



5100 Brookshire Boulevard
Charlotte, NC 28216

Construction is Coming To Your Area Soon



Morton Street & Greenland Avenue
Water Pipe Cleaning / Relining Project



charlottewater.org

Drinking Water Improvements Coming

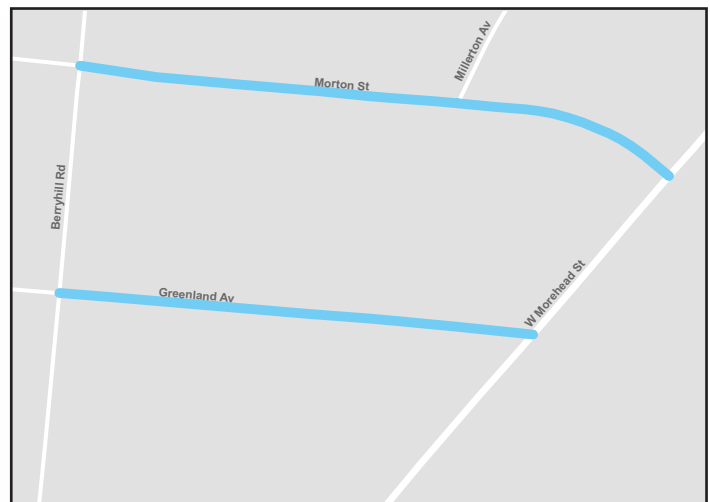
WHAT: Charlotte Water (CLTWater) and Mainlining America, LLC will be cleaning and adding a new interior lining inside the drinking water pipes under Morton Street and Greenland Avenue (between Berryhill Road and West Morehead Street). The project will improve water quality, reliability and distribution for all residents and businesses in the area. This process will be done in phases to minimize property impacts.

WHEN: Construction will start mid-February and continue for two months.

WHERE: Construction will occur in construction easements and road right-of-ways.

WHAT TO EXPECT

- **Lane closures** - Some lane closures on major roads will occur between 9:00 a.m. and 4:00 p.m. and some intersection work may occur on nights and weekends. Flaggers will assist drivers around the construction zones. Driveway and sidewalk access may be limited at times.



- **Above ground water pipes** - crews will maintain a continuous supply of water to customers through an above ground temporary water system. To ensure the water is safe to drink, the temporary system is disinfected and tested prior to putting it into service. If you have a water quality concern or no water pressure while on the above-ground pipe, please call **(704) 576-9896** at any time.
- **Flowing hydrants** – crews will flush hydrants to move fresh water into pipes. Customers may see water flowing from pipes and hydrants into nearby storm drains
- **Restricted parking in active construction areas** - signs will be posted indicating when and where customers cannot park.
- **Water Service Loan Application** - Do you need to replace your plumbing from the water meter to your house? CLTWater has a financial assistance program to help. Please contact Christen Solberg at csolberg@charlottenc.gov or at 704-432-4798 to learn more.

LEARN MORE, LET US KNOW: Please visit the project website at www.charlottewater.org (click on “projects” then Morton Street and Greenland Avenue) for updates on progress. We’d like to hear from you. Click on the online questionnaire to tell us about your past water service experiences.

QUESTIONS: If you have a question, please call Allen Brown at 704-353-295 or abrown@charlottenc.gov or Karl Klyn at 704-995-7507 or kklyn@charlottenc.gov.