



**Water Outage  
Alert**



January 16, 2019

**Planned Drinking Water Outage to 710 W. Trade St., Gateway Village / Lofts**

**WHAT:** A Contractor, Johnson Brothers, under the supervision of Charlotte Water (CLTWater) contractor, is installing drinking water pipe as part of the CityLYNX Gold Line Phase 2 Project. Drinking water service to your property will be off for up to five (5) hours. This water outage is necessary to connect new water pipe to serve the property.

**WHEN:** Thursday night at 11:59 PM until Friday morning 5:00 AM

If this work requires re-scheduling due to inclement weather or unforeseen circumstances, we have scheduled a makeup date of Friday night at the hours mentioned above.

***CLOUDY, DISCOLORED WATER***

If you experience cloudy, discolored water after the outage please:

1. Run ***cold*** water from a bath tub or outside spigot for five minutes.
2. When water runs clear, run cold water through any faucets where discolored water is present.
3. If water isn't clear after 15 minutes, call 311 or the below contacts.



**WHO TO CALL:**



Project Inspector: Gary Bowman, 980-721-0227

Project Manager: Nicole Bartlett, 704-336-1007 or [nbartlett@charlottenc.gov](mailto:nbartlett@charlottenc.gov)

Thank you for your patience as we move forward with this important job.