

Keep your home looking great! Remember to...



Put your rollout container out the day before pick-up and remove it by midnight on collection day. Store it on the side or rear of the residence.



Cut the grass. Make sure it is less than one foot high.



Cover your vehicle with a form fitting cover and place it in the backyard if it isn't operable.



Keep your property clean. Remove furniture, appliances and other debris.



Call 311 to schedule bulky item pick-up and put it at the curb the day before collection.

For more information, please call 311 or visit charlottenc.gov/hns/code.



7 Tips to Avoid Code Enforcement Violations

Code Enforcement fines typically range from \$150 - \$500 depending on the offense. Use the tips below to make sure you're always in compliance so you can avoid fines and keep your home and neighborhood looking great.

- Keep grass and/or weeds below a height of 12 inches. Failure to comply will result in a \$40 fine plus cost of mowing.
- Place your rollout garbage and recycling containers at the curb the day prior to collection and remove them by midnight on your collection day. Failure to comply will result in a \$150 fine for leaving containers curbside.
 - If you are a customer with a disability or other physical limitation that does not permit you to roll the cart to the curb, call 704.336.7600 to discuss special arrangements for collection.
- Call 311 to schedule pickup for eligible bulky items.
 - Bulky items can be placed curbside the day before the given collection date and must be properly prepared.
 - Items unscheduled or placed curbside before pickup date will result in a \$150 fine plus cost of removal.
- Do not let trash/junk accumulate in your yard. Failure to comply will result in a \$40 fine plus removal costs.
- Place yard waste curbside the day before your scheduled collection day in small, neat piles.
 - Leaves must be in cans or clear, untied bags.
 - A \$40 fine plus cost of removal will be issued for placing items curbside before scheduled pickup or not being properly prepared.
- Do not park any vehicles on your front lawn. A \$25 fine will be issued and towing will occur upon fourth violation.
- Additional citations may apply to cleanup costs with repeat violations.

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