Drinking Water Improvement Project

Starting mid-March or later, Charlotte Water (CLTWater) will start construction to replace existing galvanized steel pipe (GSP) and cast iron (CIP) water pipes with new water pipes within the areas listed below:

1. Central Avenue (10th Street to Independence Boulevard)
2. Piedmont Street (between Jackson Avenue and Sunnyside Avenue)
3. Jackson Avenue
4. Prospect Street

During Construction
Construction will last six months. Construction can be loud, dirty and inconvenient. Crews will be using heavy equipment and storing materials on-site. Construction will take place beside the road in the road right-of-way. Please be aware of your surroundings near the construction site and report any safety concerns to the project inspector as soon as possible. Learn more at charlottewater.org (Projects, Construction, Piedmont Park).

The contractor will be working from 9:00 am to 4:00 pm with a daily lane closure for the outer lanes of Central Avenue within the construction limits. There will be a parallel water main installed on each of the outer lanes of Central Avenue and constructed separately. The lanes will open daily in the evenings.

Property Access (Driveway)
Construction activities will take place within the street right-of-way. However, driveway and sidewalk access may be limited at times. If you need assistance, please talk to contractor or call project inspector. Please alert us to invisible fence, irrigation systems, and other underground improvements to your home near the street.

Lane Closures and Street Parking
Street Parking may be restricted when construction is in the immediate area. Flaggers will help drivers navigate around any lane closures.

Planned Water Outages
Staff will notify affected customers of planned water outages 72-hours in advance. Any unplanned water outages are considered emergencies and will be repaired as soon as possible.

Discolored Water is Possible
Construction may cause temporary cloudy, discolored water or lower than usual pressure. If you experience some discoloration in your water:

1. Run the cold water from your outside spigot or tub for 15 minutes.
2. When the water runs clear, run cold water through any taps where discolored water is present.
3. If not clear, call 311 to report issues.

Flowing Hydrants
Residents may see water flowing from hydrants as part of construction activities.

Project Contacts
Project Coordinator - Olivier Veille, 704-336-7461 or Olivier.Veille@charlottenc.gov.

Project Inspector - Alex Tettmar, 980-287-5623 or Alex.Tettmar@charlottenc.gov.

Project Inspector - Enzo Martucci, 980-721-0225 or Fiorenzo.Martucci@charlottenc.gov.

We appreciate your input. Let us know how we are doing at charlottewater.org/feedback. Thank you.