# **Mecklenburg County Crisis Intervention Team**

## A pre-booking Jail Diversion Program

CIT is a community-based collaboration between law enforcement, mental health agencies, consumers and family members, National Alliance on Mental Illness (NAMI)-Charlotte, and Central Piedmont Community College (CPCC).

Law Enforcement Officers are frequently front-line responders to persons in crisis with a serious mental illness. In an effort to better prepare officers to respond to these individuals, a number of communities (more than 500 in the



US) have developed a **Crisis Intervention Team (CIT)** program. These initiatives are modeled after the parent program which began in 1988 in Memphis, Tennessee. At the end of 2021, Mecklenburg County had trained over 1800 sworn law enforcement officers.

## The Three Components of CIT Programs:

- 1. **Intensive training** Police officers and other first responders receive up to 40 hours of training regarding mental illness, co-occurring disorders, and response strategies.
- 2. **Strong mental health partnerships** Police and mobile crisis workers who respond to people in crisis seek viable options for linking individuals with mental health treatment in lieu of arrest.
- 3. **Significant mental health consumer and family involvement** Consumer and family advocates are integrally involved in the design and implementation of local CIT programs.

**CIT** is a specialized law enforcement response to people in serious mental health crisis. Carefully selected volunteer patrol officers receive Crisis Intervention Team training in a 40-hour certification course where they learn:

- Recognizing signs of mental illness for persons in crisis
- Basic diagnosis and medication knowledge
- Verbal de-escalation skills
- Community resource information
- How CIT works and how it fits into each department's operations

#### **CIT STEP-BY-STEP**

Family member or other person calls 911 for mental health crisis.

- 1. Patrol Officer dispatched; when mental health crisis is identified CIT officer is called to the scene.
- 2. CIT Officer assesses situation utilizing verbal de-escalation and other learned skills then determines best course of action; if more extensive mental health assessment is needed Mobile Crisis can be called to the scene.
- 3. Mental health consumer receives appropriate services while coordination with Criminal Justice System maintains accountability.

# 2022 CIT for Law Enforcement Training Dates

- February 28-March 4 \*Dual Class
- April 4-8
- June 13-17
- August 1-5
- September 12-16
- October 24-28 \*Dual Class



#### **Contacts**

For more information and additional contacts, visit: MeckNC.gov/CIT

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# **Community Partners**

Atrium Healthcare

Alliance Health

Alexander Youth Network

Charlotte Mecklenburg Schools

CIT Center at the University of Memphis

Abound Health (formerly DDRI)

Hope Haven

InReach

Independence Fund

KinderMourn

Mecklenburg County CIT Video

Mecklenburg County Criminal Justice

**Services** 

Mental Health America

Monarch

Pat's Place Child Advocacy Center

The Relatives

NAMI CIT Center

Roof Above

Veteran's Bridge Home

Anuvia Prevention and Recovery

Alzheimer's Association

Brain Injury Association of NC

Charlotte Resiliency Project

CIT International

**CPCC** 

Hope House

Innervision

**International House** 

Let's Talk About It.. The Autism Center

Mecklenburg County Community Support

Services

Mecklenburg County Community Resource Center

Mecklenburg County Recovery Court

Mobile Crisis Team

Moore Place

**NAMI** Charlotte

Promise Resource Network

Teen Health Connection

Thompson's Child and Family Focus

The Arc of NC

