



5100 Brookshire Blvd.  
Charlotte, NC 28216

# Water Main Transition Update

Davidson Pointe



**YOU'RE INVITED - PROJECT INFO SESSION COMMUNITY MEETING**  
**Wednesday, August 10 AT 6:00 PM**

Join us at Mt. Mourne Fire Department (1577 Mecklenburg Hwy, Mooresville, NC 28115) to meet the project team and hear more about the project transition plan and what residents can expect.



## WATER MAIN TRANSITION PROJECT UPDATE

Progress of the water main project is complete, and Charlotte Water (CLTWater) is finalizing details of the transition plan for the Davidson Pointe neighborhood. With this transition, Davidson Pointe residents will enjoy direct access to the safe and reliable Charlotte Water water system, improved system pressures and hydraulics, enhanced fire protection, and more.

During this transition, Charlotte Water teams will mitigate any impacts to each house as much as possible. During the next few weeks, we work with the neighborhood to provide information and answers that will help facilitate a smooth transition.

To prepare for the planned transition, neighborhood residents should:

- ✓ **Make sure you have an active Charlotte Water account with your current billing and contact information.** Call 311 or 704-336-7600 to set up a billing account, update your contact information, or if you have other general billing questions.
- ✓ **Check my home's PRV.** Your home has a pressure-reducing valve (PRV) to decrease the incoming high pressure of water into a lower pressure for your home. Once the valve is set, the reduced pressure will be maintained despite the changes in the water supply pressure and system. Be proactive by learning more about yours today.

### Frequently Asked Questions

#### When will the transition take place?

Although we don't have an exact date, all permits and paperwork will be submitted to the state for approval. We anticipate late October and the exact date will be determined in the coming weeks.

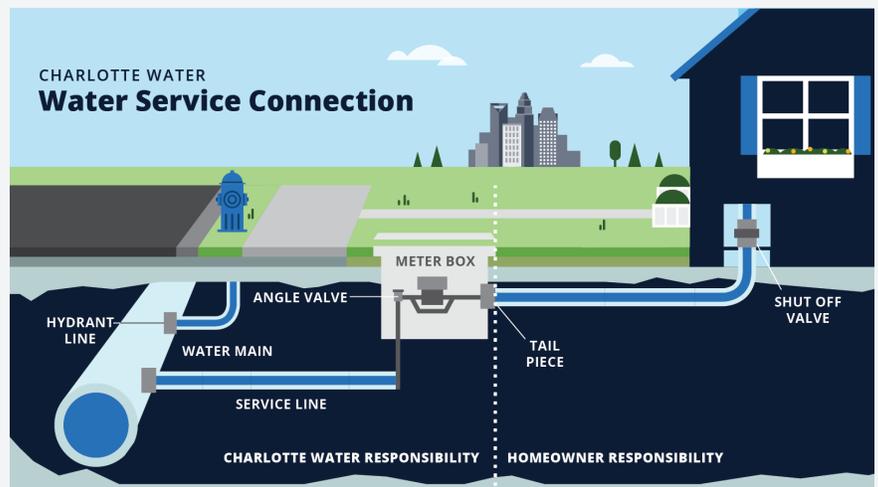
#### When will our water bill be switched to CLTWTR and will it be combined with water and sewer?

Shortly after the transition, we'll start our initial readings on the meters. After this, the water and sewer bills will be combined into a single bill. We will give the community plenty of time to prepare for this. It is essential that every home set up an account with Charlotte Water prior to this transition.

#### How much will my water bill be?

Like many utilities, Charlotte Water offers a tiered-usage system for residential customers based on consumption. CLT Water rates are published here:

[bit.ly/RatesandBilling](https://bit.ly/RatesandBilling)



Charlotte Water rates and fees allows the Utility to maintain the current water and wastewater system, rehabilitate and replace pipes, meet regulatory requirements, expand the system to support regional growth and expansion through capital improvement and infrastructure investment projects, and continue our commitment to providing the region with clean, safe and reliable water service.