



# USER FEES

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# FY 2022 User Fees

User fees are costs charged to those who receive certain governmental services or use governmental facilities. These fees are categorized as regulatory or non-regulatory:

Regulatory user fees recoup costs associated with providing specific services that are required by law. These fees are associated with regulatory programs such as land use permits, subdivision reviews, dance hall licenses, and hazardous chemical permits.

- Effective July 1, 2005, City Council adopted a cost recovery policy in which the rate for each regulatory user fee should cover 100 percent of the cost to perform the service. The fully allocated cost recovery model includes direct and indirect costs. Staff time is an example of direct costs. Facility cost is an example of indirect costs.
- Included in the FY 2022 Budget is the continuation of the City Council’s Regulatory User Fee Policy of a fully allocated cost recovery rate of 100 percent for regulatory user fees. It includes a provision to allow the City Manager to recommend exceptions to the 100 percent regulatory user fee recovery for specific services as part of the annual budget process in order to:
  1. Avoid significant jumps in price from year to year
  2. Ensure regulatory compliance
  3. Account for service costs that may include or be dedicated to public involvement
- Regulatory user fees are calculated based on the annual operating budget and are primarily driven by the complexity of the service and amount of staff time spent on each service and number of occurrences. Regulatory user fees may fluctuate from year to year because they are based on the annual operating budget.
- The appendix at the end of the User Fee section includes a detailed step-by-step example of the regulatory user fee cost recovery calculation.

## FY 2022 Regulatory User Fee Highlights

The city’s User Fee Ordinance requires the City Manager to notify City Council of any new or increased fees through the budget process. In accordance with City Council’s cost recovery policy, the FY 2022 User Fee schedule recovers 100 percent of costs for the majority of regulatory fees. The average cost recovery for the combined regulatory user fees increased from 92.7 percent to 93.1 percent. The FY 2022 User Fees include a General Fund subsidy of 6.9 percent.

### Summary of Recovery Rate for General Fund Regulatory User Fees

Department/Regulatory Service	FY 2020 Recovery Rate	FY 2021 Recovery Rate	FY 2022 Recovery Rate	FY 2022 Subsidy Rate
1 Storm Water Services: Land Development	100%	93.0%	N/A <sup>1</sup>	N/A <sup>1</sup>
2 Transportation: Land Development & Right-of-Way	99.0%	85.7%	76.7%	23.3%
3 Planning, Design & Development: Land Development, Rezoning, Subdivision, and Zoning Administration	97.9%	91.5%	97.4%	2.6%
4 Fire: Fire Code and Plans Review	100%	100%	100%	0.0%
5 Police: Adult Businesses, Carnival, Dance Halls, and Passenger Vehicle For Hire	65.1%	59.5%	49.7%	50.3%
6 City Clerk’s Office: Legal Advertisements-Rezoning	100%	100%	100%	0.0%
<b>Total Percentage (based on revenue projections)</b>	<b>97.8%</b>	<b>92.7%</b>	<b>93.1%</b>	<b>6.9%</b>

<sup>1</sup>Beginning in FY 2022, these fees will be collected in the Storm Water Operating Fund.

The FY 2022 User Fees, along with the percentage of General Fund subsidy for regulatory fees, are included in the User Fee Schedule by department. New or restructured regulatory fees include the following:

- Land development services transferring from General Services to Storm Water Services
- Transportation created multiple fees to better recover costs related to the services the department provides, including reviews of plan revisions, as well as restructured right-of-way encroachment fees
- Planning, Design & Development restructured Commercial Zoning Plan Review fees

Non-regulatory user fees recoup costs associated with all other city services or facilities that are unrelated to regulations. These fees are associated with programs such as city-owned cemeteries and airport landing fees.

The fees associated with non-regulatory services are calculated using different methods than regulatory fees because City Council’s policy does not require non-regulatory fees to recover a specific percentage of the costs incurred by the city agency in the provision of the service. Aviation fees, for example, are based on negotiated contracts or to comply with federal requirements for the Airport to be financially self-sufficient. The goal for cemetery fees is to be competitive in the market while providing quality, affordable services, and stable perpetual care.

# FY 2022 User Fees

New non-regulatory fees include a new Internal Clinic Services fee to recover the costs of providing care to animals entering the city's Animal Care and Control system and a new fee for Land Development Expedited Review Revision for Transportation.

The following pages detail the rates for regulatory and non-regulatory user fees. This section also includes storm water fees and select water and sewer fees.

## Regulatory Fees

### 1. Charlotte Department of Transportation - Land Development and Right-of-Way

- FY 2022 User Fees include:
  - Ten new user fees to improve the alignment of fees with the costs of providing services, including:
    - Fees for transportation impact studies for Urban Plan reviews associated with the Transit-Oriented Development ordinance and submitting revisions/amendments to plans, which require additional resources to provide;
    - Application fees for festivals and parades to capture the staff time dedicated to initially reviewing application. This is also benefits applicants by delaying the payment of the full amount of the permit for a festival or parade until the application is approved;
    - A separate fee for right-of-way encroachment for single-family lots to capture the lower cost of providing these reviews compared to commercial right-of-way encroachments.

### 2. Planning, Design and Development Department - Land Development, Rezoning, Subdivision, and Zoning Administration

- FY 2022 User Fees include:
  - One new Construction Inspector position
  - Restructured Commercial Zoning Plan Review Fees
  - No new fees

### 3. Charlotte Fire Department - Fire Code and Plans Review

- No new fees, and fees recover 100 percent of fully allocated costs

### 4. Charlotte-Mecklenburg Police Department - Adult Business, Carnival, Dance Hall, and Passenger Vehicle for Hire permits

- No new fees, and all fees remain unchanged from FY 2021

### 5. City Clerk's Office - Legal Advertisements for Rezoning Petitions

- No new fees and an increase of 27.6 percent for Legal Advertisements to fully recover cost for English advertisements and to expand to Spanish advertisements

### 6. Storm Water Services - Land Development

- Transition from the Department of General Services in the General Fund to the Storm Water Services enterprise fund to centralize the management and administration of land development services related to storm water infrastructure and regulation
- FY 2022 User Fees include no new fees

### 7. Charlotte Water - Back Flow and Subdivision Plans Review/Inspection

- FY 2022 User Fees include:
  - One new Senior Engineer position and one new Plans Review Engineer position

### 8. Charlotte Area Transit System - Plans Review & Right-of-Way Management Fees

- No new fees, and fees recover 100 percent of fully allocated costs

# FY 2022 User Fees

## Non-regulatory Fees

### 9. Aviation

- Airline fees are based on Aviation's cost-recovery model. FY 2022 non-regulatory fees include the following:
  - Airline Fees:
    - Terminal rental rates decrease by one percent
    - Landing fees, federal inspection service (international), and loading bridge fees decrease from FY 2021
    - Common use gate/holdroom, common use ticket counter, and baggage fees increase from FY 2021
  - Ground Transportation Operators:
    - Fees remain unchanged from FY 2021
  - Parking Fees:
    - Hourly Deck rate daily maximum increases by 20 percent and changes from a per half hour to a per hour billing basis
    - Daily Deck and Daily North maximum rate increases by 20 percent
    - Long Term Lots and Business Valet fees increase by 42.9 percent and 14.3 percent respectively
  - Rental Rates:
    - Ground and office rental rates remain unchanged from FY2021
    - Warehouse/Office rental rates changed by a range of a decline of seven percent to an increase of 48 percent
    - The minimum FBO Hangar rental rate declined by seven percent
  - Tenant Fees:
    - Employee parking adds two new tiers of parking cards, Premium and Premier, in addition to the Standard parking card

