Council-Manager Memo #05
Wednesday, January 18, 2012

CHARLOTTE.

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INFORMATION:

Small Business Opportunity (SBO) Program Policy Reference Sheet Attachment
Staff Resource: Nancy Rosado, N&BS, 704-336-2116, nrosado@charlottenc.gov

During the January 9, 2012 Council Meeting, Council member Cannon requested that staff include the SBO Policy language for all SBO Policy references in agenda items. In response to this request, starting with the January 23, 2012 Council Meeting, staff will include an SBO Policy Reference Sheet as a standard attachment. The SBO Policy Reference Sheet in the January 23 agenda packet will cover the specific policy references in that evening's agenda. The information will be in Tab #8 of the agenda notebook. In the coming weeks, SBO staff will refine the Reference Sheet to add all of the typical policy sections that are referenced so that the final Reference Sheet is a standard attachment included in every agenda.

January 26-28 – Solid Waste Management Plan Development Charrettes
Staff Resource: Victoria Johnson, Solid Waste Services, 704-336-3410, vojohnson@charlottenc.gov

In 1989, the passage of N.C. General Statute 130A-309.09A(b) required each unit of local government, either individually or in cooperation with other units of local government, to develop a 10-year comprehensive solid waste management plan. The local Solid Waste Management Plan (Plan) details the County's waste management practices. It establishes waste reduction goals and identifies programs and policies necessary to achieve them. In 1996, it was state-mandated that the Plan be updated every three years.

The City of Charlotte in cooperation with the units of government in Mecklenburg County is participating in the fifth update of the 1997 Plan. The Plan, which must be approved by June 30, 2012, will be submitted to the Council for adoption by resolution in late May or early June.

Charrettes or focus groups are scheduled for January 26-28, 2012 at the Hal Marshall Building located at 700 North Tryon Street to gather input from residents and businesses about how Mecklenburg's waste and commodities are managed, its environment protected and its natural resources preserved. The detailed schedule for the Charrettes can be found on the Mecklenburg County Government website by accessing the prominently displayed "Solid Waste Management Plan" or through the following direct link: http://charmeck.org/mecklenburg/county/SolidWaste/ManagementPlan/Documents/Meck%20Charrette%20Small%20Group%20Sessions%20Schedule.pdf.

***City Source* Tells Stories of Citizen Service**

Staff Resource: Sherry Bauer, Corporate Communications & Marketing, 704-336-2459, sbauer@charlottenc.gov

City Source is the City of Charlotte's unique 30-minute program for citizens to learn about the City's services as well as how its employees serve the community. The program airs the first and third Thursday of each month at 7 p.m. on Cable 16 (Time Warner Cable), AT&T U-verse and is streamed LIVE online at www.charlottenc.gov.

In the January 19, edition, viewers can find out how to report a burned out streetlight, and how Charlotte-Mecklenburg Utilities maintains water for close to 800,000 customers. Plus, viewers will discover how families from the Center of Hope now have a place to call home thanks to the SHIP (Supportive Housing Innovative Project) initiative.

This information is also promoted in CMail **(see "2. City Source flier.pdf"),** the City's electronic newsletter emailed to more than 1,100 subscribers and distributed by City departments whose services, programs and employees are featured in an upcoming episode.