



Construction Alert

Charlotte Water is rehabilitating pipes in your neighborhood.

Dear Neighbor,

Charlotte Water will be rehabilitating older pipes in the Cherry neighborhood. Many of the water mains in your neighborhood were built more than 70 years ago.

Construction will occur in the Cherry Neighborhood beginning in May and is expected to continue through December 2017.

Charlotte Water's contractor, Heitkamp, will rehab older pipes by cleaning and applying a new lining instead of replacing the entire pipe network. This process will be done in sections to minimize property impacts. Charlotte Water is committed to providing excellent water to our customers.

Construction impacts may include lane closures and temporary water disruptions. Remember to be careful around heavy equipment and drive slowly through construction zones.

Construction Zone

Project Area 





Why is Charlotte Water rehabilitating water pipes ?

Some pipes were originally installed 70-100 years ago. Over time, cast iron pipes corrode or crack, which means there is lower than usual water pressure or water leakage. We're rehabilitating the pipes to make sure you have reliable, high quality water.

Will there be discolored water during construction ?

After we clean or replace pipes, you may see some cloudy or brownish water come out of taps. Discolored water is a result of sediment being displaced during construction.

How do I fix discolored water? ?

Run water from an outside or bath tub spigot. If after 15 minutes the water doesn't run clear, call 311 for assistance.

Will there be water outages during construction ?

No. We do not expect any water outages during construction. Above ground drinking water pipes will provide water to residents and businesses while we make repairs.

More questions ?



Drop in at our Public Meeting on May 4, between 6-8 p.m. at Pleasant Hill Baptist Church.



Visit www.charlottewater.org and click on the Projects page for updates.



Call: 311
or
Call: 704-336-7600



Construction questions?
Email
abrown@charlottenc.gov