



5100 Brookshire Boulevard  
Charlotte, NC 28216

# Surveying Is Coming To Your Area Soon

## Irwin Creek Tributary to Remount Road



**Wastewater**  
Improvement Project

NOVEMBER 2020





November 5, 2020

**SUBJECT: Surveying as Part of Upcoming Wastewater Project**  
(Irwin Creek Tributary to Remount Road Wastewater Improvement Project)

Dear Customer:

Charlotte Water is conducting preliminary engineering work in your area for an important wastewater pipe replacement project that will expand the future capacity of the wastewater system in your area.

Beginning in mid-November, subcontractors for Charlotte Water will be surveying and conducting field work along the Irwin Creek tributary in the Brookhill and South End neighborhoods. Work will include inspections and surveys of manholes and wastewater lines along the route, in the public rights-of-way. In some areas flags and stakes may be placed in the vicinity of the existing wastewater line and customers are asked to not remove these stakes, as they are imperative to completing the design of this project. To inspect the condition of the pipe, crews will conduct interior video surveillance, which includes running cameras from CCTV vehicles into the manholes. Crews will also perform smoke testing in the existing wastewater pipe to locate leaks in the sewers that allow rainwater, creek water and other storm water run-off to enter the system. Upon receipt of this notice, customers are asked to run about a gallon of water from all faucets in your home into all sinks and showers and let it drain out. If white smoke is observed in your home's plumbing or in the streets, please know it is harmless and a part of the smoke testing process.

All field crew are instructed to wear identifying clothing (i.e., companies' logos or a safety vest) to identify themselves. Crews will be working between 8 a.m. and 5 p.m. and do not expect any disruption to customers from this work. A list of companies that are involved with this project is included below:

- B.R.S., Inc.
- STV
- Avioimage
- Frazier Engineering
- PipePro
- Stewart
- Froehling & Robertson
- Habitat Assessment & Restoration Professionals (HARP)
- Gulf Coast, LLC

This work is expected to begin in mid-November and take about three months to complete. While it's early in defining the capacity and exact alignment for the replacement wastewater line, Charlotte Water plans on hosting community meetings in the coming months to share more details with area residents and businesses about the project and any proposed plans. People in the area will be invited to learn more, ask questions and share feedback with Charlotte Water and its engineers. The goal for all wastewater replacement projects is to meet future capacity needs in the areas we serve.

I am your source of information for this project. Please call me at (704) 995-7489 if you have questions. If we determine that this project will have any direct impact on your property, we will notify you further as the project progresses.

Regards,

A handwritten signature in black ink, appearing to read "Jeffrey (Mac) McClanahan".

Jeffrey (Mac) McClanahan  
Engineering Project Manager  
Charlotte Water

704-995-7489  
Jeffrey.McClanahan@charlottenc.gov

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