REQUEST FOR PROPOSALS

ARMOURED CAR SERVICES

RFP # 269-2021-118

CHARLOTTE

CITY OF CHARLOTTE
NORTH CAROLINA

JULY 9, 2021
July 9, 2021

Dear Sir or Madam:

The City of Charlotte, North Carolina, is now accepting Proposals for Armored Car Services. The requirements for submitting a Proposal are stated in the attached Request for Proposals (the “RFP”). Please review them carefully.

A Non-Mandatory Pre-Proposal Conference for the purpose of reviewing the RFP and answering questions regarding the Services will be held on July 26, 2021 at 2:00 p.m. As a precautionary measure due to COVID-19 and understanding that some businesses have chosen to suspend employee travel, a WebEx video conferencing line has been set up for vendors to attend the Pre-Proposal Conference or via teleconference at 1-855-244-8681. The Meeting Access Code is 172-860-8605 for both WebEx video and teleconference lines. No onsite meeting will be held, and Vendors should not come to the City expecting to attend in person. Please have a copy of the RFP with you during the WebEx video conferencing. All interested Companies should return a completed Request For Proposals Acknowledgement Form (see Section 6, Form 1) by the date stated in the schedule in Section 2.1 of this RFP.

An electronic copy of the RFP in Microsoft Word format may be obtained by contacting Lynne Shelton at lynne.shelton@charlottenc.gov.

All Proposals are due to City of Charlotte Department of General Services, City Procurement, 3rd Floor, CMGC 600 East Fourth Street, Charlotte, North Carolina 28202, no later than August 6, 2021 at 2:00 p.m.

One (1) electronic copy of the Proposal on a flash drive in a searchable format such as MS Word or Adobe Acrobat and one (1) original Proposal signed in ink by a company official authorized to make a legal and binding offer. Your Proposal must be submitted in a sealed box or opaque envelope plainly marked with the Proposal number and service description as follows:

Request for Proposals
Attention: Lynne Shelton
[Name of Company Submitting Proposal]
Armored Car Services
RFP # 269-2021-118

RFP questions must be directed to Lynne Shelton, Department of General Services – City Procurement, per the enclosed instructions in Section 2.3. The City is an equal opportunity purchaser.

Sincerely,

Kay Elmore
Chief Procurement Officer

cc: RFP Project Team
RFP file
Checklist for submitting a Proposal:

**Step 1** – Read the document fully.

**Step 2** – If you plan on submitting a Proposal, email **Form 1 in Section 6** to the email address listed on the sheet.

**Steps 3** – If you have any questions send them before the deadline listed in **Section 2.3**.

If you plan to submit a Proposal, you must follow this checklist and include everything detailed below.

**Proposal Copies** - Please provide the specified number for each format:
- [ ] 1 Copy on flash drive
- [ ] 1 Copy marked “Original”

**Proposal Format** - Proposals should be formatted as follows:
- [ ] Cover Letter per **Section 4.1.1**
- [ ] Proposed Solution per **Section 4.1.2**
- [ ] Section 6, Form 2, Addenda Receipt Confirmation
- [ ] Section 6, Form 3, Proposal Submission
- [ ] Section 6, Form 4, Pricing Worksheet
- [ ] Section 6, Form 5, MWSBE Utilization
- [ ] Section 6, Form 6, Company Background and Experience
- [ ] Section 6, Form 7, References
- [ ] Section 6, Form 8, Additional Company Questions
- [ ] Section 6, Form 9, Certification Regarding Debarment, Suspension and Other Responsibility Matters
- [ ] Section 6, Form 10, Byrd Anti-Lobbying Certification
- [ ] Section 6, Form 11, Environmental Purchasing Responses
- [ ] Exceptions to any part of the RFP (If you take any exceptions to anything in this document list it in a category in your Proposal called “Exceptions” and offer an alternative solution.)

The above items constitute all that must be included in the Proposal. If awarded a contract, you will be required to provide an insurance certificate that meets or exceeds the requirements set forth in Section 7.

It is the Company’s responsibility to check [www.ips.state.nc.us](http://www.ips.state.nc.us) or the City’s [Contract Opportunities Site](http://www.ips.state.nc.us) for any addenda or changes to this Project. Search for bid # 269-2021-118 to find if any documents or changes have been posted.
TABLE OF CONTENTS

1. INTRODUCTION ................................................................................................................ 1
   1.1. OBJECTIVE .......................................................................................................................1
   1.2. DEFINITIONS ....................................................................................................................1
   1.3. ACCURACY OF RFP AND RELATED DOCUMENTS. .............................................................4
   1.4. CITY’S RIGHTS AND OPTIONS. ..........................................................................................4
   1.5. EXPENSE OF SUBMITTAL PREPARATION. ................................................................. 5
   1.6. PROPOSAL CONDITIONS ...................................................................................................5

2. PROCUREMENT PROCESS ............................................................................................. 9
   2.1. SCHEDULE AND PROCESS .................................................................................................9
   2.2. INTENT TO PROPOSE .........................................................................................................9
   2.3. INTERPRETATIONS AND ADDENDA ...................................................................................9
   2.4. PRE-PROPOSAL CONFERENCE ..................................................................................... 10
   2.5. SUBMISSION OF PROPOSALS .......................................................................................10
   2.6. CORRECTION OF ERRORS .............................................................................................11
   2.7. EVALUATION ..................................................................................................................11
   2.8. CONTRACT AWARD BY COUNCIL ...................................................................................11
   2.9. VENDOR INCLUSION .....................................................................................................11

3. SCOPE OF ARMORED CAR SERVICES ..................................................................... 13

4. PROPOSAL CONTENT AND FORMAT ....................................................................... 20

5. PROPOSAL EVALUATION CRITERIA ........................................................................... 22

   REQUIRED FORM 1 – REQUEST FOR PROPOSALS ACKNOWLEDGEMENT ........ 23
   REQUIRED FORM 2 – ADDENDA RECEIPT CONFIRMATION ............................... 24
   REQUIRED FORM 3 – PROPOSAL SUBMISSION FORM ............................................. 25
   REQUIRED FORM 4 – PRICING WORKSHEET ............................................................. 27
   REQUIRED FORM 5 – M/W/SBE UTILIZATION .............................................................. 30
   REQUIRED FORM 6 – COMPANY’S BACKGROUND RESPONSE .............................. 32
   REQUIRED FORM 7 – REFERENCES ....................................................................................34
   REQUIRED FORM 8 - ADDITIONAL COMPANY QUESTIONS ..................................... 37
   REQUIRED FORM 9 - CERTIFICATION REGARDING DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS ...................................................... 38
   REQUIRED FORM 10 - BYRD ANTI-LOBBYING CERTIFICATION ...................... 39
   REQUIRED FORM 11 - ENVIRONMENTAL PURCHASING RESPONSES ............. 42

SAMPLE CONTRACT ............................................................................................................. 44
1. INTRODUCTION.

1.1. Objective.
The objective of this RFP is to solicit Proposals that will enable the City to determine which Company and Proposed Solution will best meet the City’s needs for Armored Car Services.

1.2. Definitions.
As used in this RFP, the following terms shall have the meanings set forth below:

*Acceptance:* Refers to receipt and approval by the City of a Deliverable or Service in accordance with the acceptance process and criteria in the Contract.

*Affiliates:* Refers to all departments or units of the City and all other governmental units, boards, committees or municipalities for which the City processes data or performs services.

*Airport:* Refers to the Charlotte-Douglas International Airport, a Department of the City.

*ARD:* Refers to the Asset Recovery and Disposal Facility of the General Services Department of the City.

*BLE:* Refers to the Blue Line Extension Project.

*CATS:* Refers to the Charlotte Area Transit System, a Department of the City of Charlotte.

*Charlotte Business INClusion/CBI:* Refers to the Charlotte Business INClusion office of the City of Charlotte.

*Charlotte Business INClusion Policy/CBI Policy:* Refers to the policy adopted by City Council, which seeks to enhance competition in contracting and procurement opportunities for MWSBEs located in the Charlotte Combined Statistical Area.

*Charlotte Combined Statistical Area:* Refers to the area consisting of the North Carolina counties of Anson, Cabarrus, Cleveland, Gaston, Iredell, Lincoln, Mecklenburg, Rowan, Stanly, and Union, and the South Carolina counties of Chester, Lancaster, and York; a criterion used by Charlotte Business INClusion to determine eligibility to participate in the program.

*City:* Refers to the City of Charlotte, North Carolina.

*City Project Manager:* Refers to a specified City employee representing the City’s best interests in this Project.

*CLT:* Refers to the Charlotte Douglas International Airport, a Department of the City of Charlotte.

*CMGC:* Refers to the Charlotte Mecklenburg Government Center.

*Company:* During the solicitation process, refers to a company that has interest in providing the Services. After the solicitation process, refers to a company that has been selected by the City to provide the Services.

*Company Project*
**Section 1**

**Introduction and General Information**

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manager:</td>
<td>Refers to a specified Company employee representing the best interests of the Company for this Project.</td>
</tr>
<tr>
<td>Contract:</td>
<td>Refers to a written agreement executed by the City and the Company for all or part of the Services.</td>
</tr>
<tr>
<td>CRCC:</td>
<td>Refers to the CATS Centralized Revenue Counting Center.</td>
</tr>
<tr>
<td>Deliverables:</td>
<td>Refers to all tasks, reports, information, designs, plans, and other items that the Company is required to deliver to the City in connection with the Contract.</td>
</tr>
<tr>
<td>Department:</td>
<td>Refers to a department within the City of Charlotte.</td>
</tr>
<tr>
<td>Documentation:</td>
<td>Refers to all written, electronic, or recorded works that describe the use, functions, features, or purpose of the Deliverables or Services or any component thereof, and which are provided to the City by the Company or its subcontractors, including without limitation all end user manuals, training manuals, guides, program listings, data models, flow charts, and logic diagrams.</td>
</tr>
<tr>
<td>Equipment:</td>
<td>Refers to any hardware associated with the Services and may include items such as keys, vaults, hoppers, bins and deposit boxes.</td>
</tr>
<tr>
<td>Evaluation Committee:</td>
<td>Refers to a City-appointed committee that will evaluate Proposals and identify the Company(-ies) best meeting the needs of the City.</td>
</tr>
<tr>
<td>Holidays:</td>
<td>Refers to federal holidays observed by the City of Charlotte. These days are New Year’s Day, Martin Luther King Jr. Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day including the day after, and Christmas Day including the day after.</td>
</tr>
<tr>
<td>Log Book:</td>
<td>Refers to a record of tasks and procedures required for the provision of Services during a given time period. It will be used for record keeping of pickups and deliveries.</td>
</tr>
<tr>
<td>Materials:</td>
<td>Refers to all reports, logs or forms (written or electronic), which the Service Provider is required to sign, provide or deliver under the terms of this RFP and resultant Contract.</td>
</tr>
<tr>
<td>Minority-owned Business Enterprise/ MBE:</td>
<td>Refers to a business enterprise that: (i) is certified by the State of North Carolina as a Historically Underutilized Business (HUB) within the meaning of N.C. Gen. Stat. § 143-128.4; (ii) is at least fifty-one percent (51%) owned by one (1) or more persons who are members of one of the following groups: African American or Black, Hispanic, Asian, Native American or American Indian; and (iii) has significant business presence in the Charlotte Combined Statistical Area.</td>
</tr>
<tr>
<td>MWSBE:</td>
<td>Refers to SBEs, MBEs, and WBEs, collectively.</td>
</tr>
<tr>
<td>MWSBE Goal:</td>
<td>If an RFP or Contract has separate Subcontracting Goals for MBEs, WBEs, and/or SBEs, the term MWSBE is a shorthand way to refer collectively to all MBE, WBE, and SBE Goals set for the RFP. In some instances, the City may set one (1) combined goal for MBEs, WBEs, and/or SBEs, in which event the term MWSBE Goal refers to</td>
</tr>
</tbody>
</table>
Section 1
Introduction and General Information

that one (1) combined goal. In the latter instance, calculated as a percentage, the MWSBE Goal represents the total dollars spent with MBEs, WBEs, and SBEs as a portion of the total Proposal amount, including any contingency.

Polygraph: Refers to a test using an instrument that detects lying by measuring physiological response to questioning.

OSHA: Refers to the Occupational Safety and Health Administration, a federal agency of the United States Department of Labor.

Project: Refers to the City’s need for a company to provide Armored Car Services for the City.

Proposal: Refers to the proposal submitted by a Company for the Services as outlined in this RFP.

Removable Vault: Refers to the devices that store and disburse coins within the TVM.

Revenue: Refers to the Revenue Division of the Finance Office of Management and Financial Services.

Services: Refers to the General Vehicle Collision Repair Services as requested in this RFP.

Service Provider: Refers to a company that has interest in providing the Services required by this RFP.

Service Terminal: Refers to the service computer within the ticket vending machine (TVM).

Small Business Enterprise/SBE: Refers to a business enterprise that is certified by the City of Charlotte under Part E of the CBI Policy as meeting all of the requirements for SBE certification.

SOP: Refers to the Standard Operating Procedures that will be provided to the Service Provider upon commencement of Services.

Specifications and Requirements: Refers to all definitions, descriptions, requirements, criteria, warranties, and performance standards relating to the Deliverables and Services that are set forth or referenced in: (i) this RFP, including any addenda; (ii) the Documentation; and (iii) any functional and/or technical specifications that are published or provided by the Company or its licensors or suppliers from time to time with respect to all or any part of the Deliverables or Services.

Subcontracting Goal: Refers to a SBE, MBE, WBE, and/or MWSBE Goal established by the City for an RFP and resulting Contract.

Trade Secrets: Information of the City or any of its suppliers, contractors or licensors that: (i) derives value from being secret; and (ii) the owner has taken reasonable steps to keep confidential. See N.C. Gen. Stat. § 66-152 et seq. Examples of trade secrets include information relating to proprietary software, new technology, new products or services, flow charts or diagrams that show how things work, manuals that tell how things work and business processes and procedures.
Section 1
Introduction and General Information

**TVM:** Refers to a ticket vending machine.

**Woman-owned Business Enterprise/WBE:** Refers to a business enterprise that: (i) is certified by the State of North Carolina as a Historically Underutilized Business (HUB) within the meaning of N.C. Gen. Stat. § 143-128.4; (ii) is at least fifty-one percent (51%) owned by one or more persons who are female; and (iii) has significant business presence in the Charlotte Combined Statistical Area.

**Work Product:** Refers to the Deliverables and all other programs, algorithms, reports, information, designs, plans and other items developed by the Company in connection with this RFP, and all partial, intermediate or preliminary versions of any of the foregoing.

1.3. **Accuracy of RFP and Related Documents.**
Each Company must independently evaluate all information provided by the City. The City makes no representations or warranties regarding any information presented in this RFP, or otherwise made available during this procurement process, and assumes no responsibility for conclusions or interpretations derived from such information. In addition, the City will not be bound by or be responsible for any explanation or conclusions regarding this RFP or any related documents other than those provided by an addendum issued by the City. Companies may not rely on any oral statement by the City or its agents, advisors, or consultants.

If a Company identifies potential errors or omissions in this RFP or any other related documents, the Company should immediately notify the City of such potential discrepancy in writing. The City may issue a written addendum if the City determines clarification necessary. Each Company requesting an interpretation will be responsible for delivering such requests to the City's designated representative as directed in RFP Section 2.

1.4. **City’s Rights and Options.**
The City reserves the right, at the City’s sole discretion, to take any action affecting this RFP, this RFP process, or the Services or facilities subject to this RFP that would be in the best interests of the City, including:

1.4.1. To supplement, amend, substitute, or otherwise modify this RFP, including the schedule, or to cancel this RFP, at any time;

1.4.2. To require any Companies to supplement or clarify its Proposal or provide additional information relating to its Proposals;

1.4.3. To investigate the qualifications, experience, capabilities, and financial standing of each Company submitting a Proposal;

1.4.4. To waive any defect or irregularity in any Proposal received;

1.4.5. To reject any or all Proposals;

1.4.6. To share the Proposals with City employees and contractors in addition to the Evaluation Committee as deemed necessary by the City;

1.4.7. To award all, none, or any part of the Services and enter into Contracts with one or more of the responding Companies deemed by the City to be in the best interest of the City, which may be done with or without re-solicitation;
Section 1

Introduction and General Information

1.4.8. To discuss and negotiate with any Company(-ies) their Proposal terms and conditions, including but not limited to financial terms; and

1.4.9. To terminate discussions and negotiations with any Company at any time and for any reason.

1.5. Expense of Submittal Preparation.
The City accepts no liability, and Companies will have no actionable claims, for reimbursement of any costs or expenses incurred in participating in this solicitation process. This includes expenses and costs related to Proposal submission, submission of written questions, attendance at pre-proposal meetings or evaluation interviews, contract negotiations, or activities required for contract execution.

1.6. Proposal Conditions.
The following terms are applicable to this RFP and the Company’s Proposal.

1.6.1. RFP Not an Offer.
This RFP does not constitute an offer by the City. No binding contract, obligation to negotiate, or any other obligation shall be created on the part of the City unless the City and the Company execute a Contract. No recommendations or conclusions from this RFP process concerning the Company shall constitute a right (property or otherwise) under the Constitution of the United States or under the Constitution, case law, or statutory law of North Carolina.

