

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

Executive Summary

The FY2018 Consolidated Annual Performance and Evaluation Report (CAPER), describes the results and benefits produced by the City of Charlotte as projected by the City's FY2018 Annual Action Plan.

The City of Charlotte carries out federal programs administered by the U.S. Department of Housing and Urban Development (HUD). In addition, the City uses local funds for community development activities. The CAPER describes performance achievements to HUD for the following programs:

- Community Development Block Grant (CDBG)
- HOME Investment Partnership (HOME)
- Housing Opportunities for Persons with AIDS (HOPWA)
- Emergency Solution Grant (ESG)

Funding from these programs is used to provide and promote decent and affordable housing, a suitable living environment and expanded economic opportunities for Charlotte's citizens.

The City of Charlotte's Housing Policies support the need for safe and decent housing for low and moderate-income households and identifies the following goals:

Provide temporary rental assistance

- Finance permanent supportive rental housing

- Provide opportunities for homeownership
- Provide programs to support persons with HIV/AIDS
- Increase the supply of affordable rental housing
- Improve existing housing stock
- Support facilities and programs for the homeless
- Increase neighborhood sustainability
- Promote business growth and a robust workforce.

The City of Charlotte’s Housing Policy embraces HUD’s national goals established by HUD to provide decent and affordable housing; provide suitable living environment; and expand economic opportunities to benefit low and moderate-income households.

In FY2018, the City of Charlotte and its partners implemented a number of housing and community development activities in the Charlotte community. The following reflects a portion of the City’s achievements in FY2018:

189 affordable housing units were produced through investments in new construction and housing rehabilitation using federal funding.

326 households received down-payment assistance to purchase a home.

4,107 persons benefited from the Emergency Solution Grant and HOME funded Tenant Based Rental Assistance.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Finance permanent supportive rental housing.	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$250000 / HOME: \$ / Local HOME Match: \$	Rental units constructed	Household Housing Unit	10	0	0.00%			
Finance permanent supportive rental housing.	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$250000 / HOME: \$ / Local HOME Match: \$	Rental units rehabilitated	Household Housing Unit	0	0				
Finance permanent supportive rental housing.	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$250000 / HOME: \$ / Local HOME Match: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0		20	0	0.00%
Improve existing housing stock.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Rental units rehabilitated	Household Housing Unit	200	251	125.50%	0	31	

Improve existing housing stock.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Homeowner Housing Rehabilitated	Household Housing Unit	325	335	103.08%	95	143	150.53%
Improve existing housing stock.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Housing for Homeless added	Household Housing Unit	0	0				
Improve existing housing stock.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0				
Increase neighborhood sustainability.	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	425	2723	640.71%			
Increase neighborhood sustainability.	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	300	0	0.00%			

Increase neighborhood sustainability.	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Facade treatment/business building rehabilitation	Business	2	0	0.00%			
Increase neighborhood sustainability.	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Rental units rehabilitated	Household Housing Unit	12	0	0.00%			
Increase neighborhood sustainability.	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Homeowner Housing Added	Household Housing Unit	8	0	0.00%	8	0	0.00%
Increase neighborhood sustainability.	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Homeowner Housing Rehabilitated	Household Housing Unit	50	0	0.00%	50	0	0.00%
Increase neighborhood sustainability.	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Direct Financial Assistance to Homebuyers	Households Assisted	8	0	0.00%			
Increase neighborhood sustainability.	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Buildings Demolished	Buildings	4	0	0.00%			

Increase neighborhood sustainability.	Affordable Housing Non-Housing Community Development	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Other	Other	0	58		20	25	125.00%
Increase the supply of affordable rental housing.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Rental units constructed	Household Housing Unit	20	130	650.00%	4	0	0.00%
Increase the supply of affordable rental housing.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Rental units rehabilitated	Household Housing Unit	0	0		2	0	0.00%
Increase the supply of affordable rental housing.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Homeowner Housing Added	Household Housing Unit	0	0				
Promote business growth and a robust workforce.	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	5000	3126	62.52%	1000	1274	127.40%
Promote business growth and a robust workforce.	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	0	0		6	0	0.00%

