



**CHARLOTTE-MECKLENBURG  
POLICE DEPARTMENT  
CITIZENS' GUIDE**

**July 2021**

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## IMPORTANT PHONE NUMBERS

### City of Charlotte

City Manager/ Mayor's Office	704-336-2241
Inlivan (formerly Charlotte Housing Authority) inlivan.com	704-336-5183
City CATS Bus and Transit Information	704-336-7433
City Community Relations	704-336-2424
City Code Enforcement	Call 311
<i>Housing, graffiti, zoning, non-residential building code, health &amp; sanitation, signage violations that occur M-F 8am-5pm (violations that occur at night and on the weekends are forwarded to CMPD by Code Enforcement/311)</i>	
Charlotte Planning, Design, & Development (Zoning Permitting)	704-336-2205
Charlotte Department of Transportation (CDOT)	704-336-4119 or 311
<i>Traffic management, parades and road races, pothole repair, right-of-way hazards, speed humps, bicycle program, block closings, road signs, beer and wine permits, school zones, high accident locations, streetlights, urban street design, pedestrian program, wheel locks and towing</i>	
PARK IT	704-432-PARK (7275)
<i>On-street parking, metered parking spaces</i>	
City Community & Commerce Division	Call 311
<i>Business corridor &amp; neighborhood revitalization, quality of life, energy resources, development and training</i>	
City Housing Services	Call 311
<i>Affordable housing, rehabilitation, homeowner assistance, emergency housing, homeless assistance</i>	
City Solid Waste Services	Call 311
<i>collection of: bulky items, garbage, recycling and yard waste, dead animal collection</i>	
Mecklenburg County Solid Waste Services	980-314-3867
Charlotte Planning Department	704-336-2205
<i>Annexation, public improvements, flood plains and watershed, land use, neighborhood organization, rezoning, transportation planning, urban design and development</i>	
City Small Business INclusion	704-336-4137
<i>Contracting opportunities, certification and seminars, corridor revitalization</i>	
Charlotte-Mecklenburg Storm Water Services	Call 311
<i>Inspection for drainage problems, resolution of flooding problems, cleaning and repairing drainpipes, catch basins and culverts, repairing sinkholes, mapping and managing development of floodplains, preserving natural stream channels and floodplain function</i>	
Charlotte Water – Water and Sewer	Call 311
<i>Conservation and management, water treatment facilities, laboratory services and testing</i>	
Dispute Settlement Program	704-336-2903
<i>Mediation for: Landlord / Tenant relations; Truancy, Self-referral, Misdemeanor complaints</i>	

### Mecklenburg County

ABC Board.....3333 N. Tryon Street	FAX: 704-333-6313	704-731-5900
Board of Elections		704-336-2133
MEDIC – Reception		704-943-6000
Parks and Recreation		704-314-1000
Charlotte Mecklenburg Library (Main Branch)		704-416-0100
Register of Deeds		704-336-2443
<b>General Court Information</b>		704 686-0400
Clerk of Superior Court Office Administration		704 686-0420
Juvenile Court		704-686-0620
Jury Service		877-649-7133
Civil Small Claims		704 686-0060
Small Claims Filing Information		704 686-0560
Traffic Citations/Criminal Court		704 686-0600
<b>Family Court</b>		704-686-0202
Court Case Flow Management		704-686-0185
<b>District Attorney's Office</b>		704-686-0700

