



CHARLOTTESM

NEIGHBORHOOD BOARD RETREAT



February 24, 2018

Hampshire Hills Neighborhood Association

Hosted by City of Charlotte Housing & Neighborhood Services at

Goodwill Opportunity Campus

Hampshire Hills Neighborhood Association

2018 Board Retreat

Background

On Saturday, February 24, 2018, the board members of the Hampshire Hills neighborhood participated in the Neighborhood Board Retreat facilitated by the City of Charlotte, hosted at the Goodwill Opportunity Campus. The following board members and/or community members participated in the retreat:

Brenda Jones
Lena Pickens
Beatrice Spaulding

Herman Thomas
Julia Thomas
William Pickens



The City of Charlotte values citizen leadership and its ability to make an impact in the communities, in which we all live, work, play and shop. With this in mind, the board retreat process was initiated to help neighborhood based organizations develop strategic plans to improve quality of life in their communities.

Purpose

The purpose of the board retreat was to

- Generate meaningful conversations around improving quality of life in our community
- Set clear goals and priorities for the upcoming year(s)
- Develop a vision and strategic priorities for our community

By participating in the retreat, our board earned a \$1,500 match credit toward a Neighborhood Matching Grant (NMG) to help execute one of the projects we identified. More information on the grant program can be found online at <http://charlottenc.gov/nmg>.

To receive this credit we'll submit our completed Vision to Action Idea Development Plan Workbook with our NMG request. This credit will expire following the June 1, 2019 NMG application deadline.

Process

Our board retreat was conducted by trained facilitators tasked to keep our conversations on-task, productive, and focused on achievable objectives. The process was designed to help capture the best of the past, the best of the present, and how we can add to our strengths to build a better future. The focus was:

- Developing a vision to guide our decision making and activities
- Developing strategic priorities that aligned with our vision
- Developing project ideas

The agenda for the day was as follows:

- Introductions
- Where Have We Been? Where Are We Going?: Arrow Activity
- Where We Want to Be: Vision Statement Exercise
- Seeing the Forest through the Trees: Developing Strategic Priorities
- Working Lunch – The Year Ahead
- Idea Development – Time for participants for develop an action plan for goal achievement

Where Are We Going, Where Have We Been?

We began our day with paired interviews using the “Where Are We Going, Where Have We Been?” activity. The activity was intended to help us reflect on:

- What we value
- What are the best things about our community and the people who live here
- What are our past successes
- Where are the potentials and possibilities

After interviewing our partners we shared our discussion with the group, finding commonalities in our conversations.

Where We Were: Reflecting on our past, what were some of the best/worst moments?	Where We Are: Why would or wouldn't a person/business want to move into our community?	Where We Want to Be: If you could make 3 wishes to make our community flourish, what would they be?
<ul style="list-style-type: none"> • Stable • Fewer nuisance cases • No street lights • Neighborhood schools • Less diverse • High involvement • Good stores • More green space • Properties maintained • Country feeling in the city 	<ul style="list-style-type: none"> • Good quality homes • Wide streets • School quality lacking • Increasing diversity • Lower neighborhood participation • Rental homes • Neighborhood association is advertised • Home based businesses • Annual dinner • National night out • Back to school supplies, event • Senior and low income housing at Fairmarket 	<ul style="list-style-type: none"> • Stabilized neighborhood • Existing homes-quality • Embraced diversity-inclusion, participation • Established neighborhood schools • Variety of shopping, neighborhood services • High homeownership • Connected community with external resources • Neighborly • Utilizes existing resources and relationships (park)

Our Vision

Our vision is the unifying statement for our community that will guide our decision making and reminds us of what we are trying to reach. It is based on our shared values and preferences for our community's future. It combines the best of what was, what is, and what could be.

OUR VISION:

Hampshire Hills is an established, diverse neighborhood of beautiful, spacious and quality homes where neighbors are engaged with the community to provide a great quality of life.

Strategic Priorities

After committing to a shared vision, the board began to brainstorm on strategic priorities. This is where we began to define what is most important to us in order to achieve our vision. Strategic priorities are initiatives that will help us move closer to our vision of our community. The idea is to focus on a few things and do them very well as opposed to many things and missing the mark.

We started out thinking big and then narrowed down our focus using the Affinity Mapping Process, detailed below:

- Grab some sticky notes from the table. Keeping the vision statement in mind, write down as many of the following as you can think of, one per sticky note:
 - Current action items getting you closer to our vision.
 - Possible priorities/actions items to get us closer to our vision.
- Place the sticky notes on the wall.
- Organize the ideas by natural categories, once everyone agrees on the groups, give each one a name.



This activity led us to the following categories and action items being identified as important within our community:

- Enhance community involvement and activities
 - Fun day/night in the park
 - Enhanced community clean up
 - Block parties
 - Reimagined neighborhood parties
 - Little Free Library for school supplies
 - International event
- Enhance community improvements/assets
 - Park
 - Enhance street signs

Each participant was provided three (3) stickers to be used for voting. Stickers could be placed all on one or two items or shared amongst all of the ideas identified. The three categories receiving the most votes are the strategic priorities that are most important for us to begin working on to achieve our vision. Within these three categories, there were three activities selected as most impactful toward achieving our strategic priorities.

The strategic priorities and activities are summarized on the following page.



2018 Neighborhood Board Retreat Summary

Hampshire Hills

OUR VISION:

Hampshire Hills is an established, diverse neighborhood of beautiful, spacious and quality homes where neighbors are engaged with the community to provide a great quality of life.

TO HELP US REACH OUR VISION; WE WILL FOCUS ON TWO STRATEGIC PRIORITIES:

1

Enhance community involvement and activities

2

Enhance community improvements/assets

IN 2018-2019, WE WILL WORK ON THESE ACTIVITES GUIDED BY OUR PRIORITES:

Hold at least one reimagined neighborhood event (National Night Out, Block Party, etc.) by March 2019.

Meet with City staff (CDOT and Neighborhood Matching Grants) by March 2019 to discuss how to improve street signs.



Please list any parking lot items or additional activities beyond the initial 3 here.

International dinner/festival (more information here: <http://charlottenc.gov/international-relations/Pages/default.aspx>)

Little Free Library for school supplies (more information here: <https://littlefreelibrary.org/>)



Resources to Get Started- You've rolled up your sleeves and established your vision. We have compiled resources that may assist your organization in achieving your goals on our Neighborhood Training Programs and Resources [website](#). We have identified resource categories that may be applicable to your projects below; please do not hesitate to explore more categories as you undertake your work! Links and contact information are provided for information only and are subject to change.

Project	Potential Resource Categories of Interest
Hold at least one reimagined neighborhood event (National Night Out, Block Party, etc.) by March 2019.	Public Safety; Welcoming & Engagement
Meet with City staff (CDOT and Neighborhood Matching Grants) by March 2019 to discuss how to improve street signs.	Beautification; Public Safety

Your community is located within Charlotte's Northeast Service Area. Your staff contacts for following up and community assistance are:

Charlenea Duncan, Northeast Community Engagement Liaison	John Short, Northeast Community Engagement Manager
csduncan@charlottenc.gov or 704-336-2173	jshort@charlottenc.gov or 704-336-3862