Provide opportunities for homeownership.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Homeowner Housing Added	Household Housing Unit	1575	845	53.65%	300	341	113.67%
Provide opportunities for homeownership.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Housing for Homeless added	Household Housing Unit	0	0				
Provide opportunities for homeownership.	Affordable Housing	CDBG: \$ / HOME: \$ / Local HOME Match: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0				
Provide programs to support persons with HIV/AIDS.	Affordable Housing Non-Homeless Special Needs	HOPWA: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2380	1408	59.16%	550	353	64.18%
Provide programs to support persons with HIV/AIDS.	Affordable Housing Non-Homeless Special Needs	HOPWA: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	320	217	67.81%	50	78	156.00%
Provide programs to support persons with HIV/AIDS.	Affordable Housing Non-Homeless Special Needs	HOPWA: \$	Homelessness Prevention	Persons Assisted	0	328		120	62	51.67%

Provide programs to support persons with HIV/AIDS.	Affordable Housing Non-Homeless Special Needs	HOPWA: \$	Housing for People with HIV/AIDS added	Household Housing Unit	12	2	16.67%			
Provide programs to support persons with HIV/AIDS.	Affordable Housing Non-Homeless Special Needs	HOPWA: \$	HIV/AIDS Housing Operations	Household Housing Unit	175	947	541.14%	300	344	114.67%
Provide temporary rental assistance.	Affordable Housing Homeless	HOME: \$ / ESG: \$ / Local HOME Match: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	925	536	57.95%	140	113	80.71%
Support facilities and programs for the homeless.	Homeless	ESG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	400	0	0.00%			
Support facilities and programs for the homeless.	Homeless	ESG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	0	0				
Support facilities and programs for the homeless.	Homeless	ESG: \$	Homeless Person Overnight Shelter	Persons Assisted	10000	9885	98.85%	2700	3692	136.74%
Support facilities and programs for the homeless.	Homeless	ESG: \$	Homelessness Prevention	Persons Assisted	50	43	86.00%	20	20	100.00%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The City of Charlotte and its partners continue to make the housing, economic and community development needs of Charlotte’s low and moderate-income residents the focal point for federal and local funded programs. The City’s success in neighborhood revitalization is measured by increased homeownership; housing construction, rehabilitation and investments to remove economic barriers for low and moderate income families and neighborhood improvements. CDBG funding in FY2018 was specifically focused in three areas: housing rehabilitation, Out of School time training and neighborhood revitalization. The City continued to support the redevelopment of Brightwalk, a mixed income development and designated Revitalization Strategy Area. The City also provides housing rehabilitation for low income families through its SafeHome program and homeownership investment using the House Charlotte Downpayment Assistance Program largely funded by HOME.

Note

2,652 persons were served through infrastructure improvements in the Grier Heights neighborhood associated with the City's goal of increasing neighborhood stability.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

For CDBG, 40 persons were of multiple races and 2,675 provided no information for a total of 4,127 persons reported.

For HOME, 4 persons were of amultiple races for a total of 356 persons reported.

For ESG 104 persons were of multiple races and 14 provided no information for a total of 4,035 persons reported.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	CDBG	12,430,831	7,656,352
HOME	HOME	9,146,886	3,661,320
HOPWA	HOPWA	4,458,979	1,690,333
ESG	ESG	1,040,885	466,878
Continuum of Care	Continuum of Care	166,809	101,358
Other	Other	157,888,488	50,955,491

Table 3 - Resources Made Available

Narrative

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
City of Charlotte			Service Geography
City of Charlotte/ Mecklenburg County			Service Geography
Double Oaks Redevelopment Area	5	17	
HOPWA Designated Service Area			Service Geography

Table 4 – Identify the geographic distribution and location of investments

Narrative

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	1,983,580
2. Match contributed during current Federal fiscal year	574,884
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	2,558,464
4. Match liability for current Federal fiscal year	438,715
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	2,119,749

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
HOME	07/01/2017	574,884	0	0	0	0	0	574,884