1.6.2. Trade Secrets and Personal Identification Information.

Definition.
Upon receipt by City Procurement, all materials submitted by a Company (including the Proposal) are considered public records except for (1) material that qualifies as “trade secret” information under N.C. Gen. Stat. § 66-152 et seq. (“Trade Secrets”) or (2) “personally identifiable information” protected by state or federal law, to include, but not be limited to, Social Security numbers, bank account numbers, and driver’s license numbers (“Personally Identifiable Information” or “PII”).

Instructions for Marking and Identifying Trade Secrets.
If any Proposal contains Trade Secrets or PII, such Trade Secrets and PII must specifically and clearly be identified in accordance with this Section 1.6.2 by clearly separating them from the rest of the Proposal. For hard copy documents, it must be submitted in a separate, sealed envelope, marked either “Personally Identifiable Information – Confidential” or “Trade Secret—Confidential and Proprietary Information.” For electronic submissions it must also be submitted on a separate flash drive. In both hard copy or electronic format, the confidentiality caption stated above must appear on each page of the Trade Secret or PII materials.

Availability of Proposals to City Staff and Contractors.
By submitting a Proposal, each Company agrees that the City may reveal any Trade Secret materials and PII contained therein to all City staff and City officials involved in the selection process, and to any outside consultant or other third parties who serve on the Evaluation Committee or who are hired or appointed by the City to assist in the evaluation process.

Availability of Proposals via Public Records Requests.
Any person or entity (including competitors) may request Proposals submitted in response to an RFP. Only those portions of RFPs properly designated as Trade Secret or PII are not subject to disclosure. The public disclosure of the contents of a
Proposal or other materials submitted by a Company is governed by N.C. Gen. Stat. §§ 132 and 66-152, et seq.

When determining whether to mark materials as Trade Secret, please note the following:
- Entire Proposals may not be marked as Trade Secret
- Pricing may not be marked as Trade Secret

The City may disqualify and Company that designates its entire Proposal as a trade secret, or any portion thereof that clearly does not qualify under applicable law as a Trade Secret or PII. Each Company agrees to indemnify, defend, and hold harmless the City and each of its officers, employees, and agents from all costs, damages, and expenses incurred in connection with refusing to disclose any material that the Company has designated as a Trade Secret or PII. This includes an obligation on the part of the Company to defend any litigation brought by a party that has requested Proposals or other information that the Company has marked Trade Secret or PII.

1.6.3. Amendments to RFP.
If the City amends this RFP, addenda will be posted to the IPS website at www.ips.state.nc.us and the City’s Contract Opportunities Site. Companies are required to acknowledge receipt of each addendum by including the Addenda Receipt Confirmation Form Section 6, Form 2 with their Proposals.

1.6.4. Proposal Terms Firm and Irreversible.
The signed Proposal shall be considered a firm offer on the part of the Company. The City reserves the right to negotiate price and other terms. All Proposal elements (including all statements, claims, declarations, prices, and specifications) shall be considered firm and irrevocable for purposes of future Contract negotiations unless specifically waived in writing by the City. The Company chosen for award should be prepared to have its Proposal and any relevant correspondence incorporated into the Contract, either in part or in its entirety, at the City's election.

1.6.5. Proposal Binding for 180 Days.
Section 6, Form 3 contains a statement to the effect that the Proposal is a firm offer for one-hundred-eighty (180) calendar day period from the date of the opening. This statement must be signed by an individual authorized to bind the Company. All prices quoted shall be firm and fixed for the full Contract period. The City shall have the option to accept subject to exception by Contract.

1.6.6. Charlotte Business INClusion Program.
Pursuant to Charlotte City Council’s adoption of the Charlotte Business INClusion (CBI) Policy, the CBI program promotes diversity, inclusion, and local business opportunities in the City’s contracting and procurement process for Minority-owned, Woman-owned, and Small Business Enterprises (MWSBEs) with a significant business presence in the Charlotte Combined Statistical Area. The CBI Policy is posted at www.charlottebusinessinclusion.com.

The City is committed to promoting opportunities for maximum participation of certified MWSBEs on City-funded contracts at both the prime and subcontract level. For MWSBE participation to count towards a Subcontracting Goal, MWSBEs must meet both the certification and geographic requirements as detailed throughout this solicitation and in the CBI Policy.
Section 1
Introduction and General Information

The City intends to negotiate utilization of MWSBE(s). The Company is required to submit Section 6, Form 6 attached herein. Failure to submit this form with the Proposal shall render the Proposal non-responsive.

1.6.7. Subcontracting.
The Company given contract award shall be the prime contractor and shall be solely responsible for contractual performance. In the event of a subcontracting relationship, the Company shall remain the prime contractor and will assume all responsibility for the performance of the Services that are supplied by all subcontractors. The City retains the right to approve all subcontractors.

The City has an equal opportunity purchasing policy. The City seeks to ensure that all segments of the business community have access to supplying the goods and services needed by City programs. The City provides equal opportunity for all businesses and does not discriminate against any Companies regardless of race, color, religion, age, sex, and national origin or disability.

1.6.9. Use of City’s Name.
No advertising, sales promotion, or other materials of the Company or its agents or representatives may identify or reference the City in any manner absent the prior written consent of the City.

1.6.10. Withdrawal for Modification of Proposals.
Companies may change or withdraw a previously submitted Proposal at any time prior to the Proposal due date. Only formal written requests addressed in the same manner as the Proposal and received by the City prior to the Proposal due date will be accepted. The request must be in a sealed envelope that is plainly marked “Modifications to Proposal.” No oral modifications will be allowed. If the Company complies with this Section, after the Proposal due date, the Proposal will be withdrawn or corrected in accordance with the written request(s).

1.6.11. No Bribery.
In submitting a response to this RFP, each Company certifies that neither it, any of its affiliates or subcontractors, nor any employees of any of the foregoing has bribed, or attempted to bribe, an officer or employee of the City in connection with the Contract.

1.6.12. Exceptions to the RFP.
Other than exceptions that are stated in compliance with this Section and Section 4.1.4, each Proposal shall be deemed to agree to comply with all terms, conditions, specifications, and requirements of this RFP including the Sample Contract language included in Section 7. An “exception” is defined as the Company’s inability or unwillingness to meet a term, condition, specification, or requirement in the manner specified in the RFP including the Sample Contract language included as in Section 7. All exceptions taken must be identified and explained in writing in your Proposal and must specifically reference the relevant section(s) of this RFP. If the Company provides an alternate solution when taking an exception to a requirement, the benefits of this alternative solution and impact, if any, on any part of the remainder of the Company’s solution, must be described in detail.

1.6.13. Fair Trade Certifications.
Section 1
Introduction and General Information

By submitting a Proposal, the Company certifies that:

- The prices in its Proposal have been arrived at independently, without consultation, communication, or agreement with anyone, as to any matter relating to such prices for the purpose of restricting competition;

- Unless otherwise required by law, the prices quoted in its Proposal have not been knowingly disclosed by the Company and will not knowingly be so disclosed prior to the Proposal due date; and

- No attempt has been made or will be made by the Company to induce any other person or firm to submit or not to submit a Proposal for the purpose of restricting competition.

Companies or their authorized representatives must fully inform themselves as to all conditions, requirements, and specifications of this RFP before submitting Proposals. Failure to do so will be at the Company’s own risk.

1.6.15. Environmentally Preferable Purchasing.
The City promotes the practice of Environmentally Preferable Purchasing (EPP) in acquiring products or services. Applicable EPP attributes that may be taken into consideration as environmental criterion include the following:

<table>
<thead>
<tr>
<th>Environmental Attribute</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recycled content</td>
</tr>
<tr>
<td>Recyclability</td>
</tr>
<tr>
<td>Reduced packaging</td>
</tr>
<tr>
<td>Biodegradability</td>
</tr>
<tr>
<td>Pollution prevention</td>
</tr>
<tr>
<td>Water efficiency</td>
</tr>
<tr>
<td>Reduced toxicity</td>
</tr>
<tr>
<td>Energy efficiency</td>
</tr>
<tr>
<td>Low volatile organic compounds</td>
</tr>
</tbody>
</table>

Companies able to supply products or services containing any of the applicable environmentally preferable attributes that meet performance requirements are encouraged to offer them in the Proposal. Companies must provide certification of environmental standards and other environmental claims, such as recycled content and emissions data or a formal statement signed by a senior company official.
2. PROCUREMENT PROCESS.
   This Section 2 contains information about the procurement process for this Project.

   The following chart shows the schedule of events for the conduct of this RFP. The key events
   and deadlines for this process are as follows, some of which are set forth in more detail in the
   Sections that follow:

<table>
<thead>
<tr>
<th>DATE</th>
<th>EVENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>JULY 9, 2021</td>
<td>Issuance of RFP. The City issues this RFP.</td>
</tr>
<tr>
<td>JULY 16, 2021</td>
<td>Request for Proposals Acknowledgement. Companies that intend to submit a Proposal shall submit the RFP Acknowledgement Form on this date to the email listed in Section 2.3.</td>
</tr>
<tr>
<td>JULY 16, 2021</td>
<td>Submission of Written Questions Prior to Pre-Proposal Conference. Companies are permitted to submit written questions for purposes of clarifying this RFP. All submissions must be pursuant to the instructions in Section 2.3 by 5:00 p.m.</td>
</tr>
<tr>
<td>JULY 26, 2021</td>
<td>Non-Mandatory Pre-Proposal Conference to be held at the location indicated in Section 2.4 at 2:00 p.m.</td>
</tr>
<tr>
<td>AUGUST 6, 2021</td>
<td>Proposal Submission. Proposals are due by 2:00 p.m. at City Procurement, CMGC 3rd Floor.</td>
</tr>
<tr>
<td>AUGUST 6 – AUGUST 23, 2021</td>
<td>Evaluation. The Evaluation Committee will assess each Proposal and conduct evaluation activities with Companies.</td>
</tr>
<tr>
<td>SEPTEMBER 1, 2021</td>
<td>Services Commence. Company begins providing the Services.</td>
</tr>
</tbody>
</table>

2.2. Intent to Propose.
   Please acknowledge receipt of this RFP via email by July 16, 2021 using the Request for Proposals Acknowledgement Form located in Section 6, Form 1. Complete the form in its entirety advising the City of your firm’s intention to submit or not submit a Proposal. Email a copy of the completed and signed form to the email address or number below. The City strongly encourages Companies to submit this form prior to the Pre-Proposal conference but Companies shall not be precluded from submitting a Proposal if they fail to submit this form.

2.3. Interpretations and Addenda.
   There are two (2) ways to ask questions about this RFP: (1) submit a question in writing to the Procurement Officer at the e-mail address listed below; or (2) ask a question at the Pre-Proposal Conference. Other than these permitted methods, Companies should refrain from contacting City staff prior to the Proposal deadline. The City is not bound by any statements, representations or clarifications regarding this RFP other than those provided in writing by the Procurement Officer.

   Lynne Shelton
   City of Charlotte
   City Procurement
   600 East 4th Street, CMGC 3rd Floor
   Charlotte, NC 28202
   RFP # 269-2021-118
Section 2
Procurement Process

E-mail: lynne.shelton@charlottenc.gov

When submitting questions, please reference the RFP page, Section number, and Specification (topic) using the following format:

<table>
<thead>
<tr>
<th>Company Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Page #</td>
</tr>
</tbody>
</table>

In order for questions to be addressed at the Pre-Proposal Conference, they must be submitted by 5:00 p.m. on July 16, 2021.

After the Pre-Proposal Conference, questions must be submitted in writing, the Procurement Officer will, based on the availability of time to research and communicate an answer, decide whether an answer can be given before the Proposal deadline. When responding to Company questions or issuing addenda to the RFP, the City will post the answer or information to the Internet at http://www.ips.state.nc.us and the City’s Contract Opportunities Site, referencing solicitation # 269-2021-118. Companies are required to acknowledge their receipt of each addenda by including in the Proposal a completed Addenda Receipt Confirmation Form (Section 6, Form 2).

2.4. Pre-Proposal Conference.
A Non-Mandatory Pre-Proposal Conference will be conducted on July 26, 2021 at 2:00 p.m. As a precautionary measure due to COVID-19 and understanding that some businesses have chosen to suspend employee travel, a WebEx video conferencing line has been set up for vendors to attend the Pre-Proposal Conference or via teleconference at 1-855-244-8681. The Meeting Access Code is 172-860-8605 for both WebEx video and teleconference lines. No onsite meeting will be held.

While attendance at the Pre-Proposal Conference is not mandatory, all interested Companies are encouraged to attend. If special accommodations are required for attendance, please notify Lynne Shelton in advance of the conference date and time identifying the special accommodations required.

2.5. Submission of Proposals.
Proposals must be in the format specified in Section 4 of this RFP. One (1) electronic copy on a flash drive in a searchable format such as MS Word or Adobe Acrobat and one (1) original Proposal signed in ink by a company official authorized to make a legal and binding offer shall be submitted to the address listed in Section 2.3 above by August 6, 2021 on or before but no later than 2:00 p.m. The original Proposal shall be complete and unabridged, and shall not refer to any other copy of the signed and sealed original for any references, clarifications, or additional information.

When received, all Proposals and supporting materials, as well as correspondence relating to this RFP, shall become the property of the City. Proposals sent by fax or email will not be accepted.

Due to COVID-19 precautionary measures, providers should not hand-deliver proposals to the City Procurement Office and should ensure that all proposals are appropriately tracked with sufficient time for mail delivery to be completed.

Do not arrive at City Procurement on the Proposal due date for the purposes of reviewing your competitors’ Proposals. The Proposals will not be read aloud or made available to inspect or
copy until any trade secret issues have been resolved. All Proposals will be time-stamped upon receipt and held in a secure place until opening.

2.6. **Correction of Errors.**
The person signing the Proposal must initial erasures or other corrections in the Proposal. The Company further agrees that in the event of any obvious errors, the City reserves the right to waive such errors in its sole discretion. The City, however, has no obligation under any circumstances to waive such errors.

2.7. **Evaluation.**
As part of the evaluation process, the Evaluation Committee may engage in discussions with one or more Companies. Discussions might be held with individual Companies to determine in greater detail the Company’s qualifications, to explore with the Company the scope and nature of the required contractual Services, to learn the Company’s proposed method of performance and the relative utility of alternative methods, and to facilitate arriving at a Contract that will be satisfactory to the City.

The City may in its discretion require one (1) or more Companies to make presentations to the Evaluation Committee or appear before the City and/or its representatives for an interview. During such interview, the Company may be required to orally and otherwise present its Proposal and to respond in detail to any questions posed. Additional meetings may be held to clarify issues or to address comments, as the City deems appropriate. Companies will be notified in advance of the time and format of such meetings.

Since the City may choose to award a Contract without engaging in discussions or negotiations, the Proposals submitted shall state the Company's best offer for performing the Services described in this RFP.

2.8. **Contract Award by Council.**
As soon as practical after opening the Proposals, the name of the apparent successful Company will be submitted to the Council for final approval of award and the Procurement Officer will provide Contract documents to the Company. In the event the Council approval is not received within one hundred eighty (180) calendar days after opening of the Proposals, the Company may request that it be released from the Proposal.

2.9. **Vendor Inclusion.**
The City’s vendor management philosophy supports a fair, open, and inclusive process that offers the same access and information to all Companies. Although Companies are not required to be registered in the City’s vendor registration system prior to submitting a Proposal, in order to execute a contract with the City and receive payment from the City, all Companies must register with the City’s vendor registration system.

Your registration provides the City with baseline information for your company including location, contact and demographic information, as well as your areas of expertise with specific commodity and/or service descriptions. You will also have the opportunity to complete any applicable certifications if your company desires to establish itself as an SBE, MBE, or WBE. The link below will provide you with the opportunity to complete your registration on-line with the City. [http://charlottenc.gov/vendors](http://charlottenc.gov/vendors)
3. SCOPE OF ARMORED CAR SERVICES.

3.1. General Scope.

The City requires Service Providers to perform armored car Services at a number of City facilities throughout Mecklenburg County. Services include transportation of revenue collection Equipment, materials and deposits supporting City operations during normal operating hours of the facilities; responding to calls for service based on incidents that occur or other requests; providing reports of incidents and other statistical information; and performing other duties as outlined within this RFP and as directed by the City Project Manager.

While the City is flexible with respect to certain elements of its proposed relationship with the Armored Car Services Service Provider, the City has certain preferences for that relationship and has developed the following proposed model for that relationship.

3.2. Services Overview.

The City seeks consolidated armored car services for the transportation of revenue collection equipment, materials and deposits supporting City operations. The Service Provider shall be required to use vault transfer vehicles and armed personnel in the conduct of the Services requested in this RFP.

It is the intent of the City to award one (1) or more contracts for all tasks in this RFP. The City may decide not to award tasks specifically denoted as optional, but each optional Service must be priced in your Proposal.

3.2.1. CATS Required Services:

The Charlotte Area Transit System (CATS) is the public transit system in Charlotte. The City operates bus service throughout the Charlotte area and operates a light rail system called LYNX, and will begin operation of a streetcar service called the Gold Line in the summer of 2021.

The Service Provider shall perform all collection Services from the CRCC located at 3145 South Tryon Street, Charlotte, North Carolina. Collections shall be completed weekdays between 3:00 PM to 5:00 PM.

