

**Fall Follow-Up Report  
City Council Action Review and Business Meetings**

Agenda Item Title/Staff Resource	Requestor	Mayor and Council Questions	City Response
Lake Arbor Update  (Pam Wideman)	Egleston/Lyles	Requested list of violations/criteria	<ul style="list-style-type: none"> <li>• Unclean and unsanitary conditions of walls, floor coverings and bathroom equipment.</li> <li>• Inoperable or unsafe wiring.</li> <li>• Broken windows.</li> <li>• Inoperable exterior lighting.</li> <li>• Inoperable smoke detectors.</li> </ul>
	Winston	How common is it for violations to be found? Lyles: Ask property owner to address this question	It is common for violations to be found during the initial code inspection. So far this fiscal year, 947 minimum housing cases have been initiated. Of these, 920 had violations at the time of the inspection.
	Eiselt	There have been reports of mold seeping through freshly painted walls. Have air ducts been tested?	When Code Enforcement determines that there is an issue with the mechanical system, we do then require that a licensed professional evaluate the system and issue a statement that it is operational as required by the ordinance.
	Mitchell	Has the owner had previous violations? Does he own other properties?	The Lake Arbor property was purchased in 2014. In 2014, Code Enforcement initiated 4 cases and has initiated additional cases each subsequent year. As of September 2018, all 296 units at the development had been inspected.  Following a search of the Mecklenburg County tax records, staff found no evidence that the Lake Arbor owner owns any other properties in the county, other than the vacant lot adjacent to the apartments (purchased concurrently with the apartments).
	Mayfield	Have we connected residents with access to credit, education, etc.?	A tenant resource fair was held on Friday, Sept. 21. Housing & Neighborhood Services (HNS) Code Enforcement, 311 and Community Engagement participated in the fair, along with Community Relations, CMPD, Solid Waste Services, the Mecklenburg County Sheriff's Department, and a non-profit known as the Genesis Project.

Lake Arbor Update (cont.)	Mayfield (cont.)	Have we connected residents with access to credit, education, etc.? (cont.)	HNS staff canvassed the Lake Arbor Apartments on Nov. 5 to assess the resident needs. A Community Dinner and Resource Fair for tenants is scheduled for 6—8 pm on Friday, Nov. 30 at the Tuckasegee Recreation Center. The event will serve as an opportunity to provide repair updates and connect residents with programming such as housing services, credit repair and social services.
	Driggs	Are we under-resourced and able to identify these situations early? What can we do for remediation of mold?	<p>Upon conducting an inspection, each unit is subject to a civil penalty as provided by city code. The penalty is assessed at the rate of \$100 for the first day, and \$10 for each calendar day after until the property is brought in to compliance. Once units are brought into compliance, a notice of final civil penalty is mailed to the owner with a copy to the city's Finance Department for billing and collection.</p> <p>Code Enforcement is responsible for housing enforcement in the city limits and extra-territorial jurisdictions. Units are inspected when complaints are received by tenants, field observation warrants an inspection or a public agency refers the development.</p> <p>The code does not provide a mechanism for the remediation of mold.</p>
Federal Legislative Update (Dana Fenton)	Mayfield	Are we anticipating any challenges as a result of funding being reallocated from Ryan-White Act? This would potentially have an impact on those affected by HIV and AIDS.	<p>The federal Consolidated Appropriations Act of 2018 (HR 1625) enacted spending levels for US government programs for FY2018. HR 1625 allocated \$2.318 billion for Ryan White HIV/AIDS programming in FY2018, which is the same level as the FY2017 enacted level. In terms of the amounts that would be allocated for the city, we are unaware of any city departments that receive such funding.</p> <p>The city, however, does receive federal funding through the Housing Opportunities for Persons with AIDS (HOPWA) program. The same appropriations bill increased funding for this program from \$356 million in FY2017 to \$375 million in FY2018. Housing &amp; Neighborhood Services anticipates it will continue to receive funding through the HOPWA program.</p>

