January 29, 2018

Starting on February 12th, CLTWater and contractor Michels Pipe Services (Michels) will begin installing temporary above ground drinking water pipes to serve your property.

Come talk to Charlotte Water and Contractor
CLTWATER and Michels staff will be at the corner of Luther Street and Lillington Avenue on February 7th from 4:30 p.m. to 6:30 p.m. to answer questions about upcoming restart of this project.
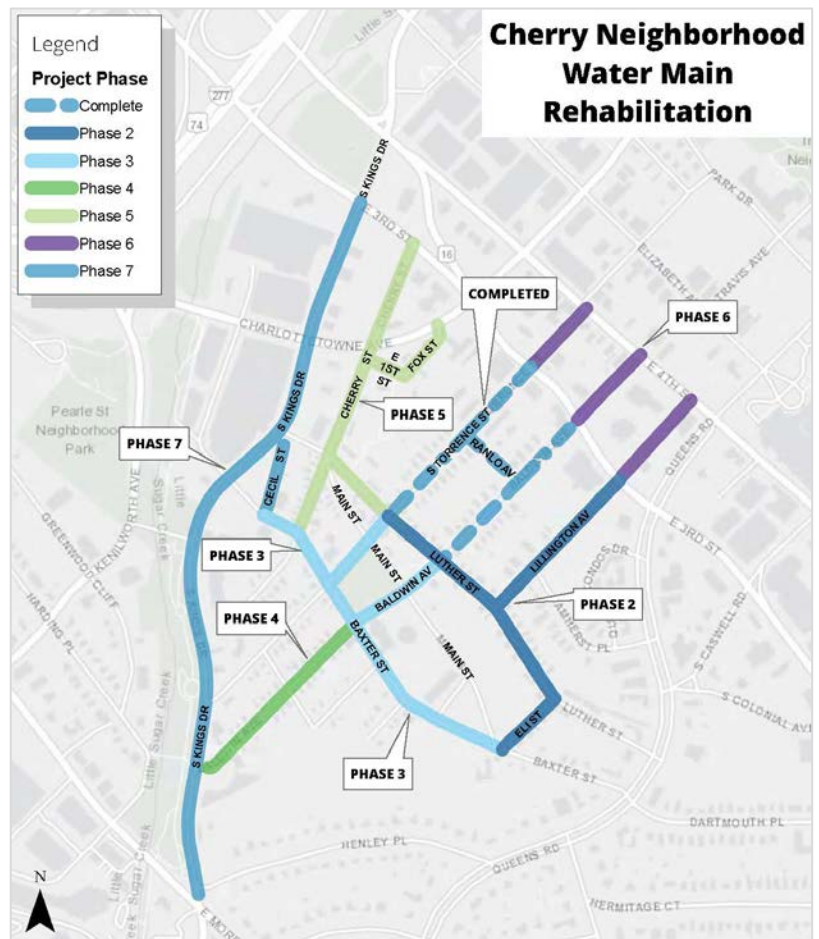
Above Ground Water Pipes
In order to provide quality water service until the construction is complete, Charlotte Water will maintain a continuous supply of water to customers through an above ground temporary water system. To ensure the water is safe to drink, the temporary system is disinfected and tested prior to putting it into service. If you have a water quality concern or no water pressure while on the above-ground pipe, please call (704) 264-9692 at any time.

Project Schedule
There will be 3 to 5 weeks between each phase:

1. *Completed*
   Torrence St (from 3rd St to Luther St)
   Baldwin Ave (from 3rd St to Luther St)

2. *Starting February 12*
   Lillington Ave (from 3rd St to Luther St)
   Luther St (from Cherry St to Eli St)
   Eli Street

3. Baxter St (from Cecil St to Eli St)
   Torrence St (from Luther to Baxter St)
   Baldwin Ave (from Luther St to Baxter St)

4. Baldwin Ave (from Kings St to Baxter St)

5. Cherry St (from 4th St to Baxter St)
   Fox St (from 3rd St to Cherry St)
   First St
   Luther St (from Torrence St to Cherry St)

6. Torrence St (from 3rd St to 4th St)
   Baldwin Ave (from 3rd St to 4th St)
   Lillington Ave (from 3rd St to 4th St)

7. King St (from Third St to Henley Pl)
   Cecil St (from Baxter St to King)

Cherry Neighborhood Water Main Rehabilitation

Legend
Project Phase
Complete
Phase 2
Phase 3
Phase 4
Phase 5
Phase 6
Phase 7

During Construction
Construction can be loud, dirty and inconvenient. Crews will be using heavy equipment and storing materials on-site. Please be aware of your surroundings near the construction site and report any safety concerns to the project inspector as soon as possible.

Crews will clean and add a new lining inside existing underground pipes. Water pipe rehabilitation involves an innovative technique of cleaning the inside of the existing water main, then applying a protective coating to extend the life of the pipe. This is accomplished using limited digging at strategic locations, which means less pavement repair and less inconvenience to customers. When pipes are no longer structurally sound, the pipe is replaced.

Property Access (Driveway)
Construction activities will take place within the street right-of-way. However, driveway and sidewalk access may be limited at times. If you need assistance, please talk to contractor or call project inspector at 704-995-7507.

Road Closures and Street Parking
Street Parking may be restricted when construction is in the immediate area. Flaggers will help drivers navigate around the construction lane closures.

Water Quality
Charlotte Water is committed to providing excellent water to our customers. To learn visit our website and select "Water Quality" to review testing results, annual reports and other pertinent information.

Flushing
At times, crews will flush hydrants to move fresh water into pipes. Residents may see water flowing from pipes and hydrants into nearby storm drains.

Restoration
Crews will complete a temporary restoration of anything disturbed by construction. Final restoration may occur after completing the phase or entire project. Our project inspector can assist with restoration questions.

Project Updates
Please go to charlottewater.org and select "Projects" to view project updates. Please call or email us if you have questions.

Contacts:
Project Ambassador: Cam Coley, 704-391-5106 or email ccoley@charlottenc.gov
Project Inspector: Karl Klyn, 704-995-7507 or email kklyn@charlottenc.gov
Project Manager: Allen Brown, 704-353-0295 or email abrown@charlottenc.gov

Thank you for your patience as we move forward with this important job. To learn more about water quality, please visit www.charlottewater.org