Construction is Coming
To Your Area in 2020

Queens Road West
Water Pipe Replacement Project
Starting February 2020, Charlotte Water (CLTWater) will start construction to replace existing water pipes under:

1. Queens Road West from Wellesley Avenue to Selwyn Avenue.
2. East Boulevard near Queens Road West.

Crews will also replace water service lines (between pipe under the street and water meter) from East Boulevard to Selwyn Avenue.

During Construction
Construction will last at least three months. Construction can be loud, dirty and inconvenient. Crews will be using heavy equipment and storing materials on-site. The new water pipe will be installed two-to-three feet inside the edge of the inner outbound lane of Queens Road West (not grassed area).

Property Access (Driveway)
Construction activities will take place within the street right-of-way. However, driveway and sidewalk access may be limited at times. If you need assistance, please talk to contractor or call project inspector. Please alert us to invisible fence, irrigation systems, and other underground improvements to your home near the street or water meter.

Lane Closures and Street Parking
One outbound / southbound lane will be closed between 9:00 am and 4:00 pm Monday through Friday. Expect delays when crews are working in intersections.

Planned Water Outages
Staff will notify affected customers of planned water outages 72-hours in advance. Any unplanned water outages are considered emergencies and will be repaired as soon as possible.

Cloudy, Discolored Water is Possible
Construction may cause temporary cloudy, discolored water or lower than usual pressure. If you experience some discoloration in your water:
   1. Run the cold water from your outside spigot or tub for 15 minutes.
   2. When the water runs clear, run cold water through any taps where discolored water is present.
   3. If not clear, call 311 to report issues.

Trees
- Crews will preserve trees during construction by tunneling under tree root systems when necessary.
- There are no plans to remove trees as part of this project. Any removal would be approved by The City Arborist.

Project Contacts
Project Coordinator - Marvin Battle, 704.336.2322 or mbattle@charlottenc.gov.
Project Ambassador - Cam Coley, 704.336.1018 or ccoley@charlottenc.gov.

Learn more at www.charlottewater.org (click on Projects, then Construction, then Queens Road West Water Pipe Replacement Project).