3.2.2. CLT Required Services:

Charlotte Douglas International Airport (CLT) operates several parking lots across their property. Revenue from each lot is collected each day and transferred to the CLT Center located at 5601 Wilkinson Boulevard.

The Service Provider shall perform all collection Services from the CLT Center located at 5601 Wilkinson Boulevard. The collections hours are weekdays (Monday thru Friday between 8:00 AM to 10:00 AM.

The Service Provider shall perform cash collection pick-up from four (4) POFs located at the Daily Parking Plaza located at 5489 Josh Birmingham Parkway.

The physical servicing of the machines may include all of the following, or any combination of the following defined tasks:

- Remove existing money tray and insert replacement change tray for each POF device in service;
- Generate audit reports for each POF device via POF device;
- Identify and report any damage to a POF device or any defective POF device component(s);
- Report any problems or issues affecting the safety of staff and citizens; and
Section 3
Scope of Services

- Retrieve and deliver all hard-copy reports generated to the Airport Accounts Receivable Clerk or Manager at the completion of each service day.

The Service provider shall perform cash collection pick-up from four (4) POFs located at the Hourly Parking Deck located at 5489 Josh Birmingham Parkway.

Additional POFs may be added during the Contract. Location and number of machines will be determined at later dates.

3.2.3 Finance Department / Revenue Division Pickup Requirements:
The Service Provider shall perform all collection Services from the Revenue Division office on the 1st floor lobby at CMGC, 600 East Fourth Street between 12:00 p.m. and 4:00 p.m.

3.2.3 ARD Pickup Requirements:
The Service Provider shall perform between two (2) to four (4) pickups annually for the auction proceeds from the ARD facility located at 5550 Wilkinson Blvd. These pick-ups shall occur on pre-determined Saturdays.

3.2.4 Park-It Pickup Requirements:
Park It is the on-street parking operation for Charlotte. Revenue is collected from the parking meters and transferred to the on-street parking office at 333 E Trade Street, Suite A.

The Service Provider shall perform collection Services from the Park-It office located at 333 E. Trade Street, Suite A between the hours of 3:00 p.m. and 5:00 p.m. Pick-ups will occur on Tuesday, Wednesday and Thursday.

City staff shall verify the money count and deposit slips and shall remain in the money count room until deposit bags are sealed.

The Service Provider staff shall initial and date the City’s receipt book when performing the collection Services.

The Service Provider shall deliver the coin bags to the designated City bank vault no later than the next business day after the pickup.

The Service Provider shall provide a stamped bank delivery manifest by email on Friday afternoon each week to the designated Park It representative for the week’s deliveries.

3.3. Required Weekly Tasks.
3.3.1. Revenue Transfer.
The Service Provider shall provide the revenue transfer services required according to the schedules stated in Sections 3.2.1 and 3.2.2. The schedules may be modified and re-released by the City Project Manager at any time and by mutual consent of the Service Provider.

3.3.2. Central Deposits.
Each weekday, the Service Provider shall pick up deposits from both CATS and CLT and deliver such deposits to the Charlotte-based financial institution specified by the City. The Service Provider shall provide Log Books and deposit bags to the City Departments when requested.
Section 3
Scope of Services

3.3.3. Change Run.
The Service Provider shall provide the City a Change Run service for CATS and CLT. The Service Provider shall have a 24/7 electronic method for making this request. Along with a predetermined request response timeframe. After the Change Run request, change shall be picked up at the City’s depository institution and delivered on the next regularly scheduled day of service.

3.3.4. On-call Pickups.
The Service Provider shall perform on-call pickups for both CATS and CLT. The Service Provider shall have an electronic method for making this request.

3.3.5. Inclement Weather.
In any weather event, the continuity of City Services is a priority. Unless otherwise informed by City staff, the City will remain open for business. The Service Provider is expected to provide Services during any type of weather event. The Service Provider shall notify the City Project Manager immediately if they are unable to provide the Services due to extreme weather.

3.4. Optional Services.
The following Services are currently being performed by CATS staff, but CATS is considering having a Service Provider perform them. Requirements for the performance of the Services include, but are not limited to:

The Service Provider shall execute the CATS provided TVM servicing schedule which identifies daily servicing requirements for each of the Ticket Vending Machines in operation at CATS facilities listed in Section 6, Form 4.

Each CATS TVM requires servicing at each station each weekday, Monday through Friday based on service needs. There are fifteen (15) LYNX stations with an average of three (3) TVMs per station. See Section 7, Appendix A, for a map of stations. This schedule may include Holiday service and special events. The schedule may be modified and/or re-released by the CATS Revenue and Project Manager at any time under the following conditions:

- The quantity of units to be serviced for any station may be altered with a minimum of a three (3) hour notice provided to the Service Provider; and
- The quantity of stations visited for any particular day may be altered with a minimum of a two (2) day notice provided to the Service Provider.
- The physical servicing of the machines may include all of the following, or any combination of the following defined tasks:
  - Enter service information into memory via the service terminal within each TVM;
  - Remove existing coin hoppers and insert full hoppers – up to three (3) per TVM;
  - Remove existing coin vault and insert empty vault – one (1) per TVM;
  - Remove existing bill vault and insert empty vault – one (1) per TVM;
  - Generate audit reports via service terminal;
  - Generate manual reports associated with unique TVM servicing functions;
  - Identify and report any damage to a TVM or any defective TVM component(s);
  - Report any problems or issues affecting the safety of staff and citizens; and
  - Retrieve and deliver all hard-copy reports generated at the machine level of the TVMs to the CATS Revenue and Project Manager at the completion of each service day.
The Service Provider shall execute the following equipment transfer tasks in accordance with the CATS provided TVM servicing schedule or as required for assigned special services:

- Each day the Service Provider shall take possession of the Equipment necessary for that day’s scheduled TVM servicing. All initial pick-ups will occur at the CRCC;
- At the close of each day the Service Provider will deliver all the Equipment from the day’s scheduled TVM servicing to the CRCC;
- The Service Provider’s shall inspect the Equipment to ensure all units are free of damage and are functional when received and when placed in service;
- The Service Provider shall note any deficiencies on the service log and immediately inform the CATS representative if the Equipment requires repair;
- Each weekday the Service Provider shall transfer accumulated revenue from sales outlets listed below to the CRCC, which is located at 3145 South Tryon Street, Charlotte, NC 28217; and
- Daily deposits from this location shall be deposited at the end of each business day to the required banking facility.

Unless detailed specifically in this RFP, the City Project Manager or authorized personnel shall provide a twenty-four (24) hour notice of the need for an unscheduled armored car service, including the type of service needed and the location(s) where the service is to be conducted.

The Service Provider shall provide a separate quote for same day pickup and deposit for funds collected from 3145 South Tryon Street, Charlotte, NC.

3.7. Special Services.

The Service Provider shall provide special unscheduled Services as requested by the City. The Service Provider shall include any additional charges associated with special Services in its pricing submission. Requirements for a special Service would be the same as Services performed during normal hours and/or with a notice period less than is otherwise prescribed in this RFP. A requested Service must meet the following criteria to be defined as a Special Service:

A service not reflected on the regular schedule may include:

- Expedited Service - a service requested to be performed with two (2) hours or less notice, or
- Unscheduled Service - a service that is required to take place at any time not between the hours of 9:00 am and 5:00 pm.

The schedule may include weekends.

3.8. Service Provider Requirements and Responsibilities.

The Service Provider shall, in a competent and professional manner:

3.8.1. A weekly electronic service system, which tracks daily pickups from all City locations. The City Project Manager shall be granted access to the electronic tracking system and allowed to create daily reports;

3.8.2. All requested Deliverables associated with the Contract to the addresses listed in Sections 3.2.1 and 3.2.2, either in person, fax, mail or email depending on specific requirements;
3.8.3. Conduct all City tasks listed in Section 3.3 between the hours as described in Sections 3.2.1 and 3.2.2. All revenue service activities are required to be completed no later than 5:00 p.m. each day;

3.8.4. Sign a City provided transfer document, along with a City representative, at the points of pickup and delivery;

3.8.5. An electronic method of monitoring the location, performance, time and attendance of the Service Provider personnel;

3.8.6. Maintain all vehicles and Equipment in the proper and safe working order, ensure all Equipment is used in accordance with the manufacturers’ instructions with good safety practices and remains in good, clean condition and that it meets all applicable safety requirements. The Service Provider shall obtain all applicable inspections including annual NC State inspection. The Service Provider shall maintain backup vehicles to ensure that the Services are performed without interruption;

3.8.7. Cooperate at all times with the City and coordinate its work efforts to most effectively and efficiently perform the Services;

3.8.8. Furnish the City with names and telephone numbers of Service Provider’s supervisory personnel who can be contacted at any time to respond to the City’s needs (both local operational and contract contacts);

3.8.9. Maintain confidentiality obligations set forth in the Contract. All data associated with the schedules, revenue or general conduct of the tasks outlined in the Contract is confidential and the property of the City. Release of any such data by the Service Provider or any of its subcontractors must be approved by the City Project Manager;

3.8.10. Notify the City Project Manager immediately of any scheduling problems that may arise in the execution of any tasks required by the Contract. The Service Provider must immediately identify and communicate, in detail, the problem as well as the action to be taken to correct the problem;

3.8.11. The Service Provider shall initiate an investigation of missing deliveries or inquiries by City personnel, which must be resolved no later than two (2) weeks after initial communication from the City.

3.8.12. Shall not be given access to cash in vaults, hoppers, bins or deposit boxes. Any action taken by the Service Provider or its representatives to gain access will constitute a breach of Contract;

3.8.13. Permit the City Project Manager or its designee, the right to inspect and audit its records, premises and transport vehicles upon request;

3.8.14. Follow all rules and regulations established by the Service Provider and the City. A copy of personnel rules, SOP, regulations, and the Services guidelines will be provided after contract award; and

3.8.15. A schedule of Service Provider personnel or subcontractor’s personnel authorized to execute the Services. This schedule must include pictures of authorized personnel, names and I.D. numbers. At a minimum, this information must be submitted immediately following Contract award and execution and shall be updated each time there is a personnel change.

3.8.16. The Service Provider shall confer with the City Project Manager regarding City resources required to perform the Services (including any supplies) to determine if
the requirements are compatible with City operations prior to commencement of the Services.

3.9. **Armored Car Personnel Requirements.**

The Service Provider shall provide a sufficient number of trained armored car personnel to meet the required standards to perform the required Services for the City. Armored car personnel shall meet the following requirements:

3.9.1. Must be uniformed, armed and properly licensed by the State of North Carolina, pursuant to Chapter 24C of the North Carolina General Statutes;

3.9.2. Maintain good personal and uniform appearance and be courteous to City customers and personnel at all times;

3.9.3. Wear Service Provider-provided identification badges at all times;

3.9.4. Speak, write and communicate effectively in English; and

3.9.5. Understand the legal limits of their authority in their capacity as armored car Service Providers.

The Service Provider shall provide the following regarding personnel:

3.9.6. A minimum crew of two (2) employees;

3.9.7. Employ, maintain and assign to the performance of the Services a sufficient number of competent and qualified professionals to meet the requirements described herein;

3.9.8. Replace personnel upon the request of the City when a determination has been made that any individual is not performing in a manner consistent with the requirements for the position;

3.9.9. Employ personnel that have the proper skill, training, background, knowledge, experience, rights, authorizations, integrity, character and licenses or certifications as necessary to perform the Services described herein, in a competent and professional manner;

3.9.10. Verify and attest that all personnel assigned to perform the Services (“armored car personnel”) and/or having access to the City equipment, materials and facilities pass the following tests during pre-employment screening and on an annual basis, as further detailed below:

- Background checks;
- Polygraph tests; and
- Drug and alcohol tests.

3.9.11. Provide all armored car personnel with proper identification and uniforms, including inclement weather gear, at all times while on duty.

3.9.12. Require armored car personnel to adhere policies and procedures as explained and assigned by the City Project Manager or their designee;

3.9.13. Ensure that the armored car personnel are alert and fit to work their assigned shift and perform all prescribed tasks; and

3.9.14. Hire, train, and supervise armored car personnel. All armored car personnel must be employees of the Service Provider or its subcontractor(s).
3.10. **Supervision.**
The Services will be under the direct supervision of the City. The Service Provider shall have available at all times one (1) competent individual (Project Manager or supervisor) who has been authorized to act in a supervisory capacity over all work that is actually being performed. The individual who so authorized shall be experienced in the type of work being performed and is fully capable of managing, directing, and coordinating the work; of reading and thoroughly understanding the Contract, and of receiving and carrying out directions from the City. This can be the Company Project Manager.

3.11. **Contact with the Public and City Employees.**
The Service Provider shall at all times ensure that its employees serve the public in a courteous and helpful manner. Correction of any inappropriate behavior or language shall be the responsibility of the Service Provider.

In the event a report is received alleging any armored car personnel employee was discourteous, belligerent, and profane or in any way intimidating, either physically or verbally, the Service Provider will submit a written report to the City Project Manager outlining the complete details of the incident. This report shall include the nature of the incident, time, date, and location, and name, address and telephone number of the person alleging the violation. This report will also include the name and title of the employee and what disciplinary action, if any, the supervisor took.

3.12. **Reporting Requirements.**
The Service Provider shall provide a monthly report showing the amount collected for each department. Other reports may be requested by the City during the duration of this Contract. The Service Provider shall provide examples of their current reports available.

The Service Provider shall provide a daily report showing details of the total amount deposited and verified by the armored carrier. The details shall include the exact total of coins counted at their vault.

3.13. **Training.**
All Service Provider Personnel shall be given an orientation training on the City’s policies and procedures prior to beginning any work at the City as well as on-site training designed specifically for the needs of the City facility which they are assigned. If training is provided during on-duty hours, the Service Provider shall make arrangements to provide adequate coverage to ensure no Service interruption. Armored car personnel shall comply with these policies and procedures throughout assignment to the City. Procedural training and other training required must be kept up to date throughout the assignment to the City. The cost of all training referenced in this Section must be included in the Proposal Pricing.

3.14. **Security Requirements.**
The Service Provider must define and demonstrate security procedures that are in place. The City requires that security measures be taken – both physical security and network security, in that the City’s information and other documents and data are made available only to the Service Provider and parties that the City approves. Describe your security procedures to include vehicle, physical plant, electronic data, hard copy information, and employee security.

3.15. **City Contract Requirements.**
The City will enter into a Contract written by the City with the successful Service Provider that contains the terms and conditions set forth in this RFP. Each Service Provider must state specifically in its Proposal any exceptions to the terms and conditions included in this RFP, and any proposed additional terms or conditions deemed important by the Service Provider.
Section 3
Scope of Services

The City will take any such exceptions and proposed additions into account during the evaluation process. Any terms and conditions that the Service Provider does not specifically object to will be incorporated into the resultant Contract. Notwithstanding the foregoing, the City reserves the right to change the proposed contractual terms and conditions prior to or during contract negotiations if it is in the City’s best interest to do so.

The terms and conditions set forth in this RFP are not all inclusive. The City will propose additional terms and conditions based on the responses to this RFP and the City’s analysis of the successful Service Provider’s Proposal.
4. PROPOSAL CONTENT AND FORMAT.
The City desires all Proposals to be identical in format in order to facilitate comparison. While the City’s format may represent departure from the Company’s preference, the City requires strict adherence to the format. The Proposal will be in the format described below:

A. Cover letter;
B. Proposed Solution;
C. The “Addenda Receipt Confirmation” set forth in Section 6, Form 2;
D. The “Proposal Submission” set forth in Section 6, Form 3;
E. The “Pricing Worksheet” set forth in Section 6, Form 4;
F. The “MWSBE Utilization” form set forth in Section 6, Form 5;
G. The “Company’s Background Response” form set forth in Section 6, Form 6;
H. The “References” set forth in Section 6, Form 7;
I. The “Additional Company Questions” set forth in Section 6, Form 8;
J. The “Certification Regarding Debarment, Suspension and Other Responsibility Matters” set forth in Section 7, Form 9;
K. The Byrd Anti-Lobbying Certification: set forth in Section 7, Form 10; and
L. The “Environmental Purchasing Responses” set forth in Section 6, Form 11; and
M. Exceptions to the Remainder of the RFP, including the Sample Contract in Section 7.

The City encourages Proposals to be compatible with the City’s waste reduction goals and policies. Therefore, it is desired that all responses meet the following requirements:

- All Proposals be printed in 8 1/2" x 11" format with all standard text no smaller than eleven (11) points;
- All copies be printed double-sided;
- All copies be printed on recycled paper (at least 30% post-consumer recovered material and at least 30% total recovered material);
- Unless necessary, all Proposal originals and copies should minimize or eliminate use of non-recyclable or non-reusable materials such as 3-ring binders, plastic report covers, plastic dividers, vinyl sleeves, and GBC binding. Glued materials, paper clips, and staples are acceptable; and
- Materials be submitted in a format that allows for easy removal and recycling.

Proposals must also include a flash drive including the entire Proposal in a searchable format such as MS Word or Adobe Acrobat.

Service Providers are required to organize the information requested in this RFP in accordance with the format and instructions outlined above and detailed below. Failure to do so may result in the City, at its sole discretion, deeming the Proposal non-responsive. The Company, however, may reduce the repetition of identical information within several sections of the Proposal by making the appropriate cross-references to other sections of the Proposal. Appendices for certain technical or financial information may be used to facilitate Proposal preparation.