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at beginning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
0	1,275,367	1,275,367	0	0

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition

Parcels Acquired		0	0			
Businesses Displaced		0	0			
Nonprofit Organizations Displaced		0	0			
Households Temporarily Relocated, not Displaced		0	0			
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	250	113
Number of Non-Homeless households to be provided affordable housing units	488	485
Number of Special-Needs households to be provided affordable housing units	20	0
Total	758	598

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	250	138
Number of households supported through The Production of New Units	350	15
Number of households supported through Rehab of Existing Units	140	174
Number of households supported through Acquisition of Existing Units	18	0
Total	758	327

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The Charlotte market has experienced volatility both in terms of housing unit cost and the availability of labor. This impacts the numbers of units produced and units available for rental or downpayment assistance.

Discuss how these outcomes will impact future annual action plans.

The City of Charlotte recognizes the need for additional affordable housing units. The City continues to pursue programs and practices that cost effectively create additional affordable housing and preserve naturally occurring affordable units.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	109	49
Low-income	1,243	137
Moderate-income	121	170
Total	1,473	356

Table 13 – Number of Households Served

Narrative Information

Note that an additional 2,652 households were served under the Grier Heights pedestrian improvement project. Specific demographic information is not available. Also, two vacant units at St. John's Place have no data.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City of Charlotte partners with the County and non-profit service providers to meet the needs of households experiencing homelessness in the City. Several organizations provide direct street outreach to unsheltered homeless persons. Much of the outreach work conducted in Charlotte is provided by volunteers or paid for by local dollars. This allows federal funds to be used for other activities such as rapid rehousing and shelter operations. Charlotte continues to aggressively target homelessness and deploy funding and processes to end and prevent homelessness.

In FY 2018 Charlotte continued rollout of the coordinated assessment process. Through this process, all persons in need of services are assessed and prioritized based on need and risk. In FY 2018 the City continued diversion. The diversion process seeks to use minimal amounts of funding to redirect persons seeking shelter. For the period of June 2017 through July 2018, 452 persons were redirected from shelters to more appropriate housing.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City continues to partner with three shelters providing services to homeless households. The Men's Shelter provides emergency shelter to homeless men. The Salvation Army of Hope provides shelter to women and their minor children. Safe Alliance provides shelter to victims of domestic violence.

Along with the emergency shelter organizations, several other non-profit housing partners assist with providing transitional housing. These organizations provide temporary rental assistance through HOME, ESG, and locally-funded programs. Two partner organizations, Supportive Housing Communities and Urban Ministries, develop supportive housing specifically for chronically homeless men and women. There continues to be a considerable need for services directed at ending and preventing homelessness. The City will continue to fund support for shelters and temporary rental assistance with a goal of self-sufficiency, and capital projects that create new housing options for persons experiencing homelessness.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after

being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The City's coordinated assessment process assesses all individuals seeking housing assistance and based on a standardized evaluation directs persons to the most appropriate services. In addition, partner agencies work together to connect services to the individual client needs. Agencies such as health providers, law enforcement agencies and more traditional service providers work together to meet specific client needs with a goal of self-sufficiency.

The City of Charlotte, Mecklenburg County and area service providers implemented a diversion program through coordinated assessment which is targeted to families who are experiencing homelessness for the first time. This diversion program allows case managers working with families to determine if funds could be provided which would allow the families to stay housed at their current locations.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

This year, 113 households accessed one or more City-funded temporary rental assistance programs. This intentional use of funding and partnership with Mecklenburg County to fund case workers directly connected to rental assistance placements is one of the community's core strategies to ensure successful transitions to self-sufficiency. Both the coordinated assessment and diversion processes play key roles in ensuring clients receive the most appropriate services for their individual needs. The City of Charlotte participated in the Mayor's Challenge to End Veteran Homelessness. A coalition of organizations partnered around this work and succeeded in placing veterans in housing throughout the year.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

By the end of 2018 CHA plans to have completed the RAD conversion for 3,246 public housing and Project Based Section 8 units. One development, with 136 public housing units, won't complete its RAD conversion until the end of 2019 as it will undergo a comprehensive FHA/Bond-financed redevelopment during its conversion.

