Charlotte Water (CLTWater) is starting construction to replace existing 2-inch galvanized steel pipe (GSP) water mains with new 2 and 6-inch water mains within the areas listed below:

1. Wilbrown Circle addresses 428, 429, 500, and 700 to 840
2. Westham Ridge Road addresses 443 to 524 and 295 to 309
3. Whispering Pines Drive from addresses 332 to 445

Construction may start on August 22nd or later and last two-to-three months.

**During Construction**
Construction can be loud, dirty and inconvenient. Crews will be using heavy equipment and storing materials on-site. Construction will take place beside the road in the road right-of-way. Any damages due to construction will be restored. Please be aware of your surroundings near the construction site and report any safety concerns to the project inspector as soon as possible.

**Property Access (Driveway)**
Construction activities will take place within the street right-of-way. However, driveway and sidewalk access may be limited at times. If you need assistance, please talk to contractor or call project inspector.

Please alert us to invisible fence, irrigation systems, and other underground improvements to your home near the street.

**Lane Closures and Street Parking**
Street Parking may be restricted when construction is in the immediate area. Flaggers will help drivers navigate around any lane closures.

**Planned Water Outages**
Staff will notify affected customers of planned water outages 72-hours in advance. Any unplanned water outages are considered emergencies and will be repaired as soon as possible.

**Discolored Water is Possible**
Construction may cause temporary cloudy, discolored water or lower than usual pressure. If you experience some discoloration in your water:
1. Run the cold water from your outside spigot or tub for 15 minutes.
2. When the water runs clear, run cold water through any taps where discolored water is present.
3. If not clear, call 311 to report issues.

**Flowing Hydrants**
Residents may see water flowing from hydrants as part of construction activities.

**Project Contacts**
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