CENTER CITY
TRANSPORTATION PLAN
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I. EXECUTIVE SUMMARY

The Future

Over the next 20 to 25 years, Charlotte’s Center City employment is expected to increase from 55,000 to 95,000. More than 30,000 people will choose to live in Center City, supporting a 24-hour environment. New cultural facilities and entertainment venues will be built, more exciting restaurants and specialty shopping will open, one or more major parks will be created, and events at the Arena, Convention Center and other venues will grow – all of which will attract additional visitors to Center City.

Whether people drive, take transit, ride bicycles or walk to Center City, everyone becomes a pedestrian once they arrive Uptown. That concept is fundamental to this plan. Those who commute by car will park and walk to their job. Rapid transit riders will arrive at their station and walk to their destination. A growing number of people will leave their homes in Center City and walk to work.

This Center City Transportation Plan provides a strategy, policies and implementation actions that will make these forms of transportation function smoothly in a dynamic Uptown environment. As the future unfolds, Center City’s streets, sidewalks and parking will be transformed to support a pedestrian-friendly, transit-oriented, employment, cultural and entertainment center of the region. This is the strategy that can facilitate this transformation.

The study area of this Plan is defined in the most part by the I-77/I-277 freeway Loop and Twelfth Street which serves as a service street on the north side of the Loop. A few facility recommendations outside the Loop that relate strongly to transportation functions inside the Loop are also incorporated. These include removal of the Caldwell Street – Brevard Street connector, the extension of Fifth Street to Kings Road, and the connection of Alexander Street to Euclid Avenue.
Primary Themes

- **Make Center City more pedestrian-friendly.**
  Sidewalks will generally be wider and more aesthetically pleasing, with street trees, street furnishings and attractive paving. It will be easier to cross streets, with fewer right-turn and left-turn lanes. There will be a coordinated system of wayfinding information to help people find their way around Center City on foot and by car, for easier access to destinations, services, transit stops and available parking. Center City, with the largest concentration of employment in the region and extensive residential, retail and entertainment facilities, provides the greatest opportunity to reduce mid-day use of automobiles, thus offering a substantial benefit to air quality.

- **Integrate the new transit system with the street network and sidewalks.**
  When the five-corridor rapid transit system is complete, nearly every business, cultural attraction and entertainment destination in Center City will be within a five-minute walk from a transit stop or station. Once they get off the train or bus, every transit rider will become a pedestrian. The streets will be made more pedestrian-friendly to enhance the riders’ walk to and from their destinations.

- **Make the walk from transit stops and parking facilities easier and more attractive.**
  The transit journey doesn’t end upon getting off the train or bus. The walk from the transit stop to the destination is a big part of the trip. A comfortable and attractive walk will encourage more people to use the transit system on a regular basis. This plan proposes a system of Pedestrian Street Design Standards that specify sidewalk construction standards and amenity guidelines for three levels of streets in Center City. Furthermore, every driver and their passengers will become pedestrians once they park; these same standards will also make the same sidewalks easy and attractive for commuters and visitors.

- **Make more streets two-way, so Center City is easier to navigate.**
  One-way street systems can be confusing. They can lead to unnecessarily longer driving in the search for parking or a destination. They can be confusing to visitors and to people who are unfamiliar with Center City. Changing some one-way streets to two-way will help these infrequent visitors as well as reduce congestion, air pollution and pedestrian conflicts.

- **Keep some streets one-way to get rush hour traffic to and from parking efficiently.**
  Most commuters and visitors will still drive to Center City. The street system needs to get them to a parking space as efficiently as possible while minimizing traffic congestion and air pollution. Indeed, the location of existing parking decks will necessitate keeping some one-way pairs. To move traffic into and out of Center City as efficiently as possible, the main one-way streets of Third, Fourth, Fifth, Sixth, Church and College will remain one-way. These one-way streets will provide efficient access to and from Center City; the two-way streets will provide ease of circulation within Center City.

- **Encourage more traffic to use I-277 and an internal circulator route, instead of driving across Center City.**
  In most cases, there is no need to drive across Center City. The need is to drive into Center City, then park and become pedestrians. Drivers approaching Center City on a major thoroughfare should use the exit nearest their destination. Several I-277 access points have “short weave” movements that can be unsafe, and this plan proposes a comprehensive loop study to make I-277 more serviceable. Furthermore, when feasible, drivers approaching on the street network should use an internal circulator route – consisting of McDowell, Stonewall, Graham and the 11th/12th Street couplet – as an alternative to using internal Center City streets. The traffic analysis for this plan found that streets within the freeway loop are functioning adequately and will continue to do so as Center City grows. But using these approaches will enhance circulation and reduce congestion as traffic volumes increase.
I. EXECUTIVE SUMMARY

- Make it easier to find parking spaces, especially for occasional visitors and major events.
  Once drivers have arrived in Center City, four “parking loops” will direct drivers to available parking decks along and near Tryon and Trade Streets. Electronic message signs will provide drivers directions to parking decks on these loops, and display real-time information on the availability of spaces in each deck. A Collaborative Parking System will allow businesses, merchants and restaurants to validate parking in any of the participating facilities. When the drivers and their passengers become pedestrians, a pedestrian signage system along the sidewalks will help them find their way to their destinations and back to their parking space.

This strategy for Center City transportation will:
- make transit trips to Center City more accessible, thereby encouraging more riders;
- make driving trips more efficient, thereby reducing congestion and air pollution; and
- make the pedestrian environment more attractive, encouraging people to come more often and stay longer and, most importantly, leave their automobiles parked for longer periods.

A Guide to this Center City Transportation Plan

Part Two: Vision (Pages 5-24)
This part spells out the vision that guides the transportation plan. This vision is articulated as a matter of policy primarily by the 2010 and 2020 Vision Plans, but it is also shaped by other Uptown area plans, by trends in public and private development, and by the views of stakeholders and workshop participants consulted during this plan’s development.

Part Three: Framework (Pages 25-34)
The Framework consists of two major elements that make up the starting point for planning the new Center City transportation system: the existing system and growth forecasts.

Existing System: This section describes the characteristics of the existing street network, pedestrian environment, and the transit, bicycle and parking facilities. Two special analyses were undertaken. One analyzed the pedestrian condition of every block face in the Uptown study area; this comprehensive atlas of baseline data played a key role in the new transportation system by helping define standards for streetscape design and other improvements supporting pedestrian use. A second analysis, focusing on automobile traffic, reached these conclusions:
- The streets leading into Center City - the “gateways” - are relatively uncongested during the peak commuter period.
- Most intersections in Center City are also operating well within their potential capacity.
- While the street network operates acceptably during morning and evening peak hours, congestion does exist on the major approach routes well outside the Center City.
- The number of vehicles entering Center City during the morning peak has remained relatively constant over the past several years.
- During the same time, the average number of people per vehicle has declined slightly.
Growth Forecasts are another factor that determines the framework for the new plan. These are the basic forecasts for Center City over the next 25 years.

- **Population:** 30,200 total population by 2030 (a net increase of 22,400 persons)
- **Households:** 17,000 households by 2030 (net increase of 12,800 additional households)
- **Employment:** 95,000 employees by 2030 (net increase of 40,000 additional employees)

**Part Four: Transportation Plan (Pages 35-94)**

This is the heart of the Center City Transportation Plan. This section describes the strategic approach and presents recommendations for each transportation system component.

**Strategic approach.** The transportation system has certain "structural" features - The Square, the I-277/I-77 expressway loop, the street network, rapid transit stations, major pedestrian destinations, and major pedestrian streets. Against this structural backdrop are the moving pieces, the major transportation modes - vehicular, pedestrian, transit and bicycle. The plan focuses on how these modes interact with the streets, stations and destinations to assure an efficient transportation system. Seven important concepts guide this plan:

1. Everyone is a pedestrian.
2. Major destinations will be a five-minute walk from a transit station.
3. The key pedestrian streets support a direct walk from transit.
4. The key pedestrian streets also link neighborhoods and open space.
5. New office building locations should reinforce the concept of a walkable Uptown.
6. Center City can be a “park once” location, especially if motorists find a pleasant, walkable environment between their parking deck and destination.
7. Moving traffic into Center City efficiently means getting motorists to their parking destination more directly.

**Plan Recommendations**

The plan makes specific recommendations about land use and urban design, and then presents specific proposals for each of the four modes - pedestrian, bicycle, transit and vehicular - as well as for a collaborative parking system and a comprehensive wayfinding system. The recommendations are listed below.

**Land Use**

1. **Use transportation and parking strategies to support growth and intensification of various land uses, with emphasis on office employment.**
2. **Provide multi-modal transportation solutions to support land use recommendations** that will produce a memorable, vibrant Center City.

**Urban Design**

3. **Promote pedestrian vitality** through the design of Center City streets by enhancing human scale and street-level features.
4. **Apply the Street Enhancement Standards Map** which is recommended for adoption.
5. **Apply the framework of vehicle and pedestrian/transit gateways and memorable streets** described in the Center City 2010 Vision Plan.

**Vehicular Circulation**

6. **Conduct a comprehensive study of the I-77/I-277 Loop to make the freeway loop more effective in distributing Center City traffic - a prerequisite to assuring smooth traffic flow within Center City.**
7. Convert selected one-way streets to two-way streets to improve vehicular circulation within Center City. Nine conversions are proposed. Most notably, the remainders of Caldwell and the two segments of Brevard would be made two-way streets. This conversion enables Brevard to become a Signature Pedestrian Street with unique development opportunities between the Arena and the Convention Center, as well as to the north of the Arena.

8. Retain selected one-way streets, including the primary commuter streets in and out of Center City during peak morning and afternoon hours. These designated streets include Third, Fourth, Fifth, Sixth, College, Church, Eleventh and Twelfth.

9. Construct new streets or street segments to improve connectivity and meet special needs. These new or modified streets include those in the vicinity of Gateway Station and Third Ward Park, an overpass over I-277 from Second Ward to Dilworth (Alexander to Euclid), street extensions in First Ward and neighborhood residential streets in the future redevelopment of Brooklyn Village in Second Ward.

10. Convert travel lanes on streets with excess lane capacity and/or lane width to use for increased sidewalk widths, on-street parking, and/or bicycle lanes. These street segments are identified.

11. Modify turn lanes and intersections where turn lanes are unnecessary for the estimated volume of turning traffic or where safety or pedestrian crossing conflicts are a concern. Eight intersection configurations are identified.

12. Modify or close rail grade crossings where made necessary by expanded rail service to Center City. Five crossings are identified.

13. Create a “Collaborative Parking System” for the management of private and public parking facilities. The intent is to organize and unify private and public parking assets in Center City through an entity that provides such services as a parking guidance or “wayfinding” system.

14. Expand the On-Street Parking system managed by the City, by increasing the number of on-street spaces, expanding hours of operation, and offering payment options.

15. Develop an Off-Street Parking Policy framework for City participation in the parking component of mixed-use projects. This policy would establish conditions for financial participation by the City in providing joint parking solutions for appropriate mixed use development, and consider such measures as “payment-in-lieu” of building new parking.

Wayfinding

16. Maintain the Pedestrian Wayfinding System, and expand it throughout Center City to provide kiosks and directional signs that orient and inform pedestrians traveling to and from new transit facilities.

17. Maintain the Vehicular Wayfinding System, in conjunction with the Parking Guidance System, to direct motorists into Center City, guide visitors in navigating the street network, and help all locate the most readily accessible parking closest to their destination. The vehicular system will utilize dynamic signs to provide real-time information on available spaces in parking facilities, and will be coordinated with the pedestrian wayfinding system that will orient pedestrians once they have parked their car.

Transit

18. Capitalize on the synergies created by the new Charlotte Gateway Station which serves as a multi-modal transit center, a pedestrian focal point, and a generator of office employment on West Trade Street.

19. Complete the North Corridor commuter rail and AMTRAK spine along with the associated closing of the at-grade crossings at Ninth, Smith and Church Streets, modifications of the at-grade crossings at Brevard and Davidson Streets, extension of Martin Luther King, Jr. Boulevard (MLK, Jr.
Boulevard), and construction of a pedestrian/bicycle overpass at Ninth Street.

20. Complete the north-south LRT transit spine by extending the South Light Rail Transit (LRT) Corridor (and its related pedestrian and bicycle amenities) through Center City to become the Northeast LRT Corridor.

21. Establish an east-west transit way along Trade Street that (a) includes pedestrian-friendly streetscape improvements; (b) carries LRT or Bus Rapid Transit (BRT) services from the West and Southeast Corridors; (c) connects West and East Charlotte via streetcar service; (d) provides local bus stops; and (e) links the two major transit nodes - the existing Charlotte Transportation Center and the future Charlotte Gateway Station.

22. Introduce east-west streetcar service, first in Center City along the Trade Street transit way and, later, connecting with neighborhoods in East and West Charlotte; the Streetcar system should also circulate within Center City and connect residential areas inside and outside the Loop with key Center City destinations.

Pedestrian Circulation

23. Adopt the Uptown Streetscape Standards and codify the standards in the UMUD and UR zoning districts and the Uptown Streetscape Design Guidelines and apply the Hierarchy of Pedestrian Streets based on the Uptown Streetscape Standards

24. Adopt the Street Enhancement Standards Map which identifies appropriate pedestrian and vehicular enhancements and serves to regulate their implementation at the time of private redevelopment or public infrastructure improvements.

Bicycle Circulation

25. Implement bicycle circulation improvements and integrate bicycle system with the adopted Charlotte-Mecklenburg Bicycle Transportation Plan. This includes bicycle lanes, bicycle sharing, signed bicycle routes and off-street routes; improvements to expressway underpasses and overpasses; and bicycle parking facilities.

25a. Bicycle Lanes, Signed Bicycle Routes, and Off-Street Routes should be designated in accordance with the city-wide bicycle plan

25b. Improvements to expressway underpasses and overpasses that improve bicycle access to Center City should be done in conjunction with vehicular and pedestrian improvements outlined in this Center City Transportation Plan and the I-277 Loop Study.

25c. Bicycle parking facilities will be expanded through the recently amended zoning code requirement for new parking structures; through the street furniture element of the Uptown Street Standards in this document; and through project funding as it becomes available.

Part Five: Implementation (Pages 95-98)

The final chapter describes various tools and funding mechanisms that will help implement the recommendations of the Center City Transportation Plan. Key recommendations include a “General Annual Improvement Program”, the 2030 Long Range Transportation Plan, the CATS 2025 Transit System Plan, and Charlotte's five-year Capital Investment Plan, as well as various State and Federal intergovernmental grant sources.

There are other means, as well. Revenue from the City's on-street parking program could help fund the proposed parking and wayfinding systems, or other projects. The City's ongoing economic development efforts will generate activity that advances Charlotte's economic growth and contributes to Center City's vitality.

Finally, some of the key proposals of this plan - including the Street Enhancement Standards Map and the Uptown Street Standards - will be codified directly as well as through amendments to the
zoning ordinance and streetscape standards. Future development in Center City will need to meet the standards. In many cases, new projects are already meeting many of those standards.

Accomplishments

This section of the Executive Summary is added to reflect the accomplishments of the Plan since its adoption in 2006 and the recommended policy changes for future implementation. For convenience, the accomplishments are listed in the order in which they appear in the Plan with page numbers referenced.

Page 36: A study of the 38 underpasses and overpasses was begun in 2010.

Page 41: The Center City 2020 Vision Plan proposed a study of the Loop to address enhancements for economic development as well as the removal of congestion and conflict points. That study was initiated in 2012.

Page 43: The Caldwell Street/South Boulevard Interchange at I-277 was studied and approved in 2006, then constructed by 2009.

Page 43: The Stonewall/Kenilworth/Independence Interchange at I-277 was studied and approved in 2004, then constructed by 2007.

Page 45: In 2010 the City initiated The I-277 Connections Study, a complete loop inventory of 38 overpasses and underpasses in order to work with NCDOT and local advocates to identify needs and desirable attributes for these important connections to neighborhoods adjacent to Uptown.

Page 45: The construction of the new Charlotte Arena resulted in Caldwell Street being converted to a two-way, four-lane boulevard from Fourth Street to Fifth Street. This conversion also facilitated the conversion of Caldwell and Brevard Streets to two-way streets from Fourth Street to Stonewall Street in conjunction with construction of the NASCAR Hall of Fame and the I-277 interchange with Caldwell Street.

Page 45: The conversion of both Caldwell and Brevard north of Fifth Street was also facilitated by the removal in 2006 of the high speed connector between the two and their conversion to two-way streets north of Twelfth Street.

Page 47: Hill Street: Tryon Street to Church Street was converted to two-way between Tryon and Church to provide better connectivity between the two streets and enhance the operation of the College/Church one-way pair.

Page 50: A feasibility study was completed for an overpass over I-277 from Second Ward to Dilworth, Davidson to Euclid Alexander Street.

Page 51: The segment of 10th Street from LRT to Brevard Street is a committed developer improvement associated with development of the UNCC Uptown campus and will be built in 2012.

Page 51: A two-lane, two-way extension of Myers Street, was built between Sixth and Seventh Streets, to support ongoing First Ward development by providing enhanced vehicular and pedestrian connectivity.

Page 52: Tenth Street/Church Street intersection - conceptual design completed to eliminate mandatory right turn from 10th to Church Street.

Page 52: Trade Street at Johnson & Wales Way; 4th Street at Johnson and Wales Way - design completed as part of larger project to enhance pedestrian safety in University area and calm traffic in Third Ward.

Page 52: Rail Grade Crossing Closures And Modifications In support of the North Corridor rail program and the AMTRAK Inter-City rail services, the expanded rail services on these two rights-of-way have resulted in the closure of existing at-grade street crossings at these locations:
• Ninth Street – At-grade crossing closed in 2010; note: an existing CCTP Policy supports a pedestrian/bicycle bridge overpass for connectivity to the NC Music Factory venues, Johnson Street and the Elmwood-Pinewood Cemetery is desirable.
• Smith Street
• Church Street

Page 57: The Charlotte Wayfinding and Parking Guidance System is currently being implemented with real time parking supply information in Charlotte’s CBD. The system directs motorists from the Uptown freeway access system to accessible parking that is convenient to their destination.

Page 58: As part of a comprehensive and multimodal wayfinding design created during 2005–2007, pedestrian wayfinding signs were installed in 2007 in coordination with the LYNX Blue Line, light rail transit serving Uptown and South Charlotte through 15 LRT stations over 11 miles. The Pedestrian Wayfinding system has been fully implemented. Additional signage will be implemented as new venues open. An overall refresh of all signs and maps is projected for early summer of 2012.

Recommended Policy Changes

Addition:
Implement recommendations of the Curb Lane Management Study (2011) to achieve a consistent approach to curb lane uses, and communicate curb lane uses by time of day.

Changes:
• Modify or add ramps to I-77/I-277 loop to/from Center City Conduct a comprehensive study of the I-77/I-277 Loop to make the freeway loop more effective in distributing Center City traffic - a prerequisite to assuring smooth traffic flow within Center City.
• Convert from One-Way to Two-Way:
• Second Street Martin Luther King Jr Boulevard (Renamed)
• Brevard, Caldwell, Mint, and Poplar Streets: Delete Poplar: 2nd to 3rd Street since this segment is with Romare Bearden Park
• Sections of Hill, Fourth (Graham to Poplar Mint Street at Third Ward Park) and Eleventh Streets to support pedestrian-oriented development
• Construct new street segments:
• Delete: Poplar Street: 2nd Street to 1st Street
• Alexander Davidson Street – Euclid Street Connection
• New Second Ward Streets as approved in the Brooklyn Village Master Plan
• Tenth Street: Tryon Street to Brevard Street LRT (The segment from LRT to Brevard Street will be built pursuant to an infrastructure agreement approved by City council in 2010)
II. INTRODUCTION

Charlotte has a long-standing tradition of planning for its Center City, beginning in 1966 when it was still the city’s major retail district. That year, the “Greater Charlotte Central Area Plan” emphasized wide streets for access to Uptown stores, and parking for shoppers near the Square. Later, as an office skyline took shape and, more recently, when residential neighborhoods were revitalized, new plans in 1980 and 1990 broadened the focus to address pedestrian and transit considerations. The Center City 2010 Vision Plan (adopted in 2000) brings more ideas and proposals for the public agenda that affect the Center City’s transportation system.

Meanwhile, the vitality of Center City Charlotte brings ongoing, dynamic change. Light rail transit began service Uptown in the fall of 2007, and other transit corridors are being planned. New public facilities have opened, including the Arena, ImaginOn, and the new County Courthouse. The Levine Center for the Arts includes new museums, including the Bechtler Museum of Modern Art, the new Mint Museums, Knight Theater, and the Gantt Center. A new multi-modal Charlotte Gateway Station on West Trade Street will affect how people come to Center City and how they move around once they are here. Private sector development plans continue to fuel growth in Center City, too. In particular, the prospect of additional mid and high-rise residential buildings means an expanding population base — and a changing residential character — for Center City.

Objectives

The 2020 Vision Plan — as well as ongoing growth and change in Center City — makes it important to re-examine the way the transportation system is working and incorporate new transformative strategies that will enhance the system to support growth and set the stage for healthy and sustainable transportation choices.

This Center City Transportation Plan (CCTP) provides policy direction and strategies for implementing the 2010 Vision Plan’s transportation recommendations and those of subsequent planning studies.
Specifically, this plan’s objectives are to:

- Implement transportation recommendations of the Center City 2010 Vision Plan. The Center City 2020 Vision Plan includes a series of transformative strategies and recommendations that will be the basis for future updates to the Center City Transportation Plan. They include:
  1. Leverage Charlotte Gateway Station and maximize transit-oriented development opportunities

2. Increase transportation choices for people who live, work and play in Center City.

3. Improve network navigation, comfort and connectivity.

4. Create a true city of bikes.

5. Strengthen the unified parking system and program.

- Implement transportation and parking strategies to support economic development in Center City, and

- Implement appropriate enhancements for all transportation modes.

The study area is depicted in the map on page 2. While the Center City Transportation Plan focuses on the area within the I-277 Loop, the importance of connections to adjacent areas is emphasized in the 2020 Vision Plan.

Basic Assumptions

The approach to this study is guided by three fundamental assumptions.

1. Center City is the regional economic hub and the heart of the city.

Since Center City is the central business district and a vital hub of Charlotte, its influence extends well beyond its own boundaries. It is the nation's second largest banking center as well as the commercial capital of the Carolinas, and has the region's richest concentration of office, governmental, cultural, sports, entertainment, education and health facilities.
II. INTRODUCTION

Charlotte's emphasis on Center City as the metropolitan center has been well established as a matter of policy. The Centers and Corridors Plan (1994) is Charlotte's basic growth policy and is built on Center City as the region's primary center. The plan encourages growth in existing centers and corridors in Charlotte-Mecklenburg in order to make better use of existing infrastructure and transportation and promote mixed-use development there while protecting lower-density neighborhoods in the “wedges” between the corridors.

2. Employment and residential growth will continue in Center City. The Charlotte region boasts the largest metropolitan area between the nation’s capital and Atlanta. A key objective of this Center City Transportation Plan is to develop transportation strategies to maximize economic development opportunities in the Center City and, by extension, the Charlotte region.

Over the next 25 years, employment in Center City is expected to grow from the current estimate of 55,000 jobs to about 95,000 in 2030. During the same period, the resident population in Center City will increase from the current estimate of 7,840 to 30,200.

3. The “Center City 2010 Vision Plan” sets the stage for this plan, and the Center City 2020 Vision Plan (adopted in 2011) is the latest in a series of comprehensive center city plans that have helped shape Center City’s form over the years. The plan envisions a growing Center City with sustainable connections to adjacent neighborhoods through healthy and sustainable transportation choices. It proposes an integrated transportation network that builds on unique infrastructure by optimizing the use of transportation facilities.

While the 2010 and the 2020 Vision Plans are the platform for this Center City Transportation Plan, other technical studies were also reviewed for this plan, including a 1996 parking study and a 1998 analysis of street capacity. This plan also considers the 2030 CATS Corridor System Plan, which includes a description of how the five rapid transit corridors are expected to function in Center City and how specific streets will be used in this configuration.

The Role of this Plan

Given this background, what is expected of the “Center City Transportation Plan”?

The primary purpose of the CCTP is the definition of a comprehensive strategy, encompassing all modes, for implementing transportation improvements that support the recommendations of the Center City 2010 Vision Plan (2000) and the Center City 2020 Vision Plan (2011).

Like the former plans, the 2020 Vision Plan is a comprehensive plan for all aspects of Charlotte’s Center City. This follow-up plan narrows the focus to healthy, sustainable transportation choices and how those can be carried out to make the overall vision for Center City a reality. Accordingly, this plan plays an important role as part of the overall public strategy for maintaining Center City’s viability as a major employment center while also expanding its livability through increased residential, retail, public and entertainment activity.

In keeping with the 2010 and 2020 Vision Plans, this study gives particular emphasis to integrating pedestrian, bicycle and transit modes, in balance with the automobile, in the Center City’s transportation system.
How will this study be applied?

The Center City Transportation Plan will be used in a number of important ways that are more fully described in this report’s concluding chapter on “Implementation.” Among the key applications are these:

- Perhaps the most significant product of the plan is the Street Enhancement Standards Map (page 81) which codifies the study’s recommendations related to pedestrian and vehicular circulation, on-street parking, and other functions that will occur in the street rights-of-way and adjoining property frontage.

- Equally important, this plan includes a specific agenda of improvement projects (incorporated in policies) to the Center City street network.

- Finally, the I-277/I-77 Expressway Loop will be evaluated through a multi-phase study to identify bottlenecks, meet the operational needs of the freeways for the next 50 years, and improve connectivity to neighborhoods adjacent to Center City.

The Center City Transportation Plan provides a conceptual framework for why its recommendations are important for the transportation system, as well as a pragmatic course of action for carrying them out.

Public Involvement In The Preparation Of This Plan

Preparation of the Center City Transportation Plan began in 2003 with key stakeholder interviews in October 2003 followed by the first Community Workshop in January 2004. Presentations to interest groups occurred continuously between 2003 and 2005. Uptown Public Information Kiosks were displayed in December 2004 to communicate the purpose and components of the Study. Separate Workshops were held on Parking and Wayfinding in 2004 and 2005. A second Community Workshop was held in April 2005 followed by a second round of Key Stakeholder Interviews during May - July 2005.

City Council’s Transportation Committee reviewed Study Policy Recommendations during September - November 2005, then referred the Study Policy Recommendations to City Council for consideration and action. City Council adopted the Center City Transportation Plan, including the Policy Statements and the Street Enhancements Standards Map on April 24, 2006.

Special Notes:

1. Concurrent with the preparation of this plan, the City of Charlotte prepared and adopted new Urban Street Design Standards (USDG). The standards resulting from this plan and those from the USDG are complementary to each other. The USDG are not applicable inside the I-77/I-277 Loop, and the Center City Transportation Plan is not applicable beyond the Loop.

2. Second Street was renamed as Martin Luther King, Jr. Boulevard after all of the maps and analyses tables contained in this Plan were completed. Thus, the “Second Street” name still appears on the maps and tables. However, the name has been changed in the text and the approved short form of MLK Blvd. is most commonly used.
III. VISION

The introductory chapter outlines the reasons for this new plan, which is the latest in a series of plans for Charlotte’s Center City over the last forty years. This plan focuses on transportation aspects of the Center City; specifically, on implementing recommendations of the comprehensive Center City 2010 Vision Plan and responding to more detailed sub-area plans as well as new strategies in the 2020 Vision Plan adopted in September 2011.

Before the specifics of this plan can be developed, it is necessary to know the “vision,” or the view of the future, toward which we are moving. This vision is articulated as a matter of policy primarily by the 2010 and 2020 Vision Plans, but it is also shaped by other Uptown area plans prepared since 2000, by new public and private projects already under construction or planned for the near future, and by the views of stakeholders consulted during this plan’s development.

Public Plans And Policies

Center City 2020 Vision Plan

The 2020 Vision Plan builds on the 2010 Vision Plan, continuing the momentum of past investments and accomplishments while incorporating the aspirations, needs and values of today’s community. The 2020 Vision is:

“Charlotte’s Center City will be a viable and livable community whose extraordinary built environment, interconnected tapestry of neighborhoods and thriving businesses create a memorable and sustainable place.”

Center City 2010 Vision Plan

The 2010 Vision Plan was the foundation for Center City transportation planning. It builds on a series of plans for Charlotte’s Uptown, beginning in 1966 with the Greater Charlotte Central Area Plan and continuing with the Center City Plan (1980), Center City Urban Design Plan (1990) and, most recently, the 2010 Vision Plan (2000).
The 2020 Vision Plan is the key plan because it represents the adopted vision of Charlotte City Council and guides public actions for Center City. In fact, several of its unique ideas in adopted plans for Uptown neighborhoods, including a major park and transit center in Third Ward and a freeway cap park in Second Ward. The plan’s basic transportation goal is to create a memorable and sustainable Center City connected to neighborhoods through an integrated transportation network.

This goal articulates the Center City vision. What would it mean to make this vision a reality? We look first at the plan’s overall proposals, to understand the possibilities for the future sketched by the plan, and then focus in detail on the implications for the transportation system and this Center City Transportation Plan.

“A Memorable and Sustainable Place”

The 2020 Vision Plan for Charlotte’s Center City says it strives to create a livable place, a memorable and sustainable city. The transportation component of the 2020 Vision Plan is the “integrated transportation network.” Center City is the hub of local and regional multimodal transportation, including facilities for pedestrians, bicyclists, bus, streetcar, light rail, high speed rail, motor vehicles air and freight. Center City supports existing and new development with well-designed and maintained streets, pathways, transit and end-of-trip facilities. The strategic location of Center City and its abundance of transportation facilities provide seamless access and mobility to all destinations.

Charlotte’s Uptown is becoming a great place to live. Can it also become “memorable?” Can it achieve distinctive features that readily identify Charlotte in the public mind? One of the Vision Plan’s boldest measures calls for enhancing Center City’s mass transit facilities. Most notably, it recommends a major Gateway Station in Center City connecting all transit modes. Architecture should be iconic and distinguish the station as the transportation hub for the region. Major entries on Teade and Graham Streets should have special attention paid to the physical and
aesthetic connections to the streetcar stops along Trade Street. Strong pedestrian connections should be prioritized along Graham and 4th Streets to Knight Stadium and Bearden Park.

Distinct Neighborhoods

Center City is more than an Uptown skyline. In fact, it goes beyond the original four wards and spills over (or under) the freeway to link Johnson C. Smith University with Central Piedmont Community College, and South End with North Tryon. Connecting to the unique characteristics of these varied neighborhoods is at the heart of the 2010 as well as the 2020 Vision Plan.

Inside the freeway loop, the plan emphasizes redeveloping the old Second Ward as a neighborhood with housing, a school, and a reconfigured Marshall Park; stimulating development of an “urban village” along North Tryon; and encouraging new development around a revitalized Little Sugar Creek.

The 2020 Vision Plan identified opportunities in the ballpark neighborhood (Third Ward) including Knights Stadium, Romare Bearden Park and a new Charlotte Gateway Station.

Outside the loop, the 2020 Vision Plan explores opportunities to connect educational institutions from Johnson C. Smith University to Central Piedmont Community College. Development opportunities north of Center City focus on the “Innovation Corridor” along side the Blue Line Extension between NoDa and First Ward.

