CHARLOTTE

## WEEK IN REVIEW:

| Mon (9/23) | Tues (9/24) | Wed (9/25) | Thurs (9/26) | Fri (9/27) |
|---|---|---|---|---|
| 11:45 AM Council-Manager Relations Comm., Room 267 | | 12:00 PM Housing & Neighborhood Development Committee, Room 280 | | |
| 5:00 PM Council Business Meeting, Room 267 | | 5:30 PM Metropolitan Transit Commission, Room 267 | | |
| 6:30 PM Citizens' Forum, Meeting Chamber | | Charlotte Chamber Retreat Pinehurst, NC | | |
| | | NLC 21st Annual Leadership Summit Savannah, GA | | |

# CALENDAR DETAILS:

**Monday, September 23**
11:45 am      Council-Manager Relations Committee, Room 267
                 **AGENDA:** Handbook for Citizen Advisory Board Members and Code of Ethics, Citizen Review Board Task Force Recommendations

5:00 pm       Council Business Meeting, Room 267

6:30 pm       Citizens' Forum, Meeting Chamber

**Wednesday, September 25**
12:00 pm      Housing & Neighborhood Development Committee, Room 280
                 **AGENDA:** Assisted Multi-Family Housing at Transit Station Areas Policy

5:30 pm       Metropolitan Transit Commission, Room 267
                 **AGENDA:** MTC travel markets policy; Charlotte Regional Transportation Planning Organization membership; Rapid transit station way-finding

**Wednesday, September 25 – Thursday, September 26**
    Charlotte Chamber Retreat, Pinehurst NC

**Thursday, September 25 – Saturday, September 28**
    NLC 21st Annual Leadership Summit, Savannah GA

**ATTACHED: September and October calendars**

# AGENDA NOTES:

**Agenda Item #28 –Police and Fire Communications Study**
*Staff Resource: Katrina Graue, 704-432-0429,* kgraue@cmpd.org

Charlotte Mecklenburg Police Department (CMPD) negotiated a contract with Fields Consulting Group, which City Council approved on June 10, 2013 in the amount of $60,000.  Prior to signing the contract, Fields Consulting Group stated they could not perform the work for $60,000, and requested a new quote exceeding $100,000. As a result, CMPD and Fire approached Procurement Management to initiate a formal procurement process.

A Request for Proposals (RFP) was publicly posted on the NC Interactive Purchasing System on August 1, 2013. The City also sent notice to vendors in the City's vendor database as well as additional vendors identified by CMPD and Fire, including Fields Consulting Group. A total of

eight (8) proposals were received on August 29.

The proposals were evaluated on criteria including, but not limited to, vendor qualifications, experience with performing similar services, compliance with the scope of work and terms and conditions, references, and cost effectiveness and value.

The pricing from responding vendors ranged from $68,200 to $497,100. Fields Consulting Group did not submit a proposal.  Instead, Fields Consulting was included as a subcontractor in a proposal submitted by LR Kimball Inc., whose pricing totaled $318,550. The vendor chosen by CMPD and Fire is Mission Critical Partners, whose proposed pricing is $137,920. CMPD and Fire determined that Mission Critical Partners' proposal provides best value to the City based on the evaluation criteria and the proposed project plan; and that this is a reasonable cost, given the scope of the work.

**Agenda Item #33 – Brookshire Boulevard (NC 16) and Mount Holly – Huntersville Road Intersection Improvements**
*Staff Resource: Liz Babson, CDOT, 704-336-3916, ebabson@charlottenc.gov*

Attached is a revised resolution for Agenda Item #33 on Monday night's Business Meeting agenda.  The changes are technical in nature and were requested by Division 10 of the North Carolina Department of Transportation.

**ATTACHMENT: Revised resolution for Agenda Item #33**


# INFORMATION:

**Western Union Speedpay Convenience Fee Decrease**
*Staff Resource: Greg Gaskins, Finance Administration, 704-336-5885, ggaskins@ci.charlotte.nc.us*

Finance has negotiated a cost reduction and expansion of payment card brands for customers who pay their utility bills using Western Union Speedpay's online (web) and interactive voice response (phone) system.

On average, 32,000 utility payments are received monthly using this electronic payment channel, representing 12% of utility customers.  The current credit cards accepted are Visa, MasterCard, and Discover, along with debit and ATM cards.  Customers can also use their checking or savings accounts.  The convenience fee is $1.95 per transaction with a $500 maximum payment.

When the new pricing is implemented, customers will only pay $1.25 with no ceiling amount per transaction, and American Express will be added as a credit card option.  Finance believes this change will continue to promote and expand the use of our low cost electronic payment

options by saving customers $0.70 per transaction, eliminating the payment threshold, and adding a new payment card brand.

Finance is working with Western Union to amend the City's contract and determine the implementation date. Staff will work with Corporate Communications and Utilities to roll out this change to customers.

**Interactive Public Art Map**
*Staff Resource: Rachel Wood, Budget and Evaluation, 704-336-3656, rwood@ci.charlotte.nc.us*

City staff and representatives from the Arts & Science Council have collaborated to develop an interactive GIS mapping tool for public art, which provides public information on the location (including location by Council District) of all the projects that have been funded by the City's Public Art Ordinance as well as many works that are County and privately owned. In the coming weeks, staff plans to enhance this interactive tool by adding artwork descriptions, the Art-in-Transit public art collection, additional pictures, and location pinpoints for all of the County-owned public art.

This interactive map can be accessed from Charmeck.org by going to http://charmeck.org/maps/Pages/default.aspx, clicking on "Virtual Charlotte" in the "Interactive Maps" section, and selecting the Public Art layer by clicking on the box located next to "Public Art" on the left hand panel.

**ATTACHED: Screen capture of the Virtual Charlotte public art database**

**Special Presentation on the GOV Channel**
*Staff Resource: Wendy Bing, Corporate Communications & Marketing, 704-336-4239, wgbing@charlottenc.gov*

The GOV Channel provides news and information about issues in local government affecting Charlotte's residents. On Saturday at 6:00 p.m., see Charlotte City Manager Ron Carlee give an emotional account of what it was like to be at the Pentagon on 09/11/01. He was serving as County Manager of Arlington, VA at that time. See how his experience and insight will benefit Charlotte's ability to build partnerships and resources.

This presentation was originally for employees only but because of his leadership, experience and expertise in emergency management there is a compelling reason to share it with the community.

The presentation will be rebroadcast on September 29 at 6:00 p.m., and September 30 at 9 a.m. and 10 p.m. **Click here to view the flier.**

**ATTACHMENTS:**

August 19 Council-Manager Relations Committee Meeting Summary