Council-Manager Memo #18
Wednesday, March 16, 2011

CHARLOTTE.

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INFORMATION:

City Source Tells Stories of Citizen Service
Staff Resource: Sherry Bauer, Corporate Communications & Marketing, 704-336-2459, sbauer@charlottenc.gov

City Source is the City of Charlotte's unique 30-minute program for citizens to learn about its services as well as how its employees serve the community. The program airs the first and third Thursday of each month at 7 p.m. on Cable 16 (Time Warner Cable) and AT&T Uverse. The program is also streamed LIVE online at www.charlottenc.gov.

The March 17 edition explains how the Charlotte Department of Transportation repairs potholes, tells what customers need to know about water leaks this time of year, and includes water conservation tips from Charlotte-Mecklenburg Utilities. This edition also visits the airport for a tour of solar panels and a lesson on how they're generating power.

This information in City Source is also promoted in CMail, the City's electronic newsletter emailed to more than 1,100 subscribers and distributed by City departments whose services, programs and employees are featured in the upcoming episode.

Attached (SEE TABLE OF CONTENTS ON LEFT) is a flyer promoting the next episode.

Tree Plantings at Airport
Staff Resource: Jerry Orr, Airport, 704-359-4006, tjorr@charlotteairport.com

Charlotte Douglas Airport is in the process of planting approximately 2000 trees along the state-maintained roadways adjacent to its newest runway. The two types of trees being planted include *Leland Cypress* and *Bradford Pear*. These plantings are voluntary and in addition to the required tree plantings for newly permitted construction. The plantings are scheduled to be completed by April and represent an $88,000 investment by the Airport.

ATTACHMENTS (SEE TABLE OF CONTENTS ON LEFT):

March 10 Budget Committee Summary