Moving all of CHA's public housing units to the Project Based Section 8 funding platform via the Rental Assistance Demonstration program will allow CHA to preserve the long-term affordability of its subsidized units without increasing the rental cost to its residents.

CHA has recently been awarded 55 new Housing Choice Vouchers specifically to house the non-elderly disabled and is working diligently with community partners to make sure those who receive these vouchers have the support necessary to be successful in their new rent-assisted housing.

Also in 2018 CHA's Real Estate Development Team, Horizon Development Properties, Inc., developed an aggressive Strategic Plan for 2019-2023 that, once implemented, will add or preserve 850 units of mixed-income affordable housing in Charlotte. In addition, CHA continues to expand its homeownership and Family Self-Sufficiency programs, helping those who are able to leave assisted housing for the private rental market or homeownership, thereby making another unit available for a family in need.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

CHA continues to have one full-time staff person in our Client Services Department who works with our Resident Advisory Council (RAC) to encourage residents to become more involved in management decisions and to expand the number of Resident Council's at our apartment communities. Our RAC leadership recently helped host a national conference of resident leaders here in Charlotte, NC.

Actions taken to provide assistance to troubled PHAs

N/A

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City has adopted a progressive set of codes and ordinances that broadly allow housing throughout the City and provides voluntary incentives for the provision of a mix of housing for households with diverse income. City policies also ensure projects funded by the city are not concentrated in areas with high levels of existing multifamily units. The City actively markets the shortage of and need for housing affordable to households at or below 80% of area median income.

To lessen barriers to affordable housing the City continues to support nonprofit housing agencies, encourage creative partnerships and provide funding to support diverse housing options in the Charlotte Mecklenburg community. This year the City of Charlotte provided funding for tenant based rental assistance, gap financing for multifamily housing construction and funding for multifamily rehabilitation. The City also has a voluntary density bonus program to encourage mixed income developments through provision of higher density developments.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

Underserved needs are identified as limited housing units available for low and very low income households, limited housing for persons with special needs and lack of funding to quickly rehouse homeless individuals and households. To address these obstacles, the City; 1) provided gap funding for housing developments that will serve low and very low income households, 2) Participated in the development of housing for persons with HIV and formerly homeless and 3) Provided housing subsidies

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City of Charlotte is a recipient of the Lead Hazard Control grant. The City conducts outreach campaigns to increase community awareness of Lead Based Paint. The Lead program tests and removes lead hazards in affected qualifying units. All City housing rehabilitation activities trigger assessment for lead based paint. If lead is identified in qualifying rehabilitation units, it is controlled or abated.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of Charlotte and Mecklenburg County employ various strategies and initiatives to improve

economic opportunity for low wealth residents. Most of these efforts are integrated into the goals, programs and policies of the City of Charlotte Housing & Neighborhood Services, the Mecklenburg County Department of Social Services and the Charlotte Housing Authority. This year, these strategies included:

- Mecklenburg County's Work First Program to help lift households receiving public assistance out of their poverty circumstances and into full-time employment.
- CHA's Family Self-Sufficiency Program that provides remedial education, counseling, job training referral and placement to public housing residents.
- Local Job-Link system that provides access to training and jobs.
- Mayor's Mentoring Alliance connects Charlotte mentoring organizations for the purpose of promoting best practices through providing workshops, resources and standards for quality service delivery.
- Mayor's Youth Employment Program that provides summer employment opportunities for disadvantaged youth that exposes them to the world of work.
- The Housing Advisory Board of Charlotte-Mecklenburg is a community based board appointed to implement the Charlotte-Mecklenburg Ten Year Plan to End and Prevent Homelessness. Board Members bring expertise and commitment to the Ten Year plan with authentic and influential experience in homelessness and housing services and are appointed by the Charlotte Mayor, City Council and the Mecklenburg County Commission.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