### 10. City Clerk's Office

- Voluntary Annexation Petition fee remains at \$400
- Passport Fees remain the same as in FY 2021

### 11. General Services

- Multiple cemetery fees (including cremations and opening and closing fees for adults) increase, while several perpetual care charges are reduced. These adjustments are to ensure cemetery fees remain aligned with private providers.
- No new fees
- Public parking rates at the Charlotte Mecklenburg Parking Deck remain the same as in FY 2021
- Telecommunication tower fees remain the same as in FY 2021

### 12. Storm Water Services - Land Development

- Transition from the Department of General Services in the General Fund to the Storm Water Services enterprise fund to centralize the management and administration of land development services related to storm water infrastructure and regulation.
- No new fees, and fees remain the same as in FY 2021

### 13. Planning, Design & Development - Land Development

- Fees remain the same as in FY 2021

### 14. Charlotte-Mecklenburg Police Department – Animal Care and Control

- Adoption fees remain unchanged from FY 2021 to encourage animal adoptions
- A new Internal Clinic Services fee is created to recover the costs of providing care to animals entering the city's Animal Care and Control system

### 15. Solid Waste Services

- Fees for annual solid waste collection and disposal for multi-family and single-family residences increase by \$7.36, from \$67.66 to \$75.02 annually
- Small Business Solid Waste fee remains unchanged

# FY 2022 User Fees

## Non-regulatory Fees (continued)

### 16. Charlotte Department of Transportation

- A new Land Development Expedited Review Revision fee is created to improve the alignment of fees with the cost of providing services including submitting revisions to plans, which require additional resources to review
- Inclusion of the city's existing E-scooter Permit fee, which the city has been piloting, in the user fee schedule

### 17. Charlotte Water

- Charlotte Water Land Development Expedited Review remains at \$6,810

## Other Fees

### 18. Storm Water Fees

- Storm Water fees increase by an average of 3.2 percent from FY 2021 across all tiers

### 19. Charlotte Water – Water and Sewer Fees

- The fixed billing fee per month remains unchanged at \$4.22 for both water and sewer service
- The availability fee charge per month remains unchanged at \$1.29 for water and \$8.70 for sewer service
- Each water volume tier and the non-residential water volumetric rate slightly increase approximately five percent
- The sewer volumetric rate increases from \$5.19 to \$5.43 for all sewer customers, while the industrial rate remains unchanged at \$0.27
- The connection fee increases from \$2,933 to \$3,020 for residential water and from \$4,005 to \$4,383 for residential sewer
- The system development fee increases from \$846 to \$1,000 for residential water and from \$2,618 to \$3,214 for residential sewer
- The typical monthly total water and sewer bill for residential customers is estimated to be \$70.39 in FY 2022, an average increase of \$2.33 per month
- The typical bill assumes 5,236 gallons or seven Ccf used each month. Based on the current rate structure, users consuming more than the typical level of consumption are charged a higher rate to encourage conservation and responsible use of this resource

# FY 2022 User Fees

Transportation				
1. Regulatory Fees: Land Development and Right-of-Way	FY 2021	FY 2022	% Change	% Subsidy
<b>A. Land Development Permits and Fees:</b>				
Commercial Building/Driveway Permit/Site Plan <sup>1</sup>	\$655	\$470	-28.2%	0.0%
Commercial Plan Revision	N/A	\$475	N/A	0.0%
Rezoning - Conventional	\$605	\$850	40.5%	40.0%
Rezoning - Conditional (Minor) <sup>1</sup>	\$605	\$850	40.5%	22.1%
Rezoning - Conditional (Major) <sup>1</sup>	\$5,500	\$6,335	15.2%	0.0%
Subdivision Processing <sup>1</sup>	\$1,160	\$870	-25.0%	0.0%
Subdivision Plan Revision	N/A	\$495	N/A	0.0%
Subdivision Sketch Review	N/A	\$480	N/A	0.0%
Urban Reviews	\$1,420	\$1,205	-15.1%	0.0%
Urban Plan Review-Major	N/A	\$2,100	N/A	0.0%
Urban Plan Revision	N/A	\$725	N/A	0.0%
Minor Site Review/Administrative Fee	N/A	\$675	N/A	41.5%
<b>B. Right-of-Way Permits:</b>				
<b>Festival Permits:</b>				
Festival Permit Application	N/A	\$100	N/A	75.5%
Single Day (<300 attendees)	\$865	\$100	-88.4%	92.4%
Single Day (≥300 attendees)	\$865	\$1,100	27.2%	41.1%
Multi-Day (a permit is required for each day for the duration of the event)	\$2,200	\$2,500	13.6%	77.3%
<b>Parade Permits:</b>				
Parade Permit Application	N/A	\$100	N/A	46.6%
Small (< 1,000 attendees)	\$325	\$450	38.5%	30.9%
Large (≥1,000 attendees)	\$2,300	\$3,000	30.4%	20.7%
<b>Right-of-Way (ROW):</b>				
Right-of-Way Abandonment Pre-Submittal Administrative Fee	\$250	\$250	0.0%	87.4%
Right-of-Way Abandonment (one street/alleyway)	\$4,330	\$5,720	32.1%	0.0%
Right-of-Way Abandonment (additional street/alleyway)	\$2,000	\$2,000	0.0%	0.0%
Commercial Right-of-Way Encroachment	\$2,005	\$2,505	24.9%	25.0%
Commercial Right-of-Way Encroachment Amendment	N/A	\$1,500	N/A	92.3%
Single-Family Lot Encroachment	N/A	\$750	N/A	89.0%
<b>Temporary Infrastructure Permit:</b>				
Parklets, art, decorative items, and signal cabinet wraps	\$150	\$150	0.0%	97.0%
Food trucks	\$300	\$300	0.0%	88.7%
<b>Sidewalk Dining Permit</b>	\$1,350	\$1,350	0.0%	69.5%
<b>Valet Parking Permits:</b>				
New Annual Permit	\$500	\$500	0.0%	83.6%
Permit Renewals	\$200	\$250	25.0%	80.0%
Temporary Permit	\$150	\$250	66.7%	65.6%

<sup>1</sup>Transportation's portion; additional fees collected by Planning, Design and Development

