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NEIGHBORHOOD BOARD RETREAT



February 18, 2017

Forest Pawtuckett Strong Neighborhood Association

Hosted by City of Charlotte Neighborhood & Business Services at

Goodwill Opportunity Campus

Forest Pawtuckett Strong Neighborhood Association

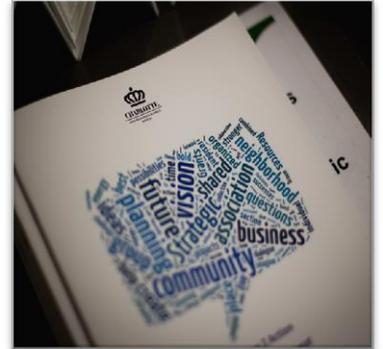
2017 Board Retreat

Background

On Saturday, February 18, 2017, the board members of the Forest Pawtuckett Strong Neighborhood Association participated in the Neighborhood Board Retreat facilitated by the City of Charlotte, hosted at the Goodwill Opportunity Campus. The following board members participated in the retreat:

Bertie Loftin
Jeana Reynolds
Kathy Burch

Chuck Burch



The City of Charlotte values citizen leadership and its ability to make an impact in the communities, in which we all live, work, play and shop. With this in mind, the board retreat process was initiated to help neighborhood based organizations develop strategic plans to improve quality of life in their communities.

Purpose

The purpose of the board retreat was to

- Generate meaningful conversations around improving quality of life in our community
- Set clear goals and priorities for the upcoming year(s)
- Develop a vision and strategic priorities for our community

By participating in the retreat, our board earned a \$1,500 match credit toward a Neighborhood Matching Grant (NMG) to help execute one of the projects we identified.

To receive this credit we'll submit our completed Vision to Action Idea Development Plan Workbook with our NMG request. This credit will expire following the March 1, 2018 NMG application deadline.

Process

Our board retreat was conducted by trained facilitators tasked to keep our conversations on-task, productive, and focused on achievable objectives. The process was designed to help capture the best of the past, the best of the present, and how we can add to our strengths to build a better future. The focus was:

- Developing a vision to guide our decision making and activities
- Developing strategic priorities that aligned with our vision
- Developing project ideas

The agenda for the day was as follows:

- Introductions
- Where Have We Been? Where Are We Going?: Arrow Activity
- Where We Want to Be: Vision Statement Exercise
- Seeing the Forest through the Trees: Developing Strategic Priorities
- Working Lunch – The Year Ahead
- Idea Development – Time for participants for develop an action plan for goal achievement

Where Are We Going, Where Have We Been?

We began our day with paired interviews using the “Where Are We Going, Where Have We Been?” activity. The activity was intended to help us reflect on:

- What we value
- What are the best things about our community and the people who live here
- What are our past successes
- Where are the potentials and possibilities

After interviewing our partners we shared our discussion with the group, finding commonalities in our conversations.

Where We Were: Reflecting on our past, what were some of the best/worst moments?	Where We Are: Why would or wouldn't a person/business want to move into our community?	Where We Want to Be: If you could make 3 wishes to make our community flourish, what would they be?
<ul style="list-style-type: none"> • BEST – viable organization (50 plus), good meetings and speakers, desirable neighborhood, used to have recreation options/club house/pool/golf (now gone – was good, now bad) • WORST – self-serving leadership and poor organization, micromanagement, poor communication, pressure from development 	<ul style="list-style-type: none"> • WOULD – friendly, location, beautiful trees, welcoming, waving neighbors, great potential, strong crime watch, affordable (good and bad) • WOULDNT – traffic/traffic safety and road access, crime is rising, home values/prices decreasing, no youth activity 	<ul style="list-style-type: none"> • Revitalize neighborhood organization and crime watch • Crime reduction • Venue for activity – youth and organizations • Traffic calming, traffic safety increase • Integrate CMPD and maintain relationships • Increase communication reach • Have engagement across all ages • Involvement inside/ outside the neighborhood

Our Vision

Our vision is the unifying statement for our community that will guide our decision making and reminds us of what we are trying to reach. It is based on our shared values and preferences for our community's future. It combines the best of what was, what is, and what could be.

