

Drinking Water Improvement Project

C and D Utility, under Charlotte Water (CLTWater) supervision, is replacing water main on Endwell Drive.

In order to maintain high quality water and wastewater services, Charlotte Water constructs dozens of system improvement projects every year. In some cases, the construction of the improvement requires temporary service outages. In a heightened effort to maintain constant water service, Charlotte Water has taken steps to minimize the frequency and duration of interruptions in water service to customers.

For this water outage, Charlotte Water will reduce the planned outage duration and number of customers affected to minimize disruption as much as possible.

Streets Affected: Endwell Drive, Vestal Place, Apalachin Drive, Overlook Trail, Quarry Road, and 8618 Idlewild Road.

Date of Water Interruption: Monday, May 3rd, 2021

Outage Duration: Start at or after 9:00 AM and completed before 4:00 PM

If foul weather or some other unforeseen circumstances prevent completion of work, the scheduled back-up date is Tuesday, May 4th, 2021 with the same hours.

Once service is restored, you may experience water that appears slightly discolored. You may also notice a latent chlorine odor from disinfection of the new main. This is quite normal and temporary. To help with this process, run your cold-water tap for a short period of time. If water doesn't clear up after 15 minutes, please call the contacts below. The new main has been flushed and de-chlorinated, so it should not take very long for the appearance of the water to improve.

Flowing Hydrants

Residents may see water flowing from hydrants as part of construction activities.

Project Contacts

Project Coordinator - Olivier Veille, 704-336-7461 or Olivier.Veille@charlottenc.gov.

Project Inspector - Enzo Martucci, 980-721-0225 or Fiorenzo.Martucci@charlottenc.gov

Learn more at charlottewater.org (Projects > Construction > Endwell Drive Water Main Replacement).

We appreciate your input. Let us know how we are doing at charlottewater.org/feedback.

Thank you.