# FY 2022 User Fees

Planning, Design, and Development				
2. Regulatory Fees: Rezoning, Land Development, Subdivision, and Zoning Administration	FY 2021	FY 2022	% Change	% Subsidy
<b>A. Rezoning:</b>				
Conventional	\$2,750	\$2,955	7.5 %	15.0 %
Conditional (Minor)	\$4,850	\$5,120	5.6 %	15.0 %
Conditional (Major)	\$8,900	\$9,415	5.8 %	15.0 %
Text Amendment	\$1,700	\$1,695	-0.3 %	15.0 %
Administrative Options	\$280	\$290	3.6 %	0.0 %
<b>B. Subdivision and Commercial Reviews and Inspections:</b>				
Minor Administrative	\$280	\$290	3.6 %	0.0 %
Commercial Inspection	\$1,085	\$1,330	22.6 %	0.0 %
Detention Inspection	\$115	\$130	13.0 %	0.0 %
Commercial Tree Ordinance Review and Inspection	\$1,430	\$1,700	18.9 %	2.3 %
Commercial Tree Preservation	\$1,220	\$1,435	17.6 %	0.0 %
Residential Tree Ordinance and Preservation Review and Inspection	\$2,965	\$3,600	21.4 %	6.8 %
Single Family Hold Release Inspection	\$70	\$80	14.3 %	0.0 %
Preliminary Single-Family (Streets) and Inspections	\$6,400	\$7,235	13.0 %	0.0 %
Preliminary Non-Residential and Inspections	\$3,830	\$4,385	14.5 %	0.0 %
Preliminary Plan Revisions and Inspections	\$1,040	\$1,115	7.2 %	0.0 %
Final Plats	\$1,170	\$1,360	16.2 %	0.0 %
Final Plats Revision	\$750	\$825	10.0 %	0.0 %
Not Subject Plats	\$450	\$470	4.4 %	0.0 %
Planned Multi-Family Review and Inspection	\$5,095	\$6,070	19.1 %	0.0 %
Planned Multi-Family Zoning Review and Inspection	\$2,530	\$2,470	-2.4 %	0.0 %
Sketch Plan Review	\$710	\$730	2.8 %	0.0 %
Commercial Zoning Plan Review <sup>1</sup>	N/A	\$820	N/A	0.0 %
Minor Commercial Zoning Plan Review <sup>1</sup>	N/A	\$155	N/A	0.0 %
Street Exceptions	\$580	\$580	0.0 %	0.0 %
Variances & Appeals	\$5,000	\$5,000	0.0 %	0.0 %
Urban Plan Review and Inspection	\$3,960	\$3,870	-2.3 %	0.0 %
<b>C. Zoning Administration:</b>				
Appeals (Residential)	\$335	\$365	9.0 %	0.0 %
Appeals (Non-Residential)	\$1,620	\$1,925	18.8 %	0.0 %
Variances (Residential)	\$780	\$840	7.7 %	0.0 %
Variances (Non-Residential)	\$1,720	\$1,840	7.0 %	0.0 %
Administrative Deviation (Residential)	\$310	\$320	3.2 %	1.4 %
Administrative Deviation (Non-Residential)	\$600	\$575	-4.2 %	0.0 %
Residential Single-Family Reviews	\$90	\$65	-27.8 %	2.2 %
Sign Permits	\$180	\$130	-27.8 %	0.0 %
Verification Letters	\$190	\$230	21.1 %	17.2 %
Zoning Use Permits	\$250	\$255	2.0 %	1.3 %
Amended Site Plan Approval	\$600	\$435	-27.5 %	0.0 %
Parking Reductions	\$250	\$250	0.0 %	0.0 %
Sign Flex	\$280	\$280	0.0 %	0.0 %
<b>D. Historic District Review:</b>				
Minor Review	\$610	\$775	27.0 %	24.9 %
Major Review	\$1,155	\$1,200	3.9 %	0.0 %
Major Review (with survey)	\$1,065	\$1,100	3.3 %	75.4 %

<sup>1</sup>The city plans to transition Commercial Zoning reviews from Mecklenburg County beginning July 1, 2021 and to implement these fees. If the transition is delayed, the current FY 2021 fees will continue to be collected by Mecklenburg County until the transition is complete. The current FY 2021 fees are: Construction costs of \$1 to \$3,000=\$210; \$3,001 to \$50,000=\$340; \$50,001 to \$100,000=\$815; \$100,001 to \$1,000,000=\$1,705; over \$1,000,000=\$1,790. RTAP/RTAC=\$330; CTAC=\$175.



# FY 2022 User Fees

Fire				
3. Regulatory Fees: Fire Code and Plans Review	FY 2021	FY 2022	% Change	% Subsidy
<b>A. Fire Code Permits:</b>				
ABC Inspection/Permit	\$135	\$135	0.0%	0.0%
Aerosol Products	\$135	\$135	0.0%	0.0%
Carbon Dioxide Beverage > 100 pounds	\$135	\$135	0.0%	0.0%
Combustible Dust Producing Operations/Pulverized Particles	\$135	\$135	0.0%	0.0%
Combustible Liquids Class 2 and 3 (25-60 gallons on property)	\$135	\$135	0.0%	0.0%
Covered Mall Buildings – Display-liquid or gas-fired equipment	\$135	\$135	0.0%	0.0%
Covered Mall Buildings – Retail Fixtures/Concessions	\$135	\$135	0.0%	0.0%
Covered Mall Buildings – Use of open flame producing equipment	\$135	\$135	0.0%	0.0%
Day Care/Group Homes – Renewable	\$135	\$135	0.0%	0.0%
Day Care/Group Homes – Non-Renewable	\$135	\$135	0.0%	0.0%
Dispensing of Flammable/Combustibles including service stations	\$135	\$135	0.0%	0.0%
Dry Cleaning Plants	\$135	\$135	0.0%	0.0%
Flammable Liquids Class 1 (5-50 gallons inside/10-50 outside)	\$135	\$135	0.0%	0.0%
Fuel Vehicle in Assembly Building	\$135	\$135	0.0%	0.0%
Fumigation and Thermal Insecticide Fogging	\$135	\$135	0.0%	0.0%
Hazardous Chemicals ≤110 gallons; 1,000 pounds	\$135	\$135	0.0%	0.0%
Hazardous Location Close Out	\$135	\$135	0.0%	0.0%
Heliport/Helistop	\$135	\$135	0.0%	0.0%
Lumber Storage/Yards and Woodworking Plants	\$135	\$135	0.0%	0.0%
Non-Mandated Inspection Fee	\$135	\$135	0.0%	0.0%
Re-inspection Fee (3rd Inspection)	\$135	\$135	0.0%	0.0%
Repair Garages	\$135	\$135	0.0%	0.0%
Temporary Membrane Structures, Tents, Canopies	\$135	\$135	0.0%	0.0%
Waste Handling (Junk Yards, Wrecking Yards)	\$135	\$135	0.0%	0.0%
<b>B. Fire Code Permits:</b>				
Amusement Buildings	\$205	\$205	0.0%	0.0%
Carnivals and Fairs	\$205	\$205	0.0%	0.0%
Combustible Fibers	\$205	\$205	0.0%	0.0%
Combustible Liquids Class 2 and 3 (61-500 gallons)	\$205	\$205	0.0%	0.0%
Combustible Storage Permit (over 2,500 cubic foot)	\$205	\$205	0.0%	0.0%
Compressed Gas	\$205	\$205	0.0%	0.0%
Cryogenic Fluids	\$205	\$205	0.0%	0.0%
Exhibits and Trade Shows	\$205	\$205	0.0%	0.0%
Explosives (Fireworks Indoors)	\$205	\$205	0.0%	0.0%
Explosives (Fireworks Sales)	\$205	\$205	0.0%	0.0%
Flammable Liquids Class 1 (51-500 gallons on property)	\$205	\$205	0.0%	0.0%
Hazardous Chemicals 111-1,100 gallons; 1,001-10,000 pounds	\$205	\$205	0.0%	0.0%
High Pile Storage	\$205	\$205	0.0%	0.0%
Places of Assembly	\$205	\$205	0.0%	0.0%
Spraying or Dipping Operations	\$205	\$205	0.0%	0.0%