Charlotte Mecklenburg uses a robust delivery system providing services from emergency shelter to first time homeownership. This year, the City worked with a number of local nonprofit housing agencies who provide programs and services on behalf of the City. The City acts as the lead agency for the Charlotte Mecklenburg Continuum of Care. This group coordinates efforts to reduce and end area homelessness and provides a continuum of services to low income households. The Charlotte Housing Authority is responsible for all public housing developments in Charlotte Mecklenburg and is also the responsible entity for the Housing Choice Voucher Program. The Charlotte Mecklenburg Housing Partnership is a Community Development Business Organization that works closely with the City on several projects. The City will continue to rely on these partnerships to implement HUD funded housing and community development programs. The City participates in various advisory boards and coalitions that provide continuous feedback on the City's delivery systems and offer suggestions on how to better streamline program delivery and project implementation.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City fostered coordination through its participation as the Lead Agency in the Charlotte Mecklenburg Continuum of Care. The City also established the Housing Advisory Board of Charlotte Mecklenburg to research and recommend housing best practices and foster coordination between the public and private sectors. The City and many local nonprofit organizations serving homeless individuals continue to work through the Homeless Services Network to coordinate service delivery for families with critical needs related to homelessness.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The City of Charlotte has established a robust set of programs and resources to mitigate barriers to fair housing choice. The Charlotte Community Relations Committee works hard to prevent discrimination in Charlotte-Mecklenburg. The Committee accepts formal complaints from any party who feels discriminated against in a public place or in housing because of their race, color, religion, national origin, gender, family status or disability. The Committee also provides fair housing education and outreach services. Charlotte conducts yearly tests of multifamily housing complexes for fair housing compliance.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City institutes a multi-layered monitoring approach to ensure that housing strategy, short and long term goals, program specific regulations and general state and federal statues are followed.

The planning process produces draft documents that are reviewed internally, reviewed by elected officials and published for comment. The City also conducts several public forums to explain the content and use of the plan document. All plans are then approved by a vote of City Council.

Based on approved plans, activities are developed to achieve the outcomes set forth in the plan. Activities are conducted using multiple delivery methods including City staff, subrecipient, contractors or other third parties such as land owners or developers. Federal, State and local guidelines related to selection of parties who may use federal dollars are followed by staff and reviewed by internal compliance and/or procurement divisions to ensure the selection method complied with applicable regulations.

Once activities are underway, several City staff persons are assigned to monitor activities for compliance including contract monitors, a multifamily project manager and a compliance team who monitors Section 3 compliance and Davis Bacon.

Responsible parties regularly report the status of each activity to ensure plan goals will be completed. At the end of each year, accomplishments are compared to goals to determine the status of plan activities and make any necessary adjustments to future activities.

This year, monitoring was conducted on open projects to ensure going compliance. This included monitoring active TBRA, ESG, and HOPWA funded subrecipients.

The City of Charlotte also seperately montiors Davis Bacon, Section 3, environmental and State Historic Preservation Office compliance to ensure projects comply with all applicable crosscutting requirements.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The City of Charlotte publishes notices in local English and Spanish newspapers requesting feedback on the CAPER document. To ensure access, the draft document is available at City of Charlotte government offices as well as online or by request. Comments are accepted by mail or email for a period of no less than fifteen days.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City's CDBG funded programs were conducted as specified the 2017 Action Plan. The programs yeilded the intended outcomes.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

HUD regulations require annual compliance monitoring and on-site inspections for rental housing developments consisting of 26 or more units to be inspected annually, inspections every two years for developments of 5-25 units and every three years for developments of 1-4 units.

The following HOME funded rental units were monitored in FY2018:

Arbor Glen III	Montgomery Gardens
Springfield Gardens	Honeycreek Senior Apartments
Olando Street	St. Andrews Home
Wilmore	Nia Point
Rachel Street	LaSalle at Lincoln Heights
McNeel Apartments	Tyvola Crossings II
Cherry Garden Apartments	LaSalle Street Duplexes
Fairmarket Square Apartments	Friendship Gardens
Bradford Apartments	Pamlico Apts. (Sparrow Run)

Year-end monitoring activities included approval of tenant rent increases, review of rent rates, income limits and utility schedules, unit mix, lease protections, property inspections, review of maintenance plans, random tenant file reviews for income verification, tenant re-certification and accurate rent calculations. No questionable findings were revealed during the review of tenant files. The overall units and grounds were satisfactorily maintained and inspected. Based on the City's inspection, letters regarding needed repairs were sent to property owners. All repairs and recommendations were satisfactorily completed.

**Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units.
92.351(b)**

The City of Charlotte uses HOME funding in two ways that facilitate affirmative marketing practices. The City's down payment assistance program provides funding for the purchase of market rate units and using HOME funding to increase affordability and funding access through down payment and closing cost assistance. The City of Charlotte and its partner, the Charlotte Mecklenburg Housing Partnership provide outreach and training to real estate agents and first loan providers to ensure the program is widely utilized. Outreach to lenders is focused on lending organizations that have community based loan programs often accessed by minority homebuyers.

HOME funds are also used by nonprofit partners to develop various types of affordable housing products. The City requests each partner to develop and implement an affirmative marketing plan related to their project to ensure equal access to the developed housing resources.

**Refer to IDIS reports to describe the amount and use of program income for projects,
including the number of projects and owner and tenant characteristics**

This City of Charlotte received and expended \$ 1,275,366.90 in program income during the project year. A report on these activities is attached in section CR-00.

**Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES
ONLY: Including the coordination of LIHTC with the development of affordable housing).
91.320(j)**

The City of Charlotte works as a collaborative partner with nonprofit organizations as well as State and Federal government to promote and increase diverse housing options within the City. In addition to the investment of Federal funds in affordable housing development and preservation, the City operates a Housing Trust Fund. This funding source has provided over \$100 million in housing investments in Charlotte acting as a major gap financing instrument for tax credit housing and a primary funding source for over \$36 million in supportive housing development.

Along with the City's finance commitment, City Council continues to direct staff to implement affordable housing best practices. One area currently under review is City surplus property and what role these physical assets might play in the provision of additional affordable housing units.

CR-55 - HOPWA 91.520(e)

Identify the number of individuals assisted and the types of assistance provided

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

Number of Households Served Through:	One-year Goal	Actual
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	100	62
Tenant-based rental assistance	100	78
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	10	5
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	0	0

Table 14 – HOPWA Number of Households Served

Narrative

Total Households served with HOPWA funds in year 2018 is 645, less 197 clients receiving duplicate services, for a total of 448 Households. In addition to the Households counted above, 240 received Supportive Services and 211 received assistance through Housing Information Services.

CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name CHARLOTTE
Organizational DUNS Number 071064166

CAPER

EIN/TIN Number 521333483
Identify the Field Office GREENSBORO
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance Charlotte/Mecklenburg County CoC

ESG Contact Name

Prefix Ms
First Name Pamela
Middle Name J
Last Name Wideman
Suffix 0
Title Housing & Neighborhood Services Director

ESG Contact Address

Street Address 1 600 E. Trade Street
Street Address 2 0
City Charlotte
State NC
ZIP Code -
Phone Number 7043363488
Extension 0
Fax Number 0
Email Address pwideman@charlottenc.gov

ESG Secondary Contact

Prefix Ms
First Name Joan
Last Name Campbell
Suffix 0
Title Assistant Director Housing & Neighborhood Services
Phone Number 7043362410
Extension 0
Email Address Ncampbell@charlottenc.gov

2. Reporting Period—All Recipients Complete

Program Year Start Date 07/01/2017
Program Year End Date 06/30/2018

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name: CHARLOTTE

City: Charlotte

State: NC

Zip Code: 28202, 2941

DUNS Number: 071064166

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Unit of Government

ESG Subgrant or Contract Award Amount: 0

CR-65 - Persons Assisted

4. Persons Served

4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 16 – Household Information for Homeless Prevention Activities

4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 17 – Household Information for Rapid Re-Housing Activities

4c. Complete for Shelter

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 18 – Shelter Information

4d. Street Outreach

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 19 – Household Information for Street Outreach

4e. Totals for all Persons Served with ESG

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 20 – Household Information for Persons Served with ESG

