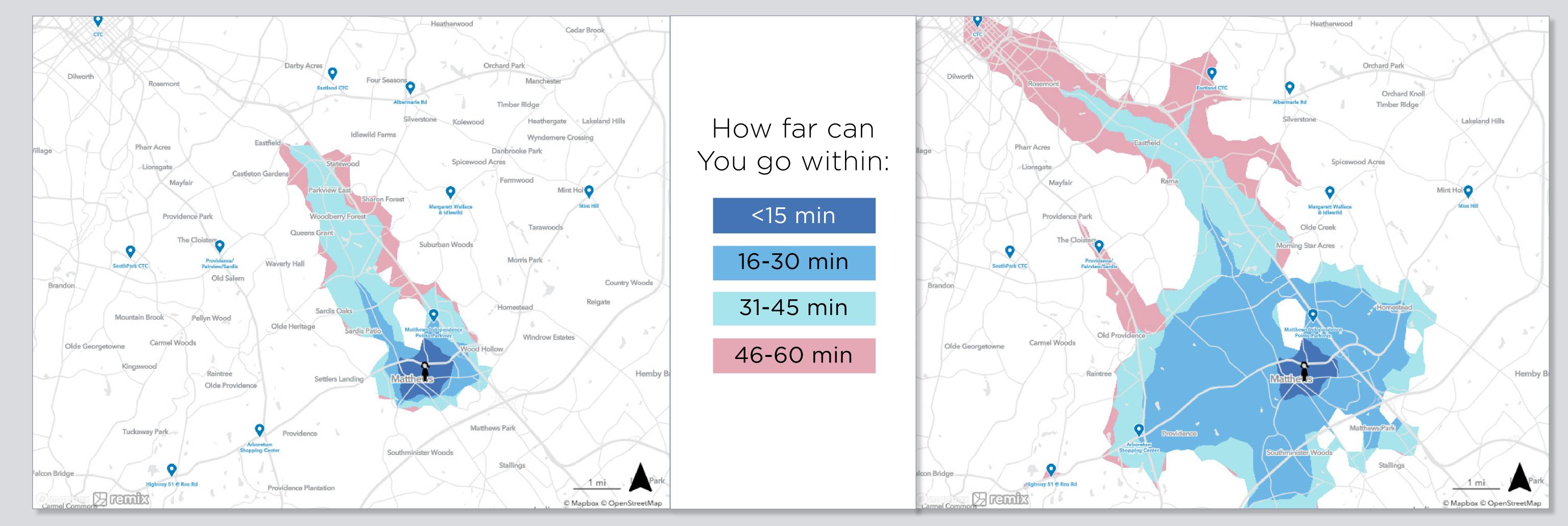
Existing Network: Mint Hill

Better Bus Plan Network: Mint Hill



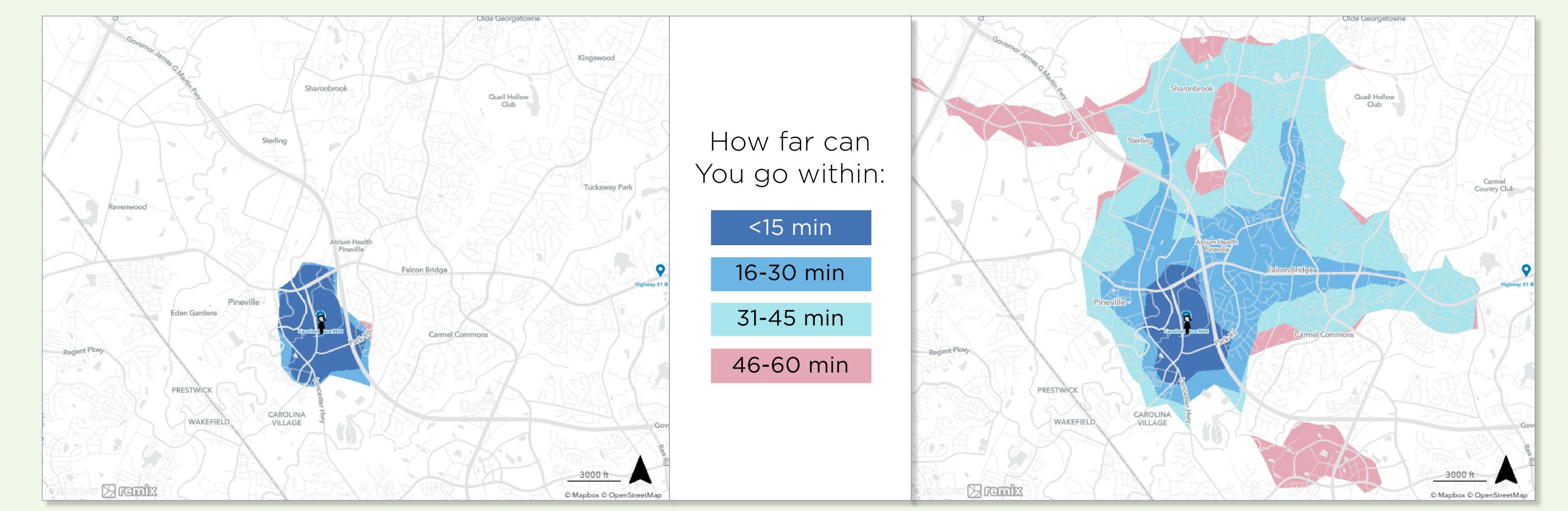
Existing Network: Matthews

Better Bus Plan Network: Matthews



Existing Network: Pineville

Better Bus Plan Network: Pineville





Visualizing Access in Uptown



