



5100 Brookshire Boulevard
Charlotte, NC 28216

Field Work is Coming to Your Area

Hidden Valley



Water System
Improvements

MAY 2021





May 5, 2021

SUBJECT: Water System Improvements: Surveying in your area
(Hidden Valley Water System Improvements)

Dear Customer:

Charlotte Water is continuing field investigation work in your area for an important water main project that will increase water pressure for customers.

As part of this work, subconsultants for Charlotte Water, including Stewart Engineering, CES Group Engineers, WSP USA and Summit Environmental Services, will continue surveying and identifying utility locations and the general terrain in the Hidden Valley neighborhood.

These surveying activities may include designating underground utilities by marking specific areas, placing wooden stakes in the ground and identifying existing property boundaries along the road rights-of-way. We ask that residents do not remove these stakes and markings as they are imperative to completing the design of these projects. In some cases, crews may need to dig to find underground utilities and will restore the ground upon completion.

Survey crews are expected to be working mainly in the road rights-of-way but may need to access your property to identify property boundary lines. Crews will be working between 8 a.m. and 5 p.m. and do not expect any disruption to residents or businesses.

This work is expected to take three to four weeks to complete (schedules are subject to change due to weather and other conditions). Additional information on the project can be found on Charlotte Water's website at: www.charlottewater.org, click on projects, then construction.

Our goal for any future water improvements is to ensure optimal performance of water systems in the area and increase reliability and quality of water service to all Charlotte-Mecklenburg customers.

I am your source of information for this project. Please contact me at 704-336-1077, amy.vershel@charlottenc.gov, or Ryan LeBlanc at 704-336-1049, ryan.leblanc@charlottenc.gov if you have questions. If we determine that this project will have any direct impact on your property, we will notify you further as the project progresses.

Regards,

A handwritten signature in black ink that reads "Amy R. Vershel". The signature is written in a cursive style with a large, looped "A" and "V".

Amy R. Vershel,
P.E. Senior Project Manager, Charlotte Water