



April 11, 2018

**SUBJECT: Interruption of Water Service
Scheduled Temporary Water Outage**

WHERE: ARCHDALE DRIVE (BETWEEN PARK SOUTH DRIVE TO PARKSTONE DRIVE)
Project Name: Woodbine Ln., Woodwardia Dr., Cornish Pl., Parkstone Dr., and Pine Valley Rd.
Water Main Replacement
Project Number: 538-10-082

Dear Customer:

Dallas 1 Construction Co., under Charlotte Water (CLTWater) supervision, is replacing water mains in your neighborhood.

One of the consequences is that **your water service** must be **temporarily interrupted** to make final connections.

DATES OF INTERRUPTION: Monday, April 16, 2018
DURATION OF INTERRUPTION: 9:00 AM to 4:00 PM

If foul weather or some other unforeseen circumstances prevent completion of work, the scheduled **makeup date** is **Tuesday, April 17, 2018** with the same hours.

Once service is restored, you may experience water that appears slightly discolored. You may also notice a latent chlorine odor from disinfection of the new main. This is quite normal and temporary. To help with this process, run your **cold-water tap** for a short period of time. If water doesn't clear up after 15 minutes, please call the contacts below. The new main has been flushed and de-chlorinated, so it should not take very long for the appearance of the water to improve.

Please visit the project website by going to charlottewater.org and select 'Projects' to view updates.

We apologize for any inconvenience this outage may cause and ask for your patience and cooperation as this project moves toward completion.

If you have any questions or your water service is off during times other than indicated above, please call the Project Inspector, Fiorenzo Martucci, at [980-721-0225](tel:980-721-0225), or myself at 704-336-7461.

Sincerely,
CHARLOTTE WATER

Olivier A. Veille, EI
Engineering Project Coordinator
Water & Sewer Replacement