

## CURRENT STATUS

- Charlotte Water is transitioning the site from English Construction to a newly selected contractor.
- Approximately 1/3 of the total planned installation, or roughly 1000 L.F., of pipe installation remains in the subdivision.
- Charlotte Water estimates the remaining work within Providence Pointe and along Lancaster Highway will take 3-6 months to complete, along with restoration of all pavement and concrete work.

## NEXT STEPS

- Expect the new Contractor to begin remaining pipe installation work around the middle of June
- Remaining work will be phased. Work will be finished in front of Clubhouse first, followed by along Springwell. A detour will be required when crews work on Springwell due to poor subgrade conditions under the road.
- When all the pipe has been installed, the system will be tested for leaks. Any leaks will be repaired then restoration will begin.
- Landscaping restoration and irrigation system repairs will begin immediately following completion of pipe work.
- Once the pipe system is installed and restoration complete, Charlotte Water will focus on improvements to the lift station facility. Access to the facility will be via Harrisburg Road, not Providence Pointe neighborhood.

## SPRINGWELL ST. DETOUR

- For everyone's safety, and to speed up the completion time, Charlotte Water is planning to detour traffic from Springwell leaving the community down Sullivan's Ridge and out Landing Place Lane.
- Detour expected to take no more than 3 weeks weather permitting
- Charlotte Water will notify HOA and residents at least one week prior to any detours

### CHARLOTTE WATER PROJECT CONTACTS

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<https://charlottenc.gov/Projects/Pages/ClemsBranchPSFM.aspx>



- Charlotte Water is working to hire off duty police officers during busy hours to help direct traffic and vehicles turning onto Lancaster Highway from Landing Place Ln.

## **Frequently Asked Questions**

### **WHAT WILL THE IMPACTED AREAS LOOK LIKE WHEN THE PROJECT IS DONE?**

Once the new pipes are installed and tested, restoration of impacted areas of the neighborhood will occur. Restoration includes, but is not limited to, reseeding grassy areas, repairing irrigation systems, replacing impacted sidewalks and driveways, and working with CDOT to resurface (curb to curb) the streets that have been impacted.

### **HOW LONG WILL THE NEIGHBORHOOD BE UNDER CONSTRUCTION CONDITIONS WITH A NEW CONTRACTOR COMPLETING THE WORK?**

There are two remaining phases of work to complete: (1) replacing the pipe network within the Providence Pointe neighborhood and (2) improving the nearby lift station facility. Charlotte Water estimates the remaining work to replace the pipe network in the neighborhood and restore impacted areas will last 3-6 months. Then work will continue at the lift station facility.

### **WHAT EFFORTS WILL BE MADE TO MITIGATE IMPACTS TO RESIDENTS DURING THE CONSTRUCTION OF THE PIPE REPLACEMENT IN THE NEIGHBORHOOD?**

Generally, Charlotte Water will work diligently and as quickly as possible to minimize impacts where possible. However, Charlotte Water has also committed to investigate limited construction access to certain areas of the neighborhood, reduce vehicle idling, make work areas safe after hours, place safety signage in pedestrian areas, work with contractors to reduce construction dust, and minimize driveway blockages. If needed, on-street parking can also be limited with signage and an off-duty police officer can be secured to direct traffic during area special events (i.e. Elevation Church events). Charlotte Water's Construction Inspector, Travis Gass, is also available by phone or email to address immediate needs.

### **HOW WILL NEIGHBORS RECEIVE PROJECT UPDATES?**

Travis Gass, the onsite Construction Inspector for Charlotte Water, is available by phone or email to answer any questions. Also, Charlotte Water has agreed to more frequent project website updates and more frequent NextDoor social media posts. Our Project Manager and Construction Inspector will provide information to the HOA board for distribution as well.