



November 21, 2018

SUBJECT: Scheduled Temporary Water Outage

**WHERE: Briarpatch Lane
Lady Fern Circle
Holly Fern Circle
Roselawn Place
Havilon Court
Blairmore Drive
Charmapeg Avenue (between 5037 Charmapeg Avenue to Briarpatch Lane)**
Project Name: Charmapeg Av, Roselawn Pl, Havilon CT, Briarpatch Ln, Emory Ln, & Chaplin Ln
Water Main Replacement
Project Number: 7030700015-17-045

Dear Customer:

R.H. Price., under Charlotte Water (CLTWater) supervision, is replacing water mains in your neighborhood.

One of the consequences is that **your water service** must be **temporarily interrupted** to abandon the existing 2-inch galvanized steel pipe (GSP) on Charmapeg Avenue. Due to unforeseen circumstances and inclement weather on November 13 and 14 the referenced outage has been rescheduled.

DATES OF INTERRUPTION: Thursday, November 29, 2018
DURATION OF INTERRUPTION: 9:00 AM to 4:00 PM

If foul weather or some other unforeseen circumstances prevent completion of work, the scheduled **makeup date is Friday, November 30, 2018** with the same hours.

Once service is restored, you may experience water that appears slightly discolored. You may also notice a latent chlorine odor from disinfection of the new main. This is quite normal and temporary. To help with this process, run your **cold-water tap** for a short period of time. If water doesn't clear up after 15 minutes, please call the contacts below. The new main has been flushed and de-chlorinated, so it should not take very long for the appearance of the water to improve.

Please visit the project website by going to www.charlottewater.org and select 'Projects' to view updates.

We apologize for any inconvenience this outage may cause and ask for your patience and cooperation as this project moves toward completion.

If you have any questions or your water service is off during times other than indicated above, please call the Project Inspector, Alex Tettmar, at [980-287-5623](tel:980-287-5623), or myself at 704-336-7461.

Sincerely,
Olivier Veille, EI
Engineering Project Coordinator
Water & Sewer Replacement