Transportation in the 2010 Vision Plan

With that overall background, the 2010 Vision Plan’s specific proposals related to transportation can now be summarized. The plan underscores the role of transportation facilities in accommodating the needs of a dynamic Uptown and supporting the land use recommendations that will help produce a memorable Center City.

1. Streets

The 2010 Vision Plan recognized a hierarchy of streets that would vary from traffic-carrying “workhorse” streets to pedestrian-friendly “green” streets. Regardless of their category, each of Center City’s streets should support a comfortable and impressive walking environment.

“Workhorse” Streets

Because of its preeminent role as a regional central business district, Center City must be accessible to the commuter. The private auto will be a major component of travel to work. Consequently, the plan says, the Uptown system should maintain key paired, one-way streets to accommodate roadway capacity requirements during peak hours.

The plan makes an important distinction about the role of Uptown streets, however. While these streets should deliver traffic to the city’s business hub, they should not necessarily facilitate trips across Center City. In other words, while the importance of vehicular movement was stressed, it was also considered essential that a pleasant and safe pedestrian environment create comfortable paths from home and parking to office and other destinations.

While the Center City Transportation Plan builds directly on the 2010 Vision Plan, the terms “workhorse streets” has not been carried forward. The hierarchy of pedestrian-oriented streets results in streets functioning as proposed in the 2010 Vision Plan. The retention of key one-way streets, and the focus of the vehicular
wayfinding system on them, is similar to the “workhorse” concept. However, the intent of the CCTP is to strengthen the emphasis on pedestrian circulation, which does not fit with the term, “workhorse.”

2. Pedestrians

The pedestrian theme is central to the 2010 Vision Plan. It recommends a “pedestrian core” in the heart of Uptown bounded by Seventh Street, Poplar Street, MLK Blvd. and the Light Rail Corridor - in which slower speed limits and signal timing adjustments should slow cars and protect sidewalk activity. Streets would be open to vehicular traffic, of course, but distinctive streetscape elements, landscaping and public art would be introduced throughout the designated area to emphasize the pedestrian ambiance.

3. Transit

Two years before the 2010 Vision Plan was adopted, the 2025 Integrated Transit/Land Use Plan had outlined a long-range plan for regional rapid transit corridors radiating from the Center City. The 2010 Vision Plan for Center City emphasized the need to functionally integrate the different rapid transit modes in the heart of the city. For transit to work well in the Uptown area, the plan stated, new bikeways and pedestrian amenities would help create a transit-supportive environment.

Furthermore, the 2010 Vision Plan recommended an east-west transit corridor to supplement the existing bus operations of the Transportation Center. This “transit street” would have numerous stops to deliver riders along a major east-west arterial, while still allowing vehicular and service traffic. The plan stressed that its design and character would be a critical issue.

4. Parking

It will be several years before the rapid transit system is fully operational in the Uptown area, and until that time parking will remain a major need. In the interim, says the plan, public and private attention should focus on shared parking and on designing facilities with greater regard to aesthetics, pedestrians, and air quality standards. At the same time, policies and plans should be put in place to minimize the future need for parking spaces to provide balance.
with the growth of the transit system as transit gains a greater share of commuting ridership.

**CATS 2030 Transit System Plan**

This plan spells out more details of the rapid transit plans first unveiled in the conceptual 2025 Integrated/Transit Land Use Plan. The earlier plan was the basis of Mecklenburg County’s 1998 voter referendum on a half-cent sales tax increase for transit. The more recent CATS 2030 Transit System Plan will include five corridors extending beyond I-485 in order to intercept trips coming in and out of Mecklenburg County and improve regional connectivity. Two of the corridors, in fact, extend into adjacent counties (Iredell on the North Corridor, Cabarrus on the Northeast Corridor, and potentially York on the South Corridor). Future expansion into Gaston and Union counties is possible. Eventually, there will be 28 miles of bus rapid transit guideways, 21 miles of light rail transit, 11 miles of streetcar, 30 miles of commuter rail, and an expanded network of buses and other transportation services throughout the region.

**Center City Improvements**

The planned improvements for Center City are designed not only to serve the central business district, but also to provide connectivity with surrounding communities and institutions. These improvements will benefit the entire region by enabling the individual transit corridors and local services to function as an integrated system. Plans for Center City – most of which may be short-term improvements – include:

1. **Two major transit nodes** – the existing Charlotte Transportation Center (renovated to accommodate the South and Northeast light rail line) and the proposed multi-modal Charlotte Gateway Station on West Trade - are designed to complement each other. Work on these two passenger facilities is expected to be completed over the next 10 years.

2. **North Corridor Commuter Rail and NCDOT Rail:** CATS and the Rail Division of the North Carolina Department of Transportation (NCDOT) are undertaking related detailed engineering studies of modifications to the Norfolk-Southern Railway corridor that traverses Center City between Graham and Cedar Streets. Together, they will be reconstructing and widening the rail embankment, altering operations at some street grade crossings and developing the Charlotte Gateway Station in the block bound by the embankment and Trade, Graham and Fourth Streets.

3. **A South-Northeast light rail transit (LRT) spine** was created along the trolley/railroad corridor. This South Corridor LRT line opened in 2007. It will be extended as the Northeast Corridor LRT over the next 20 years.

4. **An East-West pedestrian/transitway** along the Trade Street corridor will connect Johnson C. Smith University with CPCC and Presbyterian Hospital. Transit services in this corridor will include the Southeast and West mass transit corridors, and streetcar and bus operations.

5. **Streetcars** will provide unique circulation services connecting Center City districts not only with each other but also with areas just
outside I-277. Streetcars on Trade Street will extend out Central Avenue to the east, and along Beatties Ford Road to the west. The Trade Street Streetcar will be implemented in conjunction with the rest of the improvements planned along this street. A full Center City Streetcar Loop is envisioned by 2025.

Second Ward Neighborhood Master Plan

A rebirth of the historic Second Ward neighborhood is charted by this plan, which carries out the 2010 Vision Plan’s concept of unique Uptown neighborhoods with pedestrian-oriented, mixed use development. The 11-block area is largely a government office park today, but under the new plan the area south of Third Street would again become a predominantly residential community called “Brooklyn Village”, as it was in the 1960s before urban renewal. Over the next 25 years or so, roughly 2,400 housing units could be built next to a smaller Marshall Park and flanked by mid-rise housing. Some of the existing institutional buildings may be relocated, while community-oriented facilities (such as a multi-story high school) will be added. These elements will create a “new urban fabric,” eventually including neighborhood stores and services and a network of parks and open spaces. According to the Second Ward Plan, the transportation system will contribute to this new neighborhood in these ways.

• The street grid would be reconfigured, breaking up the super-blocks into smaller and varying block sizes considered more “neighborhood-friendly.” This smaller block pattern would create an internal street network that would not affect general circulation in Center City.

• Stonewall Street and McDowell Street would be enhanced as boulevard streets, with their intersection being designed with a “gateway” monument and special paving. These two major streets would continue to be the primary linkage to areas immediately outside the I-277 Loop, primarily the East Morehead and Midtown areas.

• The Second Ward Plan carries through the 2010 Vision Plan recommendation for a pedestrian-oriented “green” street treatment for MLK Blvd. and Davidson Street; however, the use of a trolley or streetcar is not mentioned.

• The plan recommends a system of shared parking structures as part of a “neighborhood parking strategy” and discusses structures, quantities and parking ratios in detail.

The new plan for Second Ward fundamentally “re-defines” a key part of Charlotte’s Uptown. It will be a long-term transition, but an estimated 57 percent of the 82 “developable acres” are controlled by the City, County or School Board, improving the prospects for coordinated development.
Third Ward Vision Plan

The Third Ward Vision Plan is another key public policy adopted since the 2010 Vision Plan that has a bearing on this Center City Transportation Plan. Romare Bearden Park - called the “West Park” in the 2010 Vision Plan - is sited in a largely undeveloped area of parking lots. Eventually, the park is expected to be surrounded by new offices, restaurants and shops, and by mid-rise housing that overlooks the park. The vision plan provides extensive design guidelines and promotes pedestrian-oriented streetscapes, greenway extensions, and pedestrian linkages to surrounding neighborhoods and the proposed Multi-Modal Station nearby. Key recommendations would affect circulation in the Center City:

- MLK Blvd. should be extended to Cedar Street.
- Third Street would be modified to accommodate the park.
- The sections of MLK Blvd., Mint and Poplar Streets that are currently one-way would be converted to two-way (these modifications are consistent with the 2010 Vision Plan).

Government District Facilities Planning

Both the 2010 Vision Plan and the Second Ward Neighborhood Master Plan proposed changes for the Charlotte-Mecklenburg Government Center area. For example, both plans proposed redevelopment - for predominantly residential uses - of the Walton Plaza, the Charlotte-Mecklenburg Schools headquarters building, Metro School and the Mecklenburg Aquatic Center.

As a result, Mecklenburg County has coordinated a study of space needs for City, County and Charlotte-Mecklenburg Schools facilities. The review focuses on potential sites in the area bounded by Sixth Street, McDowell Street, Third Street and Caldwell Street. At this time, the principal development-related outcome of the plan has been the construction of the new County Courthouse at Fourth and McDowell, and an associated parking garage on the northeast corner of the intersection. Related modifications to the intersection of Fourth and McDowell Street have been constructed to enhance pedestrian circulation between the two facilities.

Cultural Arts Master Plan

The Arts and Science Council prepared a Cultural Arts Master Plan in 2003 which recommended the development and/or expansion in Center City of a variety of significant public facilities, including the expansion of Discovery Place, the Afro-American Cultural Center, the relocation of Mint Museum; and the development of the new Knight theater and the Bechtler Museum.

The emphasis that the plan places on Center City as the location for major cultural arts facilities
has dramatically increased the number of visitors to Center City, particularly during evenings and on the weekend, and expanded the need for improved access and direction to parking facilities that have the primary function of serving daily office workers. This need is being met through a coordinated management of directional information for existing and future parking facilities.

Development Since The 2010 Vision Plan

Since adoption of the 2010 Vision Plan in 2000, several major facilities have been built or are under construction in Center City. Some facilities, such as the light rail transit line, were anticipated in the 2010 Plan. Others, such as the Arena, were proposed for a different site Uptown, and another, Johnson & Wales University, was not yet on the horizon. These developments are shaping, and in some cases reshaping, Center City and the 2010 Vision Plan.

South Corridor Light Rail

The Charlotte Area Transit System (CATS) began light rail transit service in the Center City in November of 2007. The South Corridor LRT line includes four stations in the Uptown area: Seventh Street, Charlotte Transportation Center, Third Street/Convention Venter and Stonewall Street. The full 15-station, 9.6 mile South Corridor extends from Uptown through South End to I-485.

Arena

Charlotte’s Arena has been built on a two block site alongside the Blue Line light rail and directly across from the Charlotte Transportation Center. The LRT station and CATS’ hub bus transfer station are well-positioned to serve many of these patrons, but the Arena – which seats between 18,000 and 20,500 – is a major traffic generator for vehicular traffic as well.

Brevard/Caldwell Street at the Arena

To accommodate the building footprint of the Arena, it was necessary to create a single large block, modifying the street grid as follows:

- The section of Brevard between Fifth Street and Trade Street was removed.
- Fifth Street was rerouted between the LRT tracks and Caldwell Street.
- Brevard traffic, which is one-way southbound, was directed onto Fifth Street, which is one-way eastbound.
- Caldwell was made two-way between Trade and Fifth, then later between Trade and Stonewall Street.
- Southbound Brevard traffic now follows a route eastbound on Fifth, southbound on Caldwell, eastbound on Fourth to the intersection of Fourth and Brevard, and returning to the southbound Brevard routing.

ImaginOn

One block from the Arena - at the Seventh Street LRT station - “ImaginOn” draws more visitors to Center City. This joint effort of the Public Library and the Children’s Theatre includes performance facilities, an early childhood education center, a teen center and a storytelling venue. The 102,000 square foot building features a large, multi-story public space that will contain interactive exhibits and serve as a public gathering and reception area. Development of the facility has included enhancements to the pedestrian space associated with the surrounding streets and the Light Rail corridor.
Johnson & Wales University

On the west side of Center City, Johnson & Wales University has further energized the West Trade Street area where Gateway Village is located. The local campus of this national management and culinary university opened in 2004 with larger-than-expected enrollment of 1,200 students, and has continued to grow in enrollment and in program areas.

Johnson and Wales’ building program has created a major presence in Third Ward and its entire campus is within a half-mile of the proposed multi-modal Charlotte Gateway Station and located along the potential Trade Street Streetcar alignment. The school constructed a five-story main classroom building along West Trade Street, and two new dormitories on previously vacant land at Cedar Street and Fourth Street, adjacent to the Carolina Panthers practice field. The dormitory complex houses 800 students, and another 550 students reside in another student residence, City View Towers. An additional academic and administration building is planned for a site between Trade Street and Fourth Street, on the west side of the Norfolk-Southern embankment.

New Mecklenburg County Courthouse and Judicial Center

The Judicial Center is comprised of the new courthouse, adjacent renovated facilities for agencies of the criminal justice system and a new parking deck. The eleven-story courthouse is at the intersection of Fourth and McDowell Streets, on the former site of the old court parking facility that was demolished in 2003.

A new parking deck for the courts facilities was constructed across McDowell Street, next to the parking deck that currently serves the Sheriff’s Office and Mecklenburg County jail facilities. The new courts parking facility has a capacity of 1,100 to 1,200 vehicles, and will also have retail space on the ground floor, and a tree-lined outdoor plaza facing the new courthouse.

The intersection of Fourth and McDowell was redesigned and reconstructed to facilitate the safe and convenient movement of visitors between the garage and the courthouse. The south-bound right turn lane has been removed from McDowell Street. The redesign includes a new surface with walking paths, tighter turning radius to reduce the length of crosswalks, and new crossing lights.
Little Sugar Creek Greenway

The Little Sugar Creek Greenway begins in the Optimist Park neighborhood north of Center City. It will run inside the I-277 Loop between the 10th Street underpass and 7th Street overpass, along the eastern segment of I-277 and eventually reach a point near the South Carolina state line. When fully developed, the greenway will provide pedestrian access and recreational amenities for residents of Center City and nearby neighborhoods. Portions of the greenway are under construction, while other areas – including those in Center City – are still under design consideration by the Mecklenburg County Park and Recreation Department.

Trends: Development Plans For Center City

The pace of change in Center City is likely to keep its momentum in the coming years. Some key projects are in the planning stage that will refine the evolving character of Center City in the last half of this decade – and increase the number of Center City residents and pedestrians on the Uptown streets.

A multi-faceted, multi-modal Charlotte Gateway Station will integrate transportation services on West Trade Street. Continued expansion of the UNCC campus in First Ward is expected adjacent to a new First Ward Park.

With the development of Johnson and Wales University, construction of the new Arena and the development of an entertainment complex as part of the old convention center redevelopment, it can be said that Trade is emerging as an educational/entertainment/residential corridor, rather than a major employment street. While efforts are needed to encourage more development on Trade Street, this suggests that future employment could be concentrated more along the north/south Tryon Street corridor.

The following is a capsule summary of new development announced for Center City, as of early 2008.

West Trade Street Area

CATS Multi-Modal Station: “Charlotte Gateway Station”

The Center City 2010 Vision Plan proposed a “multi-modal facility” on West Trade Street that would bind Third Ward and Fourth Ward together and serve as a “catalyst for a renewed urban environment.” The Charlotte Area Transit System is leading development of this Uptown station that will link local and regional transportation modes with inter-city rail and bus service. The station will be an Uptown stop on the CATS North Corridor rapid transit line and connect with local bus and streetcar service, as well as Amtrak and Greyhound Bus service.

- Early estimates indicate the station will serve 5,000 to 8,000 North Corridor rail commuters, 3,500 Greyhound patrons and 1,500 Amtrak passengers.
• The Trade Street Streetcar will offer connections to other Center City locations, as well as future service along Beatties Ford Road and Central Avenue.

• Light Rail Transit (LRT) and/or Bus Rapid Transit (BRT) service from the Southeast and West transit corridors, as well as express bus services, will focus on the station.

The station will be near the Johnson & Wales University campus and the Gateway Village employment and housing center. The site design will facilitate pedestrian use and access for bicyclists, and be integrated with the planned Third Ward Park nearby. A Charlotte Gateway Station Area Plan is being prepared to capitalize on the influx of passengers and pedestrians to help generate new development on the vacant and underdeveloped parcels nearby.

Existing Federal Courthouse

The Jonas Federal Courthouse on West Trade Street is expected to be replaced by a new courthouse at the corner of Trade Street and Caldwell Street, adjacent to the new Arena. All federal court uses and offices will be moved into the new courthouse upon its completion.

East Trade Street Area

New Federal Courthouse

The new federal courthouse, to be located on Trade Street in the block east of the Arena, will shift and increase employment in the Trade Street corridor.

Bank of America Mixed-Use Development

In July 2005, Bank of America commenced development on a project on the east side of College Street between Trade and Fifth Street. The development includes a 15-story, 150 room Ritz Carlton Hotel, an office tower and an atrium that will be tied across College Street with the existing Founders Hall retail facility. The project also includes redevelopment of the Trade and College Street front-ages of Founders Hall to create more street-level retail space.

South Tryon Street Area

Duke Energy Center (Formerly Wachovia Mixed-Use Development)

In May, 2005, Wachovia Bank unveiled plans for a new office tower of about 35 stories on South Tryon at First Street, with condominiums, two museums, the Afro-American Cultural Center, the Wake Forest University Business School and a theater as part of the mixed-use project. An attractive feature of the site for pedestrians is an urban park that connects with the popular green space across the street at Ratcliffe Commons.

For the last decade the major thrust of office development and cultural facilities has been along North Tryon. This project completed in 2010 brings more balance to that geographic trend. It is expected to be the catalyst that will set in motion a number of other possible projects that have been discussed in recent years along South Tryon Street.

North Tryon Street Area

Cultural Facilities

North Tryon is currently the address of several significant arts and cultural facilities. The Cultural Facilities master Plan proposes strengthening of his district with expansion of Discovery Place, enhancements to the Main Library, redevelopment of Spirit Square and redevelopment of the Carolina Theater.

Higher Education

UNC-Charlotte has constructed its first academic building at Ninth and Brevard Streets that will make the university’s program more accessible to working students and professionals living in Center City. The facility serves up to 7,500 students a day, and is readily accessible to the light rail line (which has the potential of providing a link to the main campus via the North Corridor LRT extension).
South Brevard Street

NASCAR Hall of Fame
Charlotte won a national competition for development of the Hall of Fame and an office building to house NASCAR’s business operations. The complex opened in 2010, on a site bounded by MLK Blvd, Caldwell Street, Stonewall Street and Brevard Street. In concert with the Convention Center, with which NASCAR is connected, the Hall of Fame enhances the activity anchor at the south end of the Brevard Signature Pedestrian Street link to the Arena on the north.

Center City Residential

In a short period of time, during late 2004 and early 2008, various private developers announced dramatic plans for high-rise residential buildings – the first such towers in Center City. The first announcements were for sites close to the new Arena, and prospective buyers responded enthusiastically. Within a few months, more and larger plans were announced for locations in or near the Uptown core, including the signature streets of Trade and Tryon. Some of the larger projects are mixed-use, with retail and/or office space on lower levels. If all high-rise projects are built, it would mean at least 1,680 new units, a significant boost to the residential vitality of Center City. The announced high-rise residential tower projects include:

First Ward
• Courtside (Sixth and Caldwell) - 16 stories, 104 units, completed in late 2005.

Second Ward
• The Park (Third and Caldwell) - 21 stories, 107 units, planned for completion in 2011 with a ten story Hyatt Place hotel integrated into the building renamed Skye.
• EpiCentre (on the former Old Convention Center site, described above) - 53 stories, 400 units, with no proposed completion date.

Third Ward
• 230 South Tryon (Tryon and Third) - a rehabilitation of a 30-year-old former office building that, with 13 stories and 110 units, was completed in 2007.
• TradeMark (West Trade and Mint) - 28 stories, 162 units, was completed in late 2007.
• Novarre Group - redevelopment of the old Duke Power Building site with multiples high-rise residential buildings, a hotel, retail space and potentially office uses. A condominium building and adjoining parking deck were completed in 2010.

Fourth Ward
• Avenue (North Church and West Fifth) - 36 stories, 386 units, completed in 2007.
• The Vue (Pine and West Fifth) - 50 stories, 411 units, completed in 2010.
• The Garrison (Graham Street at I-277) - a residential building with approximately 40 units.
• The Citadin (Graham and West Eighth) - a multi-building redevelopment of an existing apartment complex with buildings in the six to 20+ story range.

This surge in Uptown housing is indicative of a strong market interest in the Center City. While high-rise buildings have dominated the headlines, more low- and mid-rise housing have been constructed recently. The strong housing market will have the synergistic effort
of supporting and stimulating retail Uptown. It also means more opportunities to walk to work, rather than commute. In sum, it underscores the need for creating a more walkable environment in Center City.

New Charlotte Knights Baseball Stadium

A set of complex land transactions involving the City, Mecklenburg County, the owners of the Knights and other private development interests is already affecting some properties and has the potential of affecting several others. At the present time, the prospective program involves the following major properties and activities, several of which will implement significant recommendations of this Plan:

- The original Third Ward Park site (two blocks bounded by Fourth, Mint and Graham Streets and MLK Blvd) will be the site of the new baseball stadium.
- The Third Ward Park is being designed for the site bounded by Mint, Third and Church Streets and MLK Blvd. with planned completion in 2012.
- These two developments will result in the following street modifications:
  - The closure of the Fourth to Third connector
  - The conversion of Fourth from one-way to two-way between Mint and Poplar
  - The closure of the Mint to Poplar connector
  - The conversion of Mint from one-way to two-way from Graham to Trade
  - The conversion of Poplar from one-way to two-way from Third to Sixth
  - The conversion of MLK Blvd. from one-way to two-way from Mint to College

- Redevelopment of Marshall Park and the current School Board office site to include:
  - A new Second Ward Park
  - Several multi-story residential buildings with some supporting retail uses
  - A new local street network similar to that proposed in the Second Ward Plan

2020 Vision Plan Recommendations

The 2020 Vision Plan recommends six (6) strategies for the development of an integrated transportation network. They include:

1. Leverage Charlotte Gateway Station and the Charlotte Transportation Center

2. Increase transportation choices for people who live, work and play in Center City

3. Maximize transit-oriented development opportunities

4. Improve network navigation, comfort and connectivity

5. Create a true City of Bikes

6. Strengthen the Unified Parking System and Program

1. Leverage Gateway Station and the Charlotte Transportation Center

Charlotte has the opportunity to develop a unique dual hub transit system as a regional nexus of transportation and employment that links local and regional buses, Gold Rush rubber tire trolley, streetcar, light rail and high speed rail with transit-oriented development. The location of the multi-modal stations at either end of West Trade would catalyze development between the two hubs and energize the corridor linking them. The two stations should be developed as intense mixed-use employment centers with strong connections to each other, other Uptown destinations.
and the surrounding neighborhoods. When fully implemented, these two hubs could work in a coordinated way to improve routing, circulation and accessibility and provide a full range of transit options.

To fully realize the potential of a dual hub system, Gateway Station and the Charlotte Transportation Center must feel like they are closely linked along the corridor of Trade Street. Strong pedestrian connections and frequent low-cost or free streetcar service should be established along the Signature Street. Streetscape design elements should emphasize the importance of these connections and be supported by new office uses; unique architecture; active ground-floor uses; plazas and open spaces; and amenities for pedestrians, bicyclists and transit riders.

2. Increase transportation choices for people who live, work and play in Center City

To achieve the goal of decreasing the number of people who drive alone to Center City, the full range of transportation options must be expanded and promoted to residents, workers and visitors. Recommendations include:

- Initiate a car share program that provides mobility options and helps to reduce the number of cars in Center City

A comprehensive and flexible car share program should serve a range of people. Employers could reduce parking provisions and the need for employees to drive. Parking currently occupied by fleet vehicles could be freed up by enrollment in the program. Workers could use cars to run errands during the day and avoid the cost of commuting and parking their personal vehicles. Residents may need fewer household vehicles and would have access to a greater range of vehicle types. Finally, visitors could use existing memberships for exploring Center City neighborhoods and other areas of Charlotte.

- Develop a discounted pass program that integrates multiple transportation modes.

A primary advantage of living and working in Center City is the growing range of transportation options that are available. To encourage use of these options, a pass program should be developed that accommodates residents and employees who use a variety of modes for their commute and errands. A monthly or quarterly pass should include multiple levels and entail a combination of daily parking, transit rides and car share usage.

- Employ multiple strategies to increase transit ridership.

The Charlotte region is making large investments in transit with the greatest concentration of amenities converging in Center City. Programs should continue to be explored to increase transit ridership. Strategies may include a fare-free zone, discounted pass programs, employer-provided passes, additional amenities at transit stops and on transit vehicles, smart phone applications, and more.

3. Maximize transit-oriented development opportunities

New development opportunities, including mixed-use residential and office development with retail services, should be targeted at light rail and streetcar stations and along transit routes. Transit-oriented development (TOD) projects will continue to develop and attract residents and employers seeking compact, mixed-use development with less reliance on the automobile and a wide range of destinations and amenities within walking distance.

- Direct investments toward new TOD projects along transit corridors and within Focus Areas such as the Third Ward Ballpark Neighborhood, West Trade Corridor, Charlotte Transit Center and South End.

The recommendations of the Center, Corridors and Wedges Growth Framework should be implemented at five linear Growth Corridors along high-capacity transportation routes that extend from Center City to the edge of Charlotte. This guide provides development recommendations such as pedestrian-oriented villages designed to include a mix of complementary moderate- to high-intensity uses.
• Create partnerships between private ventures, public agencies and neighborhood groups to ensure successful TODs

Incentives should be provided to attract developers and project investment such as “fast track” permitting, property tax abatement and density bonuses. Potential commercial tenants should be marketed to through a portfolio of available properties and provision of incentives for local merchants. Successfully completed projects should be documented and completed projects should be documented and used to demonstrate efficacy and gain interest and support.

4. Improve network navigation, comfort and connectivity

Changing the way people get around is largely dependent on the infrastructure available to foster their mobility. Setting the stage for healthy and sustainable transportation choices will include creating a network of multi-modal streets that balance the needs and preferences of a range of users.

Prioritize Center City streets with traffic calming techniques to better facilitate walking and biking.

Efforts must continue to slow traffic on all Center City streets. A key goal of the Center City Transportation Study is to ensure that all streets inside the I-77/I-277 loop are safe and comfortable for pedestrians and cyclists. Continued efforts should include, but not be limited to, reducing the number and width of travel lanes in strategic locations; adding on-street parking where feasible; exploring curb extensions that reduce pedestrian crossing distances; increasing pedestrian amenities; and enforcing speed limits.

• Restore key connections within the existing street grid to create a stronger and more navigable roadway network.

New streets and street segments should be constructed to improve connectivity and meet special needs. These new or modified streets include those in the vicinity of Gateway Station and Third Ward Park; an overpass over I-277 and adjacent to the LYNX Blue Line light rail from Second Ward to Dilworth; street extensions and a new street from 7th Street to 9th Street paralleling the light rail extension in First Ward; and neighborhood residential streets in the future redevelopment of Second Ward.

• Implement the Boulevard Loop to create an attractive circulator route within the core of Uptown.

This two-way peripheral loop around Center City should comprise grand tree-lined boulevards along Graham, Stonewall and McDowell streets and a one-way couplet on 11th and 12th streets. The Boulevard Loop should have enhanced landscaping and great pedestrian amenities, as well as be integrated with the recently installed signage system promoting wayfinding and convenient connections to the freeway loop. To facilitate implementation of this recommendation, the City of Charlotte should request control of Graham within the city limits from the North Carolina Department of Transportation (NCDOT) and accept responsibility for the design and maintenance of the roadway.

• Create a Ward Loop that creates an attractive pedestrian and bicycle route between the four wards.

A loop of streets should be established in Center City that provides family-friendly neighborhood connections between the four wards. The Ward Loop should function as a linear park system with high levels of landscaping, pedestrian and bicycle amenities as well as connectivity between parks, neighborhoods and destinations. The loop should include Poplar/Mint streets, Martin Luther King Jr. Boulevard (MLK), and Davidson and 9th streets. It should generally be characterized by adjacent residential development and should be punctuated by the four ward parks. While one consistent streetscape design treatment is infeasible and not desirable, select elements (such as a species of tree, public art, paving materials and/or street furnishings) should be included around the Ward Loop to set this unique amenity apart from other Center City streets.
• **Undertake a comprehensive study of the I-77/I-277 loop.**

With its wide lanes, fast-moving traffic, and elevated and depressed infrastructures, the freeway loop is the biggest obstacle to connectivity in Center City. A full analysis of the system should be undertaken to investigate the possibility of reducing the number of interchanges; shortening on-ramps and off-ramps; changing the design and/or location of overpasses and underpasses; and improving connectivity for bicycles, pedestrians and transit. This study should be a collaborative undertaking of the relevant transportation agencies (including Charlotte Department of Transportation (CDOT) and NCDOT), City planning, and other stakeholder agencies to ensure that it considers the multiple goals stated above.

5. **Create a true City of Bikes**

Bicycling should be a healthy, sustainable and convenient way to get to and around Center City. Differences between user abilities, comfort levels and trip purposes will require a range of on-street and off-street connections, end-of-trip facilities, bike sharing, signage and wayfinding.

• **Create a network of dedicated and shared bicycle facilities to foster easy access and mobility throughout Center City**

The area should include options for bicyclists ranging from shared roadways to bicycle lanes to multi-use pathways, including facilities that foster quick, efficient and safe bicycling options for commuters. Riders of different ages and skill levels have varied comfort levels and preferences when it comes to bicycle facilities. While all streets within Center City should accommodate bicycles in the travel lanes, CDOT should explore opportunities for additional separated bicycle facilities, bicycle lanes and shared lanes on streets with low traffic volumes.

• **Provide a range of quality end-of-trip facilities throughout Center City to encourage and support bicycle commuting**

A variety of short-term and long-term bicycle parking solutions should be implemented in Center City. These should range from additional bike racks to shower facilities.

• **Develop a bike share system for residents, employees and visitors to offer flexibility for those wanting an alternative way of getting around Center City**

A bike share system can significantly reduce the use of automobiles in Center City by providing employees, students and residents with a quick and inexpensive means of running errands and making impromptu trips during the day. Electric bicycles can broaden the appeal of the program and extend the range of trips that could be made using a shared bicycle.

• **Continue to seek funding to fully implement the City of Charlotte Bicycle Plan.**

The City of Charlotte Bicycle Plan includes a comprehensive collection of recommendations for improving cycling throughout the community including connections to and through Center City. The City should continue to seek local, state and federal funding to implement the plan recommendations.

6. **Strengthen the Unified Parking System and Program**

Automobile parking will continue to be a valuable resource in Center City that requires deliberate management and creative solutions. A unified parking system will require a high level of design, coordination and management.

