Marlwood Forest Water Main Replacement Project

In mid-May, Charlotte Water (CLTWater) will commence construction to replace existing 2-inch galvanized steel pipe (GSP) water mains with new 2-inch polyvinylchloride (PVC) water mains along streets listed below:

1. Timmons Ct., from the fire hydrant to the end;
2. Blairtree Ct., from the fire hydrant to the end;
3. Coxwood Ct., from Trotters Ridge Rd. to the end; and
4. Willowlake Ct., from Trotters Ridge Rd. to the end.

Only services from the main to the meter will be replaced along:
5. Ann Arbor Pl., from Harri Ann Dr. to the end; and
6. Grosse Pointe Ln., from Harri Ann Dr. to the end.

During Construction
Construction will last 1 to 2 months, weather permitting. Construction can be loud, dirty and inconvenient. Crews will be using heavy equipment and storing materials on-site. Construction will take place beside the road in the road right-of-way. Please be aware of your surroundings near the construction site and report any safety concerns to the project inspector as soon as possible. Learn more at [www.charlottewater.org](http://www.charlottewater.org) (Projects, Construction, Marlwood Forest).

Property Access (Driveway)
Construction activities will take place within the street right-of-way. Occasionally, driveway access may be limited. If you need assistance, please speak with construction personnel or call the Project Inspector. Please alert us to invisible fence, irrigation systems, and other underground improvements to your home near the street.
Lane Closures and Street Parking
Street parking may be restricted when construction is in the immediate area. Flaggers will help drivers navigate around lane closures.

Planned Water Outages
Staff will notify affected customers of planned water outages 72-hours in advance. Any unplanned water outages are considered emergencies and will be repaired as quickly as possible.

Discolored Water is Possible
Construction may cause temporary cloudy, discolored water, lower than usual pressure, and air bubbles which can rise to highest points in indoor plumbing. If you experience water that doesn't appear to be clear:
   1. Run the cold water from your outside spigot or tub for 15 minutes.
   2. When the water runs clear, run cold water through any taps where discolored water is present.
   3. If not clear, call 311 to report issues.

Flowing Hydrants
Residents may see water flowing from hydrants as part of construction activities.

Restoration
Crews will complete a temporary restoration of anything disturbed by construction. Final restoration may occur after completing a phase or the entire project. Our Project Inspector can assist with restoration questions. Properties that lose grass during construction will be reseeded and covered with straw.

Project Contacts
Project Coordinator – Richard Ingle, 704-578-3009 or ringle@charlottenc.gov
Project Inspector - Alex Tettmar, 980-287-5623 or Alex.Tettmar@charlottenc.gov

Water Service Loan Application
Do you need to replace your plumbing from the water meter to your house? CLTWater has a financial assistance program to help. Please contact Christen Solberg at csolberg@charlottenc.gov or #704-432-4798 to learn more.