

Water Main Transition

Skybrook North Neighborhood



PROJECT UPDATE & WHAT TO EXPECT NEXT

- ✦ Did you miss the last public meeting on the project updates? No problem! Visit bit.ly/SkybrookWaterMain to watch the recording.

The CLTWater project team did a survey of several neighborhood homes to gather data on the residential pressure reducing valves (PRVs) in the homes. A PRV works to regulate a home's water pressure. Through the survey, it was determined that all homes in the neighborhood do have a PRV installed.

In the coming weeks, you may see CLTWater staff in the neighborhood continuing to perform field work to make the current water system ready for the transition.

WATER MAIN TRANSITION & YOUR PRV

- When the water main transition takes place, your home will experience an increase in pressure.
- If you are unsure or concerned about the condition of your PRV, CLTWater suggests contacting a licensed plumber.
- A plumber will be able to assess your PRV and ensure that it is ready to withstand a pressure increase when the transition takes place late summer.
- Pressure is expected to increase an estimated 50-70 psi from what it is today. Peak pressures are expected to hover around 150 psi.

PLAN FOR HOME PROTECTION

- CLTWater purchasing a HomeServe home protection plan for each home that will be impacted by the Water Main Transition Project
- This plan will cover the following for 1 year:
 - Indoor plumbing
 - Exterior plumbing
 - \$500 leak adjustment
- More information to come, but will be in place prior to the transition

TIMELINE

CLTWater plans to officially switchover the water service late this summer/early fall if work remains on schedule. More information and details will come on the timeline of the transition as the project advances.

FAQS

What is the project boundaries?

This project only takes place in the Mecklenburg County portion of the neighborhood.

What is a PRV and where is it located in my home?

A PRV, or Pressure Reducing Valve, decreases the incoming high pressure of water into a lower pressure for your home. Once the valve is set, the reduced pressure will be maintained despite the changes in the water supply pressure and system variations. They are normally installed on the main water line in the garage or utility closet.

What will happen to my pressure when the transition takes place?

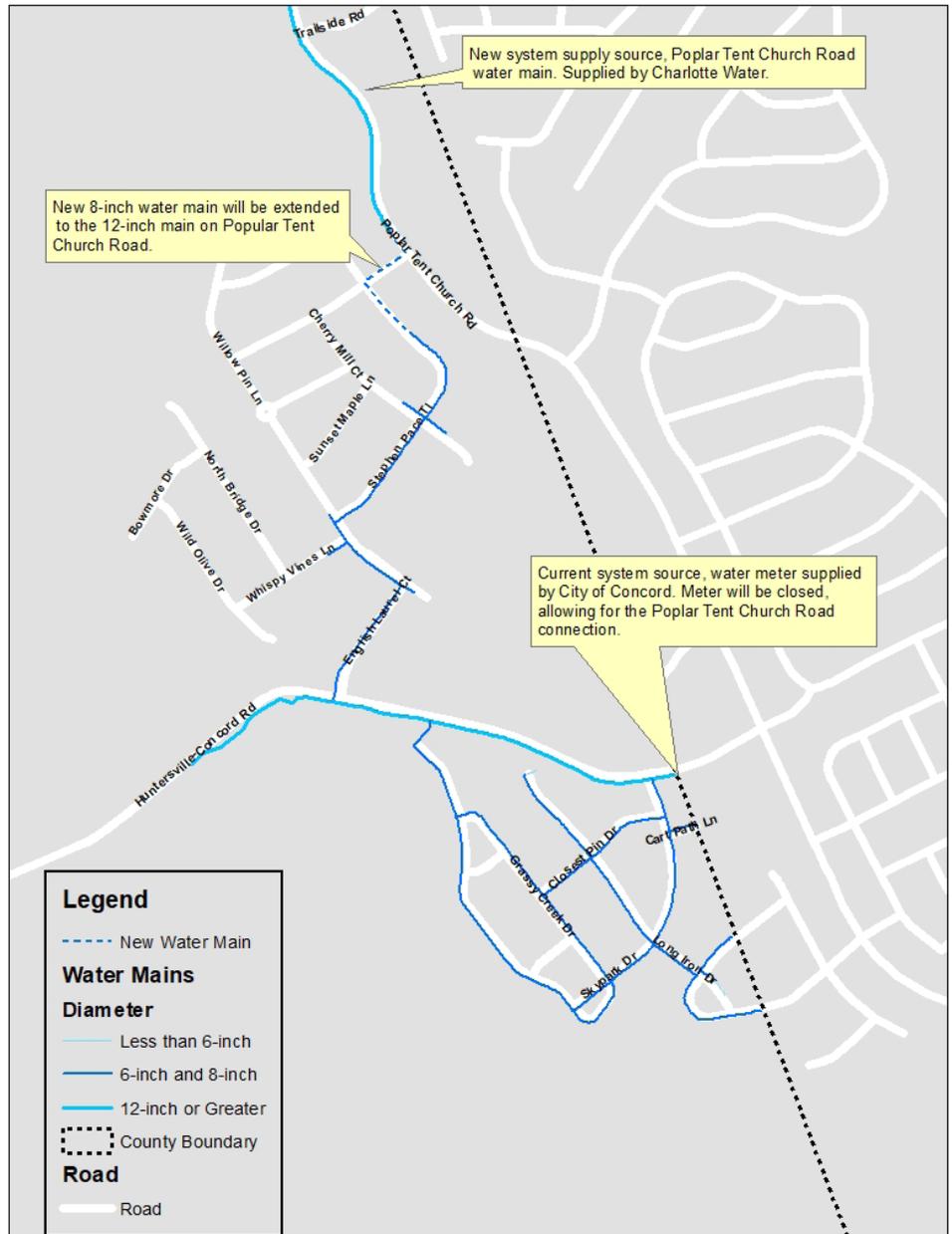
Charlotte Water believes that the pressure will increase an estimated 50-70 psi from what it is today. Peak pressures are expected to hover around 150 psi.

Will there be an interruption of the public water supply?

Minimal interruption in service is planned. Residents will be notified when a scheduled water service interruption takes place. If an unplanned interruption occurs, the issue will be treated as an emergency and repairs will be made to restore service as quickly as possible.

Why is this happening now?

The Water Main Transition Project was always the intention of CLTWater once the infrastructure was available in the area. Water service along Poplar Tent Church Road is now complete making service to this area possible.



QUESTIONS

Please visit the project website at www.charlottewater.org (click on Projects> Construction> Skybrook Water Main Transition) for updates on progress.

For questions regarding the new main extension project please contact:
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