• **Develop a balanced and shared parking strategy to optimize use of resources and reduce overall parking demand.**

New parking supply should be carefully implemented. Consideration should be given to where the greatest demand will exist, where
there is a predicted deficit of supply, and how the parking strategy can complement other Transportation Demand Management initiatives. A shared-use approach to parking should be embraced to allow for the efficient use of this valued asset. The creation of a shared-use model would empower planners with sufficient data to make informed decisions about the location, amount and policies that would manage Uptown parking resources on typical weekdays as well as for weekends and special events.

- **Design new parking that is pedestrian-friendly, context-sensitive, and adds to the urban fabric of Center City.**

Special attention to parking design must be paid to facilities located on high-value streets and blocks where heavy pedestrian movements are most prevalent. Parking facilities in these locations should be integrated as a part of buildings and maintain an active façade with occupied space and integrated building architecture. Regardless of location, all parking should be designed to be safe, attractive, and include interesting details that make a positive contribution to the experience of Center City.

- **Increase on-street parking supply where appropriate and based on the recommendations of the City’s Curb Management Study.**

Increasing on-street parking supply would assist both with calming traffic and with increasing the supply of short-term parking within Center City. The addition of on-street parking should be strategic and implemented in accordance with the Curb Management Study. On some lower-volume streets that have higher traffic demands during peak times, options should be explored that allow partial closure to motor vehicles during off-peak periods.

- **Apply new technology and other progressive parking programs.**

New approaches to parking should continue to be explored, including those that integrate technological components such as smart phone applications, dynamic signage showing available spaces, and other new parking structure technology and infrastructure. Car sharing and electric vehicle parking with charging stations should be installed to accommodate the evolving technology and changing use of the automobile. Finally, the provision for credit card-enabled, multi-space meters should continue as the City converts parking meters to pay stations for on-street parking throughout Uptown.

**Future Aspirations: The Views Of Stakeholders**

An early step in the preparation of this Plan involved consultation with Center City stakeholders to determine their perceptions of the Center City and their aspirations for its future. Interviews were held with 35 key stakeholders, including business and civic leaders, developers, City and County staff, and representatives of neighborhood groups, cultural organizations and educational institutions. The stakeholders made several important points, summarized below.

**Employment Growth**

Several stakeholders had reservations about the plan’s forecast that calls for an increase in Center City employment of approximately 40,000 workers in the next 25 years. Such a large increase (from 55,000 today to 95,000 in 2030) was generally considered unlikely.

- The major Center City employment drivers – such as Bank of America, Wachovia, Duke Energy – expect their rates of growth to slow considerably in comparison to the 1980s and 1990s.
- The most likely source of future Center City employment growth will be from multiple smaller employers and smaller entrepreneurs that are responsive to the Center City’s lifestyle.
- Indeed, there was some concern that some businesses may leave the congestion and higher tax rate in Center City and move to areas elsewhere in Charlotte or outside Mecklenburg.
- The consensus was that greater efforts are needed for Center City to retain its position as the employment center of the region.
Residential

- Residential growth was seen by stakeholders as the major market for Center City development over the next seven to ten years.
- The new housing is likely to be at densities higher than recent construction (a view expressed prior to many of the recent high-rise project announcements).
- More mixed-income choices are needed to maintain a good demographic mix.
- Residential areas also need open space to maintain a sufficient balance of green space, but these do not necessarily need to be large parks.
- There was some skepticism regarding the potential of realizing the residential emphasis of the Second Ward Master Plan, due to the cost of relocating County facilities.

Government

Government is a major Center City employer that is often overlooked in estimates of Center City employment.

- Uncertainty about the County’s plans was frequently mentioned as an impediment to moving forward with the Second Ward, Third Ward and Government Center plans.
- The County may keep most of its employees Uptown, but could move some of its functions out of Center City to neighborhood or regional service centers.
- Plans for the North Tryon village proposed in the Center City 2010 Vision Plan are proposed as a catalyst project for redevelopment of the Hal Marshall Center.

Entertainment

Center City is the entertainment and cultural center of the Charlotte region, but stakeholders believe it could be stronger. Uptown entertainment is seen as an economic driver for Center City, but it is viewed as being on a small scale, relative to cities of comparable size.

- The new Arena location is a major opportunity for retail, upscale restaurants and other entertainment venues.
- The vitality of the area between the Arena and the Convention Center NASCAR Complex is important. Shopping is the number one activity for conventioneers who need to have an easily-navigated experience within the area.
- Johnson & Wales will be a major contributor to the entertainment mix, but there are other opportunities and special attractions that could help Charlotte compete with larger cities, such as the planned relocation of the Charlotte Knights baseball team.
- The Mecklenburg County Aquatic Center attracts regional as well as national sports events, on the scale of some conventions. The center could potentially be relocated to another site, possibly in the same complex as the baseball stadium.

Higher Education

Trade Street is developing into an “educational corridor,” from Central Piedmont Community College in the east, to Johnson C. Smith University and Johnson & Wales University in the west, and a proposal has been made for a Queens College law school in the current Federal Courthouse when it is vacated in the next few years. The influx of Johnson & Wales students is expected to have a significant and positive impact on Center City entertainment, housing and employment. UNCC’s interest in an expanded Center City presence and the potential of the Wake Forest Business School being a part of Wachovia’s South Tryon project will add to this array of educational offerings.
Transportation

Stakeholders made the observation that, although there is congestion on many of the roads coming into Center City, there are relatively few traffic problems once in the Uptown area.

The most recurring stakeholder perception was that there is not enough parking in Center City. Several other points were made by the stakeholders:

Streets and Highways

- The I-277 Loop is perceived by stakeholders as having both positive and negative aspects. It provides good circumferential access to Center City and a clear definition of Center City boundaries, but it is also a barrier to long-term expansion and to integration of adjacent neighborhoods. There are also a number of functional problems with I-277 that will need to be resolved as traffic increases.

- Stronger linkages are needed to surrounding neighborhoods and activity centers such as Johnson C. Smith University, CPCC, South End, Dilworth, Midtown, Cherry, West Morehead, Wesley Heights and others.

- Within the loop, traffic congestion on Center City streets is seen as minimal. The arterial congestion points tend to be at intersections, such as Randolph and Wendover, that are two miles and farther from Center City.

- Arena traffic - and how it will impact Uptown residential, entertainment, and business traffic - was the concern most often raised by stakeholders.

- One-way streets in Center City too often are not visitor-friendly, inhibit retail development and cause conflicts in residential areas.

- Some felt the cost of parking was too high, but others suggested increasing the cost as a way to force or gain ridership on the new transit system. Several of the larger Center City employers currently pay for, or subsidize employee parking. Bank of America subsidizes the Gold Rush, partly to provide access for employees to less expensive parking.

- Wayfinding is inadequate, particularly for visitors and area residents who visit infrequently. A three-tiered wayfinding system (completed) was suggested to improve the ease of finding destination points for visitors, workers and residents. The inability of the owners of privately-owned parking facilities (the majority of existing parking) to direct motorists, especially visitors, to their facilities, was often stated as a related problem.

Pedestrians and Bicyclists

- Two views of pedestrian-friendliness were expressed. One view held that the traffic pattern is aimed at getting people in and out of Center City, and that objective conflicts with pedestrians. Others felt that Center City is very pedestrian-friendly and that this characteristic was often cited by out-of-town visitors.

- Surface parking lots, low-density building areas and the railroad embankment were all frequently cited as barriers to pedestrian movement.

- The growth of Johnson & Wales University is making West Trade Street a major pedestrian activity street.

- Bicyclists identified the shortage of safe access routes into Center City and across the I-277 Loop as their greatest concern.

Parking

- Availability was a concern frequently raised by stakeholders. Evening and weekend parking is plentiful (many garages are free during non-business hours), but the location is not necessarily near desired activity venues.
Transit

• The general perception was that buses are costly and generally stop in poor locations. The Gold Rush is popular, but does not serve Center City residential districts.

• There was almost universal support for the new rapid transit system, although many interviewees were not familiar with the specifics of the Center City proposals.

• There was some concern that the multi-modal Station could be too large, but it was also felt that it would be a positive stimulus for the area. The traffic relationship to Third Ward and Fourth Ward residential areas was a concern.

These views of Center City stakeholders – together with adopted plans and policies and with the developments under construction or now being planned – provide the background for this Center City Transportation Plan and its proposals for a growing and changing Center City.
IV. FRAMEWORK

Planning for Center City’s future transportation system starts with an understanding of the vision or long-term direction desired for Center City Charlotte. The previous chapter sketched that vision, as it is found in adopted plans and policies, and as it is influenced by trends in public and private development. The purpose of the Center City Transportation Plan is to plan the transportation system that will support this vision.

That future transportation system will be a modification of the existing system, of course. Therefore, it is necessary to understand the characteristics of the existing system (and how it functions) as the background for the new plan. Furthermore, the new plan’s framework is also shaped by the growth projections for Center City. Accordingly, this “Framework” chapter focuses on the existing transportation system and on population, housing and employment forecasts for the next 20 years.

Existing Transportation System

Existing Vehicular Network

While the street network serves pedestrian, bicyclist and transit users, the automobile is the predominant transportation mode. Therefore, an understanding of the existing transportation system begins with vehicular use and capacity of the street network.

A report prepared for the City in 2000 made these assumptions regarding travel to Center City in the morning peak hours:

- 85% of total Center City workers actually report to work in Center City on any given day;
- 78% of Center City workers arrive in the two-hour morning peak period;
- 80% of people traveling to Center City in the morning peak period are commuters destined to their jobs; the remainder are traveling for other purposes.
6% of traffic entering Center City during the morning peak period consists of taxis, vans and commercial vehicles.

Based on data from the last decade, two significant observations can be made regarding traffic entering Center City each morning:

**Traffic volumes are well within the total capacity of the street system at the gateway locations – and have increased only slightly since 1995.** The total volume of traffic entering Center City had grown significantly in the early 1990s, increasing 25 percent between 1991 and 1995. However, since the mid-1990s this volume has remained fairly constant, having grown less than two percent between 1995 and 2003. Table 3-1 charts the data on inbound peak hour traffic at entry points into Center City, over a 12-year period.

The vehicle occupancy ratio has actually declined slightly over the last 12 years. In short, fewer cars entering Center City during the morning rush hour have more than one occupant. In 1991, the “vehicle occupancy ratio” (for non-transit vehicles) was 1.17. By 1995 it had decreased to 1.15, and in 2003 it was 1.11. While this decline is consistent with experience in metropolitan areas throughout the country, it is apparent that increases in vehicle occupancy are needed if the street system is to carry more people without expanding vehicular capacity.

On the whole, the street network functions well. An analysis of 2003 traffic data for the Center City Transportation Plan reached the following conclusions:

1. The streets leading into Center City - the “gateways” - are relatively uncongested during the morning peak commuter period.
2. Most intersections in Center City are also operating well within their potential capacity during this period. Only two intersections - Tenth and Graham, and Fifth and Graham -
experience “marginal” congestion, according to the criteria of the Charlotte Department of Transportation (CDOT).

3. While the street network operates acceptably during the morning and evening peak periods, congestion does exist on major approach routes to the Center City. In addition, selected exit ramps from the freeway loop to Center City are also congested during this period. These individual congested locations may, to some extent, be metering traffic that enters Center City at the gateways. In other words, drivers may be making individual adjustments as they seek routes to their destination that are less congested.

4. The number of vehicles entering Center City during the morning peak period has remained relatively constant over the past several years.

5. During the same time, the average number of people per vehicle declined slightly.

Traffic Conditions at Gateways

Gateway Streets are the streets entering Center City from or across the freeway loop that encircles Center City. The capacity of the transportation system at gateway locations is one of the key factors that could potentially affect the growth of Center City, since it creates a finite number of entry points into the Uptown street grid.

CDOT has used traffic counts at selected gateway locations to monitor performance at these locations over a number of years. This Center City Transportation Plan examined existing conditions by reviewing traffic counts performed in September, 2003. The reported peak-hours traffic volumes were compared with the hourly roadway capacities to derive an estimate of the overall performance both of the complete roadway system and of individual streets at these gateway locations. The analysis used a street capacity of 600 vehicles per lane per hour for two-way streets, and 750 vehicles per lane per hour for one-way streets. The results of the review are shown in Table 3-2.

<table>
<thead>
<tr>
<th>Street</th>
<th>Location</th>
<th>Inbound Lanes</th>
<th>Capacity / Lane</th>
<th>Capacity 2003 Pk Hr. Vol.</th>
<th>2003 v/c Ratio</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graham s. of 10th</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>1081</td>
<td>0.90</td>
</tr>
<tr>
<td>10th w. of Poplar</td>
<td>1</td>
<td>600</td>
<td>600</td>
<td>286</td>
<td>0.48</td>
</tr>
<tr>
<td>Church n. of 10th</td>
<td>3</td>
<td>750</td>
<td>2250</td>
<td>1317</td>
<td>0.59</td>
</tr>
<tr>
<td>Tryon n. of 10th</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>704</td>
<td>0.59</td>
</tr>
<tr>
<td>Brevard s. of 11th</td>
<td>3</td>
<td>750</td>
<td>2250</td>
<td>1111</td>
<td>0.49</td>
</tr>
<tr>
<td>Davidson s. of 11th</td>
<td>1</td>
<td>600</td>
<td>600</td>
<td>422</td>
<td>0.70</td>
</tr>
<tr>
<td>Total north</td>
<td></td>
<td>12</td>
<td>8100</td>
<td>4921</td>
<td>0.61</td>
</tr>
<tr>
<td>8th w. of McDowell</td>
<td>1</td>
<td>600</td>
<td>600</td>
<td>93</td>
<td>0.16</td>
</tr>
<tr>
<td>7th w. of McDowell</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>1179</td>
<td>0.98</td>
</tr>
<tr>
<td>6th w. of McDowell</td>
<td>2</td>
<td>750</td>
<td>1500</td>
<td>776</td>
<td>0.52</td>
</tr>
<tr>
<td>Trade w. of McDowell</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>588</td>
<td>0.49</td>
</tr>
<tr>
<td>4th w. of McDowell</td>
<td>4</td>
<td>750</td>
<td>3000</td>
<td>2270</td>
<td>0.76</td>
</tr>
<tr>
<td>2nd w. of McDowell</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>612</td>
<td>0.51</td>
</tr>
<tr>
<td>Total east</td>
<td></td>
<td>13</td>
<td>8700</td>
<td>5518</td>
<td>0.63</td>
</tr>
<tr>
<td>Stonewall e. of Caldwell</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>1276</td>
<td>1.06</td>
</tr>
<tr>
<td>Caldwell s. of Stonewall</td>
<td>3</td>
<td>750</td>
<td>2250</td>
<td>1530</td>
<td>0.68</td>
</tr>
<tr>
<td>College s. of Stonewall</td>
<td>3</td>
<td>750</td>
<td>2250</td>
<td>1658</td>
<td>0.74</td>
</tr>
<tr>
<td>Tryon s. of Stonewall</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>298</td>
<td>0.25</td>
</tr>
<tr>
<td>Mint s. of Stonewall</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>756</td>
<td>0.63</td>
</tr>
<tr>
<td>Total south</td>
<td></td>
<td>12</td>
<td>8100</td>
<td>5518</td>
<td>0.66</td>
</tr>
<tr>
<td>4th w. of Sycamore</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>370</td>
<td>0.31</td>
</tr>
<tr>
<td>Trade w. of Sycamore</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>1647</td>
<td>1.37</td>
</tr>
<tr>
<td>5th w. of Sycamore</td>
<td>2</td>
<td>600</td>
<td>1200</td>
<td>852</td>
<td>0.71</td>
</tr>
<tr>
<td>Cedar n. of Morehead</td>
<td>1</td>
<td>600</td>
<td>600</td>
<td>389</td>
<td>0.65</td>
</tr>
<tr>
<td>Total west</td>
<td></td>
<td>7</td>
<td>4200</td>
<td>3258</td>
<td>0.78</td>
</tr>
<tr>
<td>Total Cordon</td>
<td></td>
<td>44</td>
<td>29100</td>
<td>19215</td>
<td>0.66</td>
</tr>
</tbody>
</table>

The results of the analysis are consistent with those used by CDOT in previous gateway analyses. Two observations about the overall network are apparent from the most recent data:

Roadways leading into Center City operate well within capacity during the morning peak hour, as indicated by the overall volume compared with capacity. This measure is expressed in the table as a “v/c ratio.” For all locations, the composite ratio is 0.66, implying that the system overall is operating at approximately a two-thirds capacity.
Each major direction of approach to Center City is operating at a roughly comparable level, with volume-capacity ratios ranging from 0.61 to 0.78. One explanation for this balance is likely to be the existence of the I-277 Loop, which encircles Center City and allows for traffic approaching it to be redistributed to a number of streets that enter Center City from all directions.

An examination of individual streets leads to these conclusions:

**Four intersections are operating at or near capacity**, including two (portions of Stonewall and West Trade) that exceed theoretical capacity:

- Trade Street, west of Sycamore (volume-capacity ratio of 1.37)
- Stonewall Street, east of Caldwell Street (1.06)
- Seventh Street, west of McDowell Street (0.98)
- Graham Street, south of Tenth Street (0.90)

The four streets listed above represent the four major directional approaches to Center City. Each of these gateway locations is immediately adjacent to a freeway off-ramp (with the exception of Seventh Street on the east side), suggesting that these locations are being disproportionately affected by traffic approaching Center City by the freeways.

**Not all gateways that are close to freeway off-ramps are equally congested.** This may occur because of capacity limitations on the off-ramps or simply because these gateways are not as attractive as approach routes to the Center City because of other constraints.

**Most other gateway locations are operating well within their potential capacities**, with the volumes on the following streets being significantly below capacity.

- Eighth Street, west of McDowell Street (volume-capacity ratio of 0.16)
- Tryon Street, south of Stonewall Street (0.25)
- Fourth Street, west of Sycamore Street (0.31)

**Traffic Conditions within the Center City**

Once inside the expressway loop, past the gateway entry points, the principal streets that carry commuter traffic are performing well. Primary commuter streets are those intended to provide high capacity from the freeway loop to the Uptown core. They represent about half of the gateway capacity for inbound traffic into Center City and, in fact, do carry about half of the traffic entering Center City in the morning peak hours. The data in Table 3-3 indicate:

- All of these primary commuter streets function at an adequate level of service, and
- Furthermore, none of the streets operating at or above capacity are primary commuter streets.

<table>
<thead>
<tr>
<th>Street Location</th>
<th>Inbound Lanes</th>
<th>Capacity/Lane</th>
<th>2003 Pk Hr. Vol.</th>
<th>2003 w/c Ratio</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eight Street, west of McDowell</td>
<td>2</td>
<td>1200</td>
<td>2400</td>
<td>0.51</td>
</tr>
<tr>
<td>Total Commuter</td>
<td>22</td>
<td>5700</td>
<td>15900</td>
<td>0.62</td>
</tr>
<tr>
<td>Commuter/All Gateways</td>
<td>50%</td>
<td>54.60%</td>
<td>51.40%</td>
<td></td>
</tr>
</tbody>
</table>

Table 3-3: Traffic Volumes for Primary Commuter Streets at Gateways
Existing Pedestrian Environment

In conjunction with the Center City Transportation Plan, CDOT staff undertook a detailed analysis of the pedestrian condition of every block face in the study area. The results provide baseline data for the existing pedestrian system in Center City. The analysis plays a key role in preparing the new transportation system plan by helping define plan standards for streetscape design and other improvements in the infrastructure supporting pedestrian use.

Rating Existing Conditions

The plan used the width of sidewalks as the primary measure of pedestrian quality in a city block. Numerous other factors contribute to the quality of the pedestrian environment, of course, including street furniture, trees, tree grates, landscaping, art, wayfinding signage – even the quality of the pavement, itself. However, width, or space, is seen as the foundation upon which pedestrian capacity, comfort and other qualitative attributes are achievable.

The pedestrian quality of each block face in Center City was classified in one of five categories:

### Existing Quality Rating System

<table>
<thead>
<tr>
<th>Quality Rating</th>
<th>Criteria</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. High Quality</td>
<td>Pedestrian space at least 22 feet wide (based on mall improvements to Tryon Street and the 100 block of Trade Street)</td>
</tr>
<tr>
<td>2. Medium-High</td>
<td>Medium-High Pedestrian space between 16 and 21 feet wide</td>
</tr>
<tr>
<td>3. Medium</td>
<td>Pedestrian space between 12 and 15 feet wide</td>
</tr>
<tr>
<td>4. Low-Medium</td>
<td>Pedestrian space at least 4 feet wide, with no specific separation from the curbline</td>
</tr>
<tr>
<td>5. Low Quality</td>
<td>Pedestrian space containing no sidewalk, a sidewalk of less than 4 feet, or a sidewalk of 4 feet or less but containing major intrusions such as utility poles or signs.</td>
</tr>
</tbody>
</table>

The result of the study is a complete atlas of pedestrian environment conditions on all blocks within Center City. There are a number of blocks in which two or more of these conditions apply to portions of the block face, and these conditions are noted in the atlas. The sample photographs on these pages illustrate the rating levels for existing sidewalks.

The quality assessment was supplemented by a “walkability analysis.” This analysis chronicled various needs and objectives to improve Center City walkability that are incorporated in the new transportation system plan presented in the next chapter.

Rating Enhancement Potential

Given these existing conditions, what is the possibility of improving them? In addition to evaluating existing quality, each block was assessed for the potential of expanding the width of the pedestrian space and thereby enhancing the quality of the space. This expansion could be done either:

- **(a) inside the curb line**, by using some of the existing pavement,
- **(b) outside the curb line** in unused right-of-way or on adjacent property.

Combining the existing quality and potential enhancement ratings produces a composite score for each block face. For example, a block face with a composite score of “3-High” would mean that the particular block has a medium quality rating but has high potential for improvement.

The overall evaluation was tabulated with the streets listed alphabetically and the blocks arrayed by address range and flanking streets. In addition to the qualitative rating, a photograph was taken to represent the condition of each block face (with multiple photographs where more than one condition was present). This planning resource is available from the Charlotte Department of Transportation.
Potential Enhancement Rating System

| Inside the Curb Line (using some existing pavement space) |
|-----------------|-----------------|
| **High**        | Clear excess pavement width |
| **Medium**      | Possible excess pavement width |
| **Low**         | No possible excess pavement width |

| Outside the Curb Line (in unused right-of-way or adjacent property) |
|-----------------|-----------------|
| **High**        | Clear excess right-of-way or land that is vacant, a surface parking lot, and/or small one- or two-story buildings that lack historical significance |
| **Medium**      | Some potential for expansion, but more likely not to occur without or until any future redevelopment |
| **Low**         | Significant expansion obstacles, such as taller, newer buildings, or parking structures, historic buildings, or churches, at or very near the sidewalk |

Existing Bicycle System

The development of a bicycle circulation system for Center City is in its infancy. The City’s Bicycle Master Plan adopted in 2008 supplements the Charlotte-Mecklenburg Bicycle Transportation Plan (1999) which identifies nine primary marked bicycle routes leading into Center City, but also notes there are major impediments to safe and convenient bicycle commuting.

The major impediments are associated with the I-277 Loop. Narrow street widths on approach streets outside the loop, constrained widths in the underpasses and overpasses, and the volume and speed of peak hour traffic in these locations, all affect development of a viable bicycle circulation system. The plan's selection of routes attempts to minimize these constraints, but those that involve expressway overpasses and underpasses will require modifications at those locations before commuting conditions are improved.

These streets have been designated by the city-wide Bicycle Transportation Plan as “marked bicycle routes” for entry into Center City:

- Trade Street / Elizabeth Avenue
- West Fourth Street
- West Fifth Street
- East Tenth Street
- McDowell Street
- Kenilworth Avenue
- Mint Street
- West Morehead Street
- Johnson Street (to be connected to a proposed pedestrian/bicycle overpass when the rail crossing at Ninth Street is closed)

In addition to designated routes, elements of a bicycle system include marked bicycle lanes, bicycle trails, and bicycle parking.

Bicycle Lanes

The only actual marked bicycle lanes in Center City are portions of Fourth and Third Streets.

An additional bicycle lane has been built on Kenilworth Avenue as part of an overall improvement to that street as it enters Center City and becomes Stonewall Street. Bicycle lanes have been provided on both sides of Kenilworth/Stonewall, from Independence Boulevard to McDowell, improving access under the expressway loop.
Bicycle Trails

In constructing the trolley line from South End to Ninth Street, CATS provided a combination bicycle and pedestrian trail that parallels the tracks. With the coming of the South Corridor Light Rail Transit line along the same right-of-way, combination bicycle and pedestrian trails will be provided on both sides of the tracks, except for the crossing of I-277. The South End Bicycle Pedestrian Connectivity Study evaluated other alternatives for connections between Uptown and South End, including the Tryon Street Bridge Corridor which will have bicycle lanes and wider sidewalks added in 2012.

While the trail will be an attractive and useful amenity for Center City pedestrians and bicyclists, it is more suited for casual cyclists than for commuters. The trail presents a number of obstacles for commuters: it does not go through the Convention Center, forcing bicyclists to find alternate routes; the trail becomes part of the train platforms, where concentrations of pedestrian traffic will hinder cyclists; and the sections between the platforms are too narrow to facilitate higher speeds that commuting cyclists prefer. However, other alternatives are planned between Center City from the South End over or under I-277. These include Tryon Street, the Alexander-Euclid Connector, and Mint Street.

Bicycle Parking

Convenient parking is a significant factor in stimulating the use of bicycles for commuting. Two recent initiatives will help increase the availability of parking:

- CDOT has installed several “inverted U-style racks” along the Tryon Street corridor. There is moderate funding to continue this effort.
- Charlotte City Council has approved a significant amendment to incorporate bicycle parking requirements in the City’s zoning code. The new provisions require all future parking structures to provide bicycle racks.

Existing Transit

The hub of the Charlotte Area Transit System (CATS) bus services in Center City is the Charlotte Transportation Center, which occupies the block defined Trade and Fourth Streets, the South Corridor Light Rail Transit line and Brevard Street. The Center has 20 off-street passenger platforms, as well as passenger-boarding locations on Brevard, Fourth, and Trade Streets for express routes.

An estimated 1,000 express bus riders arrive in Center City during the morning peak period. Throughout the day, an estimated 15,000 persons get off or on CATS buses at the Transportation Center. The Center’s two pavilions include transit information services, a bank branch, postal services, retail businesses and fast food restaurants.

The most heavily used east-west transit corridor is Trade Street. Each hour, 92 buses traverse Trade Street each way between College Street and Brevard Street, 61 buses pass through the intersection of Trade and Tryon, and 43 buses proceed west of Church Street.

The north-south corridor buses are evenly divided among Tryon, College and Church Streets, with approximately 20 to 30 buses on each street during the morning peak hour.

Existing Parking

An estimated 46,000 off-street parking spaces are available for commuters in Center City, and over 1,000 on-street parking spaces are available for shorter-term parking.

- The on-street spaces are those in the Uptown core that are generally available to employees and visitors. The estimate, by Park-It, does not include on-street spaces in the residential wards, which are generally restricted for residents or by time.

Nearly all off-street parking in Center City is privately owned and operated. There is no overall parking management entity to provide the visiting public clear parking information.
The City of Charlotte manages on-street parking through Park-It, a CDOT program that subcontracts with a private company for meter collection and maintenance. The City does own two parking decks: the Government Center deck (799 spaces) and the Police Station deck (918 spaces). The Government Center deck provides some public access parking; the Police deck provides none.

Cultural, sports and entertainment events usually occur on evenings or weekends, and use available on-street and off-street spaces. Many office building decks are open evenings and weekends without charge. However, the lack of an information and directional system can make it difficult for visitors to easily locate and use the parking decks.

Charlotte’s Uptown Mixed Use District (UMUD) zoning district in Center City requires certain new office and commercial uses to provide parking – those uses that contain more than 20,000 square feet of gross floor area and are located on lots with a street frontage greater than 40 feet on any single street. UMUD requires parking to be provided at the following rates:

- 0.50 spaces for each 1,000 sq. ft. up to 200,000 square feet of gross floor area;
- 0.75 spaces for each 1,000 sq. ft. over 200,000 sq. ft., up to 500,000 sq. ft.;
- spaces for each 1,000 sq. ft. over 500,000 sq. ft., up to 800,000 sq. ft.;
- 1.25 spaces for each 1,000 sq. ft. over 800,000 sq. ft.

These requirements are well below the parking ratios that office development and the financial sector typically expect or seek. Most recent office developments have provided more than the minimum number of required parking spaces.

**Growth Forecasts**

In addition to the existing transportation system, the number of people and jobs in Center City - and how much those numbers are likely to change in the future - determines the framework for developing a new Center City transportation plan. Forecasts for population, housing and employment provide an indication of the magnitude of growth expected in Center City over the next 25 years, through 2030.

Over the course of the Center City Transportation Plan, two studies were undertaken related to employment and population growth and attendant traffic and parking related forecasts. First, the CCTP consulting team prepared forecasts based using a 2025 forecast year. Second, in work related to the Long-Range Transportation Model, CDOT staff prepared forecasts utilizing a 2030 forecast year. While the 2025 forecasts covered more topics, the 2030 studies yield forecast data that place Center City in a consistent framework as the balance of the Mecklenburg-Union Metropolitan Planning Organization (MUMPO) planning area.

Therefore, in the following review of forecasts, where the 2030 studies cover the topic under consideration, those data are used. Otherwise, the 2025 studies are reported. Since there are differences in source data and forecast methods, any attempt to adjust these 2025 data to 2030 would not be reliable. Given the 20 to 25-year horizon that is involved, the respective data adequately support the conclusions that are being drawn.

**Population**

Forecast: 30,200 total population by 2030


Net Increase: 22,360 additional persons

Center City’s population is expected to reach 30,200 by 2030. The projected 2030 population would mean increasing the area’s 2000 population of 5,220 persons. By 2002, the resident population inside the expressway loop had grown to 7,840 persons and that number has increased in the last three years with the construction of more new housing, especially in First Ward.
IV. FRAMEWORK

Housing
Forecast: 17,000 households by 2030
Existing: 4,200 households (2002)
Net Increase: 12,800 additional households

Most of the Center City population will continue to live in multi-family units. Many of these units have been constructed in recent years. Between 1998 and 2002, building permits were issued for 1,722 residential units (including 1,615 multi-family units). By 2002, the area had an inventory of 3,550 multi-family units and 650 single family homes.

Demand is expected to support approximately 5,150 additional units in Center City by 2025, bringing the total number of units to 9,350 in that year. (The recent announcements for seven high-rise towers alone would meet one-third of the projected increase, if all are built.) The estimates of market potential, based on recent building permit activity and recent inventory growth, suggest that these additional units would include 4,830 multi-family units and 320 single family units.

Employment
Forecast: 95,000 employees by 2030
Existing: 55,000 employees (2004)
Net Increase: 40,000 additional employees

The current employment base in Center City is estimated to be approximately 55,000 workers, and the forecasts expect that total number to increase to 95,000 by 2030. The sector components of this forecast - office, government and retail - are described below.

Office Employment Growth Forecast (2025)
Mecklenburg County employment forecasts for 2025 (the 2030 forecasts do not provide a comparable analysis) call for 19 million square feet of additional office space by that year, including 15.4 million square feet of growth in the financial and service sectors.