4.1. Proposal Content.

4.1.1. Cover Letter.
The Proposal must include a letter of transmittal attesting to its accuracy, signed by an individual authorized to execute binding legal documents. The cover letter shall provide the name, address, telephone and facsimile numbers of the Company along with the name, title, address, email address, and telephone numbers of the executive that has the authority to contract with the City. The cover letter shall present the
4.1.2. Proposed Solution.
Given the purpose of this Project and the City's goals as stated in this RFP, provide a creative solution to meet such goals. **For each component of the Project described in Section 3, state whether and how your Proposed Solution complies as well as any additional information requested.** If you wish to add supplemental information, it shall be labeled “Supplemental Information.”

4.1.3. Required Forms.
To be deemed responsive to this RFP, Companies must complete, in detail, all Proposal Forms listed in this Section 4, items numbered C through L.

4.1.4. Exceptions to the RFP.
Exceptions must be submitted in accordance with Section 1.6.12 of this RFP. If exceptions are not identified in your Proposal they may not be considered during Contract negotiation and could result in Proposal being rejected from further consideration. If legal counsel needs to review the Sample Contract prior to signature, reviews must be completed before your Proposal is submitted.

The City intends to enter into a City-drafted Contract with the successful Service Provider that contains the terms and conditions set forth in Section 7 (“Sample Terms”). The number and extent of any exceptions and proposed additions to the Sample Terms will be one of the City’s evaluation criteria.

Accordingly, each Service Provider must state specifically in its Proposal any exceptions to the Sample Terms, or any such exceptions will be waived. Any Service Provider-proposed additional terms or conditions must also be included in the Proposal, and the City reserves the right to refuse consideration of any terms not so included. Any proposed changes to the Sample Terms after tentative contract award may constitute a material change to the Service Provider’s Proposal and be grounds for revoking the award.

Notwithstanding the foregoing, the City reserves the right to modify the Sample Terms prior to or during contract negotiations if it is in the City’s best interest to do so.
Section 5
Evaluation Criteria

5. PROPOSAL EVALUATION CRITERIA.
Proposals will be evaluated based on the Service Provider’s ability to meet the performance requirements of this RFP. This section provides a description of the evaluation criteria that will be used to evaluate the Proposals. To be deemed responsive, it is important for the Service Provider to provide appropriate detail to demonstrate satisfaction of each criterion and compliance with the performance provisions outlined in this RFP. The Service Provider’s Proposal will be the primary source of information used in the evaluation process. Proposals must contain information specifically related to the proposed Services and requested herein. Failure of any Service Provider to submit information requested may result in the elimination of the Proposal from further evaluation.

Proposals will be assessed to determine the most comprehensive, competitive and best value solution for the City based on, but not limited to, the criteria below. The City reserves the right to modify the evaluation criteria or waive portions thereof. Proposals will be evaluated on the following major categories:

a. Qualifications and Experience;
b. Project Approach/Proposed Solution
c. Cost Effectiveness and Value; and
d. Acceptance of the Terms of the Contract

5.1. Qualifications and Experience.
Companies will be evaluated on the background and experience information provided in Section 6, Form 8.

5.2. Project Approach/ Proposed Solution.
Companies will be evaluated based upon their understanding, experience and qualifications in performing the same or substantially similar Services, as reflected by its experience in performing such Services. The evaluation will include references regarding work for organizations with needs similar to the City’s and the feasibility of the Company’s approach for the provision of the Services

5.3. Cost Effectiveness and Value.
Under this criterion, Proposals will be compared in terms of the most reasonable and effective pricing options. The Evaluation Committee will also take into consideration any indirect costs associated with the Services and administration of the Contract.

5.4. Acceptance of the Terms of the Contract.
The City will evaluate the Proposals for compliance with the terms, conditions, requirements, and specifications stated in this RFP including the sample contract language provided in Section 7. Regardless of exceptions taken, Companies shall provide pricing based on the requirements and terms set forth in this RFP. Exceptions shall be identified in accordance with Sections 1.6.12 and 4.1.4 of this RFP.
REQUIRED FORM 1 – REQUEST FOR PROPOSALS ACKNOWLEDGEMENT  
RFP # 269-2021-118  
Armored Car Services  

The Company hereby certifies receipt of the Request for Proposals for the City of Charlotte, North Carolina RFP #269-2021-118, Armored Car Services. This form should be completed upon receipt of the City’s Request for Proposals and emailed in time for the City to receive it by or before July 16, 2021. Failure to submit this form by the designated date shall not preclude the Company from submitting a proposal. Please email the completed Request for Proposals Acknowledgement Form to the attention of:  

Lynne Shelton  
Department of General Services – City Procurement  
Email: lynne.shelton@charlottenc.gov  

Date: _________________________  
Authorized Signature:_______________________________________________________  
Title:__________________________________________________________________________  
Company Name:________________________________________________________________  
Contact Name: _________________________________________________________________  
Contact E-mail Address: __________________________________________________________  
Contact Phone Number: __________________________________________________________  

Please check the appropriate space below and provide the requested information:  

_____ We plan to attend the Pre-Proposal Conference and plan on submitting a Proposal  
Indicate number of attendees: In-Person _______ Via Teleconference _______  

_____ We do not plan to attend the Pre-Proposal Conference but plan on submitting a Proposal  
Reason:________________________________________________________________________  

_____ We do not plan to attend the Pre-Proposal Conference and do not plan on submitting a Proposal  
Reason:________________________________________________________________________
REQUIRED FORM 2 – ADDENDA RECEIPT CONFIRMATION
RFP # 269-2021-118

Armored Car Services

Please acknowledge receipt of all addenda by including this form with your Proposal. All addenda will be posted to the NC IPS website at www.ips.state.nc.us and the City’s Contract Opportunities Site at http://charlottenc.gov/DoingBusiness/Pages/ContractOpportunities.aspx.

<table>
<thead>
<tr>
<th>ADDENDUM #:</th>
<th>DATE ADDENDUM</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

I certify that this proposal complies with the Specifications and conditions issued by the City except as clearly marked in the attached copy.

_____________________________  ______________________
(Please Print Name)    Date

_____________________________
Authorized Signature

_____________________________
Title

_____________________________
Company Name
REQUIRED FORM 3 – PROPOSAL SUBMISSION FORM
RFP # 269-2021-118
Armored Car Services

This Proposal is submitted by:

Company Legal Name: ________________________________________________________

Representative (printed): ________________________________________________________

Address: ____________________________________________________________________

__________________________________________________________________________

City/State/Zip: __________________________________________________________________

Email address: __________________________________________________________________

Telephone: ________________________________________________________

(Area Code) Telephone Number

The representative signing above hereby certifies and agrees that the following information is correct:

1. In preparing its Proposal, the Company has considered all proposals submitted from qualified, potential subcontractors and suppliers, and has not engaged in or condoned prohibited discrimination.

2. For purposes of this Section, discrimination means discrimination in the solicitation, selection, or treatment of any subcontractor, vendor or supplier on the basis of race, ethnicity, gender, age or disability or any otherwise unlawful form of discrimination. Without limiting the foregoing, discrimination also includes retaliating against any person or other entity for reporting any incident of discrimination.

3. Without limiting any other provision of the solicitation for proposals on this project, it is understood and agreed that, if this certification is false, such false certification will constitute grounds for the City to reject the Proposal submitted by the Company on this Project and to terminate any contract awarded based on such Proposal.

4. As a condition of contracting with the City, the Company agrees to maintain documentation sufficient to demonstrate that it has not discriminated in its solicitation or selection of subcontractors. The Company further agrees to promptly provide to the City all information and documentation that may be requested by the City from time to time regarding the solicitation and selection of subcontractors. Failure to maintain or failure to provide such information constitutes grounds for the City to reject the bid submitted by the Company or terminate any contract awarded on such proposal.

5. As part of its Proposal, the Company shall provide to the City a list of all instances within the past ten years where a complaint was filed or pending against the Company in a legal or administrative proceeding alleging that the Company discriminated against its subcontractors, vendors or suppliers, and a description of the status or resolution of that complaint, including any remedial action taken.
6. The information contained in this Proposal or any part thereof, including its Exhibits, Schedules, and other documents and instruments delivered or to be delivered to the City, is true, accurate, and complete. This Proposal includes all information necessary to ensure that the statements therein do not in whole or in part mislead the City as to any material facts.

7. None of Company’s or its subcontractors’ owners, employees, directors, or contractors will be in violation of the City’s Conflict of Interest Policy for City, Secondary and Other Employment Relationships (HR 13) if a Contract is awarded to the Company.

8. It is understood by the Company that the City reserves the right to reject any and all Proposals, to make awards on all items or on any items according to the best interest of the City, to waive formalities, technicalities, to recover and resolicit this RFP.

9. This Proposal is valid for one hundred and eighty (180) calendar days from the Proposal due date.

I, the undersigned, hereby acknowledge that my company was given the opportunity to provide exceptions to the Sample Contract as provided in the RFP. As such, I have elected to do the following:

___ Include exceptions to the Sample Contract in the following section of my Proposal:_______

___ Not include any exceptions to the Sample Contract.

I, the undersigned, hereby acknowledge that my company was given the opportunity to indicate any Trade Secret materials or Personally Identifiable Information (“PII”) as detailed in Section 1.6.2. I understand that the City is legally obligated to provide my Proposal documents, excluding any appropriately marked Trade Secret information and PII, upon request by any member of the public. As such, my company has elected as follows:

___ The following section(s) of the of the Proposal are marked as Trade Secret or PII: ________

___ No portion of the Proposal is marked as Trade Secret or PII.

Representative (signed): ______________________________________________________
REQUIRED FORM 4 – PRICING WORKSHEET
RFP # 269-2021-118
Armored Car Services

Regardless of exceptions taken, Companies shall provide pricing based on the requirements and terms set forth in this RFP. Pricing must be all-inclusive and cover every aspect of the Project. Cost must be in United States dollars. If there are additional costs associated with the Services, please add to this chart. Your Price Proposal must reflect all costs for which the City will be responsible.

For purposes of this RFP, assume an initial term of three (3) years, with the City having an option to renew for two (2) additional consecutive one (1) year terms thereafter.

1. CATS Armored Car Services.
   Service Providers shall indicate their monthly pricing below for CATS Services. The pick-up time shall be daily between the hours of 3:00 PM to 5:00 PM.

<table>
<thead>
<tr>
<th>Location #</th>
<th>Type of Service*</th>
<th>Days per Week*</th>
<th>Monthly Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Year 1</td>
</tr>
<tr>
<td>3145 S. Tryon</td>
<td>Pick-up and Deposits</td>
<td>M,T,W, R,F</td>
<td></td>
</tr>
</tbody>
</table>

2. Airport Armored Car Services.
   Service Providers shall indicate their monthly pricing below for CLT Services. The pick-up time shall be daily between the hours of 8:00 AM to 10:00 AM.

<table>
<thead>
<tr>
<th>Location #</th>
<th>Type of Service</th>
<th>Days per Week*</th>
<th>Monthly Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Year 1</td>
</tr>
<tr>
<td>5601 Wilkinson Blvd.</td>
<td>Pick-up and Deposits</td>
<td>M,T,W, R,F</td>
<td></td>
</tr>
</tbody>
</table>

3. Revenue Armored Car Services.
   Service Providers shall indicate their monthly pricing below for Revenue Services. The pick-up time shall be daily between the hours of 12:00 PM to 2:00 PM.

<table>
<thead>
<tr>
<th>Location #</th>
<th>Type of Service</th>
<th>Days per Week*</th>
<th>Monthly Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Year 1</td>
</tr>
<tr>
<td>CMGC – 600 E 4th St. Revenue Office</td>
<td>Pick-up and Deposits</td>
<td>M,T,W, R,F</td>
<td></td>
</tr>
</tbody>
</table>

4. ARD Armored Car Services.
Service Providers shall perform between two (2) to four (4) pickups annually for the auction proceeds from the ARD facility. These pickups shall occur on pre-determined Saturdays.

<table>
<thead>
<tr>
<th>Location #</th>
<th>Type of Service</th>
<th>Days per Week*</th>
<th>Monthly Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>5550 Wilkinson Blvd.</td>
<td>Pick-up and Deposits</td>
<td>S</td>
<td></td>
</tr>
</tbody>
</table>

5. **Fuel Surcharge.**

The monthly rate shall include a fuel surcharge to be calculated by reference to the fuel matrix below. The amount to be charged shall be calculated by increasing the monthly rate as shown in Tables 1 through 4 by the fuel surcharge percentage in affect for the month being billed. Invoices shall clearly state the surge percentage being applied the month being billed. The fuel surcharge amounts are based on benchmark information from the US energy Information Administration (www.eia.doe.gov) and shall be calculated monthly. Should fuel prices increase above $4.50 per gallon, the fuel matrix shall continue with increases consistent with the schedule below.

<table>
<thead>
<tr>
<th>Fuel Price Per Gallon</th>
<th>Fuel Surcharge Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1.00</td>
<td>3.65%</td>
</tr>
<tr>
<td>$1.10</td>
<td>3.95%</td>
</tr>
<tr>
<td>$1.20</td>
<td>4.25%</td>
</tr>
<tr>
<td>$1.30</td>
<td>4.55%</td>
</tr>
<tr>
<td>$1.40</td>
<td>4.85%</td>
</tr>
<tr>
<td>$1.50</td>
<td>5.15%</td>
</tr>
<tr>
<td>$1.60</td>
<td>5.45%</td>
</tr>
<tr>
<td>$1.70</td>
<td>5.75%</td>
</tr>
<tr>
<td>$1.80</td>
<td>6.05%</td>
</tr>
<tr>
<td>$1.90</td>
<td>6.35%</td>
</tr>
<tr>
<td>$2.00</td>
<td>6.65%</td>
</tr>
<tr>
<td>$2.10</td>
<td>6.95%</td>
</tr>
<tr>
<td>$2.20</td>
<td>7.25%</td>
</tr>
<tr>
<td>$2.30</td>
<td>7.55%</td>
</tr>
<tr>
<td>$2.40</td>
<td>7.85%</td>
</tr>
<tr>
<td>$2.50</td>
<td>8.15%</td>
</tr>
<tr>
<td>$2.60</td>
<td>8.45%</td>
</tr>
<tr>
<td>$2.70</td>
<td>8.75%</td>
</tr>
<tr>
<td>$2.80</td>
<td>9.05%</td>
</tr>
<tr>
<td>$2.90</td>
<td>9.35%</td>
</tr>
<tr>
<td>$3.00</td>
<td>9.65%</td>
</tr>
<tr>
<td>$3.10</td>
<td>9.95%</td>
</tr>
<tr>
<td>$3.20</td>
<td>10.25%</td>
</tr>
</tbody>
</table>
### 6. Optional Services.
Service Providers shall indicate their monthly pricing below for Optional Services as detailed in Section 3.4. The Service Provider shall pick-up TVM collections and process at CRCC, transport and deposit as required to banking facility.

<table>
<thead>
<tr>
<th>Location #</th>
<th>Type of Service</th>
<th>Days per Week *</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Archdale</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Archdale</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Arrowood</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Arrowood</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bland Street</td>
<td>TVM</td>
<td>T,R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bland Street</td>
<td>TVM</td>
<td>T,R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Carson</td>
<td>TVM</td>
<td>T,R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Carson</td>
<td>TVM</td>
<td>T,R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charlotte TC</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charlotte TC</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charlotte TC</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charlotte TC</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charlotte TC</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Monthly Cost</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>$3.30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$3.40</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$3.50</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$3.60</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$3.70</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$3.80</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$3.90</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$4.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$4.10</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$4.20</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$4.30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$4.40</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$4.50</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Location #</td>
<td>Type of Service</td>
<td>Days per Week *</td>
<td>Monthly Cost</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------</td>
<td>----------------</td>
<td>----------------</td>
<td>--------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Year 1</td>
<td>Year 2</td>
<td>Year 3</td>
</tr>
<tr>
<td>Charlott e TC</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charlott e TC</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>East/We st</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>East/We st</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I-485</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I-485</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I-485</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I-485</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I-485</td>
<td>TVM</td>
<td>M,T,W,R,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I-485</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I-485</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Bern</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Bern</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scaleyba rk</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scaleyba rk</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sharon Road</td>
<td>TVM</td>
<td>T,R</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sharon Road</td>
<td>TVM</td>
<td>T,R</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stonewa ll</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stonewa ll</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tyvola</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tyvola</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Woodla wn</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Section 6

#### Required Forms

<table>
<thead>
<tr>
<th>Location #</th>
<th>Type of Service</th>
<th>Days per Week *</th>
<th>Monthly Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Year 1</td>
</tr>
<tr>
<td>Woodlawn</td>
<td>TVM</td>
<td>M,W,F</td>
<td></td>
</tr>
<tr>
<td>3rd Street</td>
<td>TVM</td>
<td>T,R</td>
<td></td>
</tr>
<tr>
<td>3rd Street</td>
<td>TVM</td>
<td>T,R</td>
<td></td>
</tr>
<tr>
<td>Bland</td>
<td>TVM</td>
<td>T,R</td>
<td></td>
</tr>
</tbody>
</table>

7. **Special Services.**

Service Providers shall indicate their unit price below for each category listed.

