



NEIGHBORHOOD BOARD RETREAT



March 6, 2021

Stafford-Caldwell Homeowners Association

Hosted online by City of Charlotte Housing & Neighborhood Services

Stafford-Caldwell Homeowners Association

2021 Board Retreat

Background

On Saturday, March 3, 2021, the members of the Stafford-Caldwell Homeowners Association participated in the virtual Neighborhood Board Retreat facilitated by the City of Charlotte online. The following board members and/or community members participated in the retreat:

- Jermaine Smith
- Lori Rondo
- Dwayne Douglas
- T. Levell Hedgspeth
- Latoya Wells

The City of Charlotte values citizen leadership and its ability to make an impact in the communities, in which we all live, work, play and shop. With this in mind, the board retreat process was initiated to help neighborhood-based organizations develop strategic plans to improve quality of life in their communities.

Purpose

The purpose of the board retreat was to

- Generate meaningful conversations around improving quality of life in our community
- Set clear goals and priorities for the upcoming year(s)
- Develop a vision and strategic priorities for our community

By participating in the retreat, our board earned a \$1,500 match credit toward a Neighborhood Matching Grant (NMG) to help execute one of the projects we identified.

To receive this credit, we'll submit a copy of the Developing Your Ideas worksheet with our NMG request. This credit will expire following the June 1, 2022 NMG application deadline.

Process

Our board retreat was conducted by trained facilitators tasked to keep our conversations on-task, productive, and focused on achievable objectives. The process was designed to help capture the best of the past, the best of the present, and how we can add to our strengths to build a better future. The focus was:

- Developing a vision to guide our decision making and activities
- Developing strategic priorities that aligned with our vision
- Developing project ideas

The agenda for the day was as follows:

Introductions

- Where Have We Been? Where Are We Going? Arrow Activity
- Seeing the Forest through the Trees: Developing Strategic Priorities
- Idea Development – Time for participants to develop an action plan for goal achievement

Where Are We Going, Where Have We Been?

We began our day with group discussion using the “Where Are We Going, Where Have We Been?” activity. The activity was intended to help us reflect on:

- What we value
- What are the best things about our community and the people who live here
- What are our past successes
- Where are the potentials and possibilities

Our discussion helped us to find commonalities in our conversations.

Where We Were: Reflecting on our past, what were some of the best/worst moments?	Where We Are: Why would or wouldn't a person/business want to move into our community?	Where We Want to Be: If you could make 3 wishes to make our community flourish, what would they be?
<p>Best</p> <ul style="list-style-type: none"> • Good intentions from both groups • Inclusive neighborhood <p>Worst</p> <ul style="list-style-type: none"> • Disconnect from the two communities • Unstable board • Security issues • Restriction on developing a board 	<p>Would</p> <ul style="list-style-type: none"> • Presentation of neighborhood • Sense of family • Organized neighborhood board <p>Would not</p> <ul style="list-style-type: none"> • Both communities sharing a pool • City-County divide • Diverse issues; lower property values due to historic redlining • Low achieving schools in the community 	<p>Wishes</p> <ul style="list-style-type: none"> • Enhance the neighborhood's beauty • Annex the half of the neighborhood located in the county • Limit parking to driveways • Build a state-of-the-art clubhouse/meeting space, exercise room • End littering in the community • Mend the disconnect between Board and Community, and establish more community involvement in board activities

Strategic Priorities

After committing to a shared vision, the board began to brainstorm on strategic priorities. This is where we began to define what is most important to us in order to achieve our vision. Strategic priorities are initiatives that will help us move closer to our vision of our community. The idea is to focus on a few things and do them very well as opposed to many things and missing the mark.

We started out thinking big and then narrowed down our focus. This activity led us to the following priorities/action items being identified as important within our community:

1. Community Clubhouse and Recreation Area
2. Farmington Ridge Beautification Project
3. ARC Governance and Design Guidelines Revamp
4. Establish a Neighborhood Watch Program for both neighborhoods
5. Create a Welcome Kit for new families moving into the neighborhood
6. Improve the look and function of common areas in the neighborhood

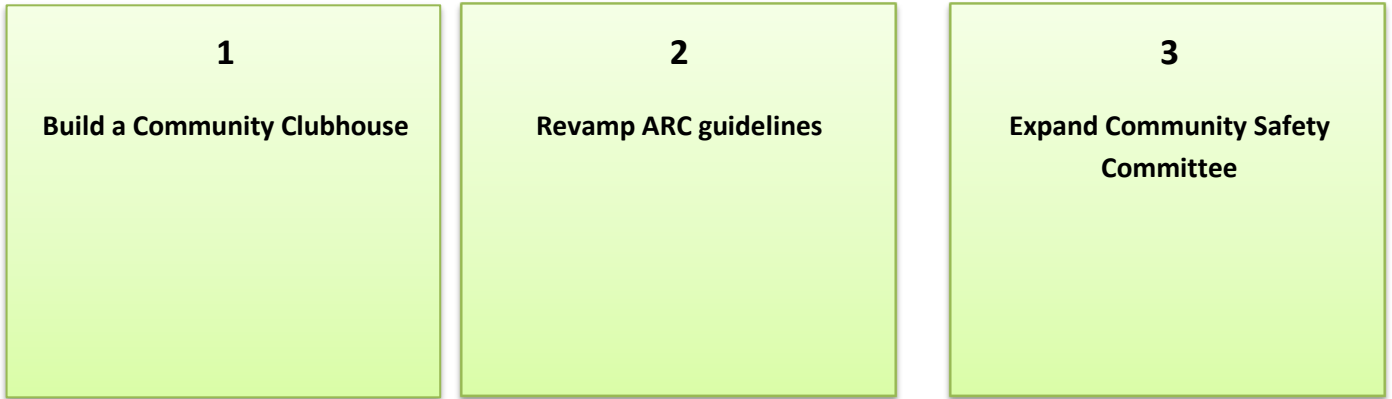
The three priorities receiving the most votes are the strategic priorities that are most important for us to begin working on to achieve our vision. Within these three categories, there were three activities selected as most impactful toward achieving our strategic priorities.

The strategic priorities and activities are summarized on the following page.

2021 Neighborhood Board Retreat Summary

Stafford-Caldwell Homeowners Association

TO HELP US REACH OUR VISION; WE WILL FOCUS ON THREE STRATEGIC PRIORITIES:



IN 2021-2022, WE WILL WORK ON THESE ACTIVITIES GUIDED BY OUR PRIORITIES:



Resources to Get Started- You've rolled up your sleeves and established your vision. We have compiled resources that may assist your organization in achieving your goals on our Neighborhood Training Programs and Resources [website](#). We have identified resource categories that may be applicable to your projects below; please do not hesitate to explore more categories as you undertake your work! Links and contact information are provided for information only and are subject to change.

Project	Potential Resource Categories of Interest
Obtain at least three quotes from contractors and vet them by August 2021	Neighborhood Improvement
Update and revise ARC design guidelines by June 2021	Board Development/Board Organization
Establish a Neighborhood Watch by July 2021	Community Safety

Your community is located within Charlotte's Northeast Service Area. Your staff contact for following up and community assistance is:

Charlenea Duncan, Northeast Community Engagement Manager	
charlenea.duncan@charlottenc.gov	704-336-2173