

**Follow-Up Items**  
**City Council Action Review and Business Meeting**  
**Monday, March 16, 2020**

Mayor and Council Questions	City Response	Department Lead
<p>How is the Emergency Operations Center (EOC) structured?</p>	<p>Each day, the EOC produces a daily report that includes a written daily summary, and a status update on 12 community lifelines:</p> <ul style="list-style-type: none"> <li>• Safety and Security</li> <li>• Food, Water, Shelter</li> <li>• Health and Medical</li> <li>• Energy (Power and Fuel)</li> <li>• Communications</li> <li>• Transportation</li> <li>• Hazardous Materials</li> <li>• Economics</li> </ul> <p>For Covid-19, Gibbie Harris of Mecklenburg County Public Health is the Incident Commander, and Chief Johnson from Charlotte Fire Department leads the Policy Group. Ms. Harris is supported by a number of functions including operations, logistics, finance administration, and planning. This is a collaborative team that ensures public, private, and non-profit resources are leveraged to protect and serve the county.</p>	<p style="text-align: center;">Fire</p>
<p>What are the Personal Protective Equipment protocols for Police and Fire?</p>	<p>Police and Fire continue to use standard, contact, and airborne precautions when responding to calls for service. The Centers for Disease Control (CDC) recommends additional protocols for suspected and confirmed Covid-19 patients:</p> <ul style="list-style-type: none"> <li>• A single pair of disposable patient examination gloves. Change gloves if they become torn or heavily contaminated;</li> <li>• Disposable isolation gown (or logistics provided splash suit); CMPD is issued a similar disposable isolation splash gown</li> <li>• Respiratory protection (N-95 mask); All CMPD officers also are issued an all hazards gas mask</li> <li>• Eye protection (i.e., goggles).</li> </ul> <p>There is a three-tiered response (Tier 3 being the highest level of precaution), attached below.</p>	<p style="text-align: center;">Police and Fire</p>

Mayor and Council Questions	City Response	Department Lead
How will arrests be handled?	<p>CMPD will continue to ensure public safety of residents and will take additional protocols to limit personal exposure to any persons suspected and confirmed to have Covid-19. When CMPD is dispatched with Medic on a Covid-19 call, officers will employ Level 1 protection of gloves and goggles and maintain six feet of distance at least. Medic is the primary determination and CMPD is present to assist with safety. If CMPD enters an area with a confirmed case, officers have a higher level of mask, or issued gas mask and splash gown officers can utilize.</p>	Police
Is there a centralized location for communications?	<p>The Mecklenburg County Public Health Department is the primary source for information related to Covid-19 for Mecklenburg County residents, updates can be found at:  <a href="https://www.mecknc.gov/news/Pages/Update-on-Novel-Coronavirus.aspx">https://www.mecknc.gov/news/Pages/Update-on-Novel-Coronavirus.aspx</a></p> <p>Charlotte Communications and Marketing is maintaining a site that includes:</p> <ul style="list-style-type: none"> <li>• Any service impacts related to Covid-19</li> <li>• Links to the Center for Disease Control and Prevention (CDC), North Carolina Department of Health and Human Services (NCDHHS), and Mecklenburg County Public Health</li> </ul> <p>(<a href="https://charlottenc.gov/covid19/Pages/default.aspx">https://charlottenc.gov/covid19/Pages/default.aspx</a>)</p>	Charlotte Communications and Marketing

## **Personal Protective Equipment Tiered Response**

All personnel who respond to calls for service to a person under investigation (PUI), or to suspected or confirmed patients with COVID-19 (EIDS positive calls) shall use all necessary Personal Protective Equipment (PPE). This includes all personnel with patient contact to suspected or confirmed COVID-19 patients.

The use of proper PPE cannot be stressed enough to prevent exposure to COVID-19 or other infectious disease. Standard, contact, and airborne precautions should be followed at this time. The following PPE is recommended by the CDC for suspected and confirmed COVID-19 patients:

- A single pair of disposable patient examination gloves. Change gloves if they become torn or heavily contaminated;
- Disposable isolation gown (or logistics provided splash suit); CMPD is issued a similar disposable isolation splash gown
- Respiratory protection (N-95 mask); All CMPD officers also are issued an all hazards gas mask
- Eye protection (i.e., goggles).

Level I PPE precaution: (standard safety glasses recommended for all EMS responses, but required when blood or OPIM pose a hazard to the eyes; e.g. CPR, trauma, visible blood on patient, etc.):

1. Gloves and eye protection (standard safety glasses recommended for providers).
2. Perform door triage, 6ft. separation – does anyone have a fever and a cough or respiratory distress?
  - a. If yes, go to Level II PPE; if no, continue Level I PPE
  - b. If yes, minimize patient care to only 1 to 2 personnel if possible utilizing level II PPE
  - c. Continue detailed exam, patient assessment, and patient care

Level II PPE precaution:

1. Gloves, eye protection (standard safety glasses at a minimum), N95 mask for providers.
2. If in doubt, follow Level III PPE precaution immediately for all personnel providing patient care.
3. Provide patient with surgical mask, if not available, a non-rebreather mask can be utilized as clinically indicated with appropriate O2 flow.
4. Ongoing patient assessment:
  - a. Does patient have a fever (warm to touch), and respiratory distress and/or cough?
  - b. Does patient have travel history from affected geographic area?
  - c. Does patient have previous contact with confirmed COVID-19 patient, or suspected COVID-19 patient
5. If the patient has a fever and meets criteria in b. or c. in #4, use Level III PPE and ensure MEDIC and chain of command are aware.

Level III PPE precaution: (suspected or confirmed COVID-19 patient due to ALARM notification of 'EIDS positive, PPE required 'notification, or positive patient assessment criteria)

1. Gloves, splash goggles, N95 mask, disposable isolation gown or suit for providers.
2. Put surgical facemask on patient.
3. Limit to only medically necessary personnel, only 1 or 2 personnel as needed for the call