<table>
<thead>
<tr>
<th>Type of Service</th>
<th>Days per week*</th>
<th>Unit Price</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Year 1</td>
</tr>
<tr>
<td>Expedited Service – within 2 hour notice</td>
<td>M, T, W, R, F</td>
<td></td>
</tr>
<tr>
<td>Unscheduled Service</td>
<td>M, T, W, R, F</td>
<td></td>
</tr>
<tr>
<td>Weekend Service</td>
<td>S, Su</td>
<td></td>
</tr>
<tr>
<td>Holiday Service</td>
<td>H</td>
<td></td>
</tr>
<tr>
<td>Same day deposit</td>
<td>M, T, W, R, F</td>
<td></td>
</tr>
</tbody>
</table>

8. **Miscellaneous Services.**

Service Providers shall indicate their unit price below for each category listed.

<table>
<thead>
<tr>
<th>Category</th>
<th>Days per week*</th>
<th>Unit Price</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Year 1</td>
</tr>
<tr>
<td>Change Service</td>
<td>M, T, W, R, F</td>
<td></td>
</tr>
<tr>
<td>Log Book</td>
<td>O</td>
<td></td>
</tr>
<tr>
<td>Deposit bags</td>
<td>O</td>
<td></td>
</tr>
<tr>
<td>On-call Service</td>
<td>C</td>
<td></td>
</tr>
</tbody>
</table>

*Days of the week are abbreviated as follows: M=Monday, T=Tuesday, W=Wednesday, R=Thursday, F=Friday, S=Saturday, Su=Sunday, H=Holiday C=On-call, O=Once a week.
The City maintains a strong commitment to the inclusion of MWSBEs in the City’s contracting and procurement process when there are viable subcontracting opportunities.

Companies must submit this form with their proposal outlining any supplies and/or services to be provided by each City-certified Small Business Enterprise (SBE), and/or City-registered Minority-owned Business Enterprise (MBE) and Woman-owned Business Enterprise (WBE) for the Contract. If the Company is a City-registered MWSBE, note that on this form.

The City recommends you exhaust all efforts when identifying potential MWSBEs to participate on this RFP.

Please indicate if your company is any of the following:

- [ ] MBE
- [ ] WBE
- [ ] SBE
- [ ] None of the above

If your company has been certified with any of the agencies affiliated with the designations above, indicate which agency, the effective and expiration date of that certification below:

Agency Certifying: ___________________ Effective Date: __________ Expiration Date: __________

Identify outreach efforts that were employed by the firm to maximize inclusion of MWSBEs to be submitted with the firm’s proposal (attach additional sheets if needed):

_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

Identify outreach efforts that will be employed by the firm to maximize inclusion during the contract period of the Project (attach additional sheets if needed):

_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

[Form continues on next page]
List below all **MWSBEs** that you intend to subcontract to while performing the Services:

<table>
<thead>
<tr>
<th>Subcontractor Name</th>
<th>Description of work or materials</th>
<th>Indicate “M,” “S,” and/or “W”</th>
<th>City Vendor #</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Total MBE Utilization</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total WBE Utilization</td>
<td>%</td>
<td></td>
</tr>
<tr>
<td>Total SBE Utilization</td>
<td>%</td>
<td></td>
</tr>
<tr>
<td><strong>Total MWSBE Utilization</strong></td>
<td>%</td>
<td></td>
</tr>
</tbody>
</table>

Representative (signed): ____________________________________________________________

Date ____________________________ Representative Name __________________________

Estimated Total Contract Value

ARMORED CAR SERVICES
RFP# 269-2021-118  JULY 9, 2021  33
REQUIRED FORM 6 – COMPANY’S BACKGROUND RESPONSE
RFP # 269-2021-118
Armored Car Services

Companies shall complete and submit the form below as part of their response to this RFP. Additional pages may be attached as needed to present the information requested.

1. Company’s legal name.
2. Company Location (indicate corporate headquarters and location that will be providing the Services).
3. How many years has your company been in business? How long has your company been providing the Services as described in Section 3?
4. How many public sector (cities or counties) clients does your company have? How many are using the Services? Identify by name some of the clients similar to City (e.g., similar in size, complexity, location, type of organization).
5. List any projects or services terminated by a government entity. Please disclose the government entity that terminated and explain the reason for the termination.
6. List any litigation that your company has been involved with during the past two (2) years for Services similar to those in this RFP.
7. Provide an overview and history of your company.
8. If your company is a subsidiary, identify the number of employees in your company or division and the revenues of proposing company or division.
9. Identify the percentage of revenue used for research and/or development by the proposing company or division.
10. Identify any certifications held by your company if you are implementing or reselling another company's products or services. Include how long the partnership or certification has been effect.
11. Describe your company’s complete corporate structure, including any parent companies, subsidiaries, affiliates and other related entities.
12. Describe the ownership structure of your company, including any significant or controlling equity holders.
13. Provide a management organization chart of your company’s overall organization, including director and officer positions and names and the reporting structure.
14. Describe the key individuals along with their qualifications, professional certifications and experience that would comprise your company’s team for providing the Services.
15. If the Proposal will be from a team composed of more than one (1) company or if any subcontractor will provide more than fifteen percent (15%) of the Services, please describe the relationship, to include the form of partnership, each team member’s role, and the experience each company will bring to the relationship that qualifies it to fulfill its role. Provide descriptions and references for the projects on which team members have previously collaborated.
16. Explain how your organization ensures that personnel performing the Services are qualified and proficient.
17. Provide information regarding the level of staffing at your organization’s facilities that will be providing the Services, as well as the level of staffing at subcontractors’ facilities, if known or applicable.
18. If your company has been the subject of a dispute or strike by organized labor within the last five (5) years, please describe the circumstances and the resolution of the dispute.

19. Describe your security procedures to include physical plant, electronic data, hard copy information, and employee security. Explain your point of accountability for all components of the security process. Describe the results of any third party security audits in the last five (5) years.
Required Forms

REQUIRED FORM 7 – REFERENCES
RFP # 269-2021-118
Armored Car Services

Companies shall complete the form below. The City’s preference is for references from organizations of similar size or where the Company is performing similar services to those described herein. If such references are not available, individuals or companies that can speak to the Company’s performance are adequate.

REFERENCE 1:

Name of Client: ___________________________ Main Phone: __________________

Address: ________________________________

Primary Contact: ________________________ Title: __________________________

Contact Phone: ________________________ Contact E-mail: __________________

Service Dates: __________________________

Summary & Scope of Project: ____________________________________________

___________________________________________________________________

___________________________________________________________________

___________________________________________________________________

Contract Value: $______________________

REFERENCE 2:

Name of Client: ___________________________ Main Phone: __________________

Address: ________________________________

Primary Contact: ________________________ Title: __________________________

Contact Phone: ________________________ Contact E-mail: __________________

Service Dates: __________________________

Summary & Scope of Project: ____________________________________________

___________________________________________________________________

___________________________________________________________________

___________________________________________________________________

Contract Value: $______________________
### REFERENCE 3:

Name of Client: ___________________________  Main Phone: ________________
Address: ________________________________________________________________
Primary Contact: _______________________  Title: ____________________________
Contact Phone: ________________  Contact E-mail: ____________________________
Service Dates: ____________________________________________________________
Summary & Scope of Project: ________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
Contract Value: $__________________________

### REFERENCE 4:

Name of Client: ___________________________  Main Phone: ________________
Address: ________________________________________________________________
Primary Contact: _______________________  Title: ____________________________
Contact Phone: ________________  Contact E-mail: ____________________________
Service Dates: ____________________________________________________________
Summary & Scope of Project: ________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
Contract Value: $__________________________
REFERENCE 5:

Name of Client: ___________________________ Main Phone: ______________
Address: ________________________________________________
Primary Contact: ______________________ Title: __________________________
Contact Phone: _______________ Contact E-mail: ______________________
Service Dates: _____________________________________________
Summary & Scope of Project: _______________________________________
_________________________________________________________________
_________________________________________________________________
_________________________________________________________________
_________________________________________________________________
_________________________________________________________________
_________________________________________________________________

Contract Value: $________________________
REQUIRED FORM 8 – ADDITIONAL COMPANY QUESTIONS
RFP # 269-2021-118

Armored Car Services

Companies shall include responses to the additional questions posed below. Responses may be provided on a separate sheet provided that such response clearly includes the question reference numbers.

General Questions:
1. What steps will your organization take to ensure that the transition of Services runs smoothly?
2. Describe the communications scheme that your organization will use to keep the City informed about the Services.
3. Describe the risks associated with this Contract. What contingencies have been built in to mitigate those risks?

Certification Questions:
1. Does your company maintain any industry certifications? If so, what are they?
REQUIRED FORM 9 – CERTIFICATION REGARDING DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS

RFP # 269-2021-118

Armored Car Services

The bidder, contractor, or subcontractor, as appropriate, certifies to the best of its knowledge and belief that neither it nor any of its officers, directors, or managers who will be working under the Contract, or persons or entities holding a greater than (ten percent) 10% equity interest in it (collectively “Principals”):

1. Are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any federal or state department or agency in the United States;

2. Have within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or contract under a public transaction; violation of federal or state anti-trust or procurement statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

3. Are presently indicted for or otherwise criminally or civilly charged by a government entity, (federal, state or local) with commission of any of the offenses enumerated in paragraph 2 of this certification; and

4. Have within a three-year period preceding this application/proposal had one or more public transactions (federal, state or local) terminated for cause or default.

I understand that a false statement on this certification may be grounds for rejection of this proposal or termination of the award or in some instances, criminal prosecution.

☐ I hereby certify as stated above:

________________________________________  ______________________________________
(Print Name)                                              Signature

________________________________________  ______________________________________
Title                                              Date

☐ I am unable to certify to one or more the above statements. Attached is my explanation. [Check box if applicable]

________________________________________  ______________________________________
(Print Name)                                              Signature

________________________________________  ______________________________________
Title                                              Date
REQUIRED FORM 10 – BYRD ANTI-LOBBYING CERTIFICATION
RFP # 269-2021-118

Armored Car Services

The undersigned certifies, to the best of his or her knowledge and belief, that:

1. No federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

2. If any funds other than federal appropriated funds have been paid or will be paid to any person for making lobbying contacts to an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form—LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions [as amended by "Government wide Guidance for New Restrictions on Lobbying," 61 Fed. Reg. 1413 (1/19/96)].

3. The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including all subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction by 31 U.S.C. § 1352 (as amended by the Lobbying Disclosure Act of 1995). Any person who fails to file the required certification shall be subject to a civil penalty of not less than $10,000 and not more than $100,000 for each such failure.

__________________________________________________________________________
(Print Name)                                Company Name

__________________________________________________________________________
Authorized Signature                        Address

__________________________________________________________________________
Date                                           City/State/Zip
REQUIRED FORM 11 – ENVIRONMENTAL PURCHASING RESPONSES

RFP # 269-2021-118

Armored Car Services

Companies shall complete and submit the form below regarding the products or supplies required to perform the Services.

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recycled Content.</td>
<td></td>
</tr>
<tr>
<td>Products must contain a certain percentage of recycled content. Please include the amount of recycled content, both pre- and post-consumer, included in your product.</td>
<td></td>
</tr>
<tr>
<td>Recyclability.</td>
<td></td>
</tr>
<tr>
<td>Please include the types of materials included in your product, and if they are considered recyclable in typical municipal recycling streams.</td>
<td></td>
</tr>
<tr>
<td>Biodegradability.</td>
<td></td>
</tr>
<tr>
<td>Products must be capable of decomposing under natural conditions. Please state whether each Product offered in your proposal is biodegradable.</td>
<td></td>
</tr>
<tr>
<td>Compostability.</td>
<td></td>
</tr>
<tr>
<td>Products must be capable of composting at a commercial composting facility. Please state whether each product offered in your proposal is compostable.</td>
<td></td>
</tr>
<tr>
<td>Energy Consumption.</td>
<td></td>
</tr>
<tr>
<td>Please include the total amount of energy consumed for product or service manufacture, use and disposal. Different sources of energy are associated with different environmental impacts.</td>
<td></td>
</tr>
<tr>
<td>Energy Efficiency.</td>
<td></td>
</tr>
<tr>
<td>Products must meet or exceed the Department of Energy (DOE) and Environmental Protection Agency criteria for use of the ENERGY STAR trademark label; or is in the upper 25% of efficiency for all similar products as designated by the U.S. Department of Energy’s Federal Energy Management Program.</td>
<td></td>
</tr>
<tr>
<td>Water Efficiency.</td>
<td></td>
</tr>
<tr>
<td>Eligible products must meet or exceed the Environmental Protection Agency’s WaterSense program, or be water-efficient or low-flow fixtures.</td>
<td></td>
</tr>
</tbody>
</table>
### Section 6
#### Required Forms

| **Low VOCs.**
Products should contain low or no volatile organic compounds (VOCs). Please indicate any VOC content in each applicable product offered in your proposal. |
|---|

| **Pollution Prevention.**
Please state your company’s policy on source reduction. The Pollution Prevention Act defines source reduction to mean any practice that: (1) Reduces the amount of any hazardous substance, pollutant or contaminant entering any waste stream or otherwise released into the environment (including fugitive emissions) prior to recycling, treatment or disposal, and (2) Reduces the hazards to public health and the environment associated with the release of such substances, pollutants or contaminants. The term includes: equipment or technology modifications, process or procedure modifications, reformulation or redesign of products, substitution of raw materials, and improvements in housekeeping, maintenance, training or inventory control. |
|---|

| **Life Cycle Management.**
Please state how many times your product may be reused. (Since reusable products generally require more upfront costs than disposable products, they are often subjected to a cost/benefit analysis in order to determine the life cycle cost). |
|---|

| **End of Life Management.**
Will the manufacturer or designee accept the product back at the end-of-life? (who pays for the transportation of the product may be situation-specific). |
|---|
Contract #: {---Contract Number---}  Armored Car Services

<table>
<thead>
<tr>
<th>Effective Date: {---Effective Date---}</th>
<th>City Vendor#: {---Vendor Number---}</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Between the City of Charlotte (“City”) and {---Vendor Legal Name---}, (“{---Vendor Reference Name---}”)</strong></td>
<td></td>
</tr>
</tbody>
</table>

This cover sheet (“Cover Sheet”) and each of the attachments listed below (“Attachments”) together comprise an Armored Car Services Contract (the “Contract”) entered into as of the Effective Date, between {---Vendor Legal Name---} a {---Vendor State of Incorporation---} {---Vendor Entity Type---} registered to do business in North Carolina and the City of Charlotte, a North Carolina municipal corporation:

<table>
<thead>
<tr>
<th>Service Terms</th>
<th>Federal Contracting Terms</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Conditions</td>
<td>Confidentiality Terms</td>
</tr>
<tr>
<td>Price Schedule</td>
<td>CBI Forms</td>
</tr>
<tr>
<td>Scope of Services</td>
<td></td>
</tr>
</tbody>
</table>

**Term:** This Contract will start on the Effective Date and continue for a period of one (1) year (the “Initial Term”).

**Renewals:** The City will have the option to renew this Contract for up to two (2) one-year terms by giving notice to {---Vendor Reference Name---}.

**Services.** {---Vendor Reference Name---} agrees to perform the services described in the Attachments (“Services”) under the terms and conditions set forth in this Contract.

**Compensation.** The City will pay for the Services at the rates set forth in the Price Schedule. These rates shall remain firm for the duration of this Contract, unless otherwise stated in the Price Schedule.

**Payment Cap:** Notwithstanding any renewal, the City’s payment obligations under this Contract shall not exceed: {---Payment Cap---} (the “Payment Cap”) absent a written amendment executed by the City.

Capitalized terms used in this Contract have the meanings assigned in this Contract.

**City Business Contact**

{---City Admin First Name---} {---City Admin Last Name---}
{---City Department---}
{---City Main Contact Address---}
{---City Admin City---}, {---City Admin State/---} {---City Admin Zip Code---}
Phone: {---City Admin Office Phone---}
Email: {---City Admin Email Address---}

**Vendor Business Contact**

{---Vendor Primary Contact Name---}
{---Vendor Legal Name---}
{---Vendor Street1---} {---Vendor Street2---}
{---Vendor City---}, {---Vendor State/Province---} {---Vendor Postal Code---}
Phone: {---Vendor Phone---}
Email: {---Vendor E-mail---}

By signing below, the parties accept and agree to the terms set forth in this Contract.

---Vendor Legal Name---
Signature: ____________________________
Print Name: ____________________________
Title: ____________________________ Date: ____________

---City Legal Name---
Signature: ____________________________
Print Name: ____________________________
Title: ____________________________ Date: ____________

RESERVED  This instrument has been preaudited in the manner required by the Local Government Budget and Fiscal Control Act.
SERVICE TERMS

This Attachment is incorporated into the Armored Car Services Contract ("Contract") between the City of Charlotte ("City") and (---Vendor Reference Name---) ("[---Vendor Reference Name---]"). Capitalized terms not defined in this Attachment will have the meanings stated in the Contract.

1. Services. (---Vendor Reference Name---) agrees to perform the services described in the Scope of Services Attachment (the "Services"). Additional Scope of Services Attachments may be added to this Contract by a written amendment, and once added shall become part of the "Services."

2. Expenses. (---Vendor Reference Name---) shall not be entitled to charge the City for any travel, mileage, meals, materials, or other costs or expenses associated with this Contract.

