



Construction Alert

Charlotte Water is rehabilitating pipes in your neighborhood.

Dear Neighbor,

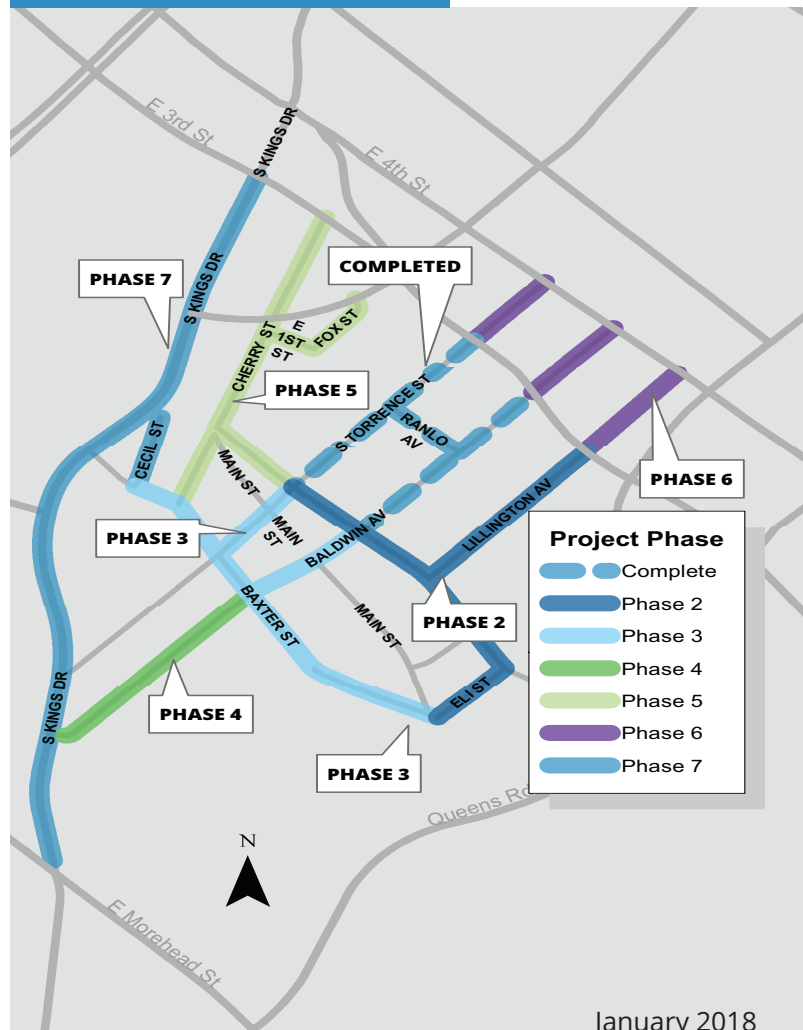
Charlotte Water will be rehabilitating older pipes in the Cherry neighborhood. Many of the water mains in your neighborhood were built more than 70 years ago.

Construction will occur in the Cherry Neighborhood beginning February 12 and continue through August.

Charlotte Water's contractor, Michels Pipe Services, will rehab older pipes by cleaning and applying a new lining instead of replacing the entire pipe network. This process will be done in phases to minimize property impacts. Each phase will take 3 - 5 weeks.

In order to provide quality water service until the construction is complete, Charlotte Water will maintain a continuous supply of water to customers through an above ground temporary water system. Residents may see water flowing from pipes and hydrants into nearby storm drains. Charlotte Water is committed to providing excellent water to our customers.

Construction Zone



Construction Hotline



If you have a question related to the construction, call Allen Brown at **704-353-0295**.

Emergency water leak or water outage phone number is **704-264-9692**.

Why is Charlotte Water rehabilitating water pipes ?

Some pipes were originally installed 70-100 years ago. Over time, cast iron pipes corrode or crack, which means there is lower than usual water pressure or water leakage. We're rehabilitating the pipes to make sure you have reliable, high quality water.

Will there be discolored water during construction ?

After we clean or replace pipes, you may see some cloudy or brownish water come out of taps. Discolored water is a result of sediment being displaced during construction.

How do I fix discolored water ?

Run cold water from an outside or bath tub spigot. If after 15 minutes the water doesn't run clear, call 311 for assistance.

Will there be water outages during construction ?

No. We do not expect any water outages during construction. Above ground drinking water pipes will provide water to residents and businesses while we make repairs.

Can I still park on the street ?

Yes. Before construction begins, signs will be posted indicating if you cannot park on the street. We generally block one side of the street which leaves the opposite side of the street open for parking.

How is this project paid for ?

Charlotte Water reinvests \$0.62 from every \$1.00 collected from your water and wastewater bill into system improvements and oversees more than \$200 million in water and sewer projects each year.

More Questions ?



Visit www.charlottewater.org
and click on the Projects page for
updates.



Call: 311



Construction questions? Email
abrown@charlottenc.gov