5. Gender—Complete for All Activities

	Total
Male	
Female	
Transgender	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 21 – Gender Information

6. Age—Complete for All Activities

	Total
Under 18	
18-24	
25 and over	
Don't Know/Refused/Other	
Missing Information	
Total	

Table 22 – Age Information

7. Special Populations Served—Complete for All Activities

Number of Persons in Households

Subpopulation	Total	Total Persons Served – Prevention	Total Persons Served – RRH	Total Persons Served in Emergency Shelters
Veterans				
Victims of Domestic Violence				
Elderly				
HIV/AIDS				
Chronically Homeless				
Persons with Disabilities:				
Severely Mentally Ill				
Chronic Substance Abuse				
Other Disability				
Total (unduplicated if possible)				

Table 23 – Special Population Served

CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	295,650
Total Number of bed-nights provided	295,949
Capacity Utilization	100.10%

Table 24 – Shelter Capacity

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

CR-75 – Expenditures

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2015	2016	2017
Expenditures for Rental Assistance	0	19,761	22,464
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
Subtotal Homelessness Prevention	0	19,761	22,464

Table 25 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2015	2016	2017
Expenditures for Rental Assistance	0	133,476	145,038
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
Subtotal Rapid Re-Housing	0	133,476	145,038

Table 26 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2015	2016	2017
Essential Services	0	0	0
Operations	0	34,358	95,395
Renovation	0	0	0

Major Rehab	0	0	0
Conversion	0	0	0
Subtotal	0	34,358	95,395

Table 27 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2015	2016	2017
Street Outreach	0	0	0
HMIS	0	3,636	12,747
Administration	0	0	0

Table 28 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2015	2016	2017
	0	191,231	275,644

Table 29 - Total ESG Funds Expended

11f. Match Source

	2015	2016	2017
Other Non-ESG HUD Funds	0	0	57,000
Other Federal Funds	24,525	0	25,000
State Government	0	0	0
Local Government	138,908	148,508	140,000
Private Funds	263,249	142,424	533,768

Other	20,732	164,985	8,730
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	447,414	455,917	764,498

Table 30 - Other Funds Expended on Eligible ESG Activities


11g. Total

Total Amount of Funds Expended on ESG Activities	2015	2016	2017
	447,414	647,148	1,040,142

Table 31 - Total Amount of Funds Expended on ESG Activities

Attachment

HOME Program Income

						
09/28/2018 14:17 jcurtis		PRODUCTION DATABASE Jul 12 2014 ACCOUNT SUMMARY TRIAL BALANCE FOR FY18/JUL TO EOY FUND				P 1 glatrbal
ACCOUNT ACCOUNT NAME	BEG. BALANCE	DEBITS	CREDITS	NET CHANGE	END BALANCE	
2701-61-60-0000-000000-000000-000-470050- Principal Receipts	.00	2,541.51	850,861.88	-848,320.37	-848,320.37	
2701-61-60-0000-000000-000000-000-470060- Interest On Loans	.00	46,784.12	467,542.14	-420,758.02	-420,758.02	
2701-61-60-0000-000000-000000-000-470180- Late Fees	.00	885.80	1,075.40	-189.60	-189.60	
2701-61-60-0000-000000-000000-000-479010- Sale Of Land	.00	.00	6,098.91	-6,098.91	-6,098.91	
TOTALS FOR FUND 2701 Home Grant Fund	.00	50,211.43	1,325,578.33	-1,275,366.90	-1,275,366.90	
REPORT TOTALS	.00	50,211.43	1,325,578.33	-1,275,366.90	-1,275,366.90	

REPORT OPTIONS

Print (D)etail or (S)ummary: S
 Fiscal year-to-date version: Y
 Reporting year: 2018
 Reporting from period: 1 JUL to 13 EOY
 Journal Detail from: to
 (B)alance sheet or (A)ll accounts: A
 Roll up projects to object level: N
 Omit zero balance accounts: Y
 Sort by 3 Org-Obj-Project
 Print Org Code? (Y/N) N
 Print Fund Header and Org/Obj N
 Include page break between funds N
 Include page break between each subfund N
 Print subfund totals N
 Print report options Y
 Exclude Fund balance YEC/AJE for prior years N