3. Premium Rates. Unless explicitly listed in the Price Schedule, (---Vendor Reference Name---) will not charge the City at overtime, emergency, or other premium rates, regardless of the number of hours worked in a given day or week.

4. Billing Records. During the term of this Contract and for three (3) years after it terminates, (---Vendor Reference Name---) will keep documentation sufficient to verify the amounts billed to the City. The City has the right to audit (---Vendor Reference Name---)'s time cards, invoices, reports and other documents relating to amounts charged under this Contract, and will not be required to pay for: (a) any time billed that was excessive in light of the result achieved, or (b) any Services that did not meet the standards and requirements referenced in this Contract. (---Vendor Reference Name---) agrees to make such documents available for inspection and copying by the City in Charlotte, North Carolina between the hours of 9:00 a.m. to 5:00 p.m. Monday through Friday, within ten (10) days after the City requests them. The City shall pay its own expenses relating to such audits, but shall not have to pay any expenses or additional costs of the Company. However, if non-compliance is found that would have cost the City in excess of $10,000 but for the audit, then the Company shall be required to reimburse the City for the cost of the audit.

5. Employment Taxes and Employee Benefits. (---Vendor Reference Name---) acknowledges and agrees that (---Vendor Reference Name---)'s employees and subcontractors are not employees of the City. (---Vendor Reference Name---) represents, warrants, and covenants that (---Vendor Reference Name---) will pay all withholding tax, social security, Medicare, unemployment tax, worker’s compensation, and other payments and deductions that are required by law relating to provision of the Services. (---Vendor Reference Name---) shall indemnify, defend, and hold harmless the City and the City’s officials, employees and agents from and against any and all claims, losses, damages, fines, penalties, obligations, liabilities and expenses, including but not limited to reasonable attorneys’ fees arising from (---Vendor Reference Name---) any claim that an individual performing the Service is an employee of the City.

6. City Ownership of Work Product. The City will have exclusive ownership of all reports, documents, designs, ideas, materials, concepts, plans, creative works, data, and other work product developed for or provided to the City in connection with this Contract, and all patent rights, copyrights, trade secret rights and other intellectual property rights relating thereto (collectively the "Intellectual Property"). (---Vendor Reference Name---) hereby assigns and transfers all rights in the Intellectual Property to the City. (---Vendor Reference Name---) further agrees to execute and deliver such assignments and other documents as the City may later require to perfect, maintain, and enforce the City’s rights as sole owner of the Intellectual Property, including all rights under patent and copyright law. (---Vendor Reference Name---) hereby appoints the City as attorney in fact to execute all such assignments and instruments and agrees that its appointment of the City as an attorney in fact is coupled with an interest and is irrevocable.

7. License to Use Intellectual Property. The City grants (---Vendor Reference Name---) a royalty-free, non-exclusive license to use and copy the Intellectual Property to the extent necessary to perform this Contract. (---Vendor Reference Name---) may not to use the Intellectual Property for other purposes without the City’s prior written consent, and (---Vendor Reference Name---) agrees to treat the Intellectual Property and all City data with the same level of protection that (---Vendor Reference Name---) afford (---Vendor Reference Name---)’s own trade secrets and intellectual property.

8. Contract Data. The City shall have exclusive ownership of the following (collectively referred to as "Contract Data"): (a) all data produced or generated under this Contract for the benefit of the City or its customers; and (b) all data provided by, accessed through, or processed for the City under this Contract. (---Vendor Reference Name---) will promptly provide the Contract Data to the City in machine-readable format upon the City’s request at any time while this Contract is in effect or within three years after this Contract terminates.

9. Company Will Not Sell or Disclose Contract Data. (---Vendor Reference Name---) will treat Contract Data as Confidential Information under this Contract. (---Vendor Reference Name---) will not reproduce, copy, duplicate, disclose, or use the Contract Data in any manner except as authorized by the City in writing or expressly permitted by this Contract.

10. Supporting Data. If (---Vendor Reference Name---) will be providing work product under this Contract that is based on an analysis of data (---Vendor Reference Name---) will provide the City with all data supporting (---Vendor Reference Name---)'s analysis ("Supporting Data") in a machine-readable format, together with a written description of the methods of analysis. Excluding Confidential Information of (---Vendor Reference Name---) (as defined in this Contract), the City shall
be permitted to reproduce, copy, duplicate, disclose, or use the Supporting Data for any purpose, and it shall be treated as a public record under North Carolina law.

11. **City Resources.** The City is not required to provide any information, personnel, facilities, or other resources aside from what is specifically required in the Scope of Service unless the City can do so at no cost. When this Attachment requires the City to provide a resource, {---Vendor Reference Name---} shall request it in writing in a timely manner. If {---Vendor Reference Name---} will be delayed in performing due to any failure by the City to provide a resource required by this Contract, {---Vendor Reference Name---} shall promptly notify in writing both the City Business Contact and Official Notice Recipients identified in the General Conditions. Failure or delay by the City to provide required resources will not excuse {---Vendor Reference Name---} from any failure or delay in performance unless {---Vendor Reference Name---} has followed these steps. The duration of any excused delay will be limited to the time period after {---Vendor Reference Name---} has followed these steps.

12. **Compensation for Termination Without Cause.** If the City terminates this Contract without cause, the City shall pay {---Vendor Reference Name---} for Services rendered through the date of termination at the rates set forth in the Price Schedule. The City’s obligation to make such payments is conditioned upon {---Vendor Reference Name---} having complied with the Section of General Conditions captioned “Obligations On Removal and Replacement of Personnel.” If the City terminates this contract without cause, the City will have the right to interview and approve Key Personnel, and also to require the removal and replacement of Key Personnel if the City has reasonable grounds to believe that the individual is not suitable for the assignment, including without limitation insufficient experience, inadequate qualifications, lack of necessary skills, improper conduct, background check results, or other grounds. Upon receipt of a request for rejection, removal, or replacement of an individual, {---Vendor Reference Name---} will promptly comply with the request and provide the City with the requisite background materials for a proposed alternate or successor. If {---Vendor Reference Name---} does not believe the City has reasonable grounds for making the request, {---Vendor Reference Name---} will notify the City in writing and the City will have the right to exercise its termination rights under the Contract, or to suspend the Contract and any payments due until such matter is resolved.

14. **Regeneration of Lost or Damaged Data.** If {---Vendor Reference Name---} loses or damages any data in the City’s possession, {---Vendor Reference Name---} will, at {---Vendor Reference Name---}’s own expense, promptly replace or regenerate such data from the City’s machine-readable supporting material, or obtain, at {---Vendor Reference Name---}’s own expense, a new machine-readable copy of lost or damaged data from the City’s data sources.

15. **City Materials and Data Treated as Confidential.** {---Vendor Reference Name---} will treat as confidential information all data and materials provided by or processed for the City in connection with this Contract. {---Vendor Reference Name---} will not reproduce, copy, duplicate, disclose, or in any way treat the data supplied by the City in any manner except that contemplated by this Contract.

16. **Background Checks.**

16.1. **BACKGROUND CHECKS REQUIRED PRIOR TO WORK.** Prior to starting work under this Contract, {---Vendor Reference Name---} will conduct a background check on each {---Vendor Reference Name---} employee assigned to work under this Contract, and will require its subcontractors (if any) to perform a background check on each of their employees assigned to work under this Contract (collectively, the “Background Checks”). Each Background Check must include: (a) the person’s criminal conviction record from the states and counties where the person lives or has lived in the past seven (7) years; and (b) a reference check.

16.2. **NEW CHECKS REQUIRED EACH YEAR AND PRIOR TO NEW PROJECTS.** After starting work under this Contract, {---Vendor Reference Name---} will, on an annual basis, perform a Background Check for each {---Vendor Reference Name---} employee assigned to work under this Contract during that year, and will require its subcontractors (if any) to do the same for each of their employees. If {---Vendor Reference Name---} undertakes a new project under this Contract, then prior to commencing performance of the project {---Vendor Reference Name---} will perform a Background Check for each {---Vendor Reference Name---} employee assigned to work on the project, and will require its subcontractors (if any) to do the same for each of their employees.

16.3. **ADDITIONAL INVESTIGATION OF CERTAIN EMPLOYEES.** If a person’s duties under this Contract fall within the categories described below, the Background Checks that {---Vendor Reference Name---} will be required to perform (and to have its subcontractors perform) shall also include the following additional investigation:

16.3.1. If the job duties require driving: A motor vehicle records check.

16.3.2. If the job duties include responsibility for initiating or affecting financial transactions: A credit history check.
16.3.3. If job duties include entering a private household or interaction with children: A sexual offender registry check.

16.4. COMPLIANCE WITH APPLICABLE LAW. {---Vendor Reference Name---} must follow all State and Federal laws when conducting Background Checks, including but not limited to the Fair Credit Reporting Act requirements, and shall require its subcontractors to do the same.

16.5. DUTY TO REPORT INFORMATION TO CITY. {---Vendor Reference Name---} shall notify the City of any information discovered in the Background Checks that may be of potential concern for any reason.

16.6. CHECKS CONDUCTED BY CITY. The City may conduct its own background checks on principals of {---Vendor Reference Name---} as the City deems appropriate. By operation of the public records law, background checks conducted by the City are subject to public review upon request.
GENERAL CONDITIONS

This Attachment is incorporated into the Armored Car Services Contract ("Contract") between the City of Charlotte ("City") and {---Vendor Legal Name---} ("{---Vendor Reference Name---}"). Capitalized terms not defined in this Attachment will have the meanings stated in the Contract.

1. PRIORITY OF ATTACHMENTS. In the event of a conflict among the Attachments, the Federal Contracting Terms shall have first priority, and all other Attachments shall have priority in the order in which they are listed on the Cover Sheet.

2. INVOICES. Each invoice sent by {---Vendor Reference Name---} shall detail all Services performed and delivered which are necessary to entitle {---Vendor Reference Name---} to the requested payment under the terms of this Contract. All invoices must include an invoice number and the City purchase order number for purchases made under this Contract. Purchase order numbers will be provided by the City. Invoices must be submitted with lines matching those on the City-provided purchase order.

3. PAYMENT TERMS. The City will pay undisputed, properly submitted invoices within thirty (30) days after receipt. As a condition of payment, {---Vendor Reference Name---} must invoice the City for Services rendered during sixty (60) days after the Services are performed. {---Vendor Reference Name---} waives the right to charge the City for any services that have not been invoiced within sixty (60) days after such services were rendered.

4. TERMINATION FOR CONVENIENCE. The City may terminate this Contract at any time without cause by giving written notice to {---Vendor Reference Name---}. The City shall pay for Services rendered through the date of termination, subject to {---Vendor Legal Name---}'s compliance with Section 5 of the General Conditions.

5. TERMINATION FOR CAUSE. Without limiting any other termination rights set forth in this Contract, either party may terminate this Contract for default if the other party fails to cure a material breach within thirty (30) days after receipt of written notice that identifies the breach and the intent to terminate if not cured. The City may terminate this Contract for default without a cure period if {---Vendor Reference Name---}:

5.1. Fails to obtain, maintain, or provide proof of the insurance policies and endorsements as required by this Contract; or

5.2. Becomes more than ten (10) days late performing the Services; or

5.3. Acts of fails to act in a way that creates a risk to safety or causes or is likely to cause the City to incur property damage, fines, or penalties.

6. AUTHORITY TO TERMINATE. Authority to terminate this Contract on behalf of the City rests with the City Manager and Deputy City Manager, or any designee of the forgoing having the same level of delegated signature authority as would have been required to execute the Contract.

7. OBLIGATIONS ON TERMINATION. Upon expiration or termination of this Contract, {---Vendor Reference Name---} will promptly provide to the City, at no cost, (i) all data, materials, software, and equipment provided to {---Vendor Reference Name---} by or on behalf of the City; (ii) all deliverables that are completed or in process as of the date of termination; and (iii) a statement of all Services performed through termination, together with such detail and documentation as is otherwise required under this Contract for payment. The expiration or termination of this Contract shall not relieve either party of its obligations regarding “Confidential Information”, as defined in the Section titled Confidentiality Terms.

8. REPRESENTATIONS AND WARRANTIES. {---Vendor Reference Name---} represents, warrants, and covenants that: (a) all Services and deliverables will meet and comply with Contract requirements, applicable law, and accepted industry standards; (b) each person providing the Services has the qualifications, skills, experience, and knowledge necessary to perform the tasks assigned; (c) no services or deliverables provided under this Contract will infringe or misappropriate any patent, copyright, trademark, trade secret, or other intellectual property rights of any third party; (d) neither the execution nor the performance of this Contract will violate any third party contractual rights; (e) {---Vendor Reference Name---} is a duly organized and validly existing entity of the type set forth in the first paragraph of this Contract, is in good standing under the laws of the state specified in the first paragraph of this Contract, and is registered to do business in North Carolina; and (f) {---Vendor Reference Name---} has the requisite power and authority to execute and perform this Contract. {---Vendor Reference Name---} and each person signing this Contract for {---Vendor Reference Name---} represents and warrants that the execution, delivery, and performance of this Contract have been duly authorized by {---Vendor Reference Name---}. Additional warranties may be set forth in the Attachments.

9. REMEDIES.

9.1. Right to Withhold Payment. If {---Vendor Reference Name---} breaches any provision of this Contract, the City may elect to withhold all payments due until the breach has been fully cured. {---Vendor Reference Name---} and the City are each entitled to setoff and deduct from any amounts owed to the other party under this Contract all damages and expenses incurred due to the other party’s breach.

9.2. Other Remedies. The remedies set forth in this Contract are cumulative and not exclusive and may be exercised successively or concurrently, in addition to any other
remedy available at law or in equity. Additional remedies may be set forth in the Attachments.

9.3. **Liquidated Damages.**

{---Vendor Reference Name---} acknowledges and agrees that the City may incur costs if {---Vendor Reference Name---} fails to meet the certain requirements set forth herein (including without limitation delivery times, inventory levels, accurate invoices, and reporting requirements). {---Vendor Reference Name---} further acknowledges and agrees that: (a) the City may be damaged by such failures, including loss of goodwill and administrative costs; but that (b) the costs that the City might reasonably be anticipated to accrue as a result of such failures are difficult to ascertain due to their indefiniteness and uncertainty. Accordingly, {---Vendor Reference Name---} agrees to pay liquidated damages as follows:

The sum of One Hundred Dollar ($100) per incident for each time the Company fails to perform the next day deposit unless notification is made as instructed in Section 3.2.4.

The sum of Fifty Dollars ($50) per incident for each time the Company fails to perform daily revenue pickup during the established timeframes, set forth in Section 3.

10. **INDEMNIFICATION.** To the fullest extent permitted by law, {---Vendor Reference Name---} shall indemnify, defend, and hold harmless the City and the City’s officials, employees, and agents from and against any claims, losses, damages, fines, penalties, royalties, obligations, liabilities, and expenses, including but not limited to reasonable attorneys’ fees to the extent that they arise from actual or alleged:

10.1. **Breach of contract, negligence or willful misconduct by** {---Vendor Reference Name---} or any of {---Vendor Reference Name---}’s agents, employees, or subcontractors, including but not limited to any liability caused by an accident or other occurrence resulting in bodily injury, death, sickness, or disease to any person(s) or damage to or destruction of any property whether real, personal, or intangible, and including data and other intellectual property;

10.2. **Violation of any federal, state, or local law, ordinance, rule, regulation, guideline, or standard by** {---Vendor Reference Name---} or its employees or subcontractors, or by any service, product, or deliverable provided under this Contract;

10.3. **Violation, misappropriation, or infringement of any copyright, trademark, patent, trade secret, or other proprietary rights with respect to any services products or deliverables provided under this Contract (“Infringement Claims”);**

If an Infringement Claim occurs, {---Vendor Reference Name---} will either: (i) procure for the City the right to continue using the affected product or service; or (ii) repair or replace the infringing product or service so that it becomes non-infringing, provided that the performance of the overall product(s) and service(s) provided to the City shall not be adversely affected by such replacement or modification. If {---Vendor Reference Name---} is unable to comply with the preceding sentence within thirty (30) days after the City is directed to cease use of a product or service, {---Vendor Reference Name---} shall promptly refund to the City all amounts paid under this Contract.

In any case in which {---Vendor Reference Name---} provides a defense to the City pursuant to this indemnity, the defense will be provided by attorneys reasonably acceptable to the City. The provisions of this Contract regarding indemnity will survive the expiration or termination of this Contract.

If this Contract is funded in full or in part by federal funds, the indemnity rights granted to the City in this Contract shall also extend to the U.S. Government agency that extends such funding, and to the agency’s officers, officials, employees, agents, and independent contractors (excluding {---Vendor Reference Name---}).

11. **INSURANCE.**

{---Vendor Reference Name---} shall purchase and maintain, during the life of this Contract, with an insurance company acceptable to the City and authorized to do business in the State of North Carolina, the following insurance:

(a) **Automobile Liability**

Bodily injury and property damage liability covering all owned, non-owned and hired automobiles for limits of not less than $3,000,000 bodily injury each person, each accident and $3,000,000 property damage, or $3,000,000 combined single limit each occurrence/aggregate.

