



**CHARLOTTE.**

NEIGHBORHOOD & BUSINESS  
SERVICES

**Keep your home looking great.  
Remember to...**

- Put your rollout container out the day before pick-up and remove it by midnight on collection day. Store it on the side or rear of the residence.
- Cut the grass. Make sure it is less than one foot high.
- Cover your vehicle with a form fitting cover and place it in the backyard if it isn't operable.
- Keep your property clean. Remove furniture, appliances and other debris.
- Call 311 to schedule a bulky item pick-up and put it at the curb the day before collection.

**For more information, please call 311  
or visit [nbs.charlottenc.gov](http://nbs.charlottenc.gov).**



## 7 Tips to Avoid Code Enforcement Violations

Code Enforcement fines typically range from \$25 - \$100 depending on the offense. Use the tips below to make sure you're always in compliance so you can avoid fines and keep your home and neighborhood looking great.

- ✓ Keep grass and/or weeds below a height of 12 inches - \$50 fine plus cost of mowing.
- ✓ Place your rollout garbage and recycling containers at the curb the day prior to collection and remove them by midnight of your collection day - \$50 fine for leaving containers curbside.
  - If you are a customer with a disability or other physical limitation that does not permit you to roll the cart to the curb, call 704.336.7600 to discuss special arrangements for collection.
  - To learn what day garbage and recycling are picked up in your neighborhood call 311 or visit [mcmmap.org/geoportal](http://mcmmap.org/geoportal)
- ✓ Do not store your rollout containers in front of your residence - \$25 fine.
- ✓ Call 311 to schedule pickup for eligible bulky items.
  - Bulky items can be placed curbside the day before the given collection date and must be properly prepared.
  - \$50 fine for items unscheduled or placed curbside before pickup date, plus cost of removal.
- ✓ Do not let trash/junk accumulate in your yard - \$50 fine plus removal costs.
- ✓ Place yard waste curbside the day before your scheduled collection day in small, neat piles.
  - Leaves must be in cans or clear, untied bags.
  - \$50 fine plus cost of removal for placing items curbside before scheduled pickup or not being properly prepared.
- ✓ Do not park any vehicles on your front lawn - \$25 fine for each occurrence and towing upon the fourth violation.
- ✓ Additional citations may apply to cleanup costs with repeat violations.

For more information, please call 311 or visit us at [nbs.charlottenc.gov](http://nbs.charlottenc.gov).

To request a Code Enforcement presentation for your next neighborhood or community meeting, contact Need A Speaker at [needaspeaker@charlottenc.gov](mailto:needaspeaker@charlottenc.gov) or 704.336.2175.