Dear Property Owner:

Charlotte Water (CLTWater) is installing a water main inside The Stevens Creek Nature Preserve (15700 Thompson Road). Dallas 1 will install 1,680 linear feet of water pipe to serve Mecklenburg County's Stevens Creek Nature Preserve Visitor's Center and eventually serve CLTWater's Stevens Creek Wastewater Lift Station.

What should I expect during construction?
Construction will be loud, dirty and inconvenient. Crews will be using heavy equipment and storing materials (dirt, pipe) on-site. It will be muddy and the contractor will clean area as needed. Please be aware of your surroundings near the construction site and report any safety concerns to the project inspector as soon as possible.

Will I lose driveway access to my property?
You should not lose access to your property.

Will my water or sewer services be disrupted during construction?
Disruptions to water and/or sewer services are not expected. If a service interruption becomes necessary, affected customers will be notified in advance. Any unplanned service outages are considered an emergency.

Will traffic be impacted?
In some cases and situations, traffic flaggers will help guide traffic through the area.

Thank you for your cooperation and patience as we move forward with this project. If you have further questions about this water project, please call or email me or contact the Charlotte Water inspector Travis Gass at 704-995-7504.

Sincerely,

Nicole Bartlett, PE
Project Manager
Charlotte Water
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