(b) **Commercial General Liability**

Bodily injury and property damage liability as shall protect {---Vendor Reference Name---} and any subcontractor performing work under this Contract from claims of bodily injury or property damage which arise from operation of this Contract whether such operations are performed by Company, any subcontractor or any person directly or indirectly employed by either. The amounts of such insurance shall not be less than $5,000,000 bodily injury each occurrence/aggregate and $5,000,000 property damage each occurrence/aggregate or $5,000,000 bodily injury and property damage combined single limits each occurrence/aggregate. This insurance shall include coverage for products/completed operation, personal injury liability and contractual liability assumed under the indemnity provision of this Contract.

(c) **Armored Car “All Risk”**
Providing coverage on all Company employees for employee dishonesty in an amount not less than $5,000,000 each claim, with the addition of the City of Charlotte endorsed as third party loss payee.

(d) Workers’ Compensation Insurance
Meeting the statutory requirements of the State of North Carolina and Employers Liability - $5,000,000 per accident limit, $5,000,000 disease per policy limit, $5,000,000 each employee limit, providing coverage for employees and owners.

{---Vendor Reference Name---} shall not commence any Services in connection with this Contract until it has obtained all of the foregoing types of insurance and such insurance has been approved by the City. {---Vendor Reference Name---} shall not allow any subcontractor to commence Services on its subcontract until all similar insurance required of the subcontractor has been obtained and approved.

The City shall be exempt from, and in no way liable for, any sums of money that may represent a deductible in any insurance policy. The payment of such deductible shall be the sole responsibility of {---Vendor Reference Name---} and/or subcontractor providing such insurance.

The City of Charlotte shall be named as additional insured under the commercial general liability insurance for operations and services rendered under this Contract. Certificates of all required insurance shall be furnished to the City within fourteen (14) calendar days after Contract award and prior to commencing any work. Certificates of insurance shall contain the provision that the City will be given thirty (30) day written notice of any intent to amend or terminate by either the insured or the insuring Company.

Should any or all of the required insurance coverage be self-funded/self-insured, a copy of the Certificate of Self-Insurance or other documentation from the North Carolina Department of Insurance shall be furnished to the City.

If any part of the Services under this Contract is sublet, the subcontractor shall be required to meet all insurance requirements as listed above. However, this will in no way relieve {---Vendor Reference Name---} from meeting all insurance requirements or otherwise being responsible for the subcontractor.

12. NOTICE. Any notice, consent, waiver, authorization, or approval referenced in this Contract must be in writing, and delivered in person, by U.S. mail, overnight courier or electronic mail to the City and {---Vendor Reference Name---} Contacts identified on the Cover Sheet (or as updated in writing from time to time). Notice of breach, default, termination, prevention of performance, delay in performance, modification, extension, or waiver must also be copied to the recipients listed below (the “Official Notice Recipients”), and if sent by electronic mail shall also be simultaneously sent by mail deposited with the U.S. Postal Service or by overnight courier:

Kay Elmore  Adam Jones

General Services – City Procurement  City Attorney’s Office
600 East Fourth Street  600 East Fourth Street
Charlotte, NC 28202  Charlotte, NC 28202
704-336-2524  704-336-3012
kay.elmore@charlottenc.gov  Adam.m.jones@charlottenc.gov

Notice shall be effective upon receipt by the intended recipient. The parties may change their Official Notice Recipients by written notice to the other party.

13. WORK ON CITY’S PREMISES. Whenever on City premises, {---Vendor Reference Name---} will obey all instructions and City polices applicable to City employees and contractors that {---Vendor Reference Name---} is made aware of. If {---Vendor Reference Name---} causes damage to the City’s equipment or facilities, {---Vendor Reference Name---} will promptly repair or replace such damaged items at {---Vendor Reference Name---}'s expense.

14. NON-APPROPRIATION OF FUNDS. If City Council does not appropriate the funding needed by the City to make payments under this Contract for a given fiscal year, the City will not be obligated to pay amounts due beyond the end of the last fiscal year for which funds were appropriated. In such event, the City will promptly notify {---Vendor Reference Name---} of the non-appropriation and this Contract will be terminated at the end of the last fiscal year for which funds were appropriated. No act or omission by the City that is attributable to non-appropriation of funds shall constitute a breach of or default under this Contract.

15. REQUIRED BY CITY ORDINANCE: COMMERCIAL NON-DISCRIMINATION. The City has adopted a Commercial Non-Discrimination Ordinance that is set forth in Section 2, Article V of the Charlotte City Code, and is available for review on the City’s website (the “Non-Discrimination Policy”). As a condition of entering into this Contract {---Vendor Reference Name---} agrees to comply with the Non-Discrimination Policy, and consents to be bound by the award of any arbitration conducted thereunder. As part of such compliance, {---Vendor Reference Name---} shall not discriminate on the basis of race, gender, religion, national origin, ethnicity, age, or disability in the solicitation, selection, hiring, or treatment of subcontractors, vendors, or suppliers, in connection with a City contract or contract solicitation process, nor shall {---Vendor Reference Name---} retaliate against any person or entity for reporting instances of such discrimination. {---}
Vendor Reference Name---} shall provide equal opportunity for subcontractors, vendors, and suppliers to participate in all of its subcontracting and supply opportunities on City contracts, provided that nothing contained in this clause shall prohibit or limit otherwise lawful efforts to remedy the effects of marketplace discrimination that has occurred or is occurring in the marketplace.

As a condition of entering into this Contract, {---Vendor Reference Name---} agrees to: (a) promptly provide to the City in a format specified by the City all information and documentation that may be requested by the City from time to time regarding the solicitation, selection, treatment and payment of subcontractors in connection with this Contract; and (b) if requested, provide to the City within sixty (60) days after the request a truthful and complete list of the names of all subcontractors, vendors, and suppliers that Company has used on City contracts in the past five years, including the total dollar amount paid by Company on each subcontract or supply contract. {---Vendor Reference Name---} further agrees to fully cooperate in any investigation conducted by the City pursuant to the City’s Non-Discrimination Policy, to provide any documents relevant to such investigation that are requested by the City, and to be bound by the award of any arbitration conducted under such Policy.

{---Vendor Reference Name---} agrees to provide to the City from time to time on the City’s request, payment affidavits detailing the amounts paid by Company to subcontractors and suppliers in connection with this Contract within a certain period of time. Such affidavits shall be in the format specified by the City from time to time.

{---Vendor Reference Name---} understands and agrees that violation of this Commercial Non-Discrimination provision shall be considered a material breach of this Contract and may result in contract termination, disqualification of {---Vendor Reference Name---} from participating in City contracts and other sanctions.

16. REQUIRED BY STATE LAW.

a. E-Verify. {---Vendor Reference Name---} will comply with the requirements of Article 2 of Chapter 64 of the North Carolina General Statutes, and shall require each of its subcontractors to do so as well.

b. NC Prohibition on Contracts with Companies that Invest in Iran or Boycott Israel. {---Vendor Reference Name---} certifies that: (i) it is not identified on the Final Divestment List or any other list of prohibited investments created by the NC State Treasurer pursuant to N.C. Gen. Stat. §147-86.58 (collectively, the “Treasurer’s IDA List”); (ii) it has not been designated by the NC State Treasurer pursuant to N.C. Gen. Stat. §147-86.81 as a company engaged in the boycott of Israel (such designation being referred to as the “Treasurer’s IB List”); and (iii) it will not take any action causing it to appear on the Treasurer’s IDA List or the Treasurer’s IB List during the term of this Contract.

17. CHARLOTTE BUSINESS INCLUSION POLICY. The City has adopted a CBI Policy, which is posted on the City’s website at https://charlottenc.gov/finance/procurement/cbi/Pages/library.aspx. The parties agree that:

17.1. The terms of the City’s CBI Policy, as revised from time to time, together with all rules and guidelines established under such program (collectively, the “CBI Policy”) are incorporated into this Contract by reference; and

17.2. A violation of the CBI Policy shall constitute a material breach of this Contract, and shall entitle the City to exercise any of the remedies set forth in the CBI Policy, including but not limited to liquidated damages; and

17.3. Without limiting any of the other remedies the City has under the CBI Policy, the City shall be entitled to withhold periodic payments and final payment due to {---Vendor Reference Name---} under this Contract until the City has received in a form satisfactory to the City all claim releases, payment affidavits, and other documentation required by the City’s CBI Policy, and in the event payments are withheld under this provision, {---Vendor Reference Name---} waives any right to interest that might otherwise be warranted on such withheld amount under N.C. Gen. Stat. §143-134.1; and

17.4. The remedies set forth in the CBI Policy shall be deemed cumulative and not exclusive and may be exercised successively or concurrently, in addition to any other available remedy; and

17.5. The City will incur costs if {---Vendor Reference Name---} violates the CBI Policy, and such costs are difficult to ascertain due to their indefiniteness and uncertainty. Accordingly, {---Vendor Reference Name---} agrees to pay the City liquidated damages at the rates set forth in the CBI Policy.

17.6. {---Vendor Reference Name---} agrees to participate in any dispute resolution process specified by the City from time to time for the resolution of disputes arising from the CBI Policy.

17.7. Nothing in this Section shall be construed to relieve {---Vendor Reference Name---} from any obligation it may have under N.C. Gen. Stat. §143-134.1 regarding the payment of subcontractors.

18. CHARLOTTE BUSINESS INCLUSION MWSBE UTILIZATION AND REPORTING

18.1. SUBCONTRACTOR UTILIZATION. {---Vendor Reference Name---} has committed to subcontract for supplies and/or services from City Certified Small Business Enterprises (SBEs), and/or City Registered Minority Business Enterprises (MBEs) and Woman Business Enterprises (WBEs) for the duration of the Contract, as follows:

<table>
<thead>
<tr>
<th></th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total MBE Utilization</td>
<td></td>
</tr>
<tr>
<td>Total WBE Utilization</td>
<td></td>
</tr>
</tbody>
</table>

ARMORED CAR SERVICES
RFP# 269-2021-118  JULY 9, 2021  51
18. LETTERS OF INTENT. {---Vendor Reference Name---} acknowledges that it will be required to execute one or more letters of intent on or prior to the Effective Date. Each letter of intent will list the subcontractor (MWSBE) vendor name and the amount that {---Vendor Reference Name---} has committed to spend with the subcontractor. The letter(s) of intent will be submitted in such format as the City shall determine. {---Vendor Reference Name---} consents to submit its letter(s) of intent via the City’s selected electronic compliance management system, at the City’s option. The letter(s) of intent shall be deemed to be incorporated into this Contract when submitted by {---Vendor Reference Name---} and accepted by the City. Any changes to letters of intent or any new letters of intent will also be deemed incorporated into this Contract when submitted by {---Vendor Reference Name---} and accepted by the City.

18.3. PAYMENTS TO MWSBEs. {---Vendor Reference Name---} shall abide by N.C. Gen. Stat. §143-134.1 (b) and within seven (7) days of receipt by the prime contractor of each periodic or final payment, the prime contractor shall pay the subcontractor based on work completed or service provided under the subcontract. Furthermore, if {---Vendor Reference Name---} has made a Quick Pay Commitment under the CBI Program, {---Vendor Reference Name---} shall comply with any provisions of the Quick Pay Commitment that are more stringent than N.C. Gen. Stat. §143-134.1 (b), but shall also remain bound by N.C. Gen. Stat. §143-134.1(b).

18.4. PAYMENT AFFIDAVITS. As a condition to receiving payments under this Contract, {---Vendor Reference Name---} agrees to provide payment affidavits detailing the amounts paid by {---Vendor Reference Name---} to all subcontractors and suppliers receiving payment in connection with this Contract (“Payment Affidavit”). The absence of MWSBE participation on a contract does not relieve {---Vendor Reference Name---} from the obligation to submit payment affidavits. The payment affidavit shall be submitted at such times as required by the City. In order to properly file a Payment Affidavit, {---Vendor Reference Name---} and all subcontractors and suppliers under the Contract must be registered in the City’s vendor registration system and the City’s compliance management system. Payment Affidavits shall be in the format specified by the City from time to time. {---Vendor Reference Name---} consents to submit its Payment Affidavits via the City’s selected electronic compliance management system, at the City’s option. Failure to provide such affidavits within the time period specified by the City shall entitle the City to exercise any of the remedies set forth in the CBI Policy.

19. GENERAL.

19.1. ENTIRE AGREEMENT/AMENDMENT. This Contract is the parties’ entire agreement regarding its subject matter. It supersedes all prior agreements, negotiations, representations, and proposals, written or oral. No change order, amendment, or other modification to this Contract will be valid unless in writing and signed by both {---Vendor Reference Name---} and the City. Clicking “consent” or “agree” electronically when accessing software or a website will not constitute a writing sufficient to bind the City.

19.2. RELATIONSHIP OF THE PARTIES. The parties’ relationship under this Contract is solely that of independent contractors. Nothing contained in this Contract shall be construed to (i) give any party the power to direct or control the day-to-day administrative activities of the other; or (ii) constitute such parties as partners, co-owners or otherwise as participants in a joint venture. Neither party has power or authority to act for, bind, or otherwise create or assume any obligation on behalf of the other.

19.3. GOVERNING LAW AND VENUE. North Carolina law will govern all matters relating to this Contract (without regard to North Carolina conflicts of law principles). Any legal actions or proceedings relating to this Contract shall be brought in a state or federal court sitting in Mecklenburg County, North Carolina, other than actions to enforce a judgment.

19.4. ASSIGNMENT/SUBCONTRACTING. Neither party may assign or subcontract any of its rights or obligations under this Contract without prior written consent of the other party. Unauthorized assignments shall be void.

19.5. DELAY / CONSEQUENTIAL DAMAGES. The City will not be liable to {---Vendor Reference Name---}, its agents or any subcontractor for or any delay in performance by the City, or for any consequential, indirect, or special damages or lost profits related to this Contract.

19.6. SEVERABILITY. The invalidity of one or more provisions of this Contract will not affect the validity of the remaining provisions so long as the material purposes of the Contract can be achieved. If any provision of this Contract is held to be unenforceable, then both parties will be relieved of the unenforceable obligations, and this Contract shall be deemed amended by modifying
such provision to the extent necessary to make it enforceable while preserving its intent.

19.7. **PUBLICITY.** {---Vendor Reference Name---} may not identify or reference the City or this Contract in any advertising, sales promotion, or other materials without the City's prior written consent of the City except: (i) {---Vendor Reference Name---} may list the City as a reference, and (ii) {---Vendor Reference Name---} may identify the City as a customer in presentations to potential customers.

19.8. **WAIVER.** No waiver of any provision of this Contract shall be effective unless in writing and signed by the party waiving the rights. No delay or omission by either party to exercise any right or remedy it has under this Contract shall impair or be construed as a waiver of such right or remedy. A waiver by either party of any covenant or breach of this Contract shall not constitute or operate as a waiver of any succeeding breach of that covenant or of any other covenant.

19.9. **SURVIVAL.** Any provision of this Contract that contemplates performance or observance subsequent to termination or expiration of this Contract shall survive termination or expiration and continue in full force and effect for the period so contemplated including, but not limited to, provisions relating to warranties and warranty disclaimers, intellectual property ownership, indemnity, payment terms, and confidentiality.

19.10. **TAXES.** {---Vendor Reference Name---} will pay all applicable federal, state, and local taxes that may be chargeable against the performance of the Services.

19.11. **CONSTRUCTION OF TERMS.** Both parties have carefully considered the particular language used in this Contract. The general rule of law that ambiguities are construed against the drafter will not apply.

19.12. **DAYS.** Unless specifically stated otherwise, all references to days in this Contract refer to calendar days rather than business days. Any references to “business days” shall mean the days that the City’s main office at 600 East Fourth Street, Charlotte, NC, is open for the public to transact business.

19.13. **CONFLICTS OF INTEREST.** {---Vendor Reference Name---} will not take any action that is or is likely to be perceived as conflict of interest under this Contract. {---Vendor Reference Name---} has not made and will not make any gifts to City employees or officials in connection with this Contract.

19.14. **COMPLIANCE WITH LAWS.** {---Vendor Reference Name---} and its subcontractors will comply with all local, state, and federal ordinances, statutes, laws, rules, regulations, and standards (“Applicable Law”) in performing this Contract. {---Vendor Reference Name---} represents and warrants that each deliverable provided under this Contract will comply with all Applicable Law, including without limitation the Americans With Disabilities Act.

19.15. **PRE-AUDIT.** PRE-AUDIT. No pre-audit certificate is required under N.C. Gen. Stat. §159-28(a) because this Contract is for an indefinite quantity with no minimum purchase requirement. Notwithstanding anything contained herein to the contrary, this Contract does not require the City to purchase a single product or service, and a decision by the City to not make any purchase hereunder will violate neither this Contract nor any implied duty of good faith and fair dealing. The City has no financial obligation under this Contract absent the City’s execution of a valid and binding purchase order or contract addendum containing a pre-audit certificate.”
PRICE SCHEDULE

This Attachment is attached and incorporated into the Armored Car Services Contract (the “Contract”) between the City of Charlotte and {---Vendor Legal Name---} (“{---Vendor Reference Name---}”). Capitalized terms not defined in this Attachment shall have the meanings assigned to such terms in the Contract. In the event of a conflict between this Attachment and the terms of the main body of the Contract or any other Attachment or appendix, the terms of this Attachment shall govern.