# FY 2022 User Fees

Fire				
3. Regulatory Fees: Fire Code and Plans Review	FY 2021	FY 2022	% Change	% Subsidy
<b>C. Fire Code Permits:</b>				
Aviation Facilities	\$235	\$235	0.0 %	0.0 %
Combustible Liquids Class 2 and 3A (501-5,000 gallons on property)	\$235	\$235	0.0 %	0.0 %
Flammable and Combustible Liquids (Change type of contents in tank to a greater hazard than tank's design)	\$235	\$235	0.0 %	0.0 %
Flammable and Combustible Liquids (Dispensing from tank vehicles into motor vehicles)	\$235	\$235	0.0 %	0.0 %
Flammable and Combustible Liquids (Install, alter, remove, abandon tanks - AG/BG tank removal)	\$235	\$235	0.0 %	0.0 %
Flammable and Combustible Liquids (Manufacture, process, blend/refine)	\$235	\$235	0.0 %	0.0 %
Flammable and Combustible Liquids (Operate tank vehicles, tanks, plants, terminals, wells, refineries)	\$235	\$235	0.0 %	0.0 %
Flammable Liquids Class 1 (501-5,000 gallons on property)	\$235	\$235	0.0 %	0.0 %
Hazardous Chemicals 1,101-5,500 gallons; 10,001-50,000 pounds	\$235	\$235	0.0 %	0.0 %
Tire Rebuilding Plant	\$235	\$235	0.0 %	0.0 %
<b>D. Fire Code Permits:</b>				
Bulk Terminal Operations (Includes 3-5 permits for permit categories 13, 14, 15, and 18)	\$2,200	\$2,200	0.0 %	0.0 %
Combustible Liquids Class 2 and 3A > 5,000	\$270	\$270	0.0 %	0.0 %
Explosives - (Manufacture, storage, handling, and sale)	\$270	\$270	0.0 %	0.0 %
Explosives - Blasting Operations	\$270	\$270	0.0 %	0.0 %
Explosives - Fireworks (Outdoors)	\$270	\$270	0.0 %	0.0 %
Flammable Liquids Class 1 (>5,000 gallons, on property)	\$270	\$270	0.0 %	0.0 %
Hazardous Chemicals >5,500 gallons; >50,000 pounds	\$270	\$270	0.0 %	0.0 %

# FY 2022 User Fees

Fire				
3. Regulatory Fees: Fire Code and Plans Review	FY 2021	FY 2022	% Change	% Subsidy
<b>E. Plans Review:</b>				
Fire Alarm Plans (Shop drawings)	\$100	\$100	0.0%	0.0%
Fire Sprinkler Plans (Shop drawings)	\$135	\$135	0.0%	0.0%
Interactive Review	\$70	\$70	0.0%	0.0%
Hydrant Test	\$170	\$170	0.0%	0.0%
Multi-family/ Commercial Building Land Development	\$270	\$270	0.0%	0.0%
Performance Tests - Automatic fire-extinguishing systems (Hood systems, halon systems, pre-action systems in computer rooms or alternatives)	\$100	\$100	0.0%	0.0%
Performance Tests - Fire Alarm (Shell) (Smoke evacuation, atriums, and smoke detection systems)	\$100	\$100	0.0%	0.0%
Performance Tests - Fire Alarm (Upfit)	\$100	\$100	0.0%	0.0%
Performance Tests - Fire pumps	\$135	\$135	0.0%	0.0%
Performance Tests - Private fire hydrants	\$70	\$70	0.0%	0.0%
Performance Tests - Sprinkler System (13R, drain test, etc.)	\$100	\$100	0.0%	0.0%
Performance Tests - Standpipe system tests	\$100	\$100	0.0%	0.0%
Plans Review-Construction - <\$50,000	\$205	\$205	0.0%	0.0%
Plans Review-Construction - \$50,001 to \$100,000	\$235	\$235	0.0%	0.0%
Plans Review-Construction - \$100,001 to \$500,000	\$270	\$270	0.0%	0.0%
Plans Review-Construction - \$500,001 to \$1,000,000	\$340	\$340	0.0%	0.0%
Plans Review-Construction - \$1,000,001 to \$5,000,000	\$575	\$575	0.0%	0.0%
Plans Review-Construction - \$5,000,001 to \$10,000,000	\$880	\$880	0.0%	0.0%
Plans Review-Construction - > than \$10,000,000	\$1,350	\$1,350	0.0%	0.0%
Mega/HCDT (Phased, Mixed-Use, and Design Build Projects)	\$2,700	\$2,700	0.0%	0.0%
Rezoning - Conventional	\$35	\$35	0.0%	0.0%
Rezoning - Conditional (Major)	\$70	\$70	0.0%	0.0%
Rezoning - Conditional (Minor)	\$35	\$35	0.0%	0.0%
<b>F. State-Mandated Inspections (by square foot):</b>				
0 - 2,499 square feet	\$55	\$55	0.0%	0.0%
2,500 - 4,499 square feet	\$75	\$75	0.0%	0.0%
4,500 - 7,999 square feet	\$80	\$80	0.0%	0.0%
8,000 - 15,999 square feet	\$95	\$95	0.0%	0.0%
16,000 - 49,999 square feet	\$135	\$135	0.0%	0.0%
50,000 - 99,999 square feet	\$155	\$155	0.0%	0.0%
100,000 - 499,999 square feet	\$225	\$225	0.0%	0.0%
500,000 + square feet	\$225	\$225	0.0%	0.0%
Apartment Building with Direct Egress	\$35	\$35	0.0%	0.0%
Interior Suite or Floor	\$70	\$70	0.0%	0.0%
Parking Decks	\$90	\$90	0.0%	0.0%
First Reinspection Fee	\$25	\$25	0.0%	0.0%
Vacant Buildings	\$50	\$50	0.0%	0.0%

