



September 26, 2019

SUBJECT: Field Surveying of the Wastewater System in your Area
(McMullen Creek Tributary to Quail Hollow Wastewater System Improvements)

Dear Customer,

Charlotte Water is conducting field investigation work in your area to evaluate the condition of the wastewater system and identify potential improvements that will enhance the future wastewater system in the community.

The area runs along McMullen Creek on the south and east sides of Quail Hollow Club and extends to Quail Hollow Road to the east.

Subconsultants for Charlotte Water, led by Gavel & Dorn Engineering and Atlantic Coast Contractors, will be conducting field investigations along existing sanitary sewer easements and may be on your property between September 30 and October 31. The personnel can be identified by their company's logo on clothing and vehicles, or by company business cards.

While field crews may need access to your property and others near McMullen Creek at this time, please note they will not need to enter your residence. Crews will be working between 8 a.m. and 5 p.m. and do not expect any disruption to residents from this work. Field work to be completed at this time is non-destructive, and crews will restore areas where equipment may track.

Should you have questions about this work or the project, please contact me at 704-336-1063, irene.okioga@charlottenc.gov. You may also visit CharlotteWater.org (click on "projects") for updates on progress.

Future Work in Your Neighborhood

Additional studies will be taking place in your neighborhood within the next few months. Charlotte Water and our contractors will send detailed communications about the projects and associated work prior to starting in order to reduce any inconveniences to you. We appreciate your patience.

Thank you,

A handwritten signature in black ink that reads "Irene (Tasha) Okioga".

Dr. Irene (Tasha) Okioga, P.E., PhD
Project Manager, Charlotte Water