



January 12, 2021

Bondale Place Water Main Replacement Project – Temporary Water Outage

C & D Utility, LLC, under Charlotte Water (CLTWater) supervision, is replacing a water main in your neighborhood.

In order to maintain high quality water and wastewater services, Charlotte Water constructs dozens of system improvement projects every year. In some cases, the construction of the improvement causes temporary service outages. However, in this time of a community pandemic, in a heightened effort to maintain constant water service, Charlotte Water has taken steps to minimize the frequency and duration of interruptions in water service to customers.

For the **Bondale Place and Banbury Drive** outage, Charlotte Water will reduce the planned outage duration and number of customers affected to minimize disruption as much as possible. Your **water service** must be **temporarily interrupted** to make final connections and/or abandonments.

DATES OF INTERRUPTION: Thursday, January 21, 2021
DURATION OF INTERRUPTION: 9:00 AM to 4:00 PM

If foul weather or some other unforeseen circumstances prevent completion of work, the scheduled **makeup date** is **Friday, January 22, 2021** with the same hours.

Once service is restored, you may experience water that appears slightly discolored. You may also notice a latent chlorine odor from disinfection of the new main. This is quite normal and temporary. To help with this process, run your **cold-water tap** for a short period of time. If water doesn't clear up after 15 minutes, please call 311 or the contacts below. The new main has been flushed and de-chlorinated, so it should not take very long for the appearance of the water to improve.

The project contacts are listed below:

Project Inspector – Enzo Martucci, 980-721-0225 or Fiorenzo.Martucci@charlottenc.gov
Project Coordinator – Matt Christman, 704-432-0740 or Matt.Christman@charlottenc.gov

We apologize for any inconvenience this outage may cause and ask for your patience and cooperation as this project moves toward completion.