# FY 2022 User Fees

Police				
4. Regulatory Fees: Adult Business, Carnival, Dance Hall, and Passenger Vehicle for Hire				
	FY 2021	FY 2022	% Change	% Subsidy
<b>A. Adult Business Fees:</b>				
Application Fee	\$3,830	\$3,830	0.0%	34.4%
Background Check Fee	\$30	\$30	0.0%	54.6%
Building Design Change Fee	\$1,535	\$1,535	0.0%	56.5%
License Fee	\$1,380	\$1,380	0.0%	34.1%
<b>B. Carnival Permit Fee:</b>				
Carnival Permit Fee	\$1,060	\$1,060	0.0%	100.0%
<b>C. Dance Hall License Fees:</b>				
Application/Renewal Fee	\$3,170	\$3,170	0.0%	66.3%
License Fee	\$1,120	\$1,120	0.0%	68.2%
Background Check Fee	\$40	\$40	0.0%	27.3%
Building Design Change Fee	\$1,535	\$1,535	0.0%	56.5%
<b>D. Passenger Vehicle for Hire Fees:</b>				
<b>Company Certifications Fees:</b>				
Company Permit Fee	\$585	\$585	0.0%	33.4%
Late Renewal Charge (per day) <sup>1</sup>	\$100	\$100	0.0%	0.0%
<b>Driver/Chauffeur Fees:</b>				
Driver Application (New/Renewal)	\$80	\$80	0.0%	32.6%
Driver/Chauffeur Permit Fee <sup>2</sup>	\$15	\$15	0.0%	84.3%
Transfer/Add/Replace/Duplication Fee	\$90	\$90	0.0%	81.2%
Reinstatement of Permit Fee	\$165	\$165	0.0%	51.8%
<b>Vehicle Fees:</b>				
Vehicle Permit Fee	\$20	\$20	0.0%	30.0%
Replace Vehicle Permit/Decals	\$60	\$60	0.0%	98.3%
Transfer Vehicle Permit	\$180	\$180	0.0%	81.7%

<sup>1</sup>Penalty; not a regulatory fee

<sup>2</sup>Fee regulated by North Carolina General Statutes

City Clerk's Office				
5. Regulatory Fees: Legal Advertisements				
	FY 2021	FY 2022	% Change	% Subsidy
Legal Advertisements for Rezoning Petitions <sup>1</sup>	\$290	\$370	27.6%	0.0%

<sup>1</sup>Clerk's legal advertisement fee is currently charged per petitioner. Fee also applies for reposting of advertisement, after second deferral. Fee is collected by Planning, Design, & Development.

# FY 2022 User Fees

Storm Water Services					
6. Regulatory Fees: Land Development	Basis	FY 2021	FY 2022	% Change	% Subsidy
As-Built for Subdivisions > 2 years from approval date	Per As-Built	\$375	\$500	33.3%	0.0%
Commercial Plan Review	Per project	\$1,125	\$1,220	8.4%	0.0%
Detention/Drainage Plan Review	Per project + denuded acre	\$620 + \$90	\$315 + \$100	-23.8%	0.0%
Grading/Erosion Control Permit <sup>1</sup>	Per permit + per denuded acre per permit	\$3,230 + \$90	\$2,415 + \$100	-17.3%	0.0%
Major Commercial Subdivision Review <sup>3</sup>	Per project + denuded acre	\$1,625 + \$90	\$2,060 + \$100	23.4%	0.0%
Major Residential Subdivision Review <sup>1,2,3</sup>	Per project + per acre	\$3,175 + \$90	\$4,900 + \$100	49.0%	15.9%
Single Family Subdivision Review	Per project	\$1,700	\$2,750	61.8%	0.0%
Minor Residential Subdivision (without streets) and Final Plat	Per project	\$565	\$240	-57.5%	0.0%
Revision to Approved Plan	Per project	\$695	\$815	17.3%	0.0%
Rezoning Staff Review	Per project	\$30	\$175	483.3%	0.0%
Sketch Plan Review	Per project	\$125	\$170	36.0%	0.0%
Urban Design Plan Review and Inspection	Per As-Built	\$980	\$1,285	31.1%	0.0%

<sup>1</sup>Grading, detention, and subdivision fees are based on exact acre. Fees are computed by adding the project fee and per acre fee.

<sup>2</sup> Major subdivision includes Multi-Family and Mixed-Use.

<sup>3</sup>Major subdivision costs are based on total acreage; commercial subdivision based on denuded acreage.

# FY 2022 User Fees

## Charlotte Water

### 7. Regulatory Fees: Plans

Review/Inspection Fees	FY 2021	FY 2022	% Change	% Subsidy
Backflow Review: Plan Review	\$280	\$294	5.0%	0.0%
Backflow Inspection: Per Inspection	\$193	\$183	-5.2%	0.0%
Subdivision Review: Project Initiation	\$409	\$418	2.2%	0.0%
Subdivision Plan Review: Per Linear Foot	\$1.74	\$2.46	41.4%	0.0%
Subdivision Inspection: Per Linear Foot	\$4.70	\$4.02	-14.5%	0.0%

## Charlotte Area Transit System

### 8. Regulatory Fees: Plans Review & Right-of-Way Management Fees

	FY 2021	FY 2022	% Change	% Subsidy
Land Development Plans Review	\$970	\$1,055	8.8%	0.0%
Rezoning Petitions	\$490	\$530	8.2%	0.0%
Right-of-Way/Property Agreements (includes property transfers, easement and access agreements, & joint use agreements)	\$7,245	\$7,965	9.9%	0.0%

# FY 2022 User Fees

Aviation				
9. Non-Regulatory Fees:				
Aviation Fees	Basis	FY 2021	FY 2022	% Change
<b>Airline Fees:</b>				
Landing Fees	Per 1,000 pounds total landing weight	\$1.25	\$1.17	-6.4%
Terminal Rental Rates	Per square foot	\$43.49	\$43.20	-0.7%
<b>Common Use Gate /Holdroom:</b>				
Signatory Carrier	Per available seat delivered	\$1.19	\$1.53	28.6%
Non-Signatory Carrier	Per available seat delivered	\$1.57	\$2.21	40.8%
Common Use Ticket Counter	Per hour used	\$32.71	\$37.54	14.8%
Baggage Fee	Per bag	\$1.17	\$1.18	0.9%
International Facility Use	Per deplaned passenger	\$9.74	\$7.33	-24.7%
Loading Bridge Fee	Annual Fee	\$46,634	\$38,984	-16.4%
<b>Aircraft Ramp Parking:</b>				
0-3 hours	Up to 3 hours	\$50.00	\$50.00	0.0%
>3-24 hours	>3 and up to 24 hours	\$100.00	\$100.00	0.0%
Cargo Ground Handling	% of gross revenue	8.00%	8.00%	0.0%
<b>Ground Transportation Operators:</b>				
Off Airport Rent-A-Cars	% of gross revenue	10.00%	10.00%	0.0%
Off Airport Parking	% of gross revenue	10.00%	10.00%	0.0%
Rental Car Concessions	% of gross revenue	10.00%	10.00%	0.0%
Hotel/Motel Courtesy Vans	Annually per vehicle	\$500.00	\$500.00	0.0%
Commercial Courier Vehicles	Per trip through lane	\$1.50	\$1.50	0.0%
Transportation Network Companies (TNCs)	Per trip through lane	\$3.25	\$3.25	0.0%
Contract Vans or Limos	Per trip through lane	\$1.50	\$1.50	0.0%
<b>Parking Fees:</b>				
Hourly Deck (\$24.00 daily maximum) Free First Hour	Per hour	\$2.00	\$4.00	20.0%
Daily Deck and Daily North (\$12.00 daily maximum)	0-1 hour	\$1.00	\$1.00	20.0%
Long Term Lots (15 minute grace period)	Flat fee	\$7.00	\$10.00	42.9%
Curbside Valet	Flat fee	\$35.00	\$35.00	0.0%
Express Deck/Business Valet	Flat fee	\$14.00	\$16.00	14.3%