OUR VISION:

FPS is a safe and diverse community conveniently located within 20 minutes of everywhere and everything. We are open to new ideas: how neighbors can help neighbors and leaving no one overlooked and keeping everyone involved.

Strategic Priorities

After committing to a shared vision, the board began to brainstorm on strategic priorities. This is where we began to define what is most important to us in order to achieve our vision. Strategic priorities are initiatives that will help us move closer to our vision of our community. The idea is to focus on a few things and do them very well as opposed to many things and missing the mark.

We started out thinking big and then narrowed down our focus using the Affinity Mapping Process, detailed below:

- Grab some sticky notes from the table. Keeping the vision statement in mind, write down as many of the following as you can think of, one per sticky note:
 - Current action items getting you closer to our vision.
 - Possible priorities/actions items to get us closer to our vision.
- Place the sticky notes on the wall.
- Organize the ideas by natural categories, once everyone agrees on the groups, give each one a name.



This activity led us to the following categories and action items being identified as important within our community:

- Beautification – bench project; sign post; plants
- Safety – traffic safety; stop signs and lights; crime watch and supplies: whistles, cameras, flashlights and signs; reduce crime by working more effectively with crime watch; more Police ride thru's; have security committee ride thru the neighborhood as CMPD cannot be everywhere
- Organization – be open to all new ideas from the members; identify and put into action new projects to help the residents; hold regular meetings that excite and move people to action; elect and train new officer for FPS; obtain organizational grant; increase neighborhood involvement in projects to improve FP; reach all neighbors and identify those in need
- Communication (subset of Organization) – create a community newsletter (no Internet); communication assigned block communicators; get together; picnics; yard sales

Each participant was provided three (3) stickers to be used for voting. Stickers could be placed all on one or two items or shared amongst all of the ideas identified. The three categories receiving the most votes are the strategic priorities that are most important for us to begin working on to achieve our vision. Within these three categories, there were three activities selected as most impactful toward achieving our strategic priorities.

The strategic priorities and activities are summarized on the following page.



2017 Neighborhood Board Retreat Summary

Forest Pawtucket Strong Neighborhood Association

OUR VISION:

FPS is a safe and diverse community conveniently located within 20 minutes of everywhere and everything. We are open to new ideas: how neighbors can help neighbors and leaving no one overlooked and keeping everyone involved.

TO HELP US REACH OUR VISION; WE WILL FOCUS ON THREE STRATEGIC PRIORITIES:

1
Organization

2
Safety

3
Beautification

IN 2017-2018, WE WILL WORK ON THESE ACTIVITES GUIDED BY OUR PRIORITES:

Apply for organization grant

Initiate traffic study

Start bench project

Please list any parking lot items or additional activities beyond the initial 3 here.

Transition of power assistance. *Cherie Grant can offer assistance.*

CMPD Crime Watch. *See Public Safety resource category on resource website noted below.*

River District impact to neighborhood

Want an 18 x 24" neighborhood map. *Please contact Steve Wood (704-336-4161) to discuss your needs.*

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Resources to Get Started- You've rolled up your sleeves and established your vision. We have compiled resources that may assist your organization in achieving your goals on our Neighborhood Training Programs and Resources [website](#). We have identified resource categories that may be applicable to your projects below; please do not hesitate to explore more categories as you undertake your work! Links and contact information are provided for information only and are subject to change.

Project	Potential Resource Categories of Interest
Apply for organization grant	Board Development
Initiate traffic study	Public Safety
Start bench project	Beautification

Your community is located within Charlotte's Northwest Service Area. Your staff contacts for following up and community assistance are:

Cherie Grant, Northwest Community Engagement Liaison	Randy Harris, Northwest Community Engagement Manager
Cherie.Grant@charlottenc.gov or 704-336-3322	rharris@charlottenc.gov or 704-432-1579