{---Vendor Reference Name---} shall provide the Services detailed in this Contract at rates set forth below.
SCOPE OF SERVICES

This Attachment is attached and incorporated into the Armored Car Services Contract (the “Contract”) between the City of Charlotte and {---Vendor Legal Name---} (“{ ---Vendor Reference Name---}”). Capitalized terms not defined in this Attachment shall have the meanings assigned to such terms in the Contract. In the event of a conflict between this Attachment and the terms of the main body of the Contract or any other Attachment or appendix, the terms of this Attachment shall govern.
FEDERAL CONTRACTING TERMS

This Attachment is attached and incorporated into the Armored Car Services Contract (the “Contract”) between the City of Charlotte and {---Vendor Legal Name---} (“{---Vendor Reference Name---}”). Capitalized terms not defined in this Attachment shall have the meanings assigned to such terms in the Contract. In the event of a conflict between this Attachment and the terms of the main body of the Contract or any other Attachment or appendix, the terms of this Attachment shall govern.

1. **Debarment and Suspension.** {---Vendor Reference Name---} represents and warrants that, as of the Effective Date of the Contract, neither {---Vendor Reference Name---} nor any subcontractor or subconsultant performing work under this Contract (at any tier) is included on the federally debarred bidder’s list listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), “Debarment and Suspension.” If at any point during the Contract term {---Vendor Reference Name---} or any subcontractor or subconsultant performing work at any tier is included on the federally debarred bidder’s list, {---Vendor Reference Name---} shall notify the City immediately.

2. **Record Retention.** {---Vendor Reference Name---} certifies that it will comply with the record retention requirements detailed in 2 CFR § 200.333. {---Vendor Reference Name---} further certifies that it will retain all records as required by 2 CFR § 200.333 for a period of three (3) years after it receives City notice that the City has submitted final expenditure reports or quarterly or annual financial reports, as applicable, and all other pending matters are closed.

3. **Procurement of Recovered Materials.** {---Vendor Reference Name---} represents and warrants that in its performance under the Contract, {---Vendor Reference Name---} shall comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR Part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds $10,000 or the value of the quantity acquired during the preceding fiscal year exceeded $10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

4. **Clean Air Act and Federal Water Pollution Control Act.** {---Vendor Reference Name---} agrees to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

5. **Energy Efficiency.** {---Vendor Reference Name---} certifies that {---Vendor Reference Name---} will be in compliance with mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).

6. **Byrd Anti-Lobbying Amendment (31 U.S.C. 1352).** {---Vendor Reference Name---} certifies that:

   6.1. No federal appropriated funds have been paid or will be paid, by or on behalf of {---Vendor Reference Name---}, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal Loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of and Federal contract, grant, loan, or cooperative agreement.

   6.2. If any funds other than federal appropriated funds have been paid or will be paid to any person for making lobbying contacts to an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this federal contract, grant, loan, or cooperative agreement, {---Vendor Reference Name---} shall complete and submit Standard Form—LLL, “Disclosure Form to Report Lobbying,” in accordance with its instructions [as amended by “Government wide Guidance for New Restrictions on Lobbying,” 61 Fed. Reg. 1413 (1/19/96)].

   6.3. {---Vendor Reference Name---} shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

   6.4. {---Vendor Reference Name---}’s completed Byrd Anti-Lobbying Certification Form is incorporated herein as provided in this Attachment below.

7. **Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708).** If the Contract is in excess of $100,000 and involves the employment of mechanics or laborers, {---Vendor Reference Name---} must comply with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, {---Vendor Reference Name---} is required to compute the...
wages of every mechanic and laborer on the basis of a standard work week of forty (40) hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of forty (40) hours in the work week. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market or purchases of transportation or transmission of intelligence.

8. **Right to Inventions.** If the federal award is a “funding agreement” under 37 CFR 401.2 and the City wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment of performance or experimental, developmental or research work thereunder, the City must comply with 37 CFR Part 401, “Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements,” and any implementing regulations issued by the awarding agency.

9. **DHS Seal, Logo, and Flags.** {---Vendor Reference Name---} shall not use the Department of Homeland Security (“DHS”) seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials without specific FEMA pre-approval.

10. **Federal Government Not a Party.** The Federal Government is not a party to this Contract and is not subject to any obligations or liabilities to the City, {---Vendor Reference Name---}, or any other party pertaining to any matter resulting from the Contract.
AVIATION FEDERAL REQUIREMENTS

For Services provided to the Charlotte Douglas International Airport ("Aviation") this Aviation Federal Requirements Attachment shall supercede any conflicting requirements in the Federal Requirements Attachment.

Federal laws and regulations require that the contract provisions set forth herein be included in each contract. Company (including all subcontractors) shall:

A. Insert these contract provisions in each contract and subcontract, and further require that the clauses be included in all lower tier subcontracts.

B. Incorporate applicable requirements of these contract provisions by reference for work done under any purchase orders, rental agreements and other agreements for supplies or services.

C. Be responsible for compliance with these contract provisions by any subcontractor, lower-tier subcontractor or service provider.

Failure to comply with the terms of these contract provisions may be sufficient grounds to:

A. Withhold progress payments or final payment;
B. Terminate the contract;
C. Seek suspension/debarment; or
D. Any other action determined to be appropriate by the Owner or FAA.

1. GENERAL CIVIL RIGHTS PROVISIONS

The Company agrees that it will comply with pertinent statutes, Executive Orders and such rules as are promulgated to ensure that no person shall, on the grounds of race, creed, color, national origin, sex, age, or handicap be excluded from participating in any activity conducted with or benefiting from Federal assistance.

This provision binds the companies from the solicitation period through the completion of the contract. This provision is in addition to that required of Title VI of the Civil Rights Act of 1964.

This provision also obligates the tenant/concessionaire/lessee or its transferee for the period during which Federal assistance is extended to the airport through the Airport Improvement Program, except where Federal assistance is to provide, or is in the form of personal property; real property or interest therein; structures or improvements thereon.

In these cases the provision obligates the party or any transferee for the longer of the following periods:

(a) the period during which the property is used by the airport sponsor or any transferee for a purpose for which Federal assistance is extended, or for another purpose involving the provision of similar services or benefits; or

(b) the period during which the airport sponsor or any transferee retains ownership or possession of the property.

2. CIVIL RIGHTS – TITLE VI ASSURANCES

A. Title VI Solicitation Notice

(Source: Appendix 4 of FAA Order 1400.11, Nondiscrimination in Federally-Assisted Programs at the Federal Aviation Administration)

Title VI Solicitation Notice:
The Owner, in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (78 Stat. 252, 42 U.S.C. §§ 2000d to 2000d-4) and the Regulations, hereby notifies all bidders that it will affirmatively ensure that any contract entered into pursuant to this advertisement, disadvantaged business enterprises will be afforded full and fair opportunity to submit bids in response to this invitation and will not be discriminated against on the grounds of race, color, or national origin in consideration for an award.

B. Title VI Clauses for Compliance with Nondiscrimination Requirements

(Source: Appendix A of Appendix 4 of FAA Order 1400.11, Nondiscrimination in Federally-Assisted Programs at the Federal Aviation Administration)

Compliance with Nondiscrimination Requirements

During the performance of this contract, the Company, for itself, its assignees, and successors in interest (hereinafter referred to as the "Company") agrees as follows:

1. Compliance with Regulations: The Company (hereinafter includes consultants) will comply with the Title VI List of Pertinent Nondiscrimination Statutes and Authorities, as they may be amended from time to time, which are herein incorporated by reference and made a part of this contract.

2. Non-discrimination: The Company, with regard to the work performed by it during the contract, will not discriminate on the grounds of race, color, or national origin in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The Company will not participate directly or
indirectly in the discrimination prohibited by the Acts and the Regulations, including employment practices when the contract covers any activity, project, or program set forth in Appendix B of 49 CFR part 21.

3. Solicitations for Subcontracts, Including Procurements of Materials and Equipment: In all solicitations, either by competitive bidding, or negotiation made by the Company for work to be performed under a subcontract, including procurements of materials, or leases of equipment, each potential subcontractor or supplier will be notified by the Company of the Company’s obligations under this contract and the Acts and the Regulations relative to Non-discrimination on the grounds of race, color, or national origin.

4. Information and Reports: The Company will provide all information and reports required by the Acts, the Regulations, and directives issued pursuant thereto and will permit access to its books, records, accounts, other sources of information, and its facilities as may be determined by the sponsor or the Federal Aviation Administration to be pertinent to ascertain compliance with such Acts, Regulations, and instructions. Where any information required of a Company is in the exclusive possession of another who fails or refuses to furnish the information, the Company will so certify to the sponsor or the Federal Aviation Administration, as appropriate, and will set forth what efforts it has made to obtain the information.

5. Sanctions for Noncompliance: In the event of a Company’s noncompliance with the Non-discrimination provisions of this contract, the sponsor will impose such contract sanctions as it or the Federal Aviation Administration may determine to be appropriate, including, but not limited to:

   a. Withholding payments to the Company under the contract until the Company complies; and/or

   b. Cancelling, terminating, or suspending a contract, in whole or in part.

6. Incorporation of Provisions: The Company will include the provisions of paragraphs one through six in every subcontract, including procurements of materials and leases of equipment, unless exempt by the Acts, the Regulations and directives issued pursuant thereto. The Company will take action with respect to any subcontract or procurement as the sponsor or the Federal Aviation Administration may direct as a means of enforcing such provisions including sanctions for noncompliance. Provided, that if the Company becomes involved in, or is threatened with litigation by a subcontractor, or supplier because of such direction, the Company may request the sponsor to enter into any litigation to protect the interests of the sponsor. In addition, the Company may request the United States to enter into the litigation to protect the interests of the United States.

C. Title VI List of Pertinent Nondiscrimination Authorities
(Source: Appendix E of Appendix 4 of FAA Order 1400.11, Nondiscrimination in Federally-Assisted Programs at the Federal Aviation Administration)

During the performance of this contract, the Company, for itself, its assignees, and successors in interest (hereinafter referred to as the “Company”) agrees to comply with the following non-discrimination statutes and authorities; including but not limited to:

- Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d et seq., 78 stat. 252), (prohibits discrimination on the basis of race, color, national origin);
- 49 CFR part 21 (Non-discrimination In Federally-Assisted Programs of The Department of Transportation—Effectuation of Title VI of The Civil Rights Act of 1964);
- The Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, (42 U.S. C. § 4601), (prohibits unfair treatment of persons displaced or whose property has been acquired because of Federal or Federal-aid programs and projects);
- The Age Discrimination Act of 1975, as amended, (42 U.S.C. § 6101 et seq.), (prohibits discrimination on the basis of age);
- Airport and Airway Improvement Act of 1982, (49 USC § 471, Section 47123), as amended, (prohibits discrimination based on race, creed, color, national origin, or sex);
- The Civil Rights Restoration Act of 1987, (PL 100-209), (Broadened the scope, coverage and applicability of Title VI of the Civil Rights Act of 1964, The Age Discrimination Act of 1975 and Section 504 of the Rehabilitation Act of 1973, by expanding the definition of the terms “programs or activities” to include all of the programs or activities of the Federal-aid recipients, sub-recipients and contractors, whether such programs or activities are Federally funded or not);
• Titles II and III of the Americans with Disabilities Act of 1990, which prohibit discrimination on the basis of disability in the operation of public entities, public and private transportation systems, places of public accommodation, and certain testing entities (42 U.S.C. §§ 12131 – 12189) as implemented by Department of Transportation regulations at 49 CFR parts 37 and 38;

• The Federal Aviation Administration’s Non-discrimination statute (49 U.S.C. § 47123) (prohibits discrimination on the basis of race, color, national origin, and sex);

• Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations, which ensures discrimination against minority populations by discouraging programs, policies, and activities with disproportionately high and adverse human health or environmental effects on minority and low-income populations;

• Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency, and resulting agency guidance, national origin discrimination includes discrimination because of limited English proficiency (LEP). To ensure compliance with Title VI, you must take reasonable steps to ensure that LEP persons have meaningful access to your programs (70 Fed. Reg. at 74087 to 74100);

• Title IX of the Education Amendments of 1972, as amended, which prohibits you from discriminating because of sex in education programs or activities (20 U.S.C. 1681 et seq).
CONFIDENTIALITY TERMS

This Attachment is incorporated into the Contract for Armored Car Services Contract ("Contract") between the City of Charlotte ("City") and (--Vendor Legal Name--) ("--Vendor Reference Name--"). Capitalized terms not defined in this Attachment will have the meanings stated in the Contract.

1. “CONFIDENTIAL INFORMATION” means any information, in any medium, whether written, oral, or electronic, obtained or accessed in connection with the Contract that is not subject to mandatory disclosure as a public record under North Carolina law, including without limitation the following:

- Trade secrets of the City and its suppliers, contractors, and licensors, including software and technical materials.
- Information marked “Confidential” or “Proprietary”
- Computer security information of the City, including passwords, codes, configurations, security standards and protocols, and other network, device, and system security features
- Building plans of City-owned buildings and structures
- Plans to prevent or respond to terrorist activity, including vulnerability and risk assessments, potential targets, specific tactics or specific security or emergency procedures, the disclosure of which would jeopardize the safety of government personnel or the general public or the security of any governmental facility, structure, or information storage system(s).
- Information contained in the City’s personnel files, as defined by N.C. Gen. Stat. §160A-168 (which includes all information gathered by the City about employees, except information which is a matter of public record under North Carolina law)
- Personal identifying information of individuals, such as social security numbers, bank account numbers, credit and debit card numbers, birth dates, PIN numbers and passwords
- Billing information of customers maintained in connection with the City providing utility services
- Attorney / client privileged information disclosed by either party
- Names and address of individuals who have received a rehabilitation grant to repair their homes.
- Information relating to criminal investigations conducted by the City, and records of criminal intelligence information compiled by the City

The Confidential Information listed in italics above is “Highly Restricted Information,” which subject to additional restrictions as set forth herein. Confidential Information includes information disclosed prior to execution of this Contract as well as information disclosed after execution.

2. RESTRICTIONS.

2.1. (--Vendor Reference Name--) shall not copy, modify, enhance, compile, or assemble (or reverse compile or disassemble), or reverse engineer Confidential Information, except as authorized by the City in writing.

2.2. (--Vendor Reference Name--) shall not, directly or indirectly, disclose, divulge, reveal, report or transfer Confidential Information to any third party, other than an agent, subcontractor or vendor of the City or (--Vendor Reference Name--) having a need to know such Confidential Information for purpose of performing work contemplated by written contracts between the City and (--Vendor Reference Name--), and who has executed a confidentiality agreement containing substantially the same protections set forth herein. Notwithstanding the forgoing, (--Vendor Reference Name--) shall not directly or indirectly, disclose, divulge, reveal, report or transfer Highly Restricted of the other to any third party without the City’s prior written consent

2.3. (--Vendor Reference Name--) shall not use any Confidential Information for its own benefit or for the benefit of a third party, except to the extent such use is authorized in writing by the City, or is for the purpose for which such Confidential Information is being disclosed.

2.4. (--Vendor Reference Name--) shall not remove any proprietary legends or notices, including copyright notices, appearing on or in the Confidential Information.

2.5. (--Vendor Reference Name--) shall use reasonable efforts to prohibit its employees, vendors, agents, and subcontractors from using or disclosing the Confidential Information in a manner not permitted by this Contract.

2.6. If any demand is made in litigation, arbitration, or any other proceeding for disclosure of Confidential Information, (--Vendor Reference Name--) shall immediately notify the City, and will reasonably assist the City’s effort to seek a protective order or other appropriate relief to prevent or restrict any disclosure of Confidential Information.

2.7. (--Vendor Reference Name--) will restrict employee access to the Confidential Information to those employees who need to know in order to: (a) fulfill (--Vendor Reference Name--)’s contractual obligations to the City, or (b) resolve a dispute with the
City. {---Vendor Reference Name---} will have each employee who will have access to the Confidential Information sign a confidentiality agreement including protections substantially identical to those set forth herein.

2.8. {---Vendor Reference Name---} shall comply with the City’s Restricted Data Policy, a copy of which is posted on the City’s website, and with any instructions or procedures issued by the City from time to time regarding Highly Restricted Information.

2.9. {---Vendor Reference Name---} shall ensure that each person who obtains access to Confidential Information through {---Vendor Reference Name---} (including but not limited to {---Vendor Reference Name---}’s employees and subcontractors) has undergone training sufficient to understand his or her responsibilities with respect to this Contract and the City’s Restricted Data Policy.

2.10. All materials containing Confidential Information shall be returned to the City or destroyed upon satisfaction of the purpose of the disclosure of such information.

3. EXCEPTIONS. {---Vendor Reference Name---} shall have no obligation with respect to Confidential Information that {---Vendor Reference Name---} can establish:

- Was already known to {---Vendor Reference Name---} prior to being disclosed by the City;
- Was or becomes publicly known through no wrongful act of {---Vendor Reference Name---};
- Was rightfully obtained by {---Vendor Reference Name---} from a third party without similar restriction and without breach hereof;
- Was disclosed pursuant to the requirement or request of a governmental agency, which disclosure cannot be made in confidence, provided that, in such instance, {---Vendor Reference Name---} shall first give to the City notice of such requirement or request;
- Was disclosed pursuant to the order of a court of competent jurisdiction or a lawfully issued subpoena, provided that {---Vendor Reference Name---} shall immediately notify the City prior to disclosure, and reasonably assist the City in seeking a protective order providing that this Contract will be applicable to all disclosures under the court order or subpoena.