October 15, 2018

Water Pipe Replacement Project for Hoover Drive

Charlotte Water (CLTWater) is starting construction to replace existing 2-inch galvanized steel pipe (GSP) water main with a new 6 water main within the area listed below:

1. **Hoover Drive** between Nevin Road to 5119 Hoover Drive

Construction may start around early November or later and last one-two months.

Please visit the project website by going to [www.charlottewater.org](http://www.charlottewater.org) and select ‘Projects’ to view updates.

**During Construction**

Construction can be loud, dirty and inconvenient. Crews will be using heavy equipment and storing materials on-site. Construction will take place in the road right-of-way. Any damages due to construction will be restored. Please be aware of your surroundings near the construction site and report any safety concerns to the project inspector as soon as possible.

**Property Access (Driveway)**

Construction activities will take place within the street right-of-way. However, driveway and sidewalk access may be limited at times. If you need assistance, please talk to contractor or call project inspector.

Please alert us to invisible fence, irrigation systems, and other underground improvements to your home near the street.

**Lane Closures and Street Parking**

Street Parking may be restricted when construction is in the immediate area. Flaggers will help drivers navigate around any lane closures.

**Planned Water Outages**

Staff will notify affected customers of planned water outages 72-hours in advance. Any unplanned water outages are considered emergencies and will be repaired as soon as possible.

**Discolored Water is Possible**

Construction may cause temporary cloudy, discolored water or lower than usual pressure. If you experience some discoloration in your water:

1. Run the cold water from your outside spigot or tub for 15 minutes.
2. When the water runs clear, run cold water through any taps where discolored water is present.
3. If not clear, call 311 to report issues.
**Flowing Hydrants**
Residents may see water flowing from hydrants as part of construction activities.

**Restoration**
Crews will complete a temporary restoration of anything disturbed by construction. Final restoration may occur after completing a phase or entire project. Our project inspector can assist with restoration questions. Properties that lose grass during construction will be reseeded and covered with straw.

**Project Contacts**
Project Inspector - Enzo Martucci, 980-721-0225 or Fiorenzo.Martucci@charlottenc.gov
Project Inspector – Alex Tettmar, 980-287-5623 or Alex.Tettmar@charlottenc.gov
Project Coordinator - Olivier Veille, 704.336.7461 or Olivier.Veille@charlottenc.gov