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Public Hearing on Northlake Voluntary Annexation  Taiwo Jaiyeoba, Danny Pleasant	Winston, Lyles	Data on Charlotte's history of voluntary annexations.	<ul style="list-style-type: none"> <li>• There have been 56 voluntary annexations to the City of Charlotte boundaries since the 2011 Act to Reform the Involuntary Annexation Laws of North Carolina went into effect on July 1, 2011. (See attachment 1 for listing of annexations)</li> </ul>
Land Acquisition for Tree Canopy Preservation Program  Gina Shell, Kim Eagle	Lyles	Distribute council-approved urban forestry master plan. Report out to council on properties purchased based on this \$600K approval.	<p>Urban Forest Master Plan: <a href="http://charlottetreeplan.weebly.com/">http://charlottetreeplan.weebly.com/</a></p> <ul style="list-style-type: none"> <li>• The City is under contract on two properties using the \$600,000 approved on September 24, 2018.</li> <li>• The properties were identified based on proximity to the planned Urban Arboretum Trail programming, increasing development, tree canopy loss in the area, and willing sellers.</li> <li>• The properties are both vacant and unimproved, located at 1712 W Trade Street (PID 078-191-08) and 117 Walnut Avenue (PID 071-075-03) respectively.</li> <li>• The purchase prices were negotiated based on appraised value. The purchase price of the W Trade property is \$270,000 for .24 acres, and the purchase price of the Walnut Avenue property is \$170,000 for .17 acres.</li> <li>• The closings are anticipated in February and April 2019.</li> <li>• The City partners with the Catawba Lands Conservancy through donation of a conservation easement on properties meeting or exceeding their 25 acre minimum. Through the donation and a stewardship fee, their staff provide ongoing monitoring, property stewardship, volunteer engagement, and conservation easement defense funding and expertise.</li> <li>• Currently, smaller land acquisitions do not align with Catawba Lands Conservancy's primary mission, and, as a result, they are not involved in the proposed Urban Arboretum Trail acquisitions.</li> </ul>
Mayor/Council Topics  Sheila Simpson	Mayfield	Requested that the city manager provide information about turnover at CATS.	<ul style="list-style-type: none"> <li>• An initial review of turnover data indicates that the leading factor driving turnover in CATS is due to employees voluntarily separating. This could be for any of the following reasons: a career change; promotional opportunity; to relocate; found other employment with different shift/schedule, less overtime, higher pay; personal or health reasons.</li> <li>• The following actions have been taken to enhance retention in identified areas where employees have shared concerns: <ul style="list-style-type: none"> <li>○ Reduced overtime, increased promotional opportunities, and filled vacant supervisor and lead positions, in order to improve the employee experience.</li> <li>○ Five part-time STS driver positions were converted to full time and eight STS driving positions were added at the beginning of FY 2019. The additional staffing reduces excessive overtime, while maintaining the service requirements.</li> <li>○ Two new job class series were created at the beginning of FY 2019: Rail Maintenance of Way (MOW) Maintainer and Rail Car Technician. The pay ranges for these positions are higher than</li> </ul> </li> </ul>

			<p>the previous jobs. The 53 employees who filled these positions received compensation increases commensurate with revised job responsibilities.</p> <ul style="list-style-type: none"> <li>○ In addition, Senior and Lead levels in these job classes were created, to make a career path, with employees being promoted into these jobs with appropriate pay increases.</li> </ul> <ul style="list-style-type: none"> <li>● Another response can be provided as HR continues to monitor and assess the situation.</li> </ul>
<p>CMPD Mobile App Brent Kelly, Chief Estes</p>	<p>Phipps</p>	<p>Has Code for America been considered as a vendor.</p>	<ul style="list-style-type: none"> <li>● The software being purchased from MobilePD was created specifically as a tool for public safety agencies to connect with communities. The vendor will tailor the application to the needs of Charlotte.</li> <li>● Since this is a commercial product, Code for America would not be allowed to access the source code to make the changes to application. We would also not have long term product support if the changes are not made by the software vendor.</li> </ul>