Center City Charlotte is expected to capture 38.3 percent of that new office growth - the same share it had during the period between 1996 and 2002. Based on that assumption, demand would be sufficient to fuel an increase of approximately eight million square feet of occupied office space in Center City - or an average of approximately 350,000 square feet annually. Center City’s share of employment growth has actually grown over its proportionate share of county growth in years prior to 1996. In fact, it reached 50 percent in 1998, 2001 and 2002. However, the explosive growth of those years may not be sustained on a consistent basis and, therefore, the more conservative figure of 38.3 percent is used in the forecast.

The forecast assumes employees will each require approximately 225 square feet of space. If Center City is expected to add eight million total square feet, dividing that number by the space utilization factor of 225 square feet per employee yields the estimate of about 35,500 additional office employees by 2025.

Government Employment Growth Forecast (2025)
The forecast of new government employees that will work in Center City includes 1,000 prospective City of Charlotte employees, 600 Mecklenburg County employees, and 500 Charlotte-Mecklenburg Schools employees.

Retail Employment Growth Forecast (2025)
Retail spending by new Center City residents and employees will generate demand for new retail services and expansion of existing retail space - and, in turn, new retail employees.

The forecast uses standard “retail space sales productivity” and “employee space utilization rates” for that industry to estimate the quantity of new retail space that can be supported by the expenditures of new workers and residents. The resulting figure is 300,800 square feet of additional retail space by 2025 - or approximately 12,000 square feet of occupied space annually.
This new space in turn is estimated to be capable of supporting approximately 900 additional employees during this period - or an average of 36 new retail employees each year between 2000 and 2025.

The outlook for growth in Center City over the next 25 years, then, is for 22,400 additional residents; 12,800 new households; and 40,000 additional employees (almost all in the office sector).
V. TRANSPORTATION PLAN

The objective of the *Center City Transportation Plan* is to help fulfill the vision for Center City Charlotte (reflected in adopted plans and policies) as it grows and changes over the next 20 years. The plan for the future is necessarily shaped by how the existing system functions. It is also influenced by development trends and by employment and population forecasts. The previous chapters have summarized these factors. Now, the plan itself is presented. The underlying strategic approach used in developing the plan is first described, followed by recommendations for each transportation system component:

- **Land Use** page 35
- **Urban Design** page 35
- **Vehicular Circulation** page 36
- **Parking** page 51
- **Wayfinding** page 57
- **Transit** page 63
- **Pedestrian Circulation** page 66
- **Bicycle Circulation** page 87

**Strategic Overview**

Viewed from a three-dimensional perspective, the key structural features of Center City Charlotte’s transportation system might be visualized as a series of layers:

**Trade and Tryon** are Center City’s two major axial streets and their intersection, the **Square**, is Uptown’s historic and geographic center.

- **Tryon Street** is the corporate and cultural center of Charlotte. It is the headquarters location of one of the nation’s largest banks, Bank of America and a major corporate banking center for Wells Fargo. It is also the location of cultural facilities, including the Levine Center for the Arts, the Blumenthal Performing Arts Center and Discovery Place, as well as restaurants and entertainment venues.
• Trade Street is emerging as a street of equal importance as Tryon, but with its own character. It is the location of major government buildings, the arena on the east, and Johnson & Wales University on the west. Gateway Village has made Trade Street a desirable business address, and it is also becoming a prime residential address with several high-rise residential buildings approved for construction.

• The Square - once a Native American trading crossroads, later the city’s major shopping district, and now the commercial and office core of Center City - this intersection of Tryon and Trade is a major orientation point within Charlotte and the metropolitan region and the staging area for street fairs and public events.

The I-277/I-77 expressway loop is the physical boundary that marks Center City as a distinct, identifiable place. It serves to move auto traffic around the perimeter of Center City, with several access points allowing motorists to enter the Uptown area near their destination. However, it also presents a physical barrier between Center City and the surrounding neighborhoods, and an unattractive and uncomfortable entry point for pedestrians and bicyclists. The Center City 2020 Vision Plan stresses the importance of making the freeway loop less of an impedance to pedestrian circulation and neighborhood connectivity. A study of the 38 underpasses and overpasses was begun in 2010.

The street network is the grid that moves traffic to the various neighborhoods and destinations within Center City. It is not designed to move traffic through Center City (the expressway loop serves that purpose), but functions well in its primary role of distributing traffic within the area. Eventually, on their individual trips, motorists using the Uptown street system will leave their cars in parking facilities. In some cases, a wayfinding system may help motorists locate available parking close to their destination.

Rapid transit stations will soon be a new overlay on the Center City transportation system. In 2007, four stations opened on the South Corridor Light Rail Transit line (between College and Brevard) that enters Uptown Charlotte from South End. Later, the new multi-modal Gateway Station will be built on West Trade Street to serve the North Corridor commuter rail line, the West transit corridor, and the Center City Streetcar, as well as inter-city rail and bus service.

Major pedestrian destinations are those primary generators of pedestrian activity in the Center City, such as the Uptown office towers near The Square, the arena, the cultural and entertainment facilities on Tryon Street, the Charlotte Convention Center on South College, CATS Transportation Center on East Trade, and Johnson & Wales University and Gateway Village on West Trade.

Key pedestrian streets are the streets and walkways that link the major pedestrian destinations. The key streets are Tryon, Trade, and Brevard, which are supported by College (between Trade and Seventh), Fourth Street (between Poplar and Davidson) and Fifth and Sixth Streets (between College and Church). While all link the major pedestrian destinations, they have varying degrees of quality in their pedestrian accommodation and amenities.

Against this structural backdrop are the moving pieces, the major transportation modes - vehicular, pedestrian, transit and bicycle. This plan focuses on how these modes interact with the streets, stations, and destinations to assure an efficient transportation system. There are several important concepts that guide this plan.

1. Everyone is a pedestrian.

The key theme in this plan, building specifically on the 2010 Vision Plan, is the recognition that every motorist and every transit user becomes a pedestrian when they leave the transit station or the parking deck. A system of efficient, attractive, pedestrian-friendly streets can encourage all Center City employees, residents and visitors to take advantage of a walkable Uptown, with little need to drive between Center City destinations.

This pedestrian-friendly core will encourage more use of transit, because the Uptown will be highly walkable and convenient upon arrival. It will also encourage those who do drive to park once, and walk or use transit between Center City destinations, for the same reasons. Their “park once” characteristic with Center City apart from other major centers in the region with attendant benefits to air quality.
2. Major destinations will be a five-minute walk from a transit station.

The new CATS rapid transit system will provide unprecedented walking accessibility in Center City. When the system is fully complete, most of Center City’s business, entertainment and educational venues will be within a five-minute walk from a transit station. This convenience will reinforce Center City as a uniquely accessible destination; in fact, nowhere else in the metropolitan region can so many people walk to so many different destinations.

3. The key pedestrian streets will provide a direct walk from transit.

The overlay of the new transit stations on Center City’s street system presents an opportunity to expand the key pedestrian streets. Each of the transit stations will or can be located on one of the grid streets that serve the core axial streets of Trade and Tryon. A five-minute walk along these streets from the transit stations will include all of the existing and potential business, cultural, entertainment and government destinations in Center City – all of the destinations that bring employees and visitors to Uptown Charlotte.

4. The key pedestrian streets will also link neighborhoods and open space.

The pedestrian network links the existing Uptown residential neighborhoods with each other and with the office core. By making all of these streets exemplary and attractive pedestrian streets, they will tie into the walkable residential neighborhood streets, making all of Center City a highly walkable environment. The neighborhood streets, and some parts of the streets that are within a five-minute walk from transit stations, also tie into the Center City greenway network, open space and the light rail corridor pedestrian way.

5. New office building locations should reinforce the notion of a walkable Uptown.

More office towers will be built Uptown in the years ahead to accommodate the projected employment growth. The office market will try to place those buildings as close to Tryon Street or Trade Street as possible, since those are the signature addresses in Center City. Even when Tryon and Trade building sites have been committed, the remaining building sites will still be within the five-minute walk from transit along the key pedestrian streets. To reinforce the notion of a walkable Center City (and regional accessibility to Uptown employment via transit), most future office buildings should be located within a five-minute walk from a transit station. This also underscores the city-wide goal of transit supportive development.

6. Center City can be a “park once” location, especially if motorists find a pleasant, walkable environment between their parking deck and destinations.

As new office buildings go up, surface parking will gradually be converted to building sites and an even greater percentage of parking in Center City will be provided in parking decks. Those new building sites, and the nearby parking structures that will be built, will be within a five-minute walk of a transit station. Since employees walk from the parking decks to their office buildings, the key pedestrian streets that serve transit users will need to be efficient, attractive walking environments for commuters who drive and park. If Center City visitors also use those decks, they will have an efficient, attractive walk to their destinations.

7. Moving traffic into Center City efficiently means getting motorists to their parking destination easily.

Even as transit use grows, the majority of employees (and visitors) will still drive to the Uptown area. Accommodating the motorist in the most efficient way remains a high priority - and that means getting motorists to their parking destination as easily as possible to minimize
vehicular traffic on the streets - which also allows the streets to be more pedestrian-oriented.

The street system should emphasize efficient traffic flow into Center City - the basic commuting objective - rather than passage through the city. To facilitate efficient traffic flow, the system could be structured to encourage drivers arriving from outside Center City to use the expressway loop to circulate around Center City and then take the street into their parking space that is the shortest trip. The combination of

McDowell, Stonewall, Graham and the Eleventh/Twelfth Street couplet can also aid this distribution around Center City to the shortest route to the driver’s final destination.

Transportation Plan Components

The combination of these themes -

• all major destinations within a five-minute walk from transit,
• all drivers able to take a short drive on Center City streets to a convenient parking location,
• and each of them able to walk or use transit between Center City destinations rather than driving because of the pedestrian-friendly environment - is the strategic basis upon which the Center City Transportation Plan proposals are made.

While the emphasis of the plan is on pedestrian circulation (in accordance with the Center City 2010 Vision Plan), the sequence of the Plan Components builds first on the Land Use and Urban Design framework as defined in the 2010 and 2020 Vision Plans, then proceeds to the Vehicular, Parking and Wayfinding elements that most significantly define the structure of the transportation system. Discussion of the Transit, Pedestrian and Bicycle modes follow in turn.
Land Use

Guiding Principles

The Center City Transportation Plan supports the land use pattern articulated in the Center City 2010 Vision Plan (pages 5-21) and the catalyst projects described in the 2020 Vision Plan:

• Encourage a mix of uses that maximizes land area and supports the intent of the Uptown Mixed-Use District (UMUD) ordinance.
• Identify land uses to create an appropriate ratio of residential units, office space, stores and entertainment facilities.
• Support Center City’s urban form by concentrating high-rise office along Trade and Tryon Streets.
• Tryon Street should remain the primary address for Uptown business; where possible, office uses should continue on North and South Tryon.
• On Trade Street, new offices should be promoted near the proposed Gateway Station to encourage commuter ridership.

To underscore the 2010 Vision Plan’s focus on concentrating employment in the Tryon and Trade corridors, that plan’s “Diagram: Transportation, Street and Parking Recommendations” (page 57 of the 2010 Vision Plan) emphasizes a street and transit network that supports these two prime employment corridors.

Since completion of the 2010 Vision Plan, two additional programs have reinforced the importance of focusing employment in these two corridors and also enlarged the breadth of the north-south corridor. First, the 2030 Transit System Plan has programmed a north-south Light Rail Transit facility along the Trolley Line identified in the 2010 Vision Plan, and this has been followed by further studies that may focus the Southeast and West Transit Corridors in the Trade Street Corridor and add Commuter Rail to the “train station” (Charlotte Gateway Station) on West Trade Street. Second, the development of the Arena greatly altered the potential functioning of Brevard and Caldwell Streets.

The analysis and recommendations of this plan recognize the opportunity and need to focus office employment (as the major use in a mixed-use strategy) along the Trade Street corridor and a Tryon Street corridor widened eastward to encompass the light rail corridor and the new pedestrian-supported entertainment and employment center along Brevard Street.

Plan Recommendations: Land Use

1. Use transportation and parking strategies to support growth and intensification of various land uses, with emphasis on office employment.
2. Provide multi-modal transportation solutions to support land use recommendations that will produce a memorable, vibrant Center City.

Urban Design

Guiding Principles

• The Center City 2010 Vision Plan establishes an urban design direction through its central Vision Statement: “To create a livable and memorable Center City of distinct neighborhoods connected by unique infrastructure.”
• Additionally, the 2020 Vision Plan can apply: “Internal Center City streets and parking facilities must serve dual purposes: accommodating mobility requirements and serving as a major expression of Center City’s character.”
• The 2020 Vision is for the Charlotte of 2020 to be a viable, livable and memorable community whose landscape, architecture and businesses create a sustainable Center City, staying true to its character while poised for a promising future.

The transportation system is perhaps the largest infrastructure element to which the 2010
Vision Plan’s vision of “uniqueness” can apply. The street rights-of-way, off-street pedestrianways and transit network (both with the street rights-of-way and its own exclusive rights-of-way) provide the primary connections. They also make up the most significant land area that is under public control. It is within these rights-of-way that the majority of mobility options will be supported and in which a strong urban design statement can be made by the City and other public entities.

In order to foster a “Memorable” Center City, the 2010 Vision Plan established a series of key characteristics termed “pedestrian, mixed, balanced, designed and connected.” The recommendations of this plan will play a key role in the realization of some of these key characteristics to varying degrees:

- **Pedestrian:** Implementation of the Pedestrian Street hierarchy and associated design standards will greatly enhance the pedestrian experience, link activity centers to transit and parking, and connect the residential neighborhoods.

- **Mixed:** The street network improvements, Pedestrian Street hierarchy and transit recommendations are all directed at supporting a mixture of land uses.

- **Balanced:** The street network improvements and Pedestrian Street hierarchy are intended to provide continuity in the mobility system as infill development and redevelopment occur.

- **Designed:** The recommendations of CCTP call for a high design quality for the pedestrian realm as well as the overall streetscape. The “Gateway” treatments that are recommended for the I-77/I-277 overpasses and underpasses are specifically intended to define Center City with a consistent, high quality image statement.

- **Connected:** Development of the CCTP has responded directly to both the 2010 and 2020 Vision Plan recommendations for reducing the barrier that is presented by the expressway loop. This need resulted in a study of 12 overpasses and 26 underpasses in 2010. Recommendations for overcoming the barriers encompass both functional and aesthetic enhancements, including redesign of the existing overpasses and underpasses to better accommodate and attract pedestrians and bicyclists. These “Gateway” treatments are also intended to enhance the connection between Center City and surrounding neighborhoods.

This plan’s urban designed recommendations are intended to support the above key urban design objectives of the 2010 Vision Plan.

**Plan Recommendations: Urban Design**

3. **Promote pedestrian vitality** through the design of Center City streets by enhancing human scale and street-level features.

4. **Apply Street Enhancement Standards Map** are adopted April 2006 (see Recommendation 24 on page 83 in the Pedestrian Circulation section of this plan).

5. **Apply the framework of vehicle and pedestrian/transit gateways and memorable streets** described in both the Center City 2010 and 2020 Vision Plans.

**Vehicular Circulation**

*Because of its role as a regional central business district, Center City must be accessible to the commuter . . . Although it is critical that these streets deliver traffic to the central business district, they should not facilitate trips across Center City.*

- Center City 2010 Vision Plan

**Guiding Principles**

- Center City is a destination, with I-277 serving as a primary distributor of traffic into Uptown Charlotte.

- The street network is not intended to carry traffic rapidly through Center City, but to enable motorists to reach their destinations within Center City as efficiently as possible on a circulation system shared with pedestrians, transit users and bicyclists.
The existing circulation system functions well, but improvements are needed to handle future increases in traffic that will result from the employment and residential growth expected in Center City as well as to accommodate changes created by new developments.

Safe and efficient access is the basic objective in developing transportation strategies for commuters working in Uptown offices, for motorists attending events at entertainment venues, and for all others bound for destinations in Center City. At the same time, this Center City Transportation Plan balances that objective with an emphasis on strategies that reinforce and strengthen the pedestrian environment. The objective, then, becomes “complete streets” – ones that promote efficient vehicular circulation while also creating a pleasant and safe environment for pedestrians, transit users and bicyclists.

This plan recognizes that paired one-way streets are needed to provide roadway capacity requirements and to serve parking facilities during peak hours as well as for special events.

Such streets emphasize high capacity from the freeway loop to the core. Although the importance of vehicular movement is stressed, a pleasant and safe pedestrian environment is essential to create comfortable paths from home and parking to office and other destinations.”

Improving Vehicular Circulation

The analysis of the existing street network confirmed that there are few serious congestion or capacity problems on Center City streets inside the freeway loop. Still, improvements are needed to address conditions at specific locations, to strengthen the notion of full-service “complete streets” in Center City and, especially, to accommodate the employment growth expected to occur in the next two decades.

Furthermore, transit will be playing a greater role in Center City’s future. This plan’s recommended modifications to the street and pedestrian system are intended to be consistent with the CATS Transit System Plan (2003) as well as ongoing planning and design activities that will implement that plan. However, several initiatives are still in the planning stages that will have an impact on the vehicular capacity of Center City streets – (especially Trade, Fourth and Fifth, where they could result in changes to the proposed number of lanes or sidewalk width). It is expected that the ongoing CATS planning will take into account this plan’s recommendations and coordinate with CDOT to assure that adequate future street capacity is retained.

Overall, the Center City Transportation Plan proposes a series of measures that are intended to maintain access to and from Center City while enhancing the pedestrian environment, making the street network easier for visitors and occasional users to navigate, and discouraging through trips across Center City. The measures in the following pages fall under the categories below.

Types of Proposed Improvements

A. Modifications to the I-77/I-277 Loop
B. Conversion of some one-way streets to two-way streets
C. Retention of some one-way streets
D. Construction of some new streets
E. Conversion of traffic lanes to pedestrian space, on-street parking and/or bicycle lanes
F. Modifications of turn lanes and intersections
G. Closure and modification of grade-level railroad crossings

A. Modifications To The I-77/I-277 Loop

A goal of the Center City Transportation Plan is to encourage the use of the I-277/I-77 Loop for access from all four directions. However, instead of using the loop to access Center City from the exit closest to their destination, some drivers use Center City streets to avoid the confusing and sometimes dangerous short weaving sections at some exits. As traffic grows in the years...
A. Modifications to I-277

ahead, this could ultimately have a negative affect on the capacity of Center City’s street network.

• One key strategy for encouraging more use of the I-77/I-277 Loop is to make modifications to access ramps and interchanges to relieve current congestion and conflict points, and to channel traffic more directly into the primary access streets of Center City. The Center City 2020 Vision Plan proposed a study of the Loop to address enhancements for economic development as well as the removal of congestion and conflict points.

• A second key strategy is to establish an internal “Circulator Route” within the I-77/I-277 Loop - a two-way peripheral loop around Center City composed of Graham, Stonewall, and McDowell Streets, combined with the 11th and 12th Streets one-way couplet.

The internal “Circulator Route,” working in tandem with I-277, would enable drivers to circulate around Center City instead of driving across it. In order for drivers to easily take advantage of this internal route, the streets need to be connected conveniently to the freeway loop. For example, in the case of the 11th/12th one-way couplet, modifications to the I-277 exits and entrances are necessary to make this an effective part of the surface Circulator Route.

In regard to modifications to I-277, itself, the roadway’s existing geometry presents several “short weaving sections” where traffic from entrance ramps conflicts with traffic heading toward an exit ramp. These sections are intimidating to the average driver, which discourages use of the freeway as a distributor into Center City. The measures listed below would improve the short weaving sections to make the loop more attractive for short trips. This would allow it to function more effectively as a distributor for Center City traffic.

These modifications need to go beyond merely functional modifications, however, to carry out the intent of the 2020 Vision Plan. They need to create a higher level of connectivity to the neighborhoods adjacent to Center City to reinforce it as the employment and entertainment center of the metropolitan region. The modifications illustrated above are concepts for consideration, and will be evaluated in a multi-phase study beginning in 2012.
It should be noted that I-277 is an interstate highway under the administrative jurisdiction of the North Carolina Department of Transportation, and modifications are subject to approval by the Federal Highway Administration. Implementing the modifications would require a feasibility study (Interchange Modification Report, or “IMR”) that meets NCDOT requirements, and identification of funding sources. Most of the proposed modifications are not currently on the funded Transportation Improvement Projects list of funded projects. It is important to note that recommendations of the I-277/I-77 Loop Study beginning in 2012 may confirm, modify or not recommend some of these concepts:

A-1. Mint Street Interchange
This interchange would be modified to:

- **Rebuild the existing westbound entrance ramp from Church Street** as an overpass to enable construction of a new westbound exit to go beneath it.

- **Provide a new westbound exit from I-277 onto Mint Street**, to encourage use of the internal Circulator Route (McDowell/Stonewall/Graham/11th-12th Street) and to provide a second exit into Center City for westbound traffic on the south (Belk Freeway) side of the freeway loop.

- **Provide an access from eastbound and westbound Morehead Street** to the existing eastbound collector/distributor road by way of southbound Mint Street, westbound Carson Boulevard, and a new connection from Carson Boulevard to the collector/distributor, as a flyover over Morehead Street.

- **Eliminate the existing entrance ramp from westbound Morehead**, with westbound Morehead using the new Carson Boulevard ramp instead.

A-2. Caldwell Street/South Boulevard Interchange (completed)
This interchange modification greatly simplified a confusing interchange, facilitated the needed changes to Caldwell and Brevard Streets, and allows pedestrians and bicyclists to cross I-277 between Center City and South End. It will:

- **It consolidates all directional movements onto a two-way Caldwell Street/South Boulevard route**, thus eliminating the prior Caldwell and Brevard fragmentation.

- **The elimination of the direct connection to Brevard Street** has allowed it to become a Signature Pedestrian Street supporting an entertainment district between the Convention Center and the Arena.

As a result, this modification:

- Provides a new southbound to eastbound movement;
- Makes a single street connection between the two-way Caldwell Street and the two-way South Boulevard;
- Facilitates the movement of traffic exiting at this interchange onto the internal Circulator Route (McDowell/Stonewall/Graham/11th-12th Street);
- Provides pedestrian crossings across I-277 between Center City and the South End; and
- Makes possible a new connection over I-277 from Davidson Street (or, alternatively, Alexander Street) to Euclid Street, as described later in this section under “New Streets.”

This modification was a major component of the City’s program that resulted in the NASCAR Hall of being developed here.

A-3. Stonewall/Kenilworth/Independence Interchange
Modifications to this interchange were completed by the City of Charlotte at I-277/Charlottetowne Avenue/Kenilworth Avenue, Independence Boulevard and Kings Drive. Pedestrian and bicycle movement through the intersection will be enhanced by this project. The redesigned interchange:

- **Modifies the westbound exit ramps** from Stonewall to I-277, northbound and southbound, to enhance pedestrian and bicycle circulation under the overpasses.

- The Stonewall/Kenilworth/Independence Interchange at I-277 was studied and approved in 2004, then constructed by 2007
- The Caldwell Street/South Boulevard Interchange at I-277 was studied and approved in 2006, then constructed by 2009
Provides a direct connection between the westbound/northbound exit ramp, from I-277 to Kenilworth, to Independence Boulevard.

Eliminates the existing northbound Independence Boulevard access ramp.

A-4. Fourth Street Interchange

This interchange currently requires southbound I-277 traffic headed for eastbound Third Street to (1) exit on a partial cloverleaf, (2) make a U-turn at Fourth Street onto the street that becomes a southbound I-277 entrance ramp from Fourth Street, and (3) then turn left onto Third Street. This configuration is cumbersome and requires traffic to pass through three separate traffic signals in addition to making a confusing U-turn.

The southbound exit ramp from I-77 would be modified by tightening the radius of the ramp, directing traffic headed for Third Street under the existing I-277 bridge over Fourth Street, and south on a new lane parallel to the existing northbound frontage road to Third Street. Traffic flow from the exit ramp going to Fourth Street would remain the same as it now exists.

A-5. Elimination of Davidson Street Entrance Ramp

The existing eastbound entrance ramp from just east of Davidson would be eliminated. Closing the eastbound entrance ramp east of Davidson. The traffic exiting Center City to the north would use Brevard Street, which will become a two-way street north of Fifth Street.

This will provide motorists an alternative to the more residential Davidson Street. Elimination of the ramp will also relieve the short weave that currently exists between the Davidson entrance ramp and the exit ramp from eastbound/southbound I-277 to southbound U.S. 74 (Independence Boulevard). It will also enable the conversion of Eleventh Street between Davidson and Tenth Street to be converted from one-way to two-way.

A-6. Twelfth Street Braided Ramps and North Tryon Street Exit

Rebuild the current ramps in order to provide a direct access from westbound I-277 to North Tryon Street.

A conceptual study, undertaken early in response to economic development interests in the North Tryon Street Corridor, developed a proposal for modifying the exit ramps between Davidson Street and Church Street to provide a braided ramp pair of westbound exit and entrance ramps and a round-about intersection of 12th Street and North Tryon Street.

This configuration would provide a direct connection between I-277 and North Tryon Street, which does not currently exist but which is desirable. Under the design concept, the westbound entrance ramp from Twelfth to I-277 between Davidson and Caldwell, and the westbound exit ramp from I-277 to Twelfth between Brevard and Church, would be eliminated. The conceptual study provided two alternative braided ramp concepts for replacing these entrance/exit ramps.

A-7. Eleventh Street Connection at Church Street

Create an eastbound connection from Eleventh Street, which is now a two-way dead end street, to one-way eastbound Eleventh Street as part of the developing Circulator Route (McDowell/Stone-wall/Graham/11th-12th Street). Expanding the existing two-way portion of Eleventh Street will be explored. Separate traffic signals would be required for the exit ramp and Eleventh Street at Church, similar to the existing configuration at the I-277 eastbound exit ramp to College Street. This modification supports development of the surface street inner loop.

A-8. Tenth Street to Eleventh Street Connection

Rebuild the existing exit ramp from eastbound I-277 to Tenth Street to tighten the radius, leaving enough room for a one-lane connection from Tenth Street to Eleventh Street. Eleventh Street between Pine and Church is now two-way, with no connection at either end.
This step will create a connection from Graham Street to one-way eastbound Eleventh Street, as part of the developing Circulator Route (McDowell/Stonewall/Graham/11th-12th Street).

A-9. Enhancement of I-77 Ramps at West Morehead Street
The ramps at West Morehead Street and I-77 are designed with high-speed curves that are not pedestrian-friendly. They need to be reconfigured to reduce vehicular speeds and minimize the length of the pedestrian crosswalk.

A-10. Enhancement of All Underpasses and Overpasses
Based on proposals in previous studies and requests from stakeholders, conceptual design studies were prepared for the enhancement of all vehicular underpasses and overpasses on the I-77/I-277 Loop to make them more desirable for pedestrians and bicyclists. Then in 2010 the City initiated a complete loop inventory of 38 overpasses and underpasses in order to work with NCDOT and local advocates to identify needs and desirable attributes for these important connections to neighborhoods adjacent to Uptown.

Improvements would include cutting back the sloping retaining walls of the underpasses to provide pedestrian space behind the existing columns, providing widened sidewalks on the overpasses by either using excess pavement or employing structural outriggers, providing enhanced lighting, modifying landscape plantings to increase visibility, and incorporating quality finishes and artworks. These concepts also include providing consistent design elements that enable the underpasses and overpasses to function as visual gateways into Center City, thus providing a significant urban design statement.

B. Conversion Of One-Way Streets To Two-Way Streets
At the start of the Center City Transportation Plan, several stakeholders suggested that Center City’s one-way streets should be converted to two-way streets. After extensive evaluation of all one-way streets, it was determined that some could be converted while others needed to remain two-way. Those that remain two-way are described on page 43. Those that are proposed for conversion to two-way streets, to improve overall vehicular circulation in Center City, are listed below. The proposals are illustrated on page 42.

B-1. Caldwell Street: Stonewall Street to Twelfth Street
The construction of the new Charlotte Arena resulted in Caldwell Street being converted to a two-way, four-lane boulevard from Fourth Street to Fifth Street. This conversion also facilitates the conversion of Caldwell and Brevard Streets to two-way streets, from Fourth Street to Stonewall Street in conjunction with construction of the NASCAR Hall of Fame and the I-277 interchange with Caldwell Street.

The conversion of both Caldwell and Brevard north of Fifth Street will also be facilitated by the removal in 2006 of the high speed connector between the two and their conversion to two-way streets north of Twelfth Street. This conversion of Caldwell Street will accomplish several important objectives:

- Eliminate the awkward diversion of Brevard Street around the Arena.
- Enable Brevard to become a Signature Pedestrian Street, supporting development between the Convention Center and the new Arena, and to the north of the Arena.
- Achieve a smoother traffic flow with the reconstruction of the I-277/Caldwell/South Blvd. interchange.

- The construction of the new Charlotte Arena resulted in Caldwell Street being converted to a two-way, four-lane boulevard from Fourth Street to Fifth Street. This conversion also facilitated the conversion of Caldwell and Brevard Streets to two-way streets from Fourth Street to Stonewall Street in conjunction with construction of the NASCAR Hall of Fame and the I-277 interchange with Caldwell Street.
- The conversion of both Caldwell and Brevard north of Fifth Street was also facilitated by the removal in 2006 of the high speed connector between the two and their conversion to two-way streets north of Twelfth Street.
- In 2010 the City initiated The I-277 Connections Study, a complete loop inventory of 38 overpasses and underpasses in order to work with NCDOT and local advocates to identify needs and desirable attributes for these important connections to neighborhoods adjacent to Uptown.
B-2. Brevard Street: Trade Street to Stonewall Street

As described above, the construction of the Charlotte Arena bisected Brevard Street, with a connection along Fifth Street to Caldwell, which in turn was made two-way between Fifth Street and Stonewall Street. Brevard’s function as a north-to-south one-way primary commuter route created the opportunity for Brevard and Caldwell Streets to assume new and significantly different functions.

Brevard will be converted to a two-way, two-lane street from Trade Street to Stonewall Street, with on-street parking and wider sidewalks. The current reconstruction of the Caldwell-Brevard-South Boulevard interchange on I-277 has facilitated this conversion. With the conversion, Brevard will become a Signature Pedestrian Street linking the Arena and Convention Center visitor destinations, with the potential to become a significant retail, restaurant, employment, entertainment and hotel streets. Its adjacency to the Light Rail Transit line will further reinforce this potential.

B-3. Brevard Street: Fifth Street to I-277 Brookshire Freeway

Brevard Street will better serve vehicular circulation in Center City by conversion to a two-way street from Fifth Street north to I-277 (Brookshire Freeway). The northern section of the street will also function as a Signature Pedestrian Street to support redevelopment of the area north of the Arena including the UNCC Uptown campus. This will supplement the conversion of Caldwell Street to two-way, as described above. It will also provide a northbound exit from Center City for drivers headed to eastbound I-277 once the Davidson Street eastbound entrance ramp has been removed.

B. Conversion of One-Way Streets to Two-Way Streets

- Provide a better vehicular and pedestrian connection with South Boulevard and the South End with Center City.
- Make navigation around Center City easier for visitors and occasional users by replacing two one-way streets with two two-way streets.
B-4. **Poplar Street: MLK Blvd. to Sixth Street**

Poplar Street is now one-way northbound from the intersection of Second and Mint Street to Sixth Street, then changes to two-way north of Sixth Street. It functions partially as a shorter one-way couplet with a shorter one-way southbound Mint Street. This pairing is not necessary for the traffic volumes on either street and creates avoidable confusion for visitors and occasional users. Additionally, southbound traffic from the residential Fourth Ward, north of Sixth Street, must divert onto Sixth Street to get to southbound Mint, which adds unnecessarily to traffic to Sixth Street.

