



## NEWS RELEASE

October 18, 2021

Contact: Jennifer Frost

[Jennifer.Frost@charlottenc.gov](mailto:Jennifer.Frost@charlottenc.gov)

### **Water Main Break, Low Water Pressure Advisory in Effect**

*Crews work to restore water pressure in the community*

(Charlotte, NC) Charlotte Water is advising residents who experienced low to no water pressure to adhere to an Advisory for the next 48 hours as a precautionary measure. Charlotte Water will provide updates when the advisory has ended.

On Monday, October 18, Charlotte Water confirmed that a break occurred at the 1400 block of Remount Road. Crews have closed valves to isolate the break and begun the process of restoring service to several impacted zip codes. Please see attached map for more details. The affected areas of the system are roughly bounded:

- To the north by Brookshire Blvd & I-85,
- To the east by WT Harris Blvd and Monroe Rd,
- To the west by of the Catawba River, and
- And to the south by the State Line.

Charlotte Water will be working to restore the system to normal operational condition over the next 24 to 48 hours.

In an abundance of caution, customers who were affected by low or no water pressure can boil water used for human consumption (including drinking, making ice, brushing teeth, washing dishes and food preparation) vigorously for (1) one minute. Water customers are strongly urged to conserve water whenever possible. This advisory remains in effect until further written notification is issued.

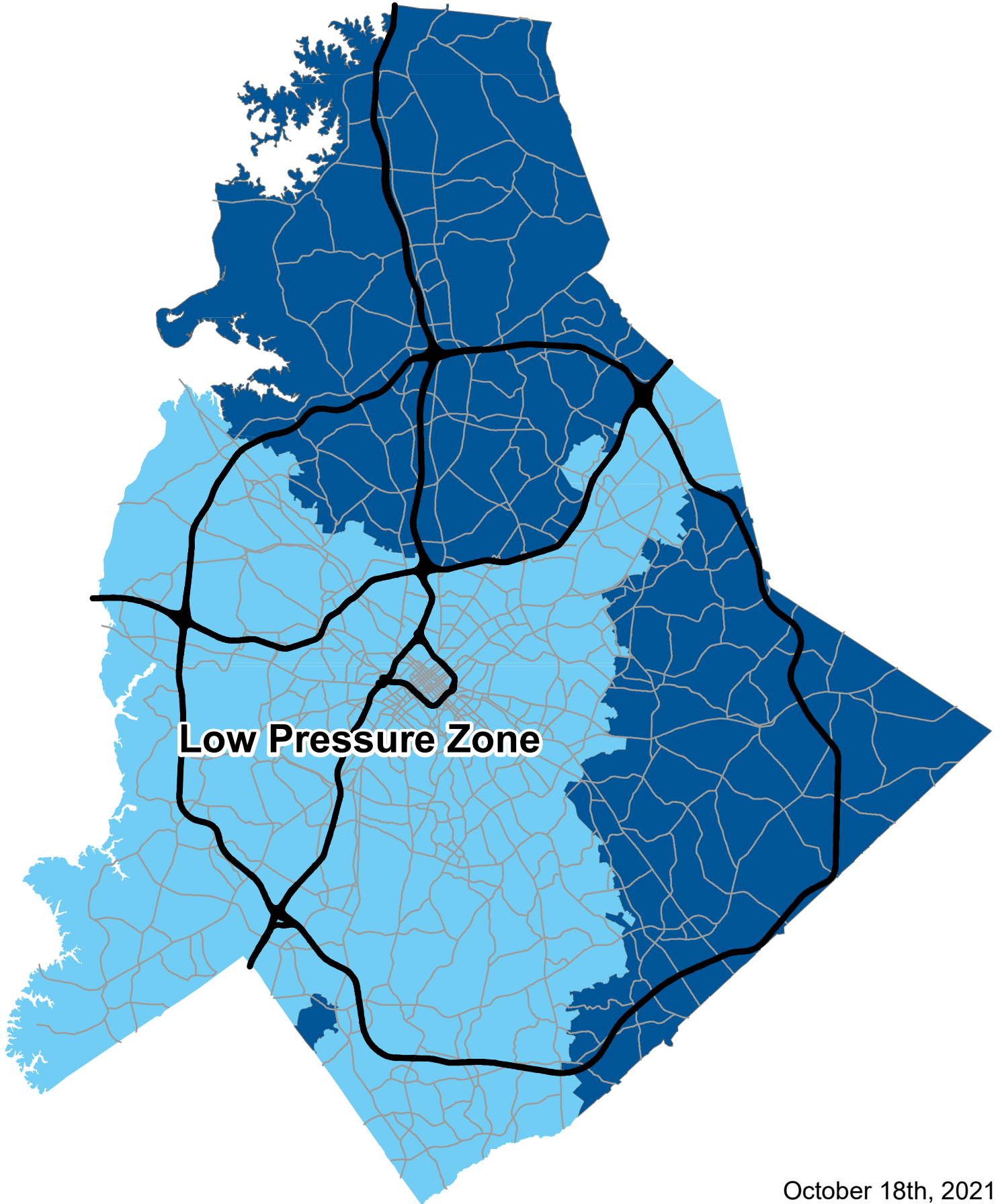
Visit <https://charlottewater.org>, follow Charlotte Water on social media or call 311 for additional updates or questions.

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*For more than a century, Charlotte Water has been the largest water and wastewater service provider in the Carolinas. Operated by the City of Charlotte, the utility treats more than 106 million gallons of water daily for approximately one million residents and visitors from Davidson to Pineville. Charlotte Water works 24 hours a day to provide clean water, maintain more than 8,600 miles of pipe, and treat the community's wastewater.*

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# Charlotte Water Area of Low Pressure



October 18th, 2021