



May 25, 2018

**SUBJECT: Field Crews Inspecting the McDowell Basin Wastewater System**

Dear Customer:

Charlotte Water has completed an initial study of the wastewater system in your area and realized the need for improvements to the wastewater system. In order to determine the scope of improvement plans in this area, field services including environmental delineations, survey work, geotechnical investigations and underground utility research will need to occur.

Over the next few months, Charlotte Water's consultant team, led by Black & Veatch, will be performing several field services in your neighborhood. It may be necessary for Charlotte Water and/or personnel from the Black & Veatch team (including CES Group Engineers, Summit Environmental, Carolina Wetland Services, and Gavel & Dorn) to enter your property to complete their work. At no time will any of the personnel need to enter inside your residence.

You will receive more information regarding potential impacts to your property due to this project. Notification will also be sent about upcoming public information meetings to discuss the scope of the project once the scope of the project is fully determined.

I am your source of information for this project. Please call me at 704-336-1063 if you have any questions or concerns. Alternatively, you can email me at [irene.okioga@ci.charlotte.nc.us](mailto:irene.okioga@ci.charlotte.nc.us).

Thank you for your cooperation and patience as we move forward with this important project.

A handwritten signature in cursive script that reads "Irene Tesha Okioga".

Dr. Irene Okioga "Tessa", (PhD, P.E., LEED AP, ENV SP)

Senior Engineering Project Manager