### Tarifas de transporte

<table>
<thead>
<tr>
<th>Tipo de Servicio</th>
<th>Costo</th>
<th>Información Adicional</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pase local semanal</td>
<td>$12.00</td>
<td>Incluye hasta 5 recorridos por semana con hasta 4 personas. El pasaje está disponible para personas que viven o trabajan en el área de Charlotte. El costo incluye un pasaje para el miércoles.</td>
</tr>
<tr>
<td>Pase local de diez recorridos</td>
<td>$44.00</td>
<td>Incluye hasta 10 recorridos por mes con hasta 4 personas. El pasaje está disponible para personas que viven o trabajan en el área de Charlotte. El costo incluye un pasaje para el miércoles.</td>
</tr>
</tbody>
</table>

### Horario de servicio al cliente

- **Lunes a Viernes:** 8:00 a.m. a 5:00 p.m., de lunes a viernes. Atencion personalizada disponible para atender via el 704-336-RIDE (7433) o en línea en el sitio web de CATS (www.ridetransit.org).
- **Sábados y Domingos:** Horario de servicio reducido con atención personalizada disponible para atender via el 704-336-RIDE (7433) o en línea en el sitio web de CATS (www.ridetransit.org).

### Objetos perdidos y encontrados

- **Si pierde un objeto en un vehículo o en el centro de transporte:** Póngase en contacto con nuestro departamento de atención al cliente al 704-336-RIDE (7433). Siempre que sea posible, indique el nombre del centro de transporte, la hora aproximada en que el objeto fue perdido y cualquier otra información relevante. Si el objeto no se encuentra en nuestro inventario, también puede llegar a nosotros a través de nuestro sitio web (www.ridetransit.org) o de nuestro departamento de atención al cliente.
- **Si recibe un objeto perdido:** Si recibe un objeto perdido, póngase en contacto con nuestro departamento de atención al cliente al 704-336-RIDE (7433) para informarles sobre el objeto. También puede llegar a nosotros a través de nuestro sitio web (www.ridetransit.org) o de nuestro departamento de atención al cliente.

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**Transferencias**

Las tarifas de transporte son cumulativas para personas que tienen permiso de transporte reducido. Los horarios de las transferencias varían en el centro de transporte de Charlotte. Las transferencias para pasajeros con discapacidades y estudiantes son gratuitas. Los pasajeros deben mostrar su tarjeta de identificación de transporte y los estudiantes deben mostrar su tarjeta de identificación de transporte. Las transferencias se realizan por hasta 80 transferencias y solo son viables para el primer año académico de entrada o estudiante joven (LRT).

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**Información de servicio al cliente**

- **Lunes a Viernes:** 8:00 a.m. a 5:00 p.m., de lunes a viernes. Atencion personalizada disponible para atender via el 704-336-RIDE (7433) o en línea en el sitio web de CATS (www.ridetransit.org).
- **Sábados y Domingos:** Horario de servicio reducido con atención personalizada disponible para atender via el 704-336-RIDE (7433) o en línea en el sitio web de CATS (www.ridetransit.org).

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Effective July 1, 2016
Passengers must show valid proof of status when paying a half fare or showing a Reduced Fare ID card is required. Transfers are valid for up to 90 minutes of a half fare or showing a Reduced Fare ID card is required. Transfers are valid for up to 90 minutes (Local to Express) and are not transfered due to the cost of the interchange. 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