**Poplar Street will be converted to a two-way, two-lane street.**

As described in the following “New Streets” section, the Mint/Poplar connector will be removed with the development of Romare Bearden Park, Poplar will extend from Third Street to Eleventh Street. On-street parking will be provided on both sides of Poplar where the right-of-way width and future development allows. This change will create better vehicular and pedestrian circulation between Fourth Ward and Third Ward.

B-5. **Mint Street: Trade Street to MLK Blvd.**

**Mint Street will be converted to a two-way, four-lane street** (from Trade Street to MLK Jr. Blvd.), with time-restricted on-street parking on both sides of the street. The conversion of both Poplar and Mint will enhance pedestrian circulation in the area, particularly at the intersections with MLK Blvd.

The pavement cross-section of Mint Street will be retained to support time-restricted on-street parking, to support special operations of the street associated with traffic management for events at Bank of America Stadium and the new park.

B-6. **MLK Blvd.: College Street to Mint Street**

MLK Blvd. is now one-way, westbound, between College and Mint Street. Converting MLK Blvd. to a two-way, two-lane street will enhance connectivity and improve traffic flow by providing a two-way connector between McDowell Street and Cedar Street. The proposed conversions of Mint, Poplar Streets and MLK Blvd. are consistent with the *Center City 2010 Vision Plan* as well as the *Third Ward Vision Plan*.

B-7. **Eleventh Street: Caldwell Street to Tenth Street**

Eleventh Street is now one-way, eastbound and southbound, between Caldwell and Tenth Street. At Tenth, Eleventh Street ties into McDowell Street, which is two-way. The one-way direction is necessary only because of the eastbound entrance ramp to I-277 just east of Davidson Street. Elimination of this ramp (see page 38), will remove an impediment to two-way traffic on this portion of Eleventh Street. Converting Eleventh Street to a two-way, two-lane street from Caldwell to Tenth, will provide additional connectivity for residents of First Ward as well as provide alternative routes for traffic using Tenth Street for access to Center City.

B-8. **Fourth Street: Norfolk-Southern Overpass to Poplar Street**

The preliminary conceptual plans for development of a new Charlotte Knights Baseball Park call for closing Third Street between Graham and Mint Streets. This *Center City Transportation Plan* also proposes closing the Fourth to Third connector (see page 38). In order to support these proposals, Fourth Street needs to become two-way from the Norfolk-Southern overpass to Poplar Street. The modification will require two eastbound lanes between the railroad and Mint Street.

**Hill Street: Tryon Street to Church Street**

Hill Street was converted to two-way between Tryon and Church to provide better connectivity between the two streets and enhance the operation of the College/Church one-way pair.

• **Hill Street: Tryon Street to Church Street was converted to two-way between Tryon and Church to provide better connectivity between the two streets and enhance the operation of the College/Church one-way pair.**


C. One-Way Streets To Be Retained

The following one-way streets will be maintained as part of the overall Center City vehicular circulation system (Page 44). The one-way streets will continue to serve as primary commuter streets in and out of Center City during peak morning and afternoon hours.

Most importantly, one-way pairs of Church and College Streets, and Fourth and Fifth Streets, serve approximately 90 percent of the existing structured parking spaces in Center City. Some of the garages are designed to be directly dependent on this system. Additionally, conversion of these streets would greatly constrain access to many other garages.

C-1. Third Street

Third Street is one of the primary east-bound routes out of Center City, and a primary entrance route into Center City from I-77 on the west. It begins just east of the Norfolk-Southern railroad tracks as a connector away from Fourth Street. It will be retained as a one-way primary commuter street through Center City east of Mint Street.

C-2. Fourth Street

Fourth Street is also a primary route into Center City, especially from the east, and operates as a one-way couplet with Third Street. It is also a primary commuter exit route to I-77 on the west side of Center City. Fourth Street will be retained as a one-way westbound primary commuter street from Kings Drive to Poplar Street as described above.

C-3. Fifth Street

Fifth Street is a primary commuter entrance into Center City from I-77 and a primary exit route to U.S. 74 (Independence Boulevard). It will be retained as a one-way eastbound primary commuter street from just east of Cedar Street to I-277 and the connector with U.S. 74. The two-way portion of Fifth Street from I-77 to the
connector with westbound Sixth Street, just east of Cedar Street, will remain two-way. As part of the proposed modifications to I-277, a new connection will be evaluated from Fifth Street to Kings Drive, east of I-277.

A portion of Fifth Street is under consideration for fixed guideway transit services, either for light rail or bus rapid transit.

C-4. Sixth Street

Sixth Street functions as a westbound one-way primary commuter street coupled with one-way eastbound Fifth Street. It is an important entrance route for commuters from U.S. 74 (Independence Boulevard) and I-277, though not as heavily used as westbound Fourth Street. It is also an important eastbound commuter exit to I-77 and the Beatties Ford Road corridor, transitioning to a two-way Fifth Street just east of Cedar Street near Gateway Village. It will be retained as a one-way eastbound primary commuter street from I-277 to the connector with Fifth Street.

C-5. Church Street

Church Street is a primary southbound commuter entrance route from I-277 Brookshire Freeway and a primary exit route to I-277 Belk Freeway and the South Tryon Street/South Boulevard corridor. Because of the many parking decks located on Church Street, it is especially important for commuter traffic. It will remain as a one-way southbound primary commuter street.

C-6. College Street

College Street is a major northbound commuter entrance route from I-277 Belk Freeway and the South Tryon Street corridor, and exit route to I-277 Brookshire Freeway and the North Tryon Street corridor. Many parking decks are also located along College Street, reinforcing its importance as a commuter street. It will be retained as a one-way northbound primary commuter route.

The blocks on College between Fifth and Stonewall have more lanes and more pavement width than necessary for vehicular traffic. This will allow reduction of the number of lanes and use of pavement for special services parking in some sections of the street (see page 44).

C-7. Eleventh Street

In order to support the operations of I-277, Eleventh Street will be retained as one-way eastbound, from Church Street to Caldwell Street.

C-8. Twelfth Street

Similar to Eleventh Street, Twelfth functions as an important distributor for I-277 traffic into Center City. Twelfth Street will be retained as one-way westbound, from Tenth Street to Graham Street. Proposed modifications to I-277 (page 38) will affect Twelfth Street.

D. New Streets

The following are new streets proposed for Center City (Page 46). These new streets will create better connectivity for vehicles, pedestrians and bicycles.

D-1. New and Modified Streets near the Charlotte Gateway Station and Third Ward Park

• New Street: Fourth Street to MLK Blvd. (as extended)
  A new two-lane, two-way north-south street is proposed, between and parallel the Norfolk-Southern railroad tracks and Graham Street. This new street will establish a better block pattern south of Fourth Street and west of Graham Street, supporting development associated with the Charlotte Gateway Station, a new Greyhound Bus Station and potential baseball stadium.
• **Third Street: New Street to Graham Street**
A new two-lane, one-way eastbound Third Street connector will be made between the New Street (above) and Graham Street. This will support elimination of the connector with Fourth Street, slow traffic and support development of the block pattern as part of the Gateway Station.

• **MLK Blvd.: Graham Street to Cedar Street**
A two-lane, two-way extension of MLK Blvd. between Graham Street and Cedar Street, under the Norfolk-Southern railroad tracks, will provide an additional connection from the Third Ward neighborhood west of the railroad tracks into Center City. This connection will provide an additional alternative into and out of the city for both pedestrians, bicyclists and vehicles. It would be accomplished most appropriately and economically as part of the track reconstruction for Amtrak, North Corridor commuter rail and the Charlotte Gateway Station.

D-2. **Euclid Street Connection across I-277**
A new two-way, two-lane connection of Euclid Street to Alexander Street, Davidson Street or some other point is proposed to span I-277 between Stonewall Street in Center City and Morehead Street in Dilworth. This connection will provide improved vehicular and pedestrian connections across the I-277 freeway between Center City and the Dilworth neighborhood, and will support the Second Ward Master Plan development. It will also support redevelopment activities in the Euclid/Morehead area.

• A feasibility study was completed for an overpass over I-277 from Second Ward to Dilworth, Davidson to Euclid Alexander Street.
D-3. **New Second Ward Streets**
Several new two-lane, two-way streets were proposed as part of the Second Ward Master Plan for the area bounded by Third Street, Davidson Street, Stonewall Street and I-277. These streets will be constructed as implementation of the Brooklyn Village Plan in Second Ward proceeds.

D-4. **Fifth Street Extension: McDowell Street to Kings Boulevard**
This extension will provide an additional eastbound route out of Center City to Kings Drive and the Elizabeth neighborhood. Pedestrian and bicycle connections are proposed within the right-of-way on the south side of the ramp, as a connector between the Little Sugar Creek Greenway and McDowell Street. These improvements will also provide enhanced pedestrian connectivity between Center City and Central Piedmont Community College.

D-5. **Myers Street Extension: Sixth Street to Seventh Street (COMPLETED)**
A two-lane, two-way extension of Myers Street, between Sixth and Seventh Streets, will support ongoing First Ward development by providing enhanced vehicular and pedestrian connectivity.

D-6. **Tenth Street: Tryon Street to Brevard Street**
Redevelopment of the area on North Tryon now occupied in part by Mecklenburg County’s Hal Marshall Government Services Center has been under discussion for some time. As this redevelopment and development of vacant land in this area proceeds, Tenth Street will be connected from Tryon Street to LRT. The segment of 10th Street from LRT to Brevard Street is a committed developer improvement associated with development of the UNCC Uptown campus. This will provide enhanced connectivity to support further redevelopment. It will also improve pedestrian connectivity between residential First Ward and the Tryon Signature Pedestrian Street, as well as pedestrian access to the future Ninth Street LRT Station. Phifer Street currently exists between Tryon and College Streets to the south of this proposed alignment of Tenth Street. Phifer should be removed when Tenth is developed in this block.

D-7. **New Streets in South Cedar Street area**
The street network in the area south of the Third Ward residential area and west of the Norfolk-Southern Railway embankment is somewhat fragmented. Recent private development activities in the area have presented opportunities to reconnect portions of the network to enhance a grid system. Elliot Street and McNinch Street need to be connected across the old P&N rail corridor, which is being converted to a greenway trail. These connections will create a grid south of First Street. Elliott, McNinch and Hill Streets east of Cedar and north of West Morehead need to be upgraded and connected to provide a grid network. Similarly, McNinch, Clarkson, Cedar, Eldridge, Dunbar and Elliott Streets south of West Morehead will provide a grid network to support redevelopment of that area. These improvements will provide circulation alternatives and relieve traffic on Cedar Street and Morehead Street.

E. **Conversion Of Travel Lanes And Excess Pavement**
Several Center City streets have either more travel lanes than are needed and/or excess pavement width for the anticipated future traffic volumes. This presents an opportunity to reuse those lanes for purposes more in keeping with the goals of this Center City Transportation Plan.

On some streets, travel lanes will be reduced in order to provide increased sidewalk widths that meet the Pedestrian Street Standards. On others, on-street parking will be added for the greater convenience of short-term visitors to Center City, or to provide bicycle lanes or cycle tracks.

- The segment of 10th Street from LRT to Brevard Street is a committed developer improvement associated with development of the UNCC Uptown campus and will be built in 2012.
- A two-lane, two-way extension of Myers Street, was built between Sixth and Seventh Streets, to support ongoing First Ward development by providing enhanced vehicular and pedestrian connectivity.
E. Conversion of Travel Lanes

E-1. Reuse for On-Street Parking and/or Bicycle Lanes
A travel lane on each of the following streets will be reused for a variety of purposes, including on-street parking, valet parking, bus stops, loading zones, and/or bicycle lanes or cycle tracks.
• College Street, from Stonewall Street to Fifth Street
• Davidson Street, from Stonewall Street to Third Street

E-2. Re-Use of Pavement for Additional Sidewalk Space
On the following streets, a travel lane or existing on-street parking will be eliminated and additional sidewalk space added to more closely meet the Pedestrian Sidewalk Standards:
• Sixth Street, from the Light Rail Transit line to Church Street
• Third Street, from Church Street to College Street
• Fourth Street, from College Street to Poplar Street
• Brevard Street, from Stonewall Street to Third Street

F. Turn Lane And Intersection Modifications
There are a number of right-turn and left-turn lanes throughout Center City that are unnecessary for the estimated volume of turning traffic. These can result in higher speed turning movements than are desirable to meet the 25-mile per hour goal for Center City. They also can cause conflicts with pedestrian crossings at intersections. At some intersections, the geometric configuration

• Tenth Street/Church Street intersection - conceptual design completed to eliminate mandatory right turn from 10th to Church Street
prevents a continuity of traffic flow that would be desirable.

Modifications of turn lanes or intersection configurations will be made at the following intersections to resolve these conditions (Page 48):

- Tenth Street at Church Street (conceptual design completed)
- Sixth Street at Graham Street
- Trade Street at Johnson & Wales Way (design completed)
- Fourth Street at Johnson & Wales Way (design completed)
- Fourth Street at Church Street
- Fourth Street at the entrance to the Grant Thornton Building parking garage
- Fourth Street at Davidson Street
- Third Street at Church Street
- Third Street at College Street

G. Rail Grade Crossing Closures And Modifications

The North Corridor rail program will support the CATS North Corridor Commuter Rail line and the AMTRAK Inter-City rail services managed by NCDOT. Both services will use the existing Norfolk-Southern Railway embankment that runs between and parallel to Graham and Cedar within Center City. North of I-277, the NCDOT AMTRAK line will use the CSX right-of-way which parallels and is approximately two blocks north of Twelfth Street. Development of the expanded rail services on these two rights-of-way will have the following impacts on existing at-grade street crossings.

- Ninth Street – At-grade crossing closed in 2010; a pedestrian/bicycle bridge overpass for connectivity to the NC Music Factory venues, Johnson Street and the Elmwood-Pinewood Cemetery is desirable
- Smith Street – Close at-grade crossing (closed)
- Church Street – Close at-grade crossing (closed)
- Brevard Street – Provide “Quad-gate” enhancements

E. Reduction of Pavement Width
Can Center City Streets Accommodate Future Traffic Volumes?

Preparation of the Center City Transportation Plan included a detailed analysis to determine whether the future vehicular circulation system could accommodate traffic with the proposed changes.

The basic conclusion is that, yes, the Center City street network will be able to accommodate projected traffic volumes in the future, with the street modifications proposed in this plan.

The methodology used in this analysis, and the findings and conclusions, are described in Appendix A (page 91). Among the assumptions used are these:

- In the future, the proportion of employees who work in Center City and commute by driving alone will be significantly lower than it is today. This change will occur primarily as a result of major improvements in public transportation to and within Center City, and increases in the number of employees who both live and work in Center City.

- In the future, more drivers will use the freeway loop and the internal circulator route to approach their destination in Center City, rather than travel lengthy segments of Center City streets. In other words, they will follow the loop or circulator route to the point closest to their parking destination before entering the street grid system.

F. Operational Modifications

- Davidson Street - Provide “Quad-gate” enhancements

As an additional benefit to the quality of life in Center City and the area north of I-277, these several modifications will enable the creation of a “quiet zone” within which the use of train whistles will not be required as trains approach the crossings.
Most drivers will tend to avoid traveling from one side of Center City to the other, given the planned pedestrian orientation of the Center City core and the Trade Street and Tryon Street axes. In other words, proposed improvements that make Center City streets more pedestrian-friendly will tend to discourage faster-moving through traffic.

The analysis noted that while the overall street network should perform well, there may be localized congestion points that occur and will need to be addressed. At the same time, the Center City street grid enables drivers to readily make route adjustments on their own.

Street Enhancement Standards Map: Taken together, these recommendations for modifications to the pattern of vehicular circulation are numerous. They are brought together in the Center City Street Enhancement Standards Map as discussed in “Part Five: Implementation.” The Pedestrian Street Design Standards (page 75) provide the design requirements for the pedestrian space classifications indicated on this Map.

Plan Recommendations: Vehicular Circulation

6. **Conduct a comprehensive study of the I-77/I-277 Loop** to make the freeway loop more effective in distributing Center City traffic - a prerequisite to assuring smooth traffic flow within Center City.

7. **Convert selected one-way streets to two-way streets** to improve vehicular circulation within Center City. Nine conversions are proposed. Most notably, Caldwell and Brevard would be made two-way streets to accommodate the conversion of Brevard to a “Signature Pedestrian Street” with unique development opportunities between the Arena and the Brookshire Freeway.

8. **Retain selected one-way streets**, including the primary commuter streets in and out of Center City during peak morning and afternoon hours.

9. **Construct new streets or street segments** to improve connectivity and meet special needs. These new or modified streets include those in the vicinity of Gateway Station and Third Ward Park, an overpass over I-277 from Second Ward to Dilworth (Davidson to Alexander Street feasibility study has been done), street extensions in First Ward and neighborhood residential streets in a future, redeveloping Brooklyn Village in Second Ward.

10. **Convert travel lanes on streets with excess capacity** to use for increased sidewalk widths, on-street parking, or bicycle lanes. These street segments are identified on page 47.

11. **Modify turn lanes and intersections where turn lanes are unnecessary** for the estimated volume of turning traffic or where safety or pedestrian crossing issues are a concern. Eight intersection configurations are identified on page 47.

12. **Modify or close rail grade crossings** where made necessary by expanded rail service to Center City. Five crossings are identified on page 48.

Parking

*Until the transit system is expanded . . . Center City will continue to need a considerable amount of parking. In the interim, public and private attention should focus on shared parking and on designing facilities with regard for aesthetics and pedestrians as well as air quality standards. At the same time, policies should be put in place to minimize the future need for spaces.*

- Center City 2010 Vision Plan
Guiding Principles
Parking structures and the access system must be designed and managed to support:

• Development of employment and visitor activities;
• Pedestrian-oriented streets;
• Efficient use of investment; and
• Development objectives for transportation and transit.

The expanding CATS transit system should substantially increase the number of employees commuting to Center City by transit in the future, but the majority of employees will continue to drive to work. In addition, out-of-town and occasional visitors to Center City who drive can be expected to increase given the growth in venues and activities. These employees and visitors will continue to require parking facilities. Furthermore, lending institutions typically require developers to demonstrate an adequate supply of parking to support their developments, even when transit service is available.

To keep Center City attractive for office development, and to maintain its position as the region’s employment center, it will be necessary to provide the correct amount of parking needed to support new development. The Center City Transportation Plan parking policies have been developed with the goal of providing the correct, but not excessive, amount of parking needed to meet these goals while balancing parking supply with increased use of transit and other modes.

Estimating Future Parking Needs
The need to accommodate employment is the primary determinant of the off-street, non-residential parking supply in Center City.

36,000 is the current number of off-street parking spaces used on weekdays by Center City employees. This estimate is calculated as follows:

Existing employees 55,000
- Minus employees that walk to work -500
Employees commuting to Center City 54,500
- Minus transit users (7.5%) -4,088
Employees who will drive to work daily 50,413
- Minus daily absentee rate (10%) -5,041
Total Employees who will drive to work daily 45,371
- Minus average vehicle occupancy (1.1) -4,125
Total Parking Space Usage in 2003 41,247
- Minus parking spaces outside loop (0.3%) -1,207
Total Parking Spaces inside loop 40,010
Total Weekday Parking Space Usage (85%) 36,000

For operational efficiency, parking decks and lots generally accommodate a maximum of 85 percent of their total capacity. Thus, accommodating 36,000 occupied parking spaces requires approximately 41,400 spaces - which is less than the estimated current total supply of 46,000 off-street parking spaces available for daily commuters in Center City.

How will that number change in the future? In the next 25 years - by the time the new rapid transit system is complete - an additional 40,000 employees are expected in Center City, bringing the total work force to 95,000 employees, according to growth projections (page 28). By that time a greater percentage of commuters will be using the new transit system, but the majority of Center City employees will still drive to work and will need parking.
58,000 is the approximate total number of off-street parking spaces needed to accommodate 93,000* employees working in Center City.

Forecasted future employees
- Minus daily absentee rate (10%)
  Forecasted total daily employees in Center City
- Minus estimated transit users (25%)
  Forecasted employees who will drive to work daily
  Minus parking spaces outside the loop (3%)
  Forecasted employees who will park in Center City daily
  Minus average vehicle occupancy (1.2)
  Total Parking Space Usage in 2003
  Plus 15% additional spaces needed for operating efficiency

Forecasted Total Off-Street Spaces needed for 93,000 employees

New office buildings will be built to accommodate the growth in employment. These offices and other new buildings will displace surface parking lots, so additional parking decks will need to be built. While the number, size and location of future office buildings is highly speculative, several assumptions were made in order to derive an estimated number of new parking decks that might be constructed to support the future 95,000 Center City employees.

Potential parking sites were determined by identifying available land either on site or within close proximity of potential office building sites. The number of parking spaces by site was determined by assuming various parking deck heights and spaces per floor, based on floor area ratio and deck footprint estimations.

The number of parking spaces by site was determined by dividing the area of the site (minus required setbacks) by 450 square feet per car. Parking structure size was determined by using the 450 square feet per car ratio and determining the number of floors underground or above ground. Above-ground floors were limited to avoid high rise classification. This exercise suggested that a possible total of 7,500 existing surface parking lot spaces would be displaced by new development over the next 20 to 25 years.

Using these assumptions, about 20,000 new parking deck spaces will be constructed in Center City over the next 20 to 25 years to accommodate the forecasted growth in employees.

Forecasted Total Off-Street Spaces needed for 93,000 employees
- Minus existing off-street parking spaces
  Plus existing off-street spaces estimated to be displaced

Estimated new parking spaces needed

*Notes:
- The parking analyses were based on an earlier employment forecast of 93,000, and have not been revised to match more recent employment forecasts.
- The parking analysis is based on the supply related to employment and hotels. This is also the parking that is principally available to serve the entertainment and other predominantly off-hour needs. Residential development tends to provide its own exclusive use parking and, therefore, is not included in the analysis.
- As the CATS transit system plan is completed and service becomes available in all five corridors, commuter use of transit could be higher than 25 percent. If that is the case, the need for additional Center City parking spaces would decrease proportionately.

The Charlotte Wayfinding and Parking Guidance System is currently being implemented with real time parking supply information in Charlotte’s CBD. The system directs motorists from the Uptown freeway access system to accessible parking that is convenient to their destination.
Managing Future Parking: A Policy Approach

The analysis of parking space needs suggests the number of off-street parking spaces will increase by nearly 50 percent - from about 40,000 spaces today to 58,000 - in the next 20 to 25 years. Private facilities will meet most of that demand, but for the Center City transportation system to function effectively as a whole, and to assure the area's continued economic viability, it is important that the Uptown parking system be accessible, well-managed and user-friendly.

The ability to find convenient parking is being accomplished by a management approach that results in a coordinated parking supply, welcoming to the visitor, the tourist, new businesses, employees and the general public.

In fact, this collaborative system - including a parking guidance system and a common branding program - is a more cost-effective approach for meeting parking needs than would complete reliance on parking deck construction. It is not necessary to build a space for each additional future employee. In part, this is because more employees will live Uptown and walk to work, and more people will be riding the rapid transit system. But another key is to efficiently use existing facilities by coordinating available parking deck spaces to meet demand as it shifts during the day. It also works on a longer-term basis; for example, if one building has an over-supply of spaces because more employees are using transit, the building management can make these spaces available for the collaborative system and gain new users. A collaborative system is a cost-effective alternative to construction.

Maximizing the efficiency of the entire public and private parking system increases the value of the parking assets, reduces development costs, stabilizes user costs, and supports efficient use of the transportation system, including transit. From the public policy standpoint, it is in the interest of an economically viable Center City to have parking facilities and access systems that are designed and managed to support pedestrian-oriented streets, transit development objectives, and efficient use of facility investment.

The transportation objective is to use the parking supply as efficiently as possible and to support it with a vehicular circulation pattern and a directional system that enables people to find parking as directly as possible. This is the aim of the policy approach adopted in 2006 and implemented beginning in 2010 - a collaborative public-private approach - for meeting the current and future parking needs of employees and visitors in Center City. It was the selected choice among four possible options for the City of Charlotte.

• The City can stand by as the existing fragmented approach continues;
• The City can adopt parking maximums or impose a ceiling on the number of spaces;
• The City can begin constructing its own parking structures; or
• The City can facilitate a collaborative parking system.

The following description summarizes the collaborative parking program being implemented, and makes recommendations about the City's role in on-street and off-street parking supply.

Managing Off-Street Parking: A Collaborative Parking System

As part of a comprehensive and multimodal wayfinding design created during 2005 - 2007, pedestrian wayfinding signs were installed in 2007 in coordination with the LYNX Blue Line, light rail transit serving Uptown and South Charlotte through 15 LRT stations over 11 miles. The Pedestrian Wayfinding system has been fully implemented. Additional signage will be implemented as new venues open. An overall refresh of all signs and maps is projected for early summer of 2012.

• As part of a comprehensive and multimodal wayfinding design created during 2005 - 2007, pedestrian wayfinding signs were installed in 2007 in coordination with the LYNX Blue Line, light rail transit serving Uptown and South Charlotte through 15 LRT stations over 11 miles. The Pedestrian Wayfinding system has been fully implemented. Additional signage will be implemented as new venues open. An overall refresh of all signs and maps is projected for early summer of 2012.
The Charlotte Wayfinding and Parking Guidance System is currently being implemented with real time parking supply information in Charlotte’s CBD. The system directs motorists from the Uptown freeway access system to accessible parking that is convenient to their destination. From the parking facilities, as well as the transit stations, pedestrian-scaled directional signs and maps identify routes to and from major public destinations in Uptown and back to the parking or transit facilities. Finally, the system provides direction for the motorist back to the roadway network through a comprehensive set of egress directional signs.

The project conveys the feeling of a parking “system”, helps visitors find venues and parking more easily, and will facilitate balancing the parking supply with growing transit service while providing congestion mitigation and air quality benefits. The first phase of the parking guidance system includes over half of the structured parking supply in Uptown, over 20,000 spaces.

Future phases will include additional parking decks. The system is managed by Charlotte Center City Partners in response to stakeholder recommendations in a 2006 Parking Workshop.

This Center City Transportation Plan recommends a policy approach to improving management of the off-street system.

*It should be emphasized that the objective of “changes in management of the parking system” does not refer to changes in management of specific facilities, but is aimed at unifying the parking system so that it looks, feels and is perceived as a system to users, rather than a fragmented series of parking opportunities.*

Policy Recommendation:

*Create a “Collaborative Parking System” for the management of private and public parking facilities* (Completed 2010).

The intent of the Parking Guidance System (PGS) is to organize the public and private parking assets in Center City to provide parking that is perceived by the various users as a unified and coordinated system. Future elements of the system include:

- Common branding and advertising;
- Parking guidance or “wayfinding” system;
- Known pricing scheme;
- Common validation process;
- Possible joint billing or clearinghouse;
- Consistent specialized parking (van and car pooling);
- Consistent enforcement; and
- Consistent design and quality standards.

The System will provide opportunities for private owners and operators to more effectively market their parking facilities based on supported provided by the collaborative. Marketing and branding, as well as dynamic wayfinding signs that direct parkers to their facilities, are key components of the collaborative system.
Benefits to owners and operators should include higher revenues from increased utilization, the potential for subsidies by the collaborative to expand operating hours (and, ultimately, generate new revenue), and financial and infrastructure support for new technology costs.

Appendix B presents examples of collaborative systems in six other cities.

Many cities view parking as an economic development tool that can accelerate development and growth of a downtown area. Indeed, there is a growing movement by cities across the United States to leverage their parking resources to support economic development. Generally, these efforts involve public and private partnerships and, hence, the term “collaborative” parking systems. The common goal of these collaborative systems is to ensure that the right amount of parking is available to users, that all visitors can find parking, and that the public and private sectors work together for their mutual benefit.

Proposed City Policy For The On-Street Parking Supply

The City of Charlotte manages the Center City on-street parking system through “Park-It!” This program is contracted to an outside operator every few years through a bid selection process. The system functions well and generates significant net revenue after expenses.

On-street parking should always be oriented to the visitor or short-term parker, and should provide opportunities for easy access to destinations, and offer customer-friendly payment options. The proposed long-range improvements to the street network will expand the net number of on-street parking spaces significantly. The Street Enhancement Standards Map, (page 81) encompasses the siting of on-street parking throughout Center City.

A greater number of on-street parking spaces not only increases access to the Center City but also can result in increased revenue that could help support the proposed Collaborative Parking System and other parking policies described in this section.

Policy Recommendations:

Expand the on-street parking system program.

Implement curb lane management to achieve a consistent approach to curb lane uses, and communicate curb lane uses by time of day.

Expanding the system refers to increasing the number of spaces located on-street, increasing the hours of operation, and offering customer-friendly payment methods. Elements of this policy include:

• Expanding the supply of on-street parking spaces, as reflected in the Street Enhancement Standards Map;
• Expanding the availability and hours of operation, by reducing the use of time-restricted spaces and considering evening operations; and
• Enhancing operations with such measures as multi-space meters, valet parking, pay stations, and fine drop boxes.

Proposed City Policy for the Off-Street Parking Supply

As parking demand increases over the next 25 years, there will be many opportunities for the City of Charlotte to partner with the private sector in providing parking solutions as part of new mixed-use development projects. Very few communities are constructing stand-alone parking structures. The recommended model is the development of mixed-use projects that serve needs for shared parking, transit accessibility and multiple trip destinations. This model – with the City as a partner in jointly addressing parking needs - can result in efficient, effective and sustainable development that has positive impacts on development as a whole in Charlotte.
Policy Recommendation:
Develop an Off-Street Parking Policy program or framework for City participation in the development of parking as a component of mixed-use projects. Elements include:

- Financial participation, either directly or through other components of the development;
- Building on established sustainable measures;
- Managing quantity, through involvement of the Collaborative Parking System;
- Establishing shared parking criteria through involvement of the Parking Guidance System;
- Considering options for “payment-in-lieu of building new parking;”
- Supporting the transportation system through site and location criteria;
- Managing access through establishment of criteria; and
- Establishing and supporting design criteria.

The elements establish a framework for the City to participate financially in projects that include parking components when these components are developing in coordination with the overall parking policies. The intent is to build on sustainable measures already established for economic development activities in Center City and provide an adequate parking supply that supports transit ridership, economic development and employment growth.

An estimated 5,000 to 7,000 parking spaces are vacant during the peak hour parking demand of the day in Center City. This represents between $80 and $100 million in parking construction that is being underutilized. This policy is aimed at facilitating an adequate investment in parking based on maximizing the use of the parking supply without overbuilding.

Establishing shared parking criteria, guidelines or an ordinance, will improve the ability to share parking resources. In addition, there may be opportunities to combine the parking needs of multiple developments in a single facility as part of a larger development project, rather than constructing parking on “piece-meal” basis by individual developers.

