



Friday, Mar. 16, 2018

**SUBJECT: Interruption of Water Service
Temporary Water Outage**

WHERE: SMOKE TREE LANE
Project Name: Arborwood Ct., Spreading Oak Ln., & Smoke Tree Ln., Water Main Repl
Project Number: 538-11-097

Dear Customer:

R. H. Price, Inc, under contract with the City of Charlotte, is replacing water mains in your neighborhood.

One of the consequences is that **your water service** is scheduled to be **temporarily interrupted** to make final connections.

DATE OF INTERRUPTION: Tuesday, Mar 20, 2018.
HOURS RESERVED FOR INTERRUPTION: 9:00 AM to 4:00 PM.

If this work requires re-scheduling due to foul weather or unforeseen circumstances, we have scheduled a **makeup date of Wednesday, Mar 21, 2018** during the same hours.

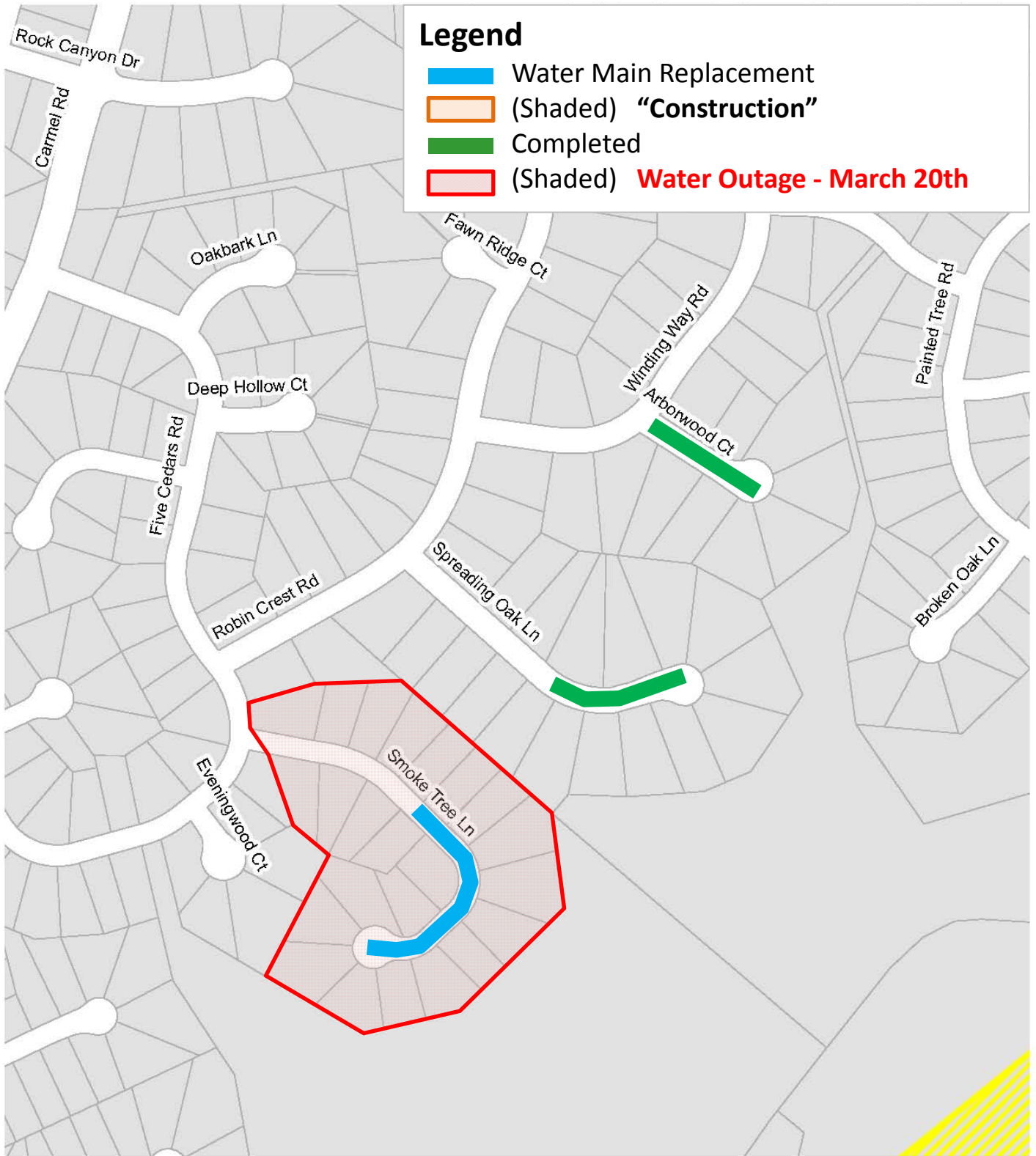
Hours Reserved are estimated. Actual duration may vary from the Hours Reserved and will last as long as it takes to make final connections. The main will be flushed when connections are complete. Once service is restored, you may experience water that appears slightly discolored. A small amount of air may also be trapped in the lines and may sputter through when you turn on indoor faucets. These characteristics are all quite normal and temporary. However, you may run your **cold-water tap** for a short period of time, typically no longer than 15 minutes, to further improve conditions of the water.

We apologize for any inconvenience this outage may cause and ask for your patience and cooperation. If you have any questions or your water service is off during times other than indicated above, please call the Project Inspector, Alex Tettmar, at 980-287-5623, or me 704-578-3009 (mobile).

Very truly yours,
Charlotte Water

A handwritten signature in black ink that reads "Richard A. Ingle".

Richard A. Ingle, EI
Engineering Project Coordinator
Water & Sewer Line Replacement



**Arborwood Ct., Spreading Oak Ln.,
and Smoke Tree Ln.
Water Main Replacements**

March 16, 2018