

Louise Avenue storm drainage improvement project

your storm water fees at work

August 2011

Dear Resident:

The Louise Avenue Storm Drainage Improvement Project is in bid phase. Charlotte Mecklenburg Storm Water Services has been working with CSX Railroad, local developers and Charlotte Mecklenburg Schools to finalize construction agreements. Bid phase is the final step in our process before a project is awarded to a responsible contractor by City Council and can go to construction.

Storm Water Services will be contacting property owners in the area within the next few months to keep them advised of the construction schedule and potential road closures. Since this project is within the downtown area it is our intent to keep road closures to a minimum. If

you are a property owner within this project area and have special needs regarding road closures, please contact us. We appreciate your input and will do our best to accommodate your needs.

For more information about this project, please visit our website at <http://stormwater.charmeck.org> and click on **Storm Water Projects** drop down menu in the green bar, then **Active Projects and Louise**.

If you have any questions, please contact Project Manager Danée McGee at dmcgee@charlottenc.gov or 704-336-4102.

A graphic featuring a man's face looking serious against a background of a storm with lightning. A red and white "FLOOD WARNING" sign is positioned on the right. A white speech bubble on the left contains the text "Scary how quickly the water rose. - Luke (East Charlotte)". A red banner at the bottom contains the text "RISK IS REAL. BE PREPARED. stormwater.charmeck.org".

Scary how quickly the water rose.
- Luke (East Charlotte)

RISK IS REAL. BE PREPARED.
stormwater.charmeck.org



CHARLOTTE.

Engineering & Property Management
Storm Water Services Division
600 East Fourth Street
Charlotte, North Carolina 28202

Are you prepared for a flood?

Anywhere it rains, it can flood. And floods are Charlotte-Mecklenburg's most common and costly natural disaster.

In Charlotte-Mecklenburg, flood risks are especially high in the summer and early fall. Thunderstorms, tropical storms and hurricanes can cause heavy rain and flash flooding.

During a Flood:

- Pay attention to flood watches and warnings.
- **Turn around, don't drown!** Don't walk or drive through floodwater. 80% of flood deaths happen in vehicles.
- Be prepared to move to higher ground.

For more information, visit <http://stormwater.charmeck.org>