The primary tool for implementing this approach is the Parking Guidance System. It can also be supported by “payment-in-lieu of parking” which requires the creation of a parking fund that can collect payments and reinvest in facilities that will serve multiple users more economically. A parking fund allows developers or business owners to make a payment to a funding entity that will provide their parking needs as part of a larger project, rather than building parking themselves.

Other elements of the policy are aimed at promoting access to and from the parking facility in line with the goals of managing the roadway system capacity. Finally, there will be opportunities through the parking policy to support design criteria that promote unique, pedestrian-friendly and accessible parking facilities.

Implement Curb Lane Management

Since the invention and mass production of the automobile, people in dense urban areas have jockeyed for position along the curb, whether to park their vehicle or to load passenger or commercial freight. Business owners in a downtown setting widely consider the curbside parking space vital to the sustained health of their business (yet many businesses fail to regulate employee use, which is the primary detriment to turnover and availability of parking). Studies throughout the years have proven that this piece of right-of-way real estate is extremely valuable for adjacent businesses, reinforcing that the effective regulation and management of this space can be a major factor for economic development in central business districts.

Center City Charlotte has experienced changing needs for access to curb lane space. Additionally, some motorists have experienced confusion as to appropriate use of this space at different times of day. The City of Charlotte and the Charlotte Department of Transportation (CDOT) have identified the need to evaluate, define, manage, and efficiently operate its most valuable street right-of-way - the curb lane.
The following elements were identified for study:

- A review of existing curb use conditions within the Center City
- Identification of best practices from peer cities
- Definitions for curb lane typologies for each specific curb use in Center City
- Guidance and schematic recommendations for communicating regulatory messages
- Examples of practical implementation of recommendations
- An action plan for implementing the full set of recommendations and strategies defined in this report
- A study in 2011 is expected to result in an implementation plan to address these recommendations.

Summary - An Integrated Parking Program

The parking policy’s greatest impact is in concert with the implementation of the Parking Guidance System (PGS) beginning in 2010 for unified management of the existing private off-street parking facilities in Center City.

The successful operation of PGS depends on the integration of four components, illustrated and described below:

Parking Guidance System (PGS) Components

- The PGS will be charged with the day-to-day operations of the parking system, including the parking guidance system, marketing, promotion, branding and related activities. PGS will also be responsible for monitoring use of the parking supply and responding to changes in demand by making adjustments in management or in coordination of planning for new construction.
- Transit ridership will also be monitored so that parking decisions can respond to increases in transit ridership by reducing the need for parking expansion.
- At the same time, operational changes, improvements or decisions on the vehicular network would also be communicated so that parking access, transit, parking availability and other aspects of a user-friendly system are not overlooked.
- Finally, these components are brought to bear on public/private supply policy and parking standards. Expansion of the public and/or private parking system would be in response either to planned changes or in support of proposed changes in land use development and economic growth within the Center City. Decreases or increases in parking requirements could be negotiated, depending on opportunities to serve needs with transit and the capacity of the roadway network.

The net benefit would be a parking system integrated with the transit system and the roadway network, so that resources are maximized, costs are reduced, and economic development is aggressively supported.

Plan Recommendations: Parking

13. Create a “Collaborative Parking System” for the management of private and public parking facilities (COMPLETED). The intent is to organize and unify private and public parking assets in Center City through an entity that provides such services as a parking guidance or “wayfinding” system. (Page 54)

14. Expand the On-Street Parking system managed by the City, increasing the number of on-street spaces, expanding hours of operation, and offering payment options. (Page 56)

15. Develop an Off-Street Parking Policy framework for City participation in the parking component of mixed-use projects. This policy would establish conditions for financial participation by the City in providing joint parking solutions for appropriate mixed use development, and consider such measures as “payment-in-lieu” of building new parking. (Page 56)
Wayfinding

Guiding Principles

- Improve access, identification and connectivity to Center City.
- Enhance the image of Center City Charlotte by creating a user-friendly feel that reduces misdirected travel and disorientation among visitors, are both drivers and pedestrians.
- Enable drivers to select parking close to their destination.
- Promote a sense of community and help create the perception of Center City as a safe and friendly environment.

What is “Wayfinding?”

Wayfinding is essentially a succession of directional clues comprising, primarily, visual elements. It exists in many scales and environments. It navigates people through a city street network, hospital corridors, airport or parking garage, calls attention to a storefront or provides information about an event. The term “wayfinding” was first used by Kevin Lynch, in his seminal 1960 book, *The Image of the City*, where he referred to maps, street numbers, directional signs and other elements as “way-finding” devices.

How Wayfinding Works

Good wayfinding systems help users experience an environment in a positive way and facilitates getting from point A to point B. When executed successfully, the system can reassure users and create a welcoming environment, as well as answer questions before users even ask them.

However, too much information can be as ineffective as too little. Developing a hierarchy of information is a critical part of wayfinding. The primary consideration is the user’s perspective. The speed, visual environment and distance from which the information will be viewed are key considerations. In short, “more” is not necessarily better; even a well-designed program can get lost in visual clutter.

The effectiveness of a wayfinding system also depends on typeface, font, size and spacing between letters and words. For example, a combination of uppercase and lowercase letters is easier to read than only uppercase. Color contrast is also essential for optimum readability. Similarly, elements of the system must be well-maintained. A strategy and plan for maintenance and updating is as important to success as the original design.

Wayfinding Objectives in Center City

In Center City Charlotte, vehicular and pedestrian wayfinding systems are proposed that will work together to direct motorists into Center city and to the most easily accessible parking, and orient pedestrians around the city’s core.

The system provides information to assist visitors, employees, residents and others to find their way to desired destinations in Center City and back to transportation or parking. Signage directs pedestrians to areas that are particularly remote from central areas. Furthermore, the wayfinding system will:

- Provides navigational aids that consider first time and infrequent visitors,
- Is accessible to visitors with impairments and considerate of seniors,
- Is consistent in presentation and language,
- Is compliant with city and state traffic and safety regulations, and
- Can be realistically implemented, maintained and managed.

A family of signs serves both vehicular and pedestrian navigation, and provides clear directions to and from the I-277/I-77 freeway loop and major Center City streets. The “logic of concentric destinations” will be established for the system, starting with the regional highway network, to a Center City parking loop, then to parking, then to specific destinations.
A unique identity or “brand” was developed for the system. The design vernacular is easy to recognize and in keeping with Center City streetscape design standards. It clearly communicates a positive image of Charlotte.

Vehicular Wayfinding

Employees who work in Center City, who travel in and out daily, are familiar with the area and many have regular parking spaces. On the other hand, many occasional and first-time visitors to Center City can become disoriented without some level of positive guidance either to their destination or to a nearby parking area.

- The Vehicular Wayfinding System helps people approaching Center City from the regional highway network navigate the Center City grid system and one-way streets to find their most convenient parking spot.

The system improves circulation by eliminating visual clutter, providing useful and clear information, and incorporating a consistent and recognizable design theme. This vehicular system is coordinated visually with the Pedestrian Wayfinding System to help market Center City, evoke a sense of pride, help create a distinct identity and improve the streetscape.

The vehicular and pedestrian wayfinding systems are fully coordinated, both functionally and graphically, to implement the basic intent of the Center City Transportation Plan: the creation of a pedestrian-friendly core, the idea that every motorist and every transit user becomes a pedestrian, and the effort to facilitate a “park once” approach to Center City circulation.

How the Vehicular System Works

To guide traffic from surrounding highways and streets to Center City parking destinations, the Vehicular Wayfinding System has identified four parking loops that presently serve and will continue to serve the majority of existing and anticipated future Center...
City parking garages. The loops are based on the street system and freeway loop modifications envisioned in the Center City Transportation Plan.

Four Parking Loops

1. **South Tryon** - northbound College, westbound Fourth, southbound Church
2. **East Trade** - westbound Fourth, northbound College and eastbound Fifth
3. **North Tryon** - southbound Church, eastbound Fifth, and northbound College
4. **West Trade** - eastbound Fifth, southbound Church, and westbound Fourth

Signage on these four loops directs visitors to within one block of a large majority of existing parking garages in Center City, and within two blocks of virtually all anticipated future parking garage locations. The four loops can also interlock, since they direct motorists to common streets (Church, Fifth, College and Fourth) within one block of the Square.

The vehicular wayfinding system actually consists of two coordinated sub-systems:

1. A **wayfinding sign system** that uses both static and dynamic messaging to provide directions to and from the regional highway network and Center City; and
2. A dynamic, **real-time parking information system**, as well as static identification signs, to direct motorists to parking facilities with available spaces in Center City.

Typical wayfinding systems are limited to static signs but Center City’s system requires a higher level of technology, in addition to low technology items such as static signs or banners. A system of dynamic and static directional signs along expressways and thoroughfares approaching Center City, as well as the parking loop streets within Center City, will show the way to existing parking facilities (with the flexibility to evolve as new facilities are added). This system provides direction to individual participating parking decks and, by means of electronically controlled displays, guides the motorist to facilities with available parking spaces.
Dynamic parking guidance systems offer an effective and rapid means of locating available parking. Permanent signs offer only a limited degree of effectiveness.

Dynamic systems, coordinated by a control center, track the available parking in parking decks through the use of shared data that reports traffic going in and out of each facility. This real-time information is displayed electronically so that the motorist can drive directly to a parking facility that is conveniently located and has available parking.
The system for Center City is similar to standard “dynamic messaging systems” used in other cities, except the manner in which it is used and the messages displayed. A computer interface at each facility feeds data to a central system at the city’s traffic signalization control room, where it is compiled and sent out to the dynamic signs as well as to a parking website. The “wiring” for the traffic signal management system also supports the message system. Static signing will also have a role in the Vehicular Wayfinding System.

Design and implementation of the vehicular wayfinding system must also take into consideration the existing directional signs to I-277, I-77, SR-74, etc., that already exist in Center City. Assisting motorists in leaving is as important and helping them enter. All vehicular directional signs need to be part of the coherent system.

**Pedestrian Wayfinding**

As a result of the need to implement the Wayfinding System in order to support the South Corridor Light Rail Transit line, the pedestrian wayfinding system preceded the vehicular system. Design concepts for both the vehicular and pedestrian systems were developed as an integrated system. A wayfinding program is most effective when supported by the whole community on many levels. Therefore, the fundamental premise of the design was to use nomenclature, vernacular, maps and general logic for both systems. A significant design element in the pedestrian system is the use of the four Parking Loops that are central to the vehicular system.

The pedestrian wayfinding system uses wayfinding maps along signature streets and within popular visitor areas, at transit centers and stations, and near major venues. Pedestrian directional signs to public transportation and major venues are located within a five-minute walk.

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**Plan Recommendations: Wayfinding**

16. **Continue to expand the Pedestrian Wayfinding System**, as developed for the light rail transit line, and expand it throughout Center City to provide kiosks and directional signs that orient and inform pedestrians. (Page 62) **COMPLETED**

17. **Develop a Vehicular Wayfinding System**, in conjunction with the Collaborative Parking System, to direct motorists into Center City, guide visitors in navigating the street network, and help all locate the most readily accessible parking closest to their destination. The vehicular system will utilize dynamic signs to provide real-time information on available spaces in parking facilities, and will be coordinated with the pedestrian wayfinding system that will orient pedestrians once they have parked their car. (Page 59) **COMPLETED**

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**Transit**

**Guiding Principles**

- Offer people a choice in meeting their mobility needs.
- Enhance the area’s quality of life by attracting new employment and housing options and mixed-use development to the transit corridors.
- Reduce dependence on the automobile and ease future air pollution.

The **2030 Transit System Plan** charts the course for developing rapid transit service in five corridors, as well as making specific improvements in Center City Charlotte. It is in Center City that the five corridors converge and then radiate out to the rest of the system. The Center City improvements will enable these individual corridors to function as an integrated system. These improvements will also provide services for the Uptown area and connectivity with surrounding neighborhoods; specifically,
• **A north-south transit spine** will provide light rail transit service along the trolley and former railroad corridor between Brevard and College Streets.

• A new east-west Streetcar corridor will have a pedestrian/transit way from I-85 along Beatties Ford Road and Trade Street that connects Johnson C. Smith University on the west, with Presbyterian Hospital on the east and extending to the Eastland Mall area. An ongoing design phase of Streetcar’s first segment will result in a 1.5 mile segment between Charlotte’s Transportation Center and Presbyterian Hospital.

• **Other circulation services**, including a Center City Gold Rush Circulator, will connect Center City commercial, education, and entertainment districts with each other and with areas just outside the I-277/I-77 expressway loop.

**Major Transit Nodes**

**The Charlotte Transportation Center** is the bus transfer hub for the Charlotte Area Transit System. In addition to local bus service, the center also provides access to the South Corridor Light Rail Transit (LRT) station. The LRT passenger platforms enable riders who wish to transfer between rail and bus modes to do so along East Trade Street adjacent to the north side of the Transportation Center. LRT riders can also become pedestrians on Trade Street, of course, or have direct access to the main entrance of the Arena. The Transportation Center will also serve the Streetcar route, as well as future service on the Southeast and West corridors. The details of these services are being studied by CATS.

**The Charlotte Gateway Station** is a planned multi-modal center that is expected to spur additional development in the West Trade corridor. The Gateway Station is the terminus on the North Commuter Rail Transit Corridor. It is also being designed to connect CATS passengers with AMTRAK, High Speed Rail and Greyhound inter-city rail and bus services. Pedestrians will be able to transfer between commuter rail and bus services and to the inter-city rail and bus services. Automobile drop-off and taxi operations will be separated from the other modes for pedestrian safety reasons.
CATS expects to provide bus bays in the Gateway Station, and buses will circulate in both directions through the station. CATS is studying the use of “dynamic bus allocation” to serve the two nodes, assigning buses on a flexible basis which would reduce the need to increase the capacity of the Charlotte Transportation Center. Express bus services serving east and south Charlotte will be supported by both transportation centers.

North-South and East-West Transit

A North-South Transit Spine is created by light rail transit (LRT) service along the South and Northeast Corridors. The South Corridor enters Center City at the Westin Hotel and terminates at the Charlotte Transportation Center; from that point, the Northeast Corridor begins with the Seventh Street Station. This latter station opened when the South Corridor began operations in 2007.

Eventually, a Ninth Street Station will be added as the Northeast Corridor is constructed and extends past Brookshire Freeway. The pedestrian, bicycle and urban design elements now included in the South Corridor will be extended through the Center City in conjunction with the Northeast LRT implementation.

A North Corridor Spine along the existing Norfolk-Southern Railway (N-S) embankment that runs between and parallel to Graham and Cedar Streets will support the North Corridor Commuter Rail program of CATS and the AMTRAK and High Speed Rail Inter-City rail services supported by NCDOT. Both services will utilize the Charlotte Gateway Station. Modifications to the associated N-S and CSX rail facilities include closing the at-grade crossings at Ninth, Smith and Church Streets, and the installation of “quad-gate” crossing facilities on the at-grade crossing at Brevard and Davidson Streets. While the Church, Brevard and Davidson crossings are north of the I-277 Loop, the closing and modifications will affect traffic operations in Center City.

These several modifications, taken together, will also enable the creation of a “quiet zone” that many Center City residents see as a benefit. The studies related to these overall rail modifications are also incorporating consideration and preliminary design of the extension of MLK Blvd. westward to Cedar Street and a pedestrian/bicycle overpass at Ninth Street.

An East-West Transit Corridor on Trade Street will consist of several elements: (1) bus rapid transit (BRT) services along the Southeast and West corridors will use Trade Street (and potentially Fourth or Fifth Streets) as a transit way; (2) through-routing BRT or LRT services on these two corridors would provide connections between the Charlotte Transportation Center and Charlotte Gateway Station; (3) CATS local routes would operate along the transit way; and (4) the proposed Center City Streetcar, described below, would provide a mobility option suitable for short trips or the casual pedestrian.

In fact, the pedestrian ambience of Trade Street will be markedly improved by planned streetscape improvements comparable to those now in place on Tryon Street. The new Trade Street amenities will include shaded and protected passenger waiting areas, transit information and wayfinding, and street furniture and landscape.
Circulation Services

**Streetcar Service** is another form of transit circulation being planned for Center City. Streetcar service would run along Trade Street and eventually connect West and East Charlotte. Additional routes will provide linkage between Center City and nearby neighborhoods.

The primary streetcar service will begin along Trade Street extending eastward along Elizabeth Avenue (East Trade) to Presbyterian Hospital. A future phase will extend from Presbyterian Hospital along Hawthorne Lane and Central Avenue to Plaza-Midwood and Eastland Mall.

The expansion of streetcar operations westward along Trade Street and Beatties Ford Road is also being planned for the second phase. Extensions to Johnson C. Smith University and north to the proposed Beatties Ford Road transit hub would connect the Siversville, Biddleville, and University Park neighborhoods to Center City Charlotte.

*The 2030 Transit System Plan* also contained a recommendation for development of a streetcar loop that would follow a route along or near to Ninth, Davidson, Second and Poplar Streets. As further study of this concept was undertaken in the Preliminary Engineering phase, it was determined that the loop was not large enough to effectively augment pedestrian access to the Tryon and Trade corridors. As the study proceeded it was determined that a “spiderweb” network of routes that focused on Trade Street and extended through Center City residential areas into neighborhoods immediately outside the I-277 Loop would provide a more effective service than a streetcar within Center City. This concept will be refined as the streetcar studies proceed.

**CATS Bus Operations** within Center City will need to be reviewed in light of the anticipated growth in bus volumes and as local and express services are expanded. CATS is already studying the “dynamic scheduling” of buses and planning to increase the capacity of the existing bays at the Charlotte Transportation Center.

A more comprehensive review should identify opportunities for the multi-modal Charlotte Gateway Station to serve as an additional primary destination for routes in Center City. Furthermore, the review should identify and clarify the future capital improvements that will be needed to accommodate increasing bus volumes at the Transportation Center and Gateway Station.

*The Center City Transportation Plan’s traffic analyses show that the network has capacity to accommodate significant transit service in the east-west Fourth, Trade and Fifth Street corridor. Depending on the routes and technology finally selected, these recommendations may have to be revisited and revised after completion of the Charlotte Area Transit System’s transit corridor studies.*

**Gold Rush**, a free shuttle bus service using vehicles designed with a trolley appearance, has been in operation in Center City for several years. During the stakeholder interviews and other CCTP public contacts, considerable support for and interest in the continuation of the Gold Rush service was voiced. It is anticipated that this service will continue until the streetcar and other transit services come into operation. In 2011 CATS has implemented modifications to the Gold Rush service to extend service to both Johnson C. Smith University and Presbyterian Hospital. Since the streetcar and other transit services are not planned in the Tryon Street corridor, and the Gold Rush route along Tryon is quite popular, some variation of that route may merit longer term operation.

**Plan Recommendations: Transit**

18. **Capitalize on the synergies created by the new Charlotte Gateway Station** which serves as a multi-modal transit center, a pedestrian focal point, and a generator of redevelopment on West Trade Street.

19. **Complete the North Corridor commuter rail and AMTRAK spine** along with the associated closing of the at-grade crossings at Ninth, Smith and Church Streets, modifications of the at-grade crossings at Brevard and Davidson Streets, extension of MLK Blvd. and construction of a pedestrian/bicycle overpass at Ninth Street.
20. Complete the north-south transit spine by extending the South LRT Corridor (and its related pedestrian and bicycle amenities) through Center City to become the Northeast LRT Corridor.

21. Establish an east-west transit way along Trade Street that a) includes pedestrian-friendly streetscape improvements; b) carries Bus Rapid Transit services from the West and Southeast Corridors; c) connects West and East Charlotte via streetcar service; d) provides local bus stops; and e) links the two major transit notes - the Charlotte Gateway Station and the Charlotte Transportation Center.

22. Introduce east-west streetcar service, first in Center City along the Trade Street transitway and, later, connecting with neighborhoods in East and West Charlotte; a Center City Streetcar should also circulate within Center City, connecting residential areas and key Center City destinations.

Pedestrian Circulation

Think of Center City as a series of walkable communities...create comfortable and interesting environments at the human scale.

- Center City Vision Plan

Guiding Principles

- Pedestrians are the most important travelers in Center City.
- Everyone who comes to Center City is a pedestrian for some portion of their trip.
- With its high-density, high employment base, Center City has the potential for more pedestrian trips than any other location in the region.
The importance of a pedestrian-friendly core to the Center City transportation system cannot be over-emphasized. The complete pedestrian environment – referred to here as the pedestrian realm – should be a pleasant, positive experience to encourage Uptown employees, residents and visitors to rely on sidewalks whenever possible once they have reached the Center City parking deck of transit station.

The importance of the pedestrian realm and a network of pedestrian streets as the basis for building a successful city center is underscored by urban designers. An attractive system of pedestrian connections will encourage pedestrian movement through the central core and attract “a diverse and concentrated mix of uses and foster economic interaction among these uses.” In the Urban Land Institute’s Creating a Vibrant City Center (2004), Cy Paumier stresses that “a successful central area should have more than one pedestrian-oriented “spine” or major street; Needed is a system of pedestrian connectors linking major activity anchors to the spine and to one another.” Charlotte’s 2020 Vision Plan further emphasizes “street-level retail development that enhances the pedestrian experience.”
Defining the Pedestrian Realm

This Center City Transportation Plan defines a network of pedestrian spaces which link the “spine” streets and connect activity centers and the expanding transit system. Specifically, this plan uses professionally defined and locally adopted precepts to construct a hierarchy of pedestrian streets. The primary determinant of each class of street is the width of the pedestrian space. The proposed Center City pedestrian system includes a hierarchy of four classes of pedestrian streets (illustrated by accompanying photographs), and a variety of off-street pedestrian-ways:

Overview of the Pedestrian System

On-Street Pedestrian Circulation

Class 1: Signature Pedestrian Streets (Page 70) the streets that form the spine of the system and support major activity corridors. The basic characteristic is a pedestrian realm that is 22 feet or more in width. Tryon Street was used as the model or benchmark for Class 1. (Refer to page 88 for more detail.)

Class 2: Primary Pedestrian Streets (Page 71) connect sub-areas, activity centers and transit stations or transit stops to the Signature streets. The basic characteristic is a pedestrian realm that is 16 feet in width. (Refer to page 89)

Class 3: Secondary Pedestrian Streets (Page 71) are all other streets (except for the “special conditions” defined below) which serve the sub-areas of Center City and provide pedestrian linkage to the Primary and Signature streets. The basic characteristic is a pedestrian realm that is 14 feet in width. (Refer to page 74.)

Class 4: Linear Parks (Page 71) is a sub-category of Pedestrian Streets, with a pedestrian realm greater than 22 feet in width, that applies to only three specific locations that were established by earlier actions. (Refer to page 74)

Special Treatment Conditions (Page 72) provide for enhancements on Classes 1, 2, and 3 streets where the minimum width of the pedestrian realm cannot be achieved, as described on page 74.
Off-Street Pedestrian Circulation

Complementing the on-street system are important off-street opportunities for pedestrians, including multi-purpose trails that accommodate bicyclists as well as pedestrians, urban open spaces such as parks and plazas, and enclosed pedestrianways, such as Overstreet Mall and Latta Arcade. (Refer to page 83 for more detail.)

However, in moving ahead to develop a plan for future pedestrian circulation, this plan now establishes Uptown Streetscape Standards that further define the street furnishing and landscape elements that are applicable to the pedestrian realm in each pedestrian street class.

The composite of these standards is illustrated by the Pedestrian Street Standards Table which identifies the specific classification for each block face in the pedestrian street system. First, however, the pedestrian street classes are described in more detail.

Proposed Pedestrian Circulation System

The recommended pedestrian circulation system includes two components. The first, and most extensive, involves the “pedestrian realm” within the street rights-of-way. Development of this component builds directly upon the preceding analyses. The second, the “off-street” component, utilizes the transit routes, open spaces and greenways in Center City to provide important pedestrian linkages. Both components are illustrated on the Pedestrian Circulation Map (Page 67).

Pedestrian Circulation in Street Rights-of-Way

The proposed system was developed through a series of workshops involving City of Charlotte staff, the HNTB consulting team and public stakeholders. Preliminary analysis by the staff and consultants had examined the existing system (page 25) and led to the hierarchy of pedestrian streets summarized above (page 67).

The supporting analysis and a preliminary pedestrian street hierarchy were presented at a Stakeholders Workshop. Participants prepared a series of maps expressing their interests in enhancing the pedestrian realm. The participants clearly supported the recognition of walking as the key mode of travel in Center City and the need to greatly enhance the quality of the pedestrian realm.

In a second workshop of staff and consultants, the application of the hierarchy of pedestrian streets was further refined. After review by the Center City Transportation Plan Steering Committee and other senior staff, the system was further refined and is represented on page 66, Pedestrian Circulation. Each of the pedestrian street classifications is described in more detail.

The basic characteristic of the recommended hierarchy of pedestrian streets is the width of the overall pedestrian realm - the distance from the back of the curb to the building line. This dimension also serves to define the “building setback” standard for each class of street.

In the following materials, the purposes and applications of the hierarchy are further described by text, cross section and plan graphics, and photographic examples. In the cross sections and plan graphics, the pedestrian realm is further articulated to define use or activity zones. The characteristics of the pedestrian area and the zones are further defined in the Pedestrian Street Standards Table (Page 75). The function of each activity zone is defined as follows:

- **Vehicle Zone:** While not a part of the “pedestrian realm”, the activity of the street pavement lane adjacent to the curb has a direct bearing on the activity on the sidewalk and is defined in the Center City Street Enhancement Guideline Map. Where the curbside lane is used for parking, valet parking, loading zones and other non-traffic activities, it provides an additional buffer between traffic and the pedestrian.

- **Amenity Zone:** This zone is located immediately behind the curb and is an area that accommodates a variety of street furnishings, landscaping and signage. Service to the curb lane also occurs in this zone. The amenity zone also provides a buffer between the pedestrian zone and moving traffic.
• **Pedestrian Zone:** This zone supports the uninterrupted circulation of pedestrians.

• **Pedestrian or Sidewalk Active Use Zone:** In cases where the width is adequate, a zone adjacent to the building setback line can accommodate a variety of sidewalk related uses. The most common use of this zone is for outdoor dining associated with the street frontage of restaurants.

• **Optional Outdoor Active Use Zone:** In order to provide either additional outdoor activity (dining, etc.) or sidewalk-related activity where the width of the pedestrian realm will not accommodate such use, the area immediately adjacent to the sidewalk may be used for such activities.

**Class 1: Signature Pedestrian Street**

The pedestrian street system identifies three Signature Pedestrian Streets. These streets build upon the experience with Tryon Street which is broadly recognized as the most significant statement of Center City’s primary address and its “image;” or, in the terms of the 2010 Vision Plan, a “Memorable” element.

The three Signature Pedestrian Streets are depicted graphically on the Pedestrian Circulation Map as a yellow street flanked by deep green bands.

**Tryon Street** is well established as Charlotte’s primary business address and, more recently, as the region’s cultural and entertainment address. Tryon is the model for the Signature Pedestrian Street concept. Tryon Street’s pre-eminence should be retained and built upon as the most significant of Center City’s “signature” streets.

- The streetscape design that now extends from Stonewall Street to Ninth Street will be extended northward under the I-277/Brookshire underpass to Twelfth Street, and southward across the I-227/Belk overpass to Morehead Street.
- The existing section will be upgraded to replace the older concrete square pavers that still exist in a few areas with the herringbone concrete brick paver pattern, to remove driveways as redevelopment opportunities permit, and to remove drop-off locations, such as the one at the Mint Museum of Craft + Design.

**Trade Street** is designated as the second Signature Pedestrian Street in Center City. This designation recognizes the street’s historical importance as the perpendicular trade route to Tryon that formed “The Square” – the intersection around which Charlotte was founded and grew. While development has not matched that of Tryon, recent planning initiatives and development trends support the designation as a Signature street. Furthermore, when the Tryon Street streetscape was constructed, it included the same quality of improvement for the 100 blocks of East and West Trade Street.

- A streetscape design for the length of Trade Street – from I-77 on the west to Kings Drive, across I-277, on the east – was prepared as part of the design work for the Center City Streetcar by the CATS. As part of that project, CATS prepared an urban design plan called the Trade Street Vision Plan for a high quality pedestrian street on Trade Street.

**Brevard Street** is designated as the third Signature Pedestrian Street as a result of the major changes – and new opportunities – occurring along that street. A one-block segment of Brevard was closed to accommodate the large Arena site. As discussed in the Vehicular Circulation section, the re-routing of traffic around the Arena provided an opportunity to change the transportation emphasis on Caldwell and Brevard Streets.

At least three factors support Brevard Street’s designation as a Signature Pedestrian Street: the Arena itself is a major activity center; the light rail transit stations will attract development to the corridor; and much of the land along Brevard itself is part of a redevelopment plan that includes the UNCC Uptown campus.

- The north segment of Brevard, from the Arena to Eleventh Street (except for the block faces adjacent to First Ward School) is conceived to be a “main street” for the mixed-use development that has been proposed in development plans for the area.
• The south segment of Brevard, from the Arena to Stonewall Street, will support similar development of vacant properties on both sides of the street. It would also provide a linkage between three major activity centers - the Arena, the Convention Center and the NASCAR Hall of Fame.

**Class 2: Primary Pedestrian Street**

The Primary Pedestrian Streets are intended to provide an enhanced width and quality of pedestrian realm to support pedestrian circulation to the Signature Pedestrian Streets, transit and other destinations.

This class of street is depicted on the Pedestrian Circulation Map (Page 67) as a gray street flanked by light green bands. The designation of a primary pedestrian street network is based on the following concepts:

• Provide enhanced east-west pedestrian connectivity between the established Tryon Street spine and future corridor activity that will develop along the LRT line and Brevard Street, as well as around the Arena and CATS Transportation Center.

• Provide enhanced north-south pedestrian connectivity to support the development of the Trade Street corridor by linking it to development opportunities on vacant land and redevelopment sites to the north and south. These linkages will also support the development of the Center City Streetcar and, potentially, other transit routes along the Trade Street corridor and the proposed multi-modal Charlotte Gateway Station.

**Class 3: Secondary Pedestrian Street**

The “Secondary Pedestrian Street” designation is applied to all Center City streets that are not designated as Signature streets, part of the Primary pedestrian street network, or an established residential street in one of the four wards. All such streets will be enhanced to function as Secondary pedestrian streets.

These Secondary streets are shown on the Pedestrian Circulation Map (Page 67) as a gray street.

**Class 4: Linear Park**

This category is comparable to or a special part of Signature Pedestrian Streets and the same pedestrian street standards apply. It applies only to three specific locations, designated in prior actions of the City.

• East Trade Street Visual Corridor is an established setback of 50 feet on the south side of Trade Street, from College Street east to I-277.

• Third Ward Park Pedestrian Corridor is a 28-foot wide setback on the east side of Mint Street, from Trade Street to Fourth Street, to be developed to enhance pedestrian access to the proposed Third Ward Park. The setback, which would provide an enhanced pedestrian corridor to the park, was proposed in the Third Ward Vision Plan for Poplar Street, but due to a later change in the park site, it has been shifted to Mint Street. A portion of the linear park has been constructed as part of the Trademark development.

• Third Street Pedestrian Corridor is a 25-foot wide setback on the south side of Third Street between Tryon Street and Church Street. The owner/developer of that block has agreed to the enhanced setback and pedestrian space to provide a pedestrian link between Tryon Street and the proposed Third Ward Park.

