



Wednesday, July 3, 2019

**SUBJECT: Interruption of Water Service
Temporary Water Outage**

**WHERE: #1 GUSTAR COURT (includes Corder Drive)
#2 WINCHELSEA DRIVE (includes Cloughy Circle, Highbanks Court,
Montfrefya Court, & Pengelly Circle)**
Project Number: 7030700015-18-049
Project Name: Studley, Piney Grove, Gustar, Cloughy, Winchelsea,
& Sandy Glen WM Replacements and Abandonments

Dear Customer:

Dallas One Construction, under contract with the City of Charlotte, is replacing water mains in your neighborhood.

One of the consequences is that **your water service** is scheduled to be **temporarily interrupted** to make final connections.

DATE OF INTERRUPTION #1: Wednesday, July 10, 2019.
HOURS RESERVED FOR INTERRUPTION: 9:00 AM to 4:00 PM.

If this work requires re-scheduling due to foul weather or unforeseen circumstances, we have scheduled a makeup date of **Thursday, July 11th**, during the same hours.

DATE OF INTERRUPTION #2: Thursday, July 11, 2019.
HOURS RESERVED FOR INTERRUPTION: 9:00 AM to 4:00 PM.

makeup date is **Friday, July 12th**, during the same hours.

Hours Reserved are estimated. Actual duration may vary from the Hours Reserved and will last as long as necessary to make final connections. The main will be flushed when connections are complete. Once service is restored, you may experience water that appears slightly discolored. A small amount of air may also get trapped in lines and sputter through when you turn on indoor faucets. These characteristics are normal and temporary. To improve conditions, you may run an outdoor spigot or the **cold-water tap** for the bath tub, typically no longer than 15 minutes.

We apologize for any inconvenience this outage may cause and ask for your patience and cooperation. If you have any questions or your water service is off during times other than indicated, please call the Project Inspector, **Alex Tettmar**, at **980-287-5623** or me at 704-361-6232 (mobile).

Sincerely,
Charlotte Water

Olivier Veille, EI
Engineering Project Coordinator
Water & Sewer Replacement