<b>Sheriff's Office</b>	704 336-8100
Public Information Office (Janet Parker)	980-314-5170
<b>Charlotte Fire Department Headquarters</b>	704-336-4174
Fire Prevention	704-336-2101
Media and Public Affairs Office	704-336-2094
Recruiting	704-336-2979
<b>Domestic Violence and Victim Assistance</b>	
Safe Alliance Greater Charlotte Hope Line (Parent support, Domestic Violence and Sexual Assault Intervention)	980-771-4673
Safe Alliance Victim Assistance Program (assistance with filing DV Protective Orders, court accompaniment, safety planning)	704-312-1667
NC SAVAN (victim notification of arrestee's release)	1-877-627-2826
National Domestic Violence Hotline	1-800-799-7233
Rape Crisis Assistance (24-hrs)	980-771-4673
DSS – Child Protective Services Hotline	980-314-3577
DSS - Adult Protective Services (Just 1 Call)	704-432-1111
Domestic Violence Shelter (open 24 hrs. counseling, referrals and housing)	980-771-4673
Mecklenburg County Community Support Services – Domestic Violence Services	704-336-3210
Programa Confianza (DV counseling for Spanish-speaking victims)	704-336-3210
HERO (Program for children exposed to domestic violence)	704-336-3210
NOVA (New Options for Violent Actions)	704-336-4344
<i>(batterers' education program; educational groups; Spanish and English groups)</i>	SP 704-399-5878
Domestic Violence Speakers Bureau (DVSB.Charmeck.org)	704-336-3210
CMPD Domestic Violence Unit	704-336-2379
Mecklenburg County District Attorney's Office	704-686-0700
Legal Aid of North Carolina – Charlotte Office (legal assistance for DV victims)	704-594-8662
Charlotte Center for Legal Advocacy (legal assistance for DV victims)	704-376-1600
<b>Drug or Alcohol Dependency/Medical Intervention</b>	
Alcoholics Anonymous	877-233-6853
Al-Anon/Alateen	704-523-1159 or 888-425-2666
Atrium-Behavioral Health Center <i>(substance abuse and mental health services)</i>	704-444-2400 or 800-821-1535 toll-free
<b>Chemical Dependency Ctr. Char-Meck (Anuvia)</b>	704-376-7447
Narcotics Anonymous	980-705-2555
Suicide Prevention Lifeline	1-800-273-TALK (8255)
<b>Assistance and Need Services</b>	
Child Support Enforcement	704-432-9300
Crisis Assistance Ministries <i>(financial counseling, assistance with food, shelter, and clothing)</i>	704-371-3001
Child Abuse Prevention <i>(Child Abuse and Neglect Hotline)</i>	919-829-8009 980-314-3577
Mecklenburg County Bar Lawyer Referral Services	704-375-8624
Legal Aid of North Carolina – Charlotte Office (legal assistance in civil matters for low-income persons)	704-594-8662 800-738-3868
Charlotte Center for Legal Advocacy (legal assistance in civil matters for low-income persons)	704-376-1600 800-438-1254
Social Services <i>(public assistance with food and medical needs)</i>	704-336-3000
United Way Agencies (24-hour line)	211 or 1-888-892-1162
Just 1 Call ..... information and assistance for seniors and adults with disabilities	704-432-1111

## Foreign Language (Immigrant) Resources

Latin American Coalition - 4938 Central Avenue, Ste 1	704-531-3848
Honorary Consulate of Mexico Charlotte - 4424 Taggart Creek Road	704-394-2190
El Salvador Consulate Charlotte – 1520 West Blvd.	888-301-1130
Carolina Refugee Resettlement Agency – 5009 Monroe Road #100	704-535-8803
The International House – 1817 Central Avenue	704-333-8099
Legal Aid of North Carolina’s Battered Immigrant Project (Intake)	866-204-7612
Helpline	866-219-5262
Charlotte Center for Legal Advocacy – 1431 Elizabeth Avenue -Spanish	800-247-1931
Mexican Consulate in Raleigh	919-615-3653

## Juvenile Services/Intervention

Juvenile Crime Prevention Council	704-336-7662
Crimes Against Children	704-336-2780
CMPD Youth Diversion Program	704-574-3186
CMPD Domestic Violence Unit	704-336-2379
Youth and Family Services (Mecklenburg Department of Social Services)	704-336-3000
DJJDP (Dept. of Juvenile Justice and Delinquency Prevention)	704-330-4338
<i>(refer parents here for runaways and undisciplined youths for assistance)</i>	

## State Agencies

Alcoholic Beverage Commission	919-779-0700
Alcoholic Law Enforcement (District VI) Tip Line 877-253-2436	704-454-5264
Department of Motor Vehicles (DMV) Customer Service	1-919-715-7000
Driver's License 704-531-5563 704-527-2562 704-535-3832	704-392-3266
Tags 704-535-2525 704-525-3832	704-399-8306
Enforcement	704-547-5777
Probation/Parole aka Community Corrections	704-563-4117
State Bureau of Investigations	980-781-3000
<i>(toll free crime tips)</i>	1-800-334-3000
State Highway Patrol 12101 Mt. Holly-Huntersville Road	704-331-3300
Social Services (DSS) 704-336-3000 704-336-CARE	704-336-2273

## US Government Agencies

U.S. Department of Homeland Security..... citizen line... operator	1-202-282-8000
U. S. Immigration Customer Service	1-800-375-5283
U.S. Marshall	704-350-8000
U.S. Secret Service	704-442-8370
Internal Revenue Service 704-548-4100	1-800-829-1040
Federal Bureau of Investigations	704-672-6100
Bureau of Alcohol, Tobacco, Firearms and Explosives (Charlotte)	704-716-1800
Drug Enforcement Administration 404-893-7124	704-770-2050
FDA - food safety questions 1-800-FDA-1088	1-888-SAFEFOOD
1-404-253-1169	1-888-723-3366