**Special Treatment Conditions**

In some cases, it may be unlikely that a block face can be improved to its designated classification, in either the short or long term, because of established conditions. In situations where the desired sidewalk width cannot be achieved, the aim would be to enhance the pedestrian realm at that location through design features that convey the importance of the sidewalk to pedestrian flow and provide some additional measure of separation between the pedestrian and street traffic.
V. TRANSPORTATION PLAN

- South Tryon Street/I-277 Bridge Urban Design Concept
- East Trade Street/I-277 Urban Design Concept
- Pedestrian Underpass
- Fourth Street/I-277 Urban Design Concept
As a second type of “special treatment,” the pedestrian street classification has not been applied to the streets within the core areas of the older, established residential districts in the Third and Fourth Wards. Many of the streets in the Garden District of the First Ward will also continue to function in their current configuration. The pedestrian realm in those areas is appropriate to the scale of development and the generally low level of vehicular traffic in those areas.

**Special Concern: Overcoming the I-277 Loop Pedestrian Barrier**

The expressway loop is a clear boundary encircling Center City and giving it a distinct identity. But it also presents a physical barrier between Center City and surrounding neighborhoods. If the goal for Center City is a pedestrian-friendly, transit-oriented employment and entertainment center, improvements are needed to make it physically and functionally attractive for pedestrians and bicyclists.

The expressway loop is a clear boundary encircling Center City and giving it a distinct identity. But it also presents a physical barrier between Center City and surrounding neighborhoods. If the goal for Center City is a pedestrian-friendly, transit-oriented employment and entertainment center, improvements are needed to make it physically and functionally attractive for pedestrians and bicyclists.

The **2010 and the 2020 Vision Plans** give special emphasis to reducing this barrier: “Each bridge and overpass should be individually assessed to determine a series of measures to improve their physical conditions, specifically to attract pedestrian traffic. These efforts might include widening sidewalks, incorporating public art projects and improving pedestrian lighting under bridges.” The 2010 plan saw great possibilities:

“Rather than serve as a concrete and asphalt entrance to the city, the freeway's overpasses could serve as canvasses for the city's finest art. Through their structure, pedestrian walkways, landscaping and murals, these bridges should make a positive statement about Charlotte's commitment to its downtown and its architecture.”
During the preparation of this Plan the overpasses and underpasses were examined to determine where physical changes could be made to create safe, efficient and attractive pedestrian and bicycle crossings. The underpasses can be structurally modified to accommodate wider, more attractive pedestrian walkways.

- The heavily-traveled Fourth Street entrance could be modified in a way that also eliminates the awkward U-turn connection to Third Street. It appears possible that the I-277 bridge abutment could be modified, opening up enough space to allow for connecting the exit ramp under the bridge. This would allow a direct connection to Third Street, eliminate the U-turn for motorists, and allow wider pedestrian crossings. The sloped abutments on the bridge over Fourth Street (and most of the I-277 bridges) allows less space but there would still be ample room for improved pedestrian walkways at these locations as well.

- Several Center City streets cross over I-277 on bridges. The sidewalks on these bridges could be widened on the bridge deck, provided that traffic volumes will allow a decrease in the travel lane width or in the number of lanes. If not, a pedestrian sidewalk could be built as a width extension of the existing bridge.
Activity Relationships and Dimensional Standards: The "Signature Pedestrian Street" and The "Linear Parks" 

Activity Relationships and Dimensional Standards: The "Primary Pedestrian Street" 

* Sidewalk Active Use Zone may be wider as long as the minimum Pedestrian Only Zone is maintained.
## DESIGN STANDARDS OF THE PEDESTRIAN REALM

### DIMENSIONAL REQUIREMENTS

<table>
<thead>
<tr>
<th>Overall Required Width – Back of Curb to Face of Building</th>
<th>Signature and Linear Parks</th>
<th>Primary</th>
<th>Secondary</th>
<th>Special Treatment (With Inadequate Pedestrian Width)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum of 22 feet</td>
<td>Minimum of 16 feet</td>
<td>Minimum of 14 feet</td>
<td>Will vary; 6 feet minimum desired.</td>
<td></td>
</tr>
<tr>
<td>Linear Parks Minimums as follows:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trade Street = 50'</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mint Street = 29'</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Third Street = 22'</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ninth Street – Median Park</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| Amenity Zone Required Width (Landscape and street furniture) – Located at back of curb | Minimum of 9.5 feet | Minimum of 5.5 feet | Minimum of 5.5 feet | 1.5 foot |

| Pedestrian Zone Required Width | Minimum of 10 feet | Minimum 8 feet clear at all times | Minimum of 8 feet | Minimum of 6' clear at all times | Varies – pedestrian zone to remain clear |

| Pedestrian and/or Sidewalk Active Zone Required Width – Located between Amenity Zone and building face or right-of-way line | Maximum of 4 feet at 22 feet width. Any width beyond 22 feet may be used for sidewalk activities | Maximum of 2 feet at 16 feet width; maximum increases 0.5 feet for each 1.0' increase in overall width | None | None |

### AMENITY ZONE REQUIREMENTS

#### Landscape Plantings

| Street Trees – Requirements and Spacing | Required. Permanent groundcover required in wells. Removable planter containers for seasonal plantings strongly encouraged. | Optional for amenity zone at minimum of 9.5 feet. If used, Permanent groundcover required in wells. Removable planter containers for seasonal plantings strongly encouraged. | Required where total width exceeds 10 feet. Per Tree Ordinance |

- - Tryon St. = 30' feet (27 feet to 33' adjustment for site conditions)
- - Others = Per Tree Ordinance
- - Linear Parks = By specific plan

<table>
<thead>
<tr>
<th>- Trees in wells with curbs</th>
<th>Per Tree Ordinance</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Trees in wells with grates</td>
<td>Required</td>
</tr>
</tbody>
</table>

| Flowerpots / Containers | Encouraged, especially where existing underground utility lines and utility vaults restrict in-ground plantings. Irrigation is required. | Optional; encouraged where existing underground utility lines and utility vaults restrict in-ground plantings. Irrigation is required. | Optional; encouraged where existing underground utility lines and utility vaults restrict in-ground plantings. Irrigation is required. |

| Grass in Planter Strip | Prohibited on Tryon Street. Optional on others based on level of activity and design review. | Permitted where predominant use is residential, and elsewhere based on level of activity and design review. | Permitted where predominant use is residential, and elsewhere based on level of activity and design review. |

| Irrigation and Underdrain Systems | Required |

#### Utilities

| Utility Chase to Support Irrigation, Electrical and Other Streetscape Amenities | Required |

| Utility Vaults and Vents | No vaults are permitted within the minimum setback area. The covers of any that are included in additional setback shall be finished with pavement to match the adjoining sidewalk or with grates that have openings a maximum of ¼ inch wide. | No vaults are permitted within the minimum setback area. The covers of any that are included in additional setback shall be finished with pavement to match the adjoining sidewalk or with grates that have openings a maximum of ¼ inch wide. | No vaults are permitted within the minimum setback area. The covers of any that are included in additional setback shall be finished with pavement to match the adjoining sidewalk or with grates that have openings a maximum of ¼ inch wide. |

| Manhole and Valve Covers | Paint with color to complement paving materials | Paint with color to complement paving materials | Paint with color to complement paving materials | Paint with color to complement paving materials |

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*NOTE: Design standards table will be updated by ordinance in 2012.*
## Signage and Signalization

<table>
<thead>
<tr>
<th>STREET CLASS STANDARDS</th>
<th>Signature and Linear Parks</th>
<th>Primary</th>
<th>Secondary</th>
<th>Special Treatment (With Inadequate Pedestrian Width)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manhole and Valve Covers</td>
<td>Paint with color to complement paving materials</td>
<td>Paint with color to complement paving materials</td>
<td>Paint with color to complement paving materials</td>
<td>Paint with color to complement paving materials</td>
</tr>
<tr>
<td>Slot Drains</td>
<td>Permitted and encouraged were required for sidewalk widening that might otherwise result in inadequate curb height.</td>
<td>Permitted and encouraged were required for sidewalk widening that might otherwise result in inadequate curb height.</td>
<td>Permitted and encouraged were required for sidewalk widening that might otherwise result in inadequate curb height.</td>
<td>Permitted and encouraged were required for sidewalk widening that might otherwise result in inadequate curb height.</td>
</tr>
<tr>
<td>Overhead, pole-mounted power lines, other cables and other fixtures</td>
<td>Prohibited</td>
<td>Prohibited</td>
<td>Prohibited</td>
<td>Prohibited</td>
</tr>
</tbody>
</table>

### Lighting

<table>
<thead>
<tr>
<th>STREET CLASS STANDARDS</th>
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<th>Primary</th>
<th>Secondary</th>
<th>Special Treatment (With Inadequate Pedestrian Width)</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Ambient / Vehicular</td>
<td>Required</td>
<td>Shoe Box standard as provided by Duke Power is Required. Special fixtures my be used if selected as the standard for special districts</td>
<td>Shoe Box standard as provided by Duke Power is Required</td>
<td>Shoe Box standard as provided by Duke Power is Required</td>
</tr>
<tr>
<td>Pedestrian</td>
<td>Required</td>
<td>Deluxe Acorn as provided by Duke Power is Required. Special fixtures my be used if selected as the standard for special districts</td>
<td>Optional</td>
<td>Optional - Encouraged in conjunction with Bollards where on-street parking is not provided. Where used, Deluxe Acorn is required - Special fixtures my be used if selected as the standard for special districts</td>
</tr>
<tr>
<td>Electrical Service for Special Lighting</td>
<td>Required at trees and in planter beds</td>
<td>Required at trees and in planter beds</td>
<td>Optional</td>
<td>Optional</td>
</tr>
<tr>
<td>Electrical Service for Special Events</td>
<td>Recommended. Service to be sized based on anticipated usage.</td>
<td>Optional – Recommended in blocks adjoining Signature Streets. Service to be sized based on anticipated usage.</td>
<td>Optional – Recommended in blocks adjoining Signature Streets where width will support other street furniture.</td>
<td>Optional – Recommended in blocks adjoining Signature Streets where width will support other street furniture.</td>
</tr>
</tbody>
</table>

### Street Furnishings

<table>
<thead>
<tr>
<th>STREET CLASS STANDARDS</th>
<th>Signature and Linear Parks</th>
<th>Primary</th>
<th>Secondary</th>
<th>Special Treatment (With Inadequate Pedestrian Width)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regulatory Signs.</td>
<td>As installed by the City.</td>
<td>As installed by the City.</td>
<td>As installed by the City.</td>
<td>As installed by the City.</td>
</tr>
<tr>
<td>Pedestrian Wayfinding Signs</td>
<td>As installed by the City.</td>
<td>As installed by the City.</td>
<td>As installed by the City.</td>
<td>As installed by the City.</td>
</tr>
<tr>
<td>Vehicular Wayfinding and Parking Guidance Signs</td>
<td>As installed by the City.</td>
<td>As installed by the City.</td>
<td>As installed by the City.</td>
<td>As installed by the City.</td>
</tr>
<tr>
<td>Parking Meters and Pay Stations</td>
<td>To be installed at City’s option</td>
<td>To be installed at City’s option</td>
<td>To be installed at City’s option</td>
<td>To be installed at City’s option</td>
</tr>
</tbody>
</table>

### Bicycles

<table>
<thead>
<tr>
<th>STREET CLASS STANDARDS</th>
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<th>Primary</th>
<th>Secondary</th>
<th>Special Treatment (With Inadequate Pedestrian Width)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bicycle racks</td>
<td>Three Required per block face Inverted-U type preferred. Special design encouraged as part of consistent furnishings system. Designs for integration with security elements encouraged where security elements are used.</td>
<td>Two Required per block face Inverted-U type preferred. Special design encouraged as part of consistent furnishings system. Designs for integration with security elements encouraged where security elements are used.</td>
<td>One Required per block face Inverted-U type preferred. Special design encouraged as part of consistent furnishings system. Designs for integration with security elements encouraged where security elements are used.</td>
<td>No</td>
</tr>
</tbody>
</table>

### Bollards

<table>
<thead>
<tr>
<th>STREET CLASS STANDARDS</th>
<th>Signature and Linear Parks</th>
<th>Primary</th>
<th>Secondary</th>
<th>Special Treatment (With Inadequate Pedestrian Width)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bollards</td>
<td>Optional; to be of consistent design throughout each Pedestrian Street.</td>
<td>Optional</td>
<td>Optional</td>
<td>Optional – Encouraged where on-street parking is not provided.</td>
</tr>
</tbody>
</table>

### NOTE: Design standards table will be updated by ordinance in 2012.
## STREET CLASS STANDARDS

<table>
<thead>
<tr>
<th></th>
<th>Signature and Linear Parks</th>
<th>Primary</th>
<th>Secondary</th>
<th>Special Treatment (With Inadequate Pedestrian Width)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Newsracks</strong></td>
<td>Must be located within the amenity zone and so as to not impede ADA circulation standards. Placement at building wall is preferable location where additional space outside the pedestrian realm exists and property owner will permit.</td>
<td>Must be located within the amenity zone and so as to not impede ADA circulation standards. Placement at building wall is preferable location where additional space outside the pedestrian realm exists and property owner will permit.</td>
<td>Must be located within the amenity zone and so as to not impede ADA circulation standards. Placement at building wall is preferable location where additional space outside the pedestrian realm exists and property owner will permit.</td>
<td>Prohibited where ADA circulation standards are impeded. Placement at building wall is permitted location where additional space outside the pedestrian realm exists and property owner will permit.</td>
</tr>
<tr>
<td><strong>Public Art</strong></td>
<td>Strongly encouraged</td>
<td>Strongly encouraged</td>
<td>Strongly encouraged</td>
<td>Strongly encouraged</td>
</tr>
<tr>
<td><strong>Public Telephones</strong></td>
<td>Optional. Where used, design and color are to be consistent with other elements</td>
<td>Optional. Where used, design and color are to be consistent with other elements</td>
<td>Optional. Where used, design and color are to be consistent with other elements</td>
<td>Optional. Where used, design and color are to be consistent with other elements</td>
</tr>
<tr>
<td><strong>Security Barrier Elements</strong></td>
<td>Where desired or required, security barrier elements are to be designed into standard street furnishing elements to the greatest extent possible and provide minimal obstruction to pedestrian circulation</td>
<td>Where desired or required, security barrier elements are to be designed into standard street furnishing elements to the greatest extent possible and provide minimal obstruction to pedestrian circulation</td>
<td>Where desired or required, security barrier elements are to be designed into standard street furnishing elements to the greatest extent possible and provide minimal obstruction to pedestrian circulation</td>
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</tr>
<tr>
<td><strong>Transit stop signage</strong></td>
<td>As determined by CATS. Signage to be coordinated with other streetscape elements</td>
<td>As determined by CATS. Signage to be coordinated with other streetscape elements</td>
<td>As determined by CATS. Signage to be coordinated with other streetscape elements</td>
<td>As determined by CATS. Signage to be coordinated with other streetscape elements</td>
</tr>
<tr>
<td><strong>Transit shelters</strong></td>
<td>Permitted – Design and installation shall not impede pedestrian circulation and must meet all ADA standards</td>
<td>Permitted – Design and installation shall not impede pedestrian circulation and must meet all ADA standards</td>
<td>Permitted – Design and installation shall not impede pedestrian circulation and must meet all ADA standards</td>
<td>Permitted where space is available – Design and installation shall not impede pedestrian circulation and must meet all ADA standards</td>
</tr>
<tr>
<td><strong>Trash containers</strong></td>
<td>Required – three per block face</td>
<td>Required – two per block face</td>
<td>Required – two per block face</td>
<td>Required where space is available</td>
</tr>
<tr>
<td><strong>Water Features</strong></td>
<td>Encouraged</td>
<td>Encouraged</td>
<td>Encouraged</td>
<td>Encouraged</td>
</tr>
<tr>
<td><strong>Color of Street Furnishings</strong></td>
<td>Mall Green</td>
<td>Mall Green</td>
<td>Mall Green</td>
<td>Mall Green</td>
</tr>
</tbody>
</table>

## SURFACE TREATMENT REQUIREMENTS

<table>
<thead>
<tr>
<th></th>
<th>Tryon Street: - Granite; Other Signature Streets per special design.</th>
<th>Concrete (Granite Optional)</th>
<th>Concrete (Granite Optional)</th>
<th>Concrete (Granite Optional)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Curbing</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Banding</strong></td>
<td>Tryon Street: - 2’ Wide Granite band at back of curb and along building edge of sidewalk; 2’ wide Granite around tree wells and planter beds. Other Signature Streets per special design.</td>
<td>Optional</td>
<td>Optional</td>
<td>Optional</td>
</tr>
<tr>
<td><strong>Pavement</strong></td>
<td>Tryon Street: - Pre-cast concrete pavers to match Tryon Street blend; Other Signature Streets - Pre-cast concrete pavers to match Tryon Street blend or other based on special design.</td>
<td>Optional; Pre-cast concrete pavers encouraged except where brick are the established material in an established residential district.</td>
<td>Optional; Pre-cast concrete pavers encouraged except where brick are the established material in an established residential district.</td>
<td>Optional; Pre-cast concrete pavers encouraged except where brick are the established material in an established residential district.</td>
</tr>
<tr>
<td><strong>Special Treatments – Insets for art, plaques, etc.</strong></td>
<td>Strongly Encouraged</td>
<td>Encouraged</td>
<td>Encouraged</td>
<td>Encouraged</td>
</tr>
</tbody>
</table>

• **NOTE:** Design standards table will be updated by ordinance in 2012.
| STREET CLASS STANDARDS | Signature and Linear Parks | Primary | Secondary | Special Treatment  
| (With Inadequate Pedestrian Width) |
|---|---|---|---|---|
| **ACTIVITIES** | | | | |
| **Street Closures** | | | | |
| Closure for Events | Tryon – Strongly encouraged for temporary and special events  
Brevard – Strongly encouraged for temporary and special events  
Trade – Closure for temporary and special events dependent upon streetcar and transit service to principal transit stations | Permitted to support activities on Signature Streets or for localized special events. | Permitted to support activities on Signature Streets or for localized special events. | Permitted to support activities on Signature Streets or for localized special events. |
| **Activities on Sidewalk** | | | | |
| Closure for Events and Construction | Only where and as needed to support street closure for temporary and special events. Clear pedestrian circulation to meet ADA standards is to be maintained throughout length of block on at least one side of street  
Strongly encouraged in connection with additional seating located in additional setback area, arcades, etc., and subject to maintenance of a minimum clear pedestrianway of 8 feet. | Only where and as needed to support street closure for temporary and special events. Clear pedestrian circulation to meet ADA standards is to be maintained throughout length of block on at least one side of street. | Only where and as needed to support street closure for temporary and special events. Clear pedestrian circulation to meet ADA standards is to be maintained throughout length of block on at least one side of street. | Only where and as needed to support street closure for temporary and special events. Clear pedestrian circulation to meet ADA standards is to be maintained throughout length of block on at least one side of street. |
| Sidewalk Cafes / Seating | 1. Encouraged subject to maintenance of a minimum clear pedestrianway of 8 feet.  
2. Strongly encouraged in connection with additional seating in additional setback area, arcades, etc., and subject to maintenance of a minimum clear pedestrianway of 8 feet. | Strongly encouraged in connection with additional seating located in additional setback area, arcades, etc., subject to maintenance of a minimum clear pedestrianway of 8 feet. | Permitted only in connection with additional seating located in additional setback area, arcades, etc., subject to maintenance of a minimum clear pedestrianway of 8 feet. | Permitted only in connection with additional seating located in additional setback area, arcades, etc., subject to maintenance of a minimum clear pedestrianway of 8 feet.  
Permitted only by special exception granted by CCCP. |
| Street Artists / Buskers | Permitted and encouraged subject to management by CCCP and subject to maintenance of a minimum clear pedestrianway of 8 feet. | Permitted and encouraged in connection with additional public space located in additional setback area, arcades, etc., subject to maintenance of a minimum clear pedestrianway of 8 feet. | Permitted and encouraged in connection with additional public space located in additional setback area, arcades, etc., subject to maintenance of a minimum clear pedestrianway of 8 feet. | Permitted and encouraged in connection with additional public space located in additional setback area, arcades, etc., subject to maintenance of a minimum clear pedestrianway of 8 feet.  
Permitted only by special exception granted by CCCP. |
| Vender Carts and Stands | Permitted and encouraged subject to management by CCCP and subject to maintenance of a minimum clear pedestrianway of 8 feet. | Permitted and encouraged in connection with additional public space located in additional setback area, arcades, etc., subject to management by CCCP, and subject to maintenance of a minimum clear pedestrianway of 6 feet. | Permitted and encouraged in connection with additional public space located in additional setback area, arcades, etc., subject to management by CCCP, and subject to maintenance of a minimum clear pedestrianway of 6 feet. | Permitted and encouraged in connection with additional public space located in additional setback area, arcades, etc., subject to management by CCCP, and subject to maintenance of a minimum clear pedestrianway of 6 feet.  
Permitted only by special exception granted by CCCP. |
| **Vehicular Activities Back of Curb** | | | | |
| Driveways / Curb Cuts | No new driveway crossings of sidewalks are permitted; Modify existing with pedestrian safety elements; Eliminate existing if and as redevelopment permits. | New driveway crossings of sidewalks are discouraged; Existing to be modified with pedestrian safety elements. | New driveway permitted; Pedestrian safety elements required; Existing to be modified with pedestrian safety elements. | New driveway permitted; Pedestrian safety elements required; Existing to be modified with pedestrian safety elements. |
| Driveways – Pedestrian Safety Elements | 1. Sidewalk paving pattern and materials to cross driveway clearly defining pedestrian right-of-way.  
2. Stop signs and stop bars to be provided at inside edge of all exits. | 1. Sidewalk paving pattern and materials to cross driveway clearly defining pedestrian right-of-way.  
2. Stop signs and stop bars to be provided at inside edge of all exits. | 1. Sidewalk paving pattern and materials to cross driveway clearly defining pedestrian right-of-way.  
2. Stop signs and stop bars to be provided at inside edge of all exits. | 1. Sidewalk paving pattern and materials to cross driveway clearly defining pedestrian right-of-way.  
2. Stop signs and stop bars to be provided at inside edge of all exits.  
Prohibited – Including for valet parking |
| Inset Drop-off Lanes | Prohibited – Including for valet parking | Prohibited – Including for valet parking | Prohibited – Including for valet parking | Prohibited – Including for valet parking |

**NOTE:** Design standards table will be updated by ordinance in 2012.
| STREET CLASS STANDARDS | Signature and Linear Parks | Primary | Secondary | Special Treatment  
(With Inadequate Pedestrian Width) |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Vehicular Activities at Curb</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Automobile Parking</td>
<td>As provided on Street Enhancement Standards Map</td>
<td>As provided on Street Enhancement Standards Map</td>
<td>As provided on Street Enhancement Standards Map</td>
<td>As provided on Street Enhancement Standards Map</td>
</tr>
<tr>
<td>Transit Stops</td>
<td>Permitted</td>
<td>Permitted</td>
<td>Permitted</td>
<td>Permitted</td>
</tr>
<tr>
<td>Loading Zones</td>
<td>Only where and as designated</td>
<td>Only where and as designated</td>
<td>Only where and as designated</td>
<td>Only where and as designated</td>
</tr>
<tr>
<td>Valet Parking</td>
<td>(See Section 19-3321 of the Parking Ordinance for further details)</td>
<td>Allowed by permit</td>
<td>Allowed by permit</td>
<td>Allowed by permit</td>
</tr>
<tr>
<td>Special Vehicle parking (motor scooters, etc.)</td>
<td>As may be provided in dedicated parking spaces</td>
<td>As may be provided in dedicated parking spaces</td>
<td>As may be provided in dedicated parking spaces</td>
<td>As may be provided in dedicated parking spaces</td>
</tr>
<tr>
<td><strong>Activities at Building Wall</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ATM Machines</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 8 foot wide pedestrianway; Preferred to be associated with recessed entrance or other feature.</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway; Shall be associated with recessed entrance or other feature.</td>
<td>Permitted only where associated with recessed entrance or other feature that maintains clear pedestrianway</td>
<td>Permitted only where associated with recessed entrance or other feature that maintains clear pedestrianway</td>
</tr>
<tr>
<td>Arcades</td>
<td>Building arcades are encouraged to support sidewalk activities and supplement pedestrian flow, but shall not be permitted as a substitute for minimum setback standards set forth herein.</td>
<td>Building arcades are encouraged to support sidewalk activities and supplement pedestrian flow, but shall not be permitted as a substitute for minimum setback standards set forth herein.</td>
<td>Building arcades are encouraged to support sidewalk activities and supplement pedestrian flow, but shall not be permitted as a substitute for minimum setback standards set forth herein.</td>
<td>Building arcades are encouraged to support sidewalk activities and supplement pedestrian flow, but shall not be permitted as a substitute for minimum setback standards set forth herein.</td>
</tr>
<tr>
<td>Awnings</td>
<td>Encouraged subject to right-of-way enclosure permit and sited so as to maintain minimum 8 foot wide pedestrianway</td>
<td>Encouraged subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
</tr>
<tr>
<td>Banners / Art</td>
<td>Encouraged subject to right-of-way enclosure permit and sited so as to maintain minimum 8 foot wide pedestrianway</td>
<td>Encouraged subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
</tr>
<tr>
<td>Flowerpots / Containers</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 8 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
</tr>
<tr>
<td>News Stands/Boxes</td>
<td>See standards in the “Street Furnishings” Section above.</td>
<td>See standards in the “Street Furnishings” Section above.</td>
<td>See standards in the “Street Furnishings” Section above.</td>
<td>See standards in the “Street Furnishings” Section above.</td>
</tr>
<tr>
<td>Pedestrian Lighting</td>
<td>Building lighting that supplements lighting of the pedestrian realm is encouraged</td>
<td>Building lighting that supplements lighting of the pedestrian realm is encouraged</td>
<td>Building lighting that supplements lighting of the pedestrian realm is encouraged</td>
<td>Building lighting that supplements lighting of the pedestrian realm is encouraged</td>
</tr>
<tr>
<td>Seasonal or Event Displays</td>
<td>Encouraged subject to right-of-way enclosure permit and sited so as to maintain minimum 8 foot wide pedestrianway</td>
<td>Encouraged subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way enclosure permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
</tr>
</tbody>
</table>

**NOTE:** Design standards table will be updated by ordinance in 2012.
<table>
<thead>
<tr>
<th>STREET CLASS STANDARDS</th>
<th>Signature and Linear Parks</th>
<th>Primary</th>
<th>Secondary</th>
<th>Special Treatment (With inadequate Pedestrian Width)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pedestrian Service Windows</td>
<td>Encouraged subject to right-of-way encroachment permit and sited so as to maintain minimum 8 foot wide pedestrianway</td>
<td>Encouraged subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
</tr>
<tr>
<td>Signage – Permanent</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 8 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
</tr>
<tr>
<td>Signage – Temporary</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 8 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
</tr>
<tr>
<td>Water Features</td>
<td>Encouraged subject to right-of-way encroachment permit and sited so as to maintain minimum 8 foot wide pedestrianway</td>
<td>Encouraged subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
<td>Permitted subject to right-of-way encroachment permit and sited so as to maintain minimum 6 foot wide pedestrianway</td>
</tr>
<tr>
<td>CROSSWALKS</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Special Surface Markings and/or materials</td>
<td>Required</td>
<td>Required</td>
<td>Optional at intersections of two Secondary Pedestrian Streets</td>
<td>Dependent on classification of street</td>
</tr>
<tr>
<td>Pedestrian Countdown Signals</td>
<td>Required at all signalized intersections</td>
<td>Required at all signalized intersections</td>
<td>Required at all signalized intersections</td>
<td>Required at all signalized intersections</td>
</tr>
<tr>
<td>Curb Extensions</td>
<td>Encouraged where Permanent Parking condition is provided.</td>
<td>Encouraged where Permanent Parking condition is provided.</td>
<td>Encouraged where Permanent Parking condition is provided.</td>
<td>Encouraged where Permanent Parking condition is provided.</td>
</tr>
<tr>
<td>Mid-Block Crosswalks</td>
<td>By special permit only. See Street Enhancement Standards Map for Locations.</td>
<td>By special permit only. See Street Enhancement Standards Map for Locations.</td>
<td>By special permit only. See Street Enhancement Standards Map for Locations.</td>
<td>By special permit only. See Street Enhancement Standards Map for Locations.</td>
</tr>
</tbody>
</table>

**NOTE:** Design standards table will be updated by ordinance in 2012.
Applying the Street Design Standards

1. Locate site on the Enhancement Map
2. Determine Pedestrian Space Classification – In this case ‘2’, or Primary Pedestrian Street
3. Determine applicable standards from Design Standards Table

---

**NOTE:** Design standards table will be updated by ordinance in 2012.
On the whole, a high quality of urban design treatments of these expressway crossings not only would improve pedestrian connectivity but would further distinguish Center City. The accompanying sketch concepts for “gateway” monumentation are examples of possible urban design treatments.

Pedestrian Street Design Standards
This Center City Transportation Plan proposes detailed standards for each category in the Pedestrian Street hierarchy - Signature, Primary, Secondary, Linear Park and Special Treatment Conditions. The recommended design standards consist of two key parts: The Street Enhancement Standards Map and the Standards Table. The legend and a portion of the Map are provided on page 81. The full map is available on the City Website at www.charmeck.org, or a printed form can be obtained from CDOT.

These standards apply to a variety of elements that together define what is desirable for the pedestrian realm. The standards differ, of course, according to the type of street. A Signature street, which has the widest pedestrian space, must meet the highest standards. The photographs (pages 68-69) illustrate this basic intent. An illustrative cross-section and plan for each of the categories is also shown provides further illustration of the intent.

The standards are comprehensive. By way of illustration, they specify the type of amenities such as street trees, street furnishings (ranging from benches to drinking fountains to public art), and wayfinding signage. They further define such treatments as the kind of curb and the type of parking. They apply to all sorts of sidewalk activities, including vendors and cafes, and activities “at the building wall” such as ATM machines and banners.

When taken together, these recommendations for the creation of a hierarchy of pedestrian streets are numerous, similar to the scope of recommended modifications to the vehicular circulation network (page 36). Both pedestrian and vehicular circulation, as well as on-street parking recommendations, are brought together in the composite Center City Street Enhancement Standards Map.

The Pedestrian Street Design Standards in the following pages (75-81) provide the design requirements for the pedestrian space classifications indicated on that map. These standards will be updated and proposed for adoption through the City Zoning Ordinance in 2012.

Applying the Design Standards
The Enhancement Standards Map and the Standards Table work together in the following manner and as illustrated on this and the following page. First, the owner of a land parcel locates the parcel on the map. Second, in the nomenclature legend the pedestrian space classification for the block face in which the parcel is located is identified. Third, the classification is identified in the appropriate column of the Standards Table and all of the standards in that column apply to the pedestrian realm for that frontage. In the example provided, the site abuts a class 2, or Primary Pedestrian Street. Thus, the standards in the “Primary” column of the Table are applicable. If the parcel is a corner site, the process must be applied on both block faces to determine the respective standards.

