



January 24, 2019

**SUBJECT: Interruption of Water Service  
Scheduled Temporary Water Outage**

**WHERE: 3600 to 3726 Eastway Drive (even numbered)  
Goodwin Avenue (between Eastway Drive to Rollins Avenue)**  
Project Name: Eastway Drive Water Main Replacement  
Project Number: 7030700015-17-011

Dear Customer:

Dallas 1, under Charlotte Water (CLTWater) supervision, is replacing a water main in your neighborhood.

One of the consequences is that **your water service** must be **temporarily interrupted**.

**DATES OF INTERRUPTION: Monday, January 28, 2019**  
**DURATION OF INTERRUPTION: 9:00 AM to 10:00 AM**

Once service is restored, you may experience water that appears slightly discolored. You may also notice a latent chlorine odor from disinfection of the new main. This is quite normal and temporary. To help with this process, run your **cold-water tap** for a short period of time. If water doesn't clear up after 15 minutes, please call the contacts below. The new main has been flushed and de-chlorinated, so it should not take very long for the appearance of the water to improve.

Please visit the project website by going to [www.charlottewater.org](http://www.charlottewater.org) and select 'Projects' to view updates.

We apologize for any inconvenience this outage may cause and ask for your patience and cooperation as this project moves toward completion.

If you have any questions or your water service is off during times other than indicated above, please call the Project Inspector, Enzo Martucci, at [980-721-0225](tel:980-721-0225), or Richard Ingle, at 704-336-4927.

Sincerely,  
CHARLOTTE WATER

Olivier Veille, EI  
Engineering Project Coordinator  
Water & Sewer Replacement