## Attachment 1

CITY OF CHARLOTTE VOLUNTARY ANNEXATIONS SINCE 2012			
<u>AREA NAME</u>	<u>EFFECTIVE DATE</u>	<u>ACRES</u>	<u>"EVENTUAL" LAND USE</u>
WINGET PARK	8/27/2012	40.86	County park land
COFFEY CREEK GREENWAY I (COUNTY)	8/27/2012	3.32	Greenway
COFFEY CREEK GREENWAY I (CITY)	8/27/2012	62.31	Greenway
COFFEY CREEK GREENWAY II (COUNTY)	8/27/2012	28.19	Greenway
COFFEY CREEK GREENWAY II (CITY)	8/27/2012	151.54	Greenway
STEELE CREEK/BYRUM	8/27/2012	10.27	Ancillary airport development area
WEST/BYRUM I	8/27/2012	78.75	Ancillary airport development area
WEST/BYRUM II	8/27/2012	7.7	Ancillary airport development area
WEST/BYRUM III	8/27/2012	30.55	Ancillary airport development area
MCINTYRE GREENWAY	8/27/2012	16.55	Greenway
AIRPORT WEST	8/27/2012	905.4	Airport and inter-modal facility
CHARLOTTE PREMIUM OUTLET	6/30/2013	81.14	470,000 +/- s.f. retail center
WILKINSON BLVD/I-485 I	6/30/2013	7.79	Ancillary airport development area
WILKINSON BLVD/I-485 II	6/30/2013	180.23	Ancillary airport development area
WILKINSON BLVD/I-485 III	6/30/2013	60.5	Ancillary airport development area
WEST BLVD/I-485 I	6/30/2013	46.92	Ancillary airport development area
WEST BLVD/I-485 II	6/30/2013	24.31	Ancillary airport development area
WEST BLVD/I-485 III	6/30/2013	2.49	Ancillary airport development area
WEST BLVD/I-485 IV	6/30/2013	1.79	Ancillary airport development area
WEST BLVD/BEREWICK I	6/30/2013	6.18	Ancillary airport development area
WEST BLVD/BEREWICK II	6/30/2013	15.11	Ancillary airport development area
SHOPTON RD/COFFEY CREEK GREENWAY I	6/30/2013	6.34	Greenway
SHOPTON RD/COFFEY CREEK GREENWAY II	6/30/2013	10.37	Greenway
DIXIE RIVER RD. RIGHT OF WAY	6/30/2013	6.19	Street right-of-way
BRANTLEY OAKS/I-485 I	6/30/2013	1.56	Open space
BRANTLEY OAKS/I-485 II	6/30/2013	0.59	Open space

BRANTLEY OAKS/I-485 III	6/30/2013	0.6	Single family home
BRANTLEY OAKS/I-485 IV	6/30/2013	0.19	Open space
WEST BLVD/BEREWICK III	10/28/2013	209.67	County park and elementary school site
BEREWICK TOWNHOMES	10/28/2013	18.58	145 townhomes
MERIDALE	10/28/2013	81.9	236 single family units
WEST BLVD/BEREWICK IV	6/30/2014	8.7	County parkland
WILKINSON/I-485 IV	6/30/2014	3.54	Ancillary airport development area
AVERY MEADOWS	6/30/2014	16.84	56 single family units
FRANK VANCE ROAD	6/30/2014	19.34	48 s.f. units and small retail center
TREVI VILLAGE	9/22/2014	66.61	Senior living community: 275 independent units, 79 elderly, 100 skilled nursing units, 70K medical office, 170-rm hotel, 110,000 s.f. commercial, 14K adult daycare, 25K wellness ctr
WOODFIELD NORTHLAKE CENTRE	9/22/2014	18.95	Small area ancillary to adjoining development already in city
INVERNESS	10/27/2014	97.78	300 single family homes
WAVERLY	1/12/2015	84.35	Unspecified urban density mixed-use development
WOODFIELD NORTHLAKE II	2/23/2015	0.75	Small sliver ancillary to adjoining development
MARSH TRACT	4/27/2015	74.74	115 single family homes
MARSH TRACT II	7/27/2015	12.58	Unspecified neighborhood services
TILLEY MANOR	3/14/2016	14.81	35 single family homes
PROVIDENCE FARM	5/23/2016	25.01	26K retail/office, 180 room hotel, 115 d.u.'s (mix of s.f. & townhomes)
STARNES ROAD/PAW CREEK II	6/27/2016	17.69	92 townhomes (in 23 four-plex buildings)
ROBINSON CHURCH	8/22/2016	266.73	631 single family homes
CRESSWIND CHARLOTTE I	11/14/2016	247.07	502 single family homes
BEREWICK COMMONS	10/9/2017	17.9	107 townhomes
REEDY CREEK NATURE PRESERVE	10/9/2017	96.5	County nature preserve
WINGET PARK NATURE PRESERVE	10/9/2017	108.5	County nature preserve
BYRUM/NC160	10/9/2017	44.3	Street right-of-way
CASTLEFORD RESERVED	2/26/2018	19.87	43 unit single family homes
OLD MOORE CHAPEL	2/25/2018	88.15	192 multi-family units
TUCKASEEGEE AIRPORT	6/25/2018	84.02	I-2 conditional use development
CRESSWIND PHASE 2	9/10/2018	104	247 single family homes
STERLING NORTHLAKE	9/24/2018	16.02	273 multi-family units

<b>TOTAL</b>		<b>3652.64</b>	
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