Off-Street Pedestrian Circulation
In addition to pedestrian circulation along streets, there are a variety of off-street opportunities for pedestrian use. These “off-street” pedestrian ways are categorized in the following way, and shown on the Pedestrian Circulation Map (Page 67).

Multi-Purpose Trails accommodate bicyclists as well as pedestrians. This Center City Transportation Plan identifies these locations for such trails in Center City Charlotte:

- The South/Northeast Corridor Trolley and Light Rail Transit line will have pedestrian and bicycle paths flanking the corridor as it traverses Center City. This facility is intended to provide a level of service and quality approaching that which is intended for the Signature Pedestrian Streets. This system cannot go through the Convention Center.
Irwin Creek Greenway already links Frazier Park, the Irwin Avenue School, the County’s “Ray’s Splash Planet” and Elmwood-Pinewood Cemetery. The trail needs to be extended southward to West Morehead Street and northward to provide linkage to the land area north of the Cemetery and the Greenville Neighborhood.

The existing trail under the Norfolk-Southern rail embankment at Bank of America Stadium can extend into the Wesley Heights neighborhood by using the P&N Railroad right-of-way. This trail will also link the Irwin Creek Greenway with Center City.

Little Sugar Creek Greenway penetrates the I-277 Loop between Seventh and Tenth Streets. There will be trail linkages to the greenway at the Tenth Street/I-277 underpass, the north side of the Seventh Street bridge and the south side of the Fifth Street extension to Kings Drive. Recently completed improvements to Stonewall/Kenilworth also provide enhanced bicycle and pedestrian access to the greenway through an overland connector extending from Little Sugar Creek, along Stonewall Street, to the Irwin Creek Greenway.

The existing residential wards - First, Third and Fourth - will have assorted small pedestrian linkages.
Urban Open Spaces that provide pedestrian and bicycle linkage include:
• Marshall Park (possibly reconfigured as proposed in the Second Ward Master Plan)
• The Green (on South Tryon Street)
• Fourth Ward Park
• Settlers Cemetery Park
• Elmwood/Pinewood Cemetery
• Bearden Park
• The I-277 Cap (proposed in the Second Ward Master Plan)
• Numerous smaller parks and plazas
• Enclosed Pedestrianways include:
  • Overstreet Mall
  • Latta Arcade
  • Independence Square pedestrian mall (linking the Square, Iveys and Marriott)

Plan Recommendations: Pedestrian
23. **Adopt the Uptown Streetscape Standards** (page 75), including the categories of pedestrian streets and the standards for each street; specifically, codify these standards through these actions:

23a. **Apply the Hierarchy of Pedestrian Streets** based on the Uptown Streetscape Standards

23b. **Update the Uptown Streetscape Design Guidelines** to incorporate these standards for the Center City.

24. **Update the Street Standards Map** (page 81) which identifies appropriate pedestrian and vehicular enhancements and serves to regulate their implementation at the time of private redevelopment or public infrastructure improvements.

**Bicycle Circulation**

*Bicycling is healthy, sustainable and convenient. It should be a preferred mode of transportation for getting around Center City.*

*Differences between user abilities, comfort levels and trip purposes will require a range of on-street and off-street connections, end of trip facilities, bike sharing, signage and wayfinding.*

- Center City 2020 Vision Plan

**Guiding Principles**

- Bicyclists should have efficient and safe access to, from and within Center City.
- Bicycle facilities must be compatible with the street network while safely accommodating riders of all skills levels navigating the traffic conditions.

The Center City Transportation Plan subscribes to the notion of “complete streets.” This inclusive view of the transportation environment gives equal consideration to all users. A complete street is one that works not only for motorists but also for bicyclists, transit riders, and pedestrians (including those with disabilities). An incomplete street is one where there are gaps or too few usable sidewalks and bikeways. Thinking in terms of a “complete street” leads to accommodating bicycles as a routine part of planning, design and construction of transportation facilities.

The Center City 2020 Vision Plan recommendations include “creating a true city of bikes” through transformative strategies that are consistent with the Center City Transportation Plan.

The City of Charlotte already has an adopted city-wide Charlotte-Mecklenburg Bicycle Transportation Plan (1999) that includes the Center City street system. The recommendations of that plan (a few of which have been implemented) have been refined to constitute the bicycle circulation plan for this Center City Transportation
Plan. The plan addresses general access to the Uptown area and some specific measures - bicycle lanes, signed bicycle routes, off-street routes, and parking.

Access into Center City

For the most part, the commuting cyclist tends to favor sharing the street with motor vehicles or using bicycle lanes at the edge of the pavement. The chief impediments to safe and convenient bicycle commuting to the Center City are associated with the I-277/I-77 expressway loop. Narrow street widths on approach streets outside the loop, constrained widths in the underpasses and overpasses, and the volume and speed of peak hour traffic on streets on both sides of the loop, were key factors in selecting bicycle routes during preparation of the Charlotte-Mecklenburg Bicycle Transportation Plan.

The following are the primary marked bicycle routes leading into Center City. To provide safe and convenient access into Center City for commuting cyclists, modifications to the expressway underpasses and overpasses (as described on page 37) will be necessary.

• Trade Street / Elizabeth Avenue
• West Fourth Street
• West Fifth Street
• East Tenth Street
• McDowell Street
• Kenilworth Avenue
• Mint Street
• West Morehead Street

• Johnson Street (to be connected to a proposed pedestrian/bicycle overpass to replace the closed rail crossing at Ninth Street)
• Proposed connection of Davidson (or Alexander) Street over I-277 to Euclid Avenue

Bicycle Lanes and Cycle Tracks

Bicycle lanes and cycle tracks are a widely recognized road treatment that provide an exclusive space for cyclists to ride on a street with other traffic. The lane is identified with signs and road markings, and separated from the other travel lanes by a wide painted stripe. In Center City, these dedicated lanes will be used primarily to support peak hour circulation by commuting cyclists along some of the busier routes:

• McDowell Street (both directions), from Stonewall Street to Tenth Street
• Fourth Street (both directions), from west of I-77 to the Norfolk-Southern rail embankment
• Fourth Street, westbound from McDowell to Poplar Street to Graham Street (this lane is not marked on the south side of the Charlotte Transportation Center because of bus operations)
• Third Street, from College to McDowell
• Mint Street, from south of West Morehead Street to First Street

In addition, bicycle lanes have already been added to Kenilworth Avenue, from east of I-277 to McDowell Street.
Signed Bicycle Routes
A planned system of signed routes will link residential areas of Center City Charlotte. These will be marked along routes on which vehicular traffic is “calmed” and pedestrian and bicycle traffic is supported.

- **Ninth Street**, from Smith Street to Myers Street
- **MLK Blvd.**, from Cedar Street to McDowell Street
- **Poplar Street**, from Second to Ninth Street
- **Davidson Street**, from Second to Ninth Street
- **Second and College Streets**, serving the segment of the South Transit Corridor pedestrian and bicycle path in order to go around the Convention Center.

Off-Street Routes
The Pedestrian component of this Center City Transportation Plan identified various “multi-purpose trails” that are part of the off-street circulation system in Center City (as described on page 83). Most of these multi-purpose facilities will also support bicycle traffic.

- **The South-Northeast Corridor transit line**
- **Irwin Creek Greenway**
- **Wesley Heights** neighborhood
- **Little Sugar Creek Greenway** and associated connections.
- A bicycle and pedestrian trail along the south side of Fifth Street, from McDowell Street to Kings Drive near **Central Piedmont Community College**
- A pedestrian and bicycle bridge replacing the Ninth Street grade crossing, providing access to the **Greenville** neighborhood.

Bicycle Parking
The availability of convenient and secure bicycle parking is considered a key factor in encouraging bicycle use. These measures have already been implemented:

- “Inverted U-style” racks have been installed along Tryon Street, on the blocks of Trade Street that flank Tryon, and on MLK Blvd. between Tryon and College Street. Moderate funding is available to continue this effort.
- The City of Charlotte Zoning Ordinance was amended in 2005 to require all future parking structures to provide bicycle racks.
- Bicycle parking racks are also included as a “street furniture” element in the Pedestrian Street Design Standards (page 75).

Plan Recommendations: Bicycle Circulation
25. **Implement bicycle circulation improvements and integrate bicycle system with the adopted Charlotte-Mecklenburg Bicycle Transportation Plan**, as noted in this section (pages 84-86). This includes:

25a. Bicycle Lanes, Cycle Tracks, Signed Bicycle Routes, and Off-Street Routes should be designated in accordance with the city-wide bicycle plan

25b. **Improvements to expressway underpasses and overpasses** that improve bicycle access to Center City should be done in conjunction with vehicular and pedestrian improvements outlined in this Center City Transportation Plan.

25c. **Bicycle parking facilities** will be expanded through the recently amended zoning code requirement for new parking structures; through the street furniture element of the Pedestrian Street Standards in this document; and through project funding as it becomes available.
VI. IMPLEMENTATION

There are several policy and funding programs and tools which can be used to implement the recommendations of the Center City Transportation Plan (CCTP). This chapter discusses several implementation tools that may be used to carry out the improvements.

Dedicated Improvement Programs

Three specific programs are recommended to provide funding support for the key recommendations.

• **Capital Investment Plan (CIP) Line Item**
  As a specific line item in the City’s CIP, a “General Annual Center City Improvement Program” would provide an ongoing flow of funds for a variety of smaller improvements, such as conversion of time-restricted parking to full-time use, pedestrian enhancements, complementary improvements associated with a private or public development project or underground electrical installations.

• **General Improvement Fund, Using Specific Funding Sources**
  An annual program similar to the CIP Line Item could be funded by other revenue sources, such as the special Taxing District or On-Street Parking revenues as discussed elsewhere.

• **Collaborative Parking System and Wayfinding System**
  Once implemented, revenues from the Collaborative Parking System should be used to maintain and expand both the parking system and the wayfinding system.

Established Transportation Plans and Programs

There are a variety of programs and activities through which various modifications as proposed in the CCTS can be implemented.

**2030 Long Range Transportation Plan** (Mecklenburg Union Metropolitan Planning Organization)
This Federally-mandated statewide program defines and prioritizes proposed improvements to major highways and thoroughfares. Projects that are associated with the State Highway System are primary candidates for inclusion in the North Carolina Transportation Improvement Program. Once the necessary feasibility, justification and design studies have been prepared for improvements to the entire loop, and costs are defined, higher priority designations for these improvements will be sought.

2030 Transit System Plan
The 2030 Transit System Plan will play a major role in implementing transportation improvements in Center City. In addition to construction of specific transit projects, there are a variety of non-transit enhancements that will be implemented to support the transit system. Examples include:

- A pedestrian walkway has been constructed along the majority of the LRT line that runs between Brevard and College Streets, from south of I-277 to Ninth Street. The expansion of this line to accommodate the NE Corridor Light Rail Project will include construction of pedestrian ways on both sides of the line.
- Pedestrian streetscapes will be developed on block faces surrounding the planned Charlotte Gateway Station on West Trade Street. New streets will be constructed south of Fourth Street to support the inter-city bus service and parking components of the Charlotte Gateway Station.
- A pedestrian/bicycle overpass at Ninth Street when the new North Corridor and NCDOT rail lines are constructed.
- CATS’ planning and design for the new streetcar system includes streetscape for Trade Street that meets the “Signature Pedestrian Street” standard recommended by CCTP.

Capital Investment Plan (CIP)
The City of Charlotte maintains a five-year capital improvements program – called the Capital Investment Plan (CIP) – that is updated annually. The CCTS General Annual Improvement Program (above) has been proposed for inclusion in the CIP. Additional specific projects could be funded through the CIP.

Economic Development Program
The City’s economic development program helps attract potential private development activities that are deemed to be important to Charlotte’s economic growth. A recent example is the redevelopment of the Old Convention Center. The City of Charlotte supported that project called EpiCentre by funding enhancements to the street operations and the pedestrian space on the block faces surrounding the site.

Commitment of Specific Income Sources
City programs produce revenue that could be used for implementing specific programs and projects. There are three special development taxing districts in Center City. The City of Charlotte contracts with Charlotte Center City Partners for the management of special programs in the districts. The maintenance of the Tryon Street Mall (and other streets) and operation of the Parking Collaborative are specific projects in this program.

As noted earlier (page 51), the City’s on-street parking management program – “ParkIt!” – produces positive net revenue that goes into the General Fund. The CCTP has recommended increasing the number of on-street parking spaces as well as extending operating hours. These actions will increase total revenue and, hopefully, net revenue. Since this revenue is derived specifically from parking, it is possible that it could be designated to implement the Curb Lane Management Study recommendations or other specific improvements proposed in the CCTP.
Private and Governmental Development Projects
The Street Enhancement Standards Map (page 81), has become a major tool in achieving the improvements recommended in this plan. Developers of Center City projects (both private and public) will be responsible for meeting the design standards and, in so doing, will play a role in implementing the CCTP recommendations. In fact, projects are under construction or moving through the approval process that are providing pedestrian and streetscape improvements that meet most if not all of the standards. The Charlotte Arena, ImaginOn and Metro School are three public projects that have made positive contribution to both the street network and the pedestrian realm. Other significant public projects that are in the planning stage - and will advance the goals of the CCTS - include the Charlotte Gateway Station, Center City Streetcar, and Romare Bearden and First Ward Parks.

Additional Funding Sources
There is a variety of other funding sources and programs that can be used for the implementation of specific projects or to create general funding programs. The following potential sources have been identified. Some of these have been pursued with success. Others need to be explored.

Intergovernmental Grants or Funding
The City of Charlotte will pursue the use of State and Federal intergovernmental grant and funding sources wherever possible. Funding was used from two such sources: (1) the Congestion Mitigation and Air Quality (CMAQ) program and the Energy Efficiency Conservation Block Grant (EECBG) for the parking and way-finding programs, and (2) State special economic development funds for the reconfiguration of the I-277/Caldwell Street/South Boulevard Interchange. Other programs will be investigated and pursued as identified. CMAQ funding from the Federal government comes through NCDOT and MUMPO.

Special Taxing Districts
The City has established Municipal Services Districts in Center City to support a variety of improvement and promotional activities. Charlotte Center City Partners provides administration of most of these programs under a City contract. The revenues from increasing the levy rate could be used to fund specific improvements or to make improvements in concert with specific development projects.

Self-Financing Bonds
North Carolina allows the use of “Self-Financing Bonds” to channel future tax revenues from specific development projects to public improvements that will support that project. The City is exploring the use of tax increment financing bonds on projects in Center City. Enhancements to the street and pedestrian system, development of parking facilities, construction of parks and the placement of overhead power lines underground would all be valid uses of the incremental tax revenues.

Parking Revenue
The City of Charlotte’s “ParkIt!” on-street parking program generates significant revenue that could be used to service new debt. The on-street revenue can be monetized over a 20 to 30 year period which would generate significant capital for use today, much like an authority or utility. The capital generated by monetizing the revenue stream could be used to improve and support the parking system with the debt serviced by the revenue.

TMA Funding
A Transportation Management Association (TMA) is usually a federally created and supported association that is established through a partnership between the public and private sector in non-attainment air quality and congestion management areas. The TMA is used to
develop a program to manage and improve various aspects of the transportation system, including parking. A TMA has stringent guidelines developed by the federal government but, more importantly, is a common mechanism which affords the ability to quality for and obtain federal funding to support the program.

Lease-Back
There may be an opportunity to create a parking entity that could purchase and lease back a portion of the parking system in an effort to unify the overall parking system. The funding for the acquisition typically comes from a third party investor such as a real estate investment trust (REIT), pension fund or banking institution. The acquisition price is set by the ability of the existing parking revenue to service the debt or by the credit strength of the leasing entity.

Adopted Policies, Codes and Ordinances
The Zoning Ordinance is a key ordinance through which the streetscape and pedestrian recommendations can be implemented because the standards affect the curbline and building setback lines. Additionally, the Uptown Streetscape Guidelines implement the detailed recommendations of the pedestrian street hierarchy.

Center City Street Enhancement Standards Map
As potentially the most significant product of this Center City Transportation Plan, the “Street Enhancement Standards Map” (page 81) was adopted as City policy and serves a similar purpose as the Major Thoroughfare Plan and the Urban Street Design Guidelines. The map provides the basis for codifying the recommendations related to pedestrian and vehicular circulation, on-street parking and other functions that occur in the street rights-of-way and adjoining property frontage. It is a single document that concisely states the function, operations and streetscape character of every street block in Center City.

One important characteristic that is not defined by the map is the geometric baseline for each block. There is such a wide variation of existing conditions – centerlines, curblines, building setbacks, etc. – that definition of the geometric baseline for application of the standards on the map will have to be determined on a case-by-case basis. The map does not define recommended operational modifications such as the removal of curbside turn lanes and high speed connectors however those improvements are adopted policies of the CCTP.

The Street Enhancement Standards Map defines the detail of specific street improvement projects, as well as the improvements to be provided in connection with the development of properties abutting the street, whether private or public.

Zoning Code
There are two zoning classifications that cover the majority of the property in Center City – Uptown Mixed Use District (UMUD) and Urban Residential District (UR). Both emphasize a mixture of uses and contain provisions, such as building setbacks and references to the Uptown Streetscape Guidelines, that affect the quality of the pedestrian realm.

The text defining the standards of the districts also contains references to more recently adopted studies or regulations. Therefore, upon adoption of the recommendations of this Center City Transportation Plan, the street and pedestrian space enhancement standards will be supported by the zoning.
Appendix A
Traffic Analysis of Vehicular Circulation Improvements

Purpose and Methodology
The Center City street network’s ability to accommodate traffic in the future was evaluated by comparing estimates of the amount of traffic along specific corridors in Center City with the approximate capacity of the streets comprising those corridors.

It was assumed that future commuter traffic volumes will be proportional to the amount of commuter-occupied parking spaces in Center City. In addition, the percentage of commuters who drive to work in Center City in the future will be lower than it is today due to future enhancements in public transportation service and other factors.

To produce these future traffic estimates, the following procedure was followed:

1. The amount of future commuter parking spaces needed in Center City was estimated.
2. The likely location of these spaces were identified.
3. A spreadsheet model was developed to convert these estimates into peak-hour traffic within the various corridors.

These estimates were then compared with the capacities of the corridors at various locations (referred to as “cut-lines”) to yield planning-level approximations of the ability of the Center City street network to accommodate future traffic volumes. This technique afforded the opportunity to quickly evaluate different street networks, and can also be adapted to test different assumptions about future parking conditions and transit usage.
Testing the Model on Existing Conditions
Before applying the model to alternative future scenarios, it was first applied to existing conditions in Center City. This evaluation was performed by comparing the traffic estimates produced by the model to traffic counts that had been conducted by the City at the gateway locations in the street network. These locations were evaluated at an early stage of this project, which determined that, collectively, only about two-thirds of the available capacity is required to accommodate existing traffic volumes in the morning peak hour.

The traffic estimates produced by the model were observed to closely approximate the existing volumes at these locations, and the model was therefore judged to be satisfactory.

Applying the Model to Future Conditions
Several alternative future scenarios were evaluated. As noted above, the total peak-hour traffic volume in each scenario was defined by applying factors to the number of future parking spaces in Center City. This value in turn was determined by estimating the location of new development and redevelopment within Center City, and adjusting the parking requirements downward to account for transit users (and other commuters who are not auto drivers). The resulting auto volumes were then assigned to the following alternative street networks:

1. **Existing network** (no changes)
2. **Modifications** to the existing network, including:
   - reduction in capacity of Trade Street to two (2) effective lanes;
   - conversion of portions of Caldwell Street, Brevard Street, Poplar Street, and Mint Street to two-way operation;
   - modification of the I-277/South Boulevard interchange, including elimination of the off-ramp east of Caldwell Street; and
   - addition of a new Mint Street Ramp
3. **Additional modifications**, beyond those identified above, to include:
   - reduction in capacity of segments of College Street, Church Street and MLK Blvd. by one lane
   - extension of Euclid Street over I-277 between Morehead Street and Stonewall Street to connect to Davidson Street as a two-lane, two-way street.

Findings

**Parking**
1. Once the effects of future transit usage (and other non-auto commuting) are included, the number of parking spaces required by commuters in the future is estimated to grow to 50,700 spaces, representing a 27 percent increase (10,700 additional occupied spaces) over existing conditions. Throughout this analysis it was assumed that 75 percent of future Center City employees will be auto drivers, 25 percent will commute either by public transportation, car or vanpool, walk or bicycle. This assumption is consistent with results of the various transit corridor studies that have been conducted by the City over the past few years.
2. Most of the total future parking will need to be located in central and south-central Center City. The area bounded by Seventh Street, Caldwell Street, I-277 (Belk) and Poplar/Mint Streets will require almost 29,000 parking spaces, representing over 55 percent of the total occupied parking in Center City in the future. Thus, if commuters are discouraged from traversing the “core” of Center City, there will be more demand into Center City from the south than from the other directions. (Currently, about 29 percent of the morning peak-hour traffic into Center City enters the area from gateways on the south.)
3. Most of the *additional* parking spaces will need to be located in three broad areas;
   - south-central Center City (4,100 additional occupied spaces, a 46 percent increase);
   - West Trade Street corridor (3,000 additional occupied spaces, 177 percent increase);
   - North Tryon area (2,600 additional occupied spaces, 79 percent increase).

**Constraints**

1. One of the objectives of this study is the creation of a more pedestrian-friendly core within Center City, supported by enhanced transit service and improved pedestrian facilities. This area is defined generally as encompassing a two-to-three block area on either side of Tryon and Trade Streets. If commuter traffic is to be encouraged to drive only into Center City rather than traversing this area, commuters must approach their Center City destination from the closest point on the periphery of Center City, using either the I-277/I-77 freeway loop or a surface street loop (referred to as the Circulator Route in this study) comprised of Graham, Stonewall, McDowell, Eleventh and Twelfth Streets, to reach that point.

2. First Ward and Fourth Ward constrain travel to and from Center City from the north because of the lack of thoroughfares through these residential neighborhoods. In conjunction with the goal of discouraging travel through the heart of Center City, it is undesirable to attract vehicles through these residential areas. The greater the congestion entering Center City from the south (and west and east), the greater the likelihood of traffic entering from the north.

3. Another key corridor that will affect the overall distribution of traffic to and from Center City is on the west side. This approach to Center City is served by the fewest roadways (Trade, Fourth and Fifth Streets) and the fewest lanes, and thus has the lowest capacity of all four approaches. The increase in projected parking immediately east of the Norfolk-Southern railroad, coupled with the potential reduction in capacity on Trade Street, will place added pressure on this approach route into Center City. As noted above with respect to First and Fourth Wards, it will be important to ensure that sufficient capacity exists elsewhere to minimize congestion on approach routes to and from the west.

**Conclusions: Projected Network Performance**

1. **The Center City street network will be able to accommodate projected traffic volumes in the future, even with the street modifications tested in this analysis.**
   The potential modifications reduce the capacity of individual streets, and thus tend to increase the volume/capacity (v/c) ratios in the affected corridors. However, most of these changes occur within Center City (i.e., inside the perimeter defined by the gateway locations). Thus, they have relatively little effect on the performance of the streets at the gateway locations. The cumulative v/c ratio at the gateways in the future is projected to range between 0.85 and 1.0 (theoretical capacity is 1.0), depending on the specific network and the assumptions that have been made regarding vehicular routing. In general, traffic volumes tend to decrease with increasing distance from the freeway loop, as commuters enter parking facilities.

2. **The potential street modifications will have a more significant effect within Center City as the capacity of individual corridors is reduced.**
   This analysis has shown, however, that there will be sufficient capacity to accommodate revised traffic patterns that may result from such changes, albeit in a number of cases at v/c ratios that approach 1.0 across entire corridors at specific “cut-lines.”

3. **If commuter traffic is to be discouraged through the central core of Center City, as well as through First Ward and Fourth Ward, it is essential that alternative routes be provided.**
Both the I-277/I-77 freeway loop and the surface street loop are critical elements that will help redistribute commuter traffic around Center City, and therefore allow commuters to avoid traversing these sensitive areas.

4. As peak-hour traffic volumes approach the capacity of the Center City network, it is likely that the percentage of commuters who travel in the single peak hour will decrease. The analysis does not reflect any such spreading of the peak. To the extent that this does occur, network performance will exceed the level expected.

Assumptions

These conclusions rely on a few key assumptions. They include:

1. In the future, the percentage of employees who work in Center City and commute by driving will be significantly lower than it is today. This change will occur primarily as a result of major improvements in public transportation to and within Center City, and increases in the number of employees who both live and work in Center City (and therefore will not need to drive to work).

2. This analysis presumes that in the future most drivers will use the I-277/I-77 freeway loop and the internal Circulator Route to approach their ultimate destination in Center City. The Circulator Route consists of Graham, Stonewall, McDowell, Eleventh and Twelfth Streets. The assumption is that drivers will use these alternatives rather than traverse lengthy segments of Center City streets. In particular, most drivers will tend to avoid traveling from one side of Center City to the other, given the planned pedestrian orientation of the Center City core with an emphasis on the Trade and Tryon Street corridors.

3. This analysis also presumes most drivers will change their routes to avoid congestion in one corridor if another corridor is relatively less congested. This is particularly likely in a grid system where alternative routes are readily available. Moreover, Charlotte has both a freeway loop in close proximity to Center City, and a surface street loop (the “Circulator Route” above) that will make such route adjustments particularly attractive.

The analysis performed in this study was conducted at a broad corridor level using planning approximations. It has determined that sufficient capacity will exist within the overall street network to accommodate future employment, using the assumptions described above, but it does not represent a detailed analysis of individual roadways or intersections. In particular, more detailed analyses of both the surface loop and of the interface between the surface streets and the freeway loop will be required in order to ensure that localized congestion does not occur.
Appendix B
Examples of Collaborative Parking Systems

The public and private parking system is one of the most critical components of a successful and vibrant downtown economy. In fact, many cities view parking as an economic development tool that can accelerate development and growth of a downtown. Parking is the only service a city provides that often competes with the private sector; however, the approach of the Center City Transportation Plan is to partner rather than compete with each other to the benefit of both parties and the local economy – hence, the term “collaborative” parking systems.

The following examples represent a growing movement by cities across the United States to leverage their parking resources to support economic development. Their common goal is to ensure that the right amount of parking is available to users, that all visitors can find parking, and that both the private and public sectors work together for their mutual benefit.

City of St. Paul, Minnesota

St. Paul implemented a variable message sign (VMS) system in 1997 – the first of its kind in the nation – primarily to direct tourists and visitors attending special events in the downtown. The goal is to create a visitor-friendly downtown in terms of access to parking.

The VMS system uses both “static message signing” (fixed signs) and sign boards displaying real-time parking availability in each of the participating parking facilities. The VMS uses a common design scheme and is easily recognized as parking guidance. The signage is purposely designed to “inform” rather than “direct” visitors to available parking, leaving the decision of where to park to the driver.

The program was funded by a Congestion Management and Air Quality (CMAQ) grant applied for by the City of St. Paul, the Federal Highway Administration and Minnesota Department of Transportation. Initially, there were seven garages and three surface lots (both public and private) in the system. The private
parking owners and operators participated through contractual agreements which identified the role and expectations of both the public and private participants.

St. Paul’s system includes three components: (1) parking equipment for space counting and access control; (2) a computerized central communications system; and (3) electronic and static signs. This program is considered successful, although the technology is now outdated. The City of St. Paul is moving towards a full replacement and expansion of the system.

City of San Jose, California
San Jose has made it a priority to enable visitors find available parking more readily. The City of San Jose has designed a parking guidance system to direct visitors to special events, sports venues and convention center events. The system incorporates both static and dynamic (real-time) signing that displays current parking availability by those facilities participating in the program.

Information is provided to the parker through dynamic message signing, internet web pages, and an automated phone system. Phase I of the installation is estimated to cost about $2.8 million and will include portable message signs and a parking guidance system of 42 dynamic and 117 static message signs. Eleven public and 15 private parking facilities will initially participate in the program. The program was designed with full expansion capability.

San Jose views this system as proactive support for the city’s continued economic development. In practice, the system aids visitors and people unfamiliar with the downtown and displays information for the traveler about the location and amount of parking available. In so doing, it reduces travel time for the motorist, reduces congestion and air pollution, and increases garage revenue.

City of Milwaukee, Wisconsin
Milwaukee, which is comparable in population to Charlotte, has been striving to improve its downtown parking system through its “Park Once” program. The program's objective is to effectively market the downtown and to conserve resources, reduce congestion and ultimately promote economic development.

“Park Once” enables motorists to park once in a convenient, easily located parking space and then use alternative means of transportation, if necessary, to visit the distinct sections of downtown. These alternative transportation modes include trolleys, walking, bike routes, country transit, and a shuttle service connecting the lakefront with the historic district, arena, convention center, businesses, and cultural, entertainment and shopping areas.

Milwaukee’s strategy is to include both public and private parking by working out agreements on the respective roles of public and private owners and operators. The “Park Once” program benefits the owners through branding and joint marketing, establishing coordinated pricing strategies, incorporating a parking tax, and adopting common design standards for new facilities. The City also has a parking fund for payment-in-lieu of parking contributions for new development.

The City of Milwaukee recently applied for and received a $1.5 million CMAQ grant for the planning, design and implementation of the first phase of a parking guidance system (PGS).

This system will include wayfinding for special event parking along the interstate link that runs directly through a portion of the downtown to the lakefront. This link provides access to much of the parking and attractions located in the downtown.

The PGS will include dynamic displays located along the interchange exits that direct parkers to facilities with available parking and away from congested areas or from areas where parking is not available. The initial objective is to use the parking guidance system to inform the estimated one million visitors to the city’s lakefront each summer.
University Circle Incorporated (UCI) is a non-profit organization established to nurture the growth of University Circle, Cleveland’s cultural, educational and medical center. More than 45 non-profit institutions are members of UCI and share interests about safety, transportation, parking and the Circle environment.

The UCI parking system includes 11,000 parking spaces in 13 garages and 54 surface lots, and serves over 1.2 million visitors a year in addition to 14,000 residents and employees. UCI manages parking for special events, parking security, maintenance of parking structures and surface lots, enforcement of parking regulations, snow plowing, sign maintenance, landscaping, and horseback-mounted courtesy greeters.

Kalamazoo is one of the true innovators of parking system management. They were first city to establish a collaborative parking system, “Central City Parking,” and brand it. Their original objective was to support and promote economic development downtown.

Central City Parking is managed by Downtown Kalamazoo, Inc., a group similar to Charlotte Center City Partners. Central City Parking is responsible for maintenance and management of all city on-street and off-street parking, plus numerous private parking facilities.

The CDA created a brand, “Pegasus,” which manages access for some downtown parking facilities with smart card technology that is integrated into the toll road payment and access system. There are six downtown public and private parking structures participating in the program. Payment for parking is handled through the same back office clearinghouse used for the toll road smart card payment system, so that no cash is needed for parkers using those integrated facilities.

Like all other examples cited here, the impetus behind this system was to create a more user-friendly parking system to encourage visitors to the downtown, increase revenues for participating facilities, and maximize existing assets before investing in expansion. All of these objectives support the end result, economic development.

City of Dallas, Texas

The Central Dallas Association (CDA) is an entity created by private and public partnerships as the Transportation Management Association (TMA). This is a federal designation with specific requirements and responsibilities in air quality non-attainment areas. The TMA manages the transportation resources in the downtown core of Dallas.