



June 26, 2020

## **Water Pipe Replacement Project for Five Cedars Road at Stonemill Court**

Charlotte Water (CLTWater) is starting construction to replace an existing 6-inch water main with a new 6-inch ductile iron pipe (DIP) under a portion of Five Cedars Road at Stonemill Court.

Construction is estimated to start June 29<sup>th</sup> and last approximately one month.

### **During Construction**

Construction can be loud, dirty and inconvenient. Crews will be using heavy equipment and storing materials on-site. Construction will take place in the road right-of-way. Any damages due to construction will be restored. Please be aware of your surroundings near the construction site and report any safety concerns to the project inspector as soon as possible.

### **Property Access (Driveway)**

Construction activities will take place within the street right-of-way. However, driveway and sidewalk access may be limited at times. If you need assistance, please talk to contractor or call project inspector.

Please alert us to invisible fence, irrigation systems, and other underground improvements to your home near the street.

### **Lane Closures and Street Parking**

Street Parking may be restricted when construction is in the immediate area. Flaggers will help drivers navigate around any lane closures.

### **Planned Water Outages**

In order to maintain high quality water and wastewater services, Charlotte Water constructs dozens of system improvement project every year. In some cases, the construction of the improvement causes temporary service outages. However, in this time of a community pandemic, in a heightened effort to maintain constant water service, Charlotte Water has taken steps to minimize the frequency and duration of interruptions in water service to customers.

For the Five Cedars Road at Stonemill Court Project, Charlotte Water will notify affected customers of planned water outages 72-hours in advance. Any unplanned water outages are considered emergencies and will be repaired as soon as possible.

### **Discolored Water is Possible**

Construction may cause temporary cloudy, discolored water or lower than usual pressure. If you experience some discoloration in your water:

1. Run the cold water from your outside spigot or tub for 15 minutes.
2. When the water runs clear, run cold water through any taps where discolored water is present.
3. If not clear, call 311 to report issues.

## Flowing Hydrants

Residents may see water flowing from hydrants as part of construction activities.

## Restoration

Crews will complete a temporary restoration of anything disturbed by construction. Final restoration may occur after completing a phase or entire project. Paving will be performed after the completion of the project due to current condition of the roadway.

Our project inspector can assist with restoration questions. Properties that lose grass during construction will be reseeded and covered with straw.

## Water Service Loan Application

Do you need to replace your plumbing from the water meter to your house? CLTWater has a financial assistance program to help.

### To apply for CLTWater service

1. Learn about irrigation meter or switching from well to public tap water at [charlottewater.org](http://charlottewater.org).
2. Call New Service representatives at 704-336-1000 (ask for New Services) or visiting 5100 Brookshire Boulevard.
3. There is a 10% price reduction on the connection fee for applicants before the completion of construction.
4. Prices are adjusted annually on July 1<sup>st</sup>.
5. A pressure reducer may be advisable for certain applications. Your plumber can advise you in this matter.

## Project Contacts

Project Inspector – Alex Tettmar, 980-287-5623 or [Alex.Tettmar@charlottenc.gov](mailto:Alex.Tettmar@charlottenc.gov)

Project Coordinator – Olivier Veille, 704-336-7461 or [Olivier.Veille@charlottenc.gov](mailto:Olivier.Veille@charlottenc.gov)

Contractor – Dallas 1 Construction, LLC, Office 704-509-4547 or Emergency 704-426-7439

Water leaks: 704-336-7600 or 311 and say or select 'water emergency' for assistance if after hours.