## FY 2022 User Fees

Aviation				
9. Non-Regulatory Fees: Aviation Fees	Basis	FY 2021	FY 2022	% Change
<b>Rental Rates:</b>				
Ground Rent	Per acre	\$12,500-\$15,000	\$12,500-\$15,000	0.0 %
Warehouse/Office Rent	Per square foot	\$5.92-\$7.46	\$5.50-\$11.00	-7.0 to 48.0 %
Office Rent	Per square foot	\$14.33	\$14.33	0.0 %
Cargo Facility Rentals-Warehouse	Per square foot	\$3.00-\$7.70	\$4.00-\$7.70	0.0 to 33.0 %
Cargo Facility Rentals-Office	Per square foot	\$8.25-\$11.50	\$8.25-\$11.50	0.0 %
FBO Hangar Rentals	Per square foot	\$9.00-\$19.95	\$8.38-\$19.95	-7.0 to 0.0 %
<b>Tenant Fees:</b>				
Airport Identification Cards	Per card	\$35.00	\$35.00	0.0 %
Background Check	Per Badge Issued	\$13.00	\$13.00	0.0 %
Fingerprinting	Per Application	\$32.00	\$32.00	0.0 %
Employee Parking Cards (Standard)	Per month	\$35.00	\$35.00	0.0 %
Employee Parking Cards (Premium)	Per month	N/A	\$70.00	N/A
Employee Parking Cards (Premier)	Per month	N/A	\$200.00	N/A

City Clerk's Office				
10. Non-Regulatory Fees: Voluntary Annexation and Passports		FY 2021	FY 2022	% Change
<b>Voluntary Annexation Petition:</b>				
Voluntary Annexation Petition Fee		\$400	\$400	0.0 %
<b>Passport Fees:</b>				
Passport Processing Fee		\$35	\$35	0.0 %
Passport Photo Fee		\$15	\$15	0.0 %



# FY 2022 User Fees

General Services			
11a. Non-Regulatory Fees: Cemetery Fees	FY 2021	FY 2022	% Change
<b>Opening and Closing Fees - Adult:</b>			
Weekdays	\$1,100	\$1,300	18.2%
Weekdays after 3:30 p.m.	\$1,600	\$1,800	12.5%
Saturdays	\$2,250	\$2,500	11.1%
Sunday and Holidays	\$2,500	\$2,700	8.0%
Indigent (Catholic Social Services-Weekdays) Traditional	\$400	\$470	17.5%
Indigent (Catholic Social Services-Weekdays) Cremation	\$200	\$235	17.5%
<b>Opening and Closing Fees - Infant/Child (up to 3 feet):</b>			
Weekdays	\$400	\$400	0.0%
Weekdays after 3:30 p.m. and Saturday	\$600	\$600	0.0%
Sunday and Holidays	\$800	\$800	0.0%
Indigent (Catholic Social Services-Weekdays) Traditional	\$200	\$200	0.0%
Indigent (Catholic Social Services-Weekdays) Cremation	\$100	\$100	0.0%
<b>Cremations (burial) (In-ground):</b>			
Weekdays	\$600	\$700	16.7%
Weekdays after 3:30 p.m.	\$700	\$800	14.3%
Saturdays	\$1,000	\$1,100	10.0%
Sunday and Holidays	\$1,250	\$1,350	8.0%
Second Right of Interment	\$750	\$850	13.3%
<b>Disinterment:</b>			
Adult	\$3,000	\$3,200	6.7%
Infant/Child (up to 3 feet)	\$1,000	\$1,000	0.0%
<b>Reinterment:</b>			
Adult	\$1,100	\$1,300	18.2%
Infant/Child (up to 3 feet)	\$400	\$400	0.0%
<b>Sale of Grave Spaces:</b>			
Sale of Grave-Adult (Oaklawn, North Pinewood, and West Pinewood)	\$1,200	\$1,400	16.7%
Sale of Grave-Adult (Elmwood, Ninth Street, and Pinewood)	\$2,500	\$2,700	8.0%
Sale of Grave-Adult (Evergreen)	\$1,600	\$1,800	12.5%
Sale of Grave-Infant	\$600	\$600	0.0%
Sale of Cremain Space In Ground (Elmwood, Ninth Street, and Pinewood)	\$1,200	\$1,400	16.7%
Sale of Cremain Space In Ground (Evergreen)	\$900	\$1,080	20.0%
Sale of Cremain Space In Ground (Oaklawn, North Pinewood, and West Pinewood)	\$800	\$1,000	25.0%
Sale of Cremain Single Space In Niche (Evergreen)	\$1,000	\$1,200	20.0%
Sale of Cremain Double Space in Niche (Evergreen)	\$1,400	\$1,600	14.3%
Perpetual Care Charge (one-time fee per grave space)-Adults (Oaklawn, West Pinewood, North Pinewood)	\$240	\$210	-12.5%
Perpetual Care Charge (one-time fee per grave space)-Adults (Evergreen)	\$320	\$270	-15.6%
Perpetual Care Charge (one-time fee per grave space)-Infants	\$120	\$90	-25.0%
Perpetual Care Charge (one-time fee per grave space)-Cremains (Oaklawn, West Pinewood, North Pinewood)	\$160	\$225	40.6%
Perpetual Care Charge (one-time fee per grave space)-Cremains (Evergreen)	\$180	\$160	-11.1%
Perpetual Care Charge (one-time fee per grave space)-Cremains (Elmwood, Ninth Street, Pinewood)	\$240	\$210	-12.5%
Perpetual Care Charge (one-time fee per grave space)-Single Niche (Evergreen)	\$200	\$180	-10.0%
Perpetual Care Charge (one-time fee per grave space)-Double Niche (Evergreen)	\$280	\$240	-14.3%

# FY 2022 User Fees

General Services (continued)			
11a. Non-Regulatory Fees: Cemetery Fees	FY 2021	FY 2022	% Change
Perpetual Care Mausoleum Charge (per space)	50%	50%	0.0%
Ossuary Burial for Cremation	\$300	\$300	0.0%
<b>Amenities:</b>			
Flower Vase Installation	\$100	\$120	20.0%
Non-Permanent Burial Container/Adult	\$300	\$360	20.0%
Lettering of Niche Cover - Evergreen (two lines/name-date)	\$350	\$420	20.0%
Tent, Chair, or Cremation Setup	\$500	\$500	0.0%
Sale and Installation of City Vase	\$200	\$200	0.0%
Monument Foundation Construction (per square inch)	\$1.00	\$1.00	0.0%
Marker Installation (per square inch)	\$1.00	\$1.00	0.0%
Special Request Maintenance (per hour)	\$150	\$150	0.0%
Transfer Burial Rights	\$100	\$100	0.0%

