CHARLOTTE

City Council
Follow-Up Report

September 8, 2010

August 23, 2010 – City Council Business Meeting

Citizen's Forum – Road Repairs (Frazier Avenue)
Staff Resource: Jennifer Smith, Engineering & Property Management, 704-336-7924, jgsmith@charlottenc.gov

During the Citizens' Forum of the City Council Meeting, Tom Polito raised concerns about the recently constructed Storm Water repair project along Frazier Avenue and Wake Street. Based on the information received via telephone calls and at the Citizens' Forum, staff has listed the concerns below in bold and provided their response in italics.

The residents within the neighborhood are frustrated with the sequence of events. The street was resurfaced, then the street was dug up to fix a water line, then the street was dug up to fix the storm water problem.

Staff agrees that this sequence of events is unfortunate. It is not typical, as we have procedures in place to delay resurfacing of streets where repair work is anticipated. Although the storm drainage repair was being planned, in this case, a miscommunication resulted in the resurfacing proceeding. The water line repair by Charlotte Mecklenburg Utilities resulted from a report of a leak. Utilities responds to such requests as quickly as their resources allow and, in this case, the street had already been resurfaced. We are reviewing those procedures to prevent future miscommunications.

The newly installed sidewalk has cracks and holes.

There are several sections of sidewalk that have been identified as substandard and will be replaced by the contractor at their expense.

Some of the newly installed catch basins are holding water hours after rain events.

All of the catch basins will be cleaned. Staff will also investigate during and after a future rain event to determine if additional repairs are necessary.

The newly installed asphalt curbs are unsightly.

Staff will replace 35 feet of asphalt curb along the west side Frazier Avenue with concrete curb (from the end of the existing valley curb at stop sign on Wake to the telephone phone pole on Frazier). We will replace the asphalt curb around the newly installed catch basin on the west side of Frazier with approximately 20 feet concrete curb and concrete transition. We will also install a section of concrete curb that will connect the single catch basin on Frazier to the existing curb on Wake.

The patching of street is unsightly, substandard and not something the City would do in Myers Park.

Street cuts and asphalt patching are typical with utility repair work throughout the City. Other streets where the City has completed similar repairs include: Tanglewood Lane and Cassimia Glen Circle (Across from Myers Park Country Club), North Myers Street (NoDa), and Anderson Street (Plaza/Shamrock).

The cuts on Frazier and Wake are not straight lines and therefore they are not consistent with other repair areas. Staff will repair the patched areas by making parallel or perpendicular saw cuts where we worked. Staff will be glad to meet with citizens in the field to show where the cuts will be made. We will not be able to resurface the entire lengths of Wake Street or Frazier Avenue.

The improvements listed above can be completed by the end of October.

Staff will be forwarding letters that include these details to the following citizens: Mr. Tom Polito, Mr. John Tinnell, Mr. Jason Jordan, and Mr. John Martin.