Find Criteria	
Field Name	Field Value
Fund	2701
Department	
Function	
Division	
Section	
Location	
Regulatory	
Object	47*
Project	
Character code	
Account type	
Account status	
Rollup Code	

** END OF REPORT - Generated by Curtis, Mikal **


Public Notice SP

La Noticia™

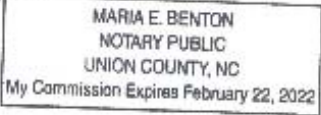
The Spanish-Language Newspaper

AFFIDAVIT

I, Alvaro J. Gordian in my capacity as Sales Executive of the newspaper
(Name) (Title)
La Noticia in Charlotte, NC
(Newspaper Name) (City) (State)
hereby certify that the ROP/ Preprinted Inserts (choose one) for
(Advertiser)
City of Charlotte Housing Neighborhood
it was published in the above newspaper on 09/19/18
(Run Date)


Signature of Person Making Affidavit

Subscribed and sworn to before me in the County of Mecklenburg in the State of
(County)
NC on this 20 day of September, 2018
(State) (Date) (Month) (Year)

Notary Public Seal:

Maria E. Benton
Notary Public Signature
February 22, 2022
Commission Expires

Public Notice



Order Confirmation					
Customer CITY OF CHARLOTTE NEIGHBORHOOD & BUSINES		Payor Customer CITY OF CHARLOTTE NEIGHBORHOOD & BUSINES			
Customer Account 229761		Payor Account 229761			
Customer Address 600 E TRADE ST CHARLOTTE NC 28202 USA		Payor Address 600 E TRADE ST CHARLOTTE NC 28202 USA			
Customer Phone 704-336-2116		Payor Phone 704-336-2116			
Customer Fax		Customer EMail			
Sales Rep jjeffries@charlotteobserver		Order Taker afrazier@charlotteobserver.com			
PO Number	Payment Method Invoice	Blind Box	Tear Sheets 0	Proofs 0	Affidavits 1
Net Amount \$812.08	Tax Amount \$0.00	Total Amount \$812.08	Payment Amount \$0.00	Amount Due \$812.08	
Ad Order Number 0003855574	Order Source	Ordered By Wendy Bashore	Special Pricing		
Invoice Text Public Notice- EVALUATION REPORT		Promo Type			
Package Buy		Materials			

Ad Order Information

Ad Number 0003855574-01	Ad Type CLT-Legals	Production Method AdBooker	Production Notes	
External Ad Number	Ad Attributes	Ad Released No	Pick Up	
Ad Size 2 X 36 li	Color			
Product CLT- Charlotte Observer		Placement 0300 - Legals Classified	Times Run 1	Schedule Cost \$812.08
Run Schedule Invoice Text HOUSING & NEIGHBORHOOD SERVICES CONS		Position 0301 - Legals & Public Notices		
Run Dates 09/15/2018				

**HOUSING & NEIGHBORHOOD SERVICES
CONSOLIDATED ANNUAL PERFORMANCE AND
EVALUATION REPORT
AVAILABLE FOR PUBLIC REVIEW & COMMENTS**

The City of Charlotte's Housing & Neighborhood Services is pleased to announce the Consolidated Annual Performance & Evaluation Report (CAFER) to the City Department of Planning and Urban Development (PUD). The report outlines progress toward carrying out the adopted 2016-2018 Strategic Plan and the City's 2018 Action Plan during the period July 1, 2017 through June 30, 2018.

Copies of the report are available for review on September 17, 2018 through October 1, 2018. Your participation in this process will help ensure that the needs of Charlotte's citizens are understood and local resources are allocated to meet the needs of the community. Please provide feedback on this report by sending a hard copy of the report to: City Hall, 600 East Third Street.

The PDF document can also be viewed www.charlotte.gov/housing

For additional information or to make comments please contact:
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 Telephone: (704) 386-4511 or (704) 386-6945 (TTY)

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