# FY 2022 User Fees

General Services			
11b. Non-Regulatory: Public and Employee Parking Fees			
	FY 2021	FY 2022	% Change
<b>Employee Parking</b>	\$25/Month	\$25/Month	0.0%
<b>Public Parking:</b>			
First 1/2 hour	\$1.50	\$1.50	0.0%
Additional time (1/2 hour increments)	\$1.50	\$1.50	0.0%
Maximum per day	\$15.00	\$15.00	0.0%
<b>After Hours and Weekends:</b>			
Weekends Fri 7 p.m. - Mon 7 a.m.	N/A Same as weekday	N/A Same as weekday	0.0%

General Services			
11c. Non-Regulatory Fees: Telecommunication Tower Lease			
	FY 2021	FY 2022	% Change
<b>New lease:</b>			
Application Fee	\$500	\$500	0.0%
Installation/Inspection	\$5,000	\$5,000	0.0%
Closeout Documentation	\$2,500	\$2,500	0.0%
<b>Lease Extension:</b>			
Application Fee	\$500	\$500	0.0%
Lease Extension	\$5,000	\$5,000	0.0%
<b>Lease Amendment/Modification:</b>			
Application Fee	\$500	\$500	0.0%
Amendment/Modification	\$5,000	\$5,000	0.0%
Installation/Inspection	\$5,000	\$5,000	0.0%
Closeout Documentation	\$2,500	\$2,500	0.0%
<b>Lease Termination:</b>			
Lease Termination	\$5,000	\$5,000	0.0%

Storm Water Services			
12. Non-Regulatory Fees: Land Development			
	FY 2021	FY 2022	% Change
Administrative Review Fee	\$560 per project	\$560 per project	0.0%
Expedited As-built Plan Review	\$2,500 per project	\$2,500 per project	0.0%

# FY 2022 User Fees

Planning, Design and Development			
13. Non-Regulatory Fees: Land Development			
	FY 2021	FY 2022	% Change
Bond Administration Service	\$650/per surety posted, renewal, replacement, adjustment or release	\$650/per surety posted, renewal, replacement, adjustment or release	0.0%
Expedited Pre-submittal Meeting	\$560 per meeting	\$560 per meeting	0.0%
Expedited Minor Plat	\$1,000	\$1,000	0.0%
Expedited Revised Plat	\$1,000	\$1,000	0.0%
Expedited Final Plat	\$1,000	\$1,000	0.0%
Expedited Plan RTAP/Commercial Review	\$5,000 per project	\$5,000 per project	0.0%
Enhanced Plan Review	\$30,000 per project	\$30,000 per project	0.0%
Tree Ordinance Tree Planting Payment in Lieu Fee	\$80,100 per acre	\$80,100 per acre	0.0%
Tree Ordinance Tree Planting Payment in Lieu Fee	\$750 per tree in planting strip	\$750 per tree in planting strip	0.0%
Tree Ordinance Tree Planting Payment in Lieu Fee	\$6,500 per tree in tree pit	\$6,500 per tree in tree pit	0.0%
Transit Oriented Development (TOD) Payment in Lieu Fee	\$4.75 per square foot	\$4.75 per square foot	0.0%

# FY 2022 User Fees

Police			
14. Non-Regulatory Fees: Animal Care and Control Fees	FY 2021	FY 2022	% Change
<b>Animal Control Adoption Fees:</b>			
Adult Dog/Cat	\$30	\$30	0.0 %
Adult Dog/Cat for Senior Citizen 62 and older	No Charge	No Charge	0.0 %
Puppy/Kitten	\$30	\$30	0.0 %
Puppy/Kitten for Senior Citizen 62 and older	No Charge	No Charge	0.0 %
Rescue Group Dog/Cat Approved Adoption	No Charge	No Charge	0.0 %
0 - 3 feet Snake	\$25	\$25	0.0 %
> 3 - 6 feet Snake	\$50	\$50	0.0 %
>6 feet Snake	\$75	\$75	0.0 %
Small Pot Belly Pig	\$25	\$25	0.0 %
Medium Pot Belly Pig	\$15	\$15	0.0 %
Large Pot Belly Pig	\$5	\$5	0.0 %
Rats	\$2	\$2	0.0 %
Mice	\$1	\$1	0.0 %
Hamster/Gerbil	\$3	\$3	0.0 %
Chinchilla	\$35	\$35	0.0 %
Guinea Pigs	\$5	\$5	0.0 %
Rabbits	\$5	\$5	0.0 %
Chickens	\$2	\$2	0.0 %
Turkeys	\$5	\$5	0.0 %
Ferrets	\$25	\$25	0.0 %
Small Iguana	\$25	\$25	0.0 %
Medium Iguana	\$50	\$50	0.0 %
Large Iguana	\$75	\$75	0.0 %
Finch	\$5	\$5	0.0 %
Parakeet /Canary	\$10	\$10	0.0 %
Parrot - Max Price	Market Rate	Market Rate	0.0 %
Gray Cockatiel	\$25	\$25	0.0 %
Lutino Cockatiel	\$50	\$50	0.0 %
Peach Faced Lovebird	\$25	\$25	0.0 %
Other Lovebird	\$50	\$50	0.0 %
Horse/Cow	Auction Starting Price	Auction Starting Price	0.0 %
Goats	\$15	\$15	0.0 %
<b>Animal Spay/Neuter Fees:</b>			
Canine Spay	\$70	\$70	0.0 %
Canine Neuter	\$65	\$65	0.0 %
Feline Spay	\$50	\$50	0.0 %
Feline Neuter	\$45	\$45	0.0 %
Rabbit Spay	\$45	\$45	0.0 %
Rabbit Neuter	\$45	\$45	0.0 %
<b>Internal Clinic Services</b>			
Medical Veterinary Services and pharmaceuticals	N/A	Market Rate	N/A
<b>Animal Reclaim/Boarding/Rabies Shot/Microchip:</b>			
Canine	\$40/\$15/\$15/\$8	\$40/\$15/\$15/\$8	0.0 %
Feline	\$25/\$9/\$15/\$8	\$25/\$9/\$15/\$8	0.0 %
Livestock	\$55/\$18/\$0/\$0	\$55/\$18/\$0/\$0	0.0 %
<b>Wildlife Processing Fee</b>	\$40	\$40	0.0 %
<b>Animal Surrender</b>	\$10	\$10	0.0 %

# FY 2022 User Fees

## Solid Waste Services

### 15. Non-Regulatory Fees: Annual Solid Waste

Fee	FY 2021	FY 2022	% Change
<b>Annual Solid Waste Fee:</b>			
Residential: Multi-Family	\$67.66	\$75.02	10.9%
Residential: Single Family	\$67.66	\$75.02	10.9%
Small Business (<512 gallons/week)	\$250.00	\$250.00	0.0%

Any complex can request a fee refund if the city could not service the complex or the complex chooses to contract for its own solid waste services.

## Transportation

### 16. Non-Regulatory Fees: Land Development, Shared Mobility ROW Permits, Parking Permits & Off-Duty Police Officer Permit

	FY 2021	FY 2022	% Change
<b>Land Development Expedited Review</b>	\$1,000	\$1,000	0.0%
<b>Land Development Expedited Review Revision</b>	N/A	\$780	N/A
<b>Shared Mobility ROW Permits:</b>			
eBikes/Bike Share (per unit)	\$10	\$10	0.0%
<b>E-scooter Permit</b>	N/A	Dynamic	N/A
<b>Parking Meters (Per hour)</b>	\$1	\$1	0.0%
<b>Parking Permits:</b>			
Parking Permits (4 <sup>th</sup> Ward, 3 <sup>rd</sup> Ward, etc.) <sup>1</sup>	\$30	\$30	0.0%
Replacement Permits <sup>1</sup>	\$5	\$5	0.0%
<b>Off-Duty Police Officer Permit:</b>			
Permit	\$50	\$50	0.0%
Permit Renewal	\$50	\$50	0.0%

<sup>1</sup>A \$3.50 transaction fee is charged in addition to the permit fee

## Charlotte Water

### 17. Non-Regulatory Fees: Land Development

	FY 2021	FY 2022	% Change
Charlotte Water Land Development Expedited Review	\$6,810	\$6,810	0.0%

# FY 2022 User Fees

Storm Water Services			
18. Other Fees: Storm Water Rates	FY 2021	FY 2022	% Change
<b>Single-family:</b>			
Tier I - <2,000 square feet of impervious area	\$5.85/month	\$6.04/month	3.2 %
Tier II - 2,000 to <3,000 square feet of impervious area	\$8.62/month	\$8.91/month	3.4 %
Tier III - 3,000 to <5,000 square feet of impervious area	\$12.76/month	\$13.17/month	3.2 %
Tier IV - ≥5,000 square feet of impervious area	\$21.11/month	\$21.78/month	3.2 %
<b>Non-Detached Single-family and Commercial:</b>			
Per Acre of Impervious Area	\$152.35/month	\$157.23/month	3.2 %

Charlotte Water			
19. Other Fees: Water & Sewer Rates	FY 2021	FY 2022	% Change
<b>Water Rates:</b>			
Fixed:			
Billing Fee	\$4.22	\$4.22	0.0%
Availability Fee	\$1.29	\$1.29	0.0%
Volume Rate:			
Tier I - (0-4 Ccf) <sup>1</sup>	\$1.69	\$1.77	4.7%
Tier II - (5-8 Ccf)	\$2.18	\$2.29	5.0%
Tier III - (9-16 Ccf)	\$5.04	\$5.29	5.0%
Tier IV - (16+ Ccf)	\$9.55	\$10.03	5.0%
Non-Residential (Ccf)	\$2.92	\$3.07	5.1%
<b>Sewer Rates:</b>			
Fixed:			
Billing Fee	\$4.22	\$4.22	0.0%
Availability Fee	\$8.70	\$8.70	0.0%
Volumetric - residential, commercial, others (Ccf) <sup>2</sup> :			
Industrial Waste	\$0.27	\$0.27	0.0%
<b>Common Residential Connection Fee:</b>			
Water	\$2,933	\$3,020	3.0%
Sewer	\$4,005	\$4,383	9.4%
<b>Common Residential System Development Fee:</b>			
Water	\$846	\$1,000	18.2%
Sewer	\$2,618	\$3,214	22.8%
<b>The typical monthly water and sewer bill for residential customers is estimated to be \$70.39, an increase of \$2.33 per month (3.42%). The typical bill assumes 5,236 gallons or 7 Ccf used each month.</b>			

<sup>1</sup> 1 Ccf = 748 gallons

<sup>2</sup> Up to 16 Ccf for residential customers

# FY 2022 User Fees

## User Fee Appendix

### City of Charlotte Regulatory and Nonregulatory User Fee Ordinance

#### Chapter 2, Section 2-1 (a - e)

(a) Definitions. The following words, terms and phrases, when used in this section, shall have the meanings ascribed to them in this subsection, except where the context clearly indicates a different meaning:

**Nonregulatory user fees** means fees charged to those who receive governmental services or use governmental facilities. The term "nonregulatory user fees" does not include fees charged incident to a regulatory program except to the extent that fees are to defray the cost of providing a higher degree of service than is otherwise provided in conjunction with the regulatory program whether or not regulatory user fees are charged. For purposes of this section, nonregulatory user fees shall not include stormwater service charges established pursuant to chapter 18, article II, of this Code or water and sewer service user charges and other fees and charges established pursuant to chapter 23 of this Code.

**Regulatory user fees** means fees associated with or incident to a regulatory program. The purpose of regulatory user fees is to meet some or all of the costs occasioned by the regulated action.

(b) Regulatory user fees. The City Manager, or his designee, may establish and revise from time to time regulatory user fees in accordance with regulatory user fee policies established by the City Council, which policies shall be in accordance with generally accepted accounting principles.

(c) Nonregulatory user fees. The City Manager, or his designee, may establish and revise from time to time nonregulatory user fees. To the extent that the City Council has established policies regarding nonregulatory user fees, fees shall be in accordance with such policies.

(d) Notification of council of new or increased fees. The City Manager shall notify the Mayor and City Council of any new regulatory or nonregulatory fee or any increase in a regulatory or nonregulatory fee through the budget process or, if not part of the budget process, at least 30 days prior to the effective date of the new or increased fee.

(e) Schedule of fees. A complete schedule of regulatory user fees and nonregulatory user fees shall be available for inspection in the office of the City Clerk.

(Code 1985, § 2-4)

### Regulatory User Fee Cost Recovery Example:

**Step 1:** Department's total direct and indirect budgeted costs = Fully Allocated Cost

Direct & Indirect Costs	Eligible Budget	Fee Activity 1		Fee Activity 2		Fee Activity 3		Non User Fee Activity	
Staff Member 1	\$30,000	40 %	\$12,000	25 %	\$7,500	30 %	\$9,000	5 %	\$1,500
Staff Member 2	\$35,000	15 %	\$5,250	10 %	\$3,500	35 %	\$12,250	40 %	\$14,000
Building Rent	\$12,000	25 %	\$3,000	20 %	\$2,400	15 %	\$1,800	40 %	\$4,800
Fully Allocated Cost	\$77,000		\$20,250		\$13,400		\$23,050		\$20,300

**Step 2:** Fully Allocated Cost divided by average number of units = Cost Per Unit

Description	Fee Activity 1	Fee Activity 2	Fee Activity 3
Fully Allocated Cost	\$20,250	\$13,400	\$23,050
Average # of permits/applications	500	40	24
100% Cost per Unit	\$40.50	\$335.00	\$960.42

**Step 3:** Cost per Unit multiplied by cost recovery rate = Fee

Direct & Indirect Costs	Fee Activity 1	Fee Activity 2	Fee Activity 3
100% Cost to Applicant/Customer	\$40	\$335	\$960