### Local Energy Companies

Duke Energy Customer Service	1-800-777-9898
Piedmont Natural Gas Customer Service	1-800-752-7504
<b><i>To report a gas leak, evacuate the area and call 911</i></b>	
<b><u>Report Dog Fighting (HUMANE SOCIETY - UNITED STATES)</u></b> 1-877-TIP-HSUS	704-377-0534 OR call 311

## Elected Officials

### NC Governor

Roy Cooper  
Office of the Governor  
20301 Mail Service Center  
Raleigh, NC 27699-0301  
Phone: (919) 814-2000  
Governor.office@nc.gov

**NC Board of Elections**                      **919-814-0700**  
Information about candidates, voting, and  
upcoming election schedules  
[www.ncsbe.gov/ncsbe](http://www.ncsbe.gov/ncsbe)

### United States Senator

Richard Burr  
217 Russell Senate Office Building  
Washington, DC 20510  
202-224-3154  
[www.burr.senate.gov](http://www.burr.senate.gov)

### United States Senator

Thom Tillis  
185 Dirksen Senate Office Building  
Washington, DC 20510  
202-224-6342  
[www.tillis.senate.gov](http://www.tillis.senate.gov)

### US House of Representatives District 5

Virginia Foxx  
2462 Rayburn House Office Building  
Washington, DC 20515  
Phone 202-225-2071 or (Dallas Office) 336-778-0211  
<https://foxx.house.gov/>

### US House of Representatives District 8

Richard Hudson  
2112 Rayburn House Office Building  
Washington, DC 20515  
Phone: 202-225-3715 or (Concord office) 704-786-1612  
[HUDSON@mail.house.gov](mailto:HUDSON@mail.house.gov)

### US House of Representatives District 9

Dan Bishop  
132 Cannon House Office Building  
Washington, DC 20515  
Phone: 202-225-1976 or (Monroe Office) 704-218-5300  
<https://danbishop.house.gov>

### US House of Representatives District 10

Patrick McHenry  
2004 Rayburn House Office Building  
Washington, DC 20515  
202-225-2576 or (Mooresville Office) 800-477-2576  
<http://mchenry.house.gov>

### US House of Representatives District 12

Alma Adams  
2436 Rayburn House Office Building  
Washington DC 20515  
202-225-1510 or (Charlotte Office) 704-344-9950  
<http://adams.house.gov>

## **Charlotte City Council**

### **Charlotte Mayor Vi Alexander Lyles**

Phone: 704.336.2241

E-mail: Mayor@charlottenc.gov

### **Mayor Pro Tem Julie Eiselt**

Phone: 704.336.4099

Email: Julie.Eiselt@charlottenc.gov

### **At-Large Council Member Dimple Ajmera**

Phone: 704.336.2777

E-mail: Dimple.Ajmera@charlottenc.gov

### **At-Large Council Member Greg Phipps**

Phone: 704-336-3430

E-Mail: greg.phipps@charlottenc.gov

### **At-Large Council Member Braxton Winston II**

Phone: 704.336-3185

Email: Braxton.Winston@charlottenc.gov

### **District 1 Representative Larken Egleston**

Phone: 704.336.3433

Email: Larken.Egleston@charlottenc.gov

### **District 2 Representative Malcolm Graham**

Phone: 704.336.6105

E-mail: Malcolm.Graham@ci.charlotte.nc.us

### **District 3 Representative Victoria Watlington**

Phone: 704.336.3435

Email: Victoria.Watlington@charlottenc.gov

### **District 4 Representative Renee Perkins Johnson**

Phone: 704-336-3436

E-mail: Renee.Johnson@charlottenc.gov

### **District 5 Representative Matt Newton**

Phone: 704.336.3432

E-Mail: Matt.Newton@charlottenc.gov

### **District 6 Representative Tariq Bokhari**

Phone: 704.336.3431

E-mail: Tariq.Bokhari@charlottenc.gov

### **District 7 Representative Edmund H. Driggs**

Phone: 704-432-7077

Email: EDriggs@charlottenc.gov

### **Elections moved to Spring 2022**

Office of the Mayor  
Charlotte City Council  
600 East 4<sup>th</sup> Street  
Charlotte, NC 28202-2244

### **City Manager Marcus D. Jones**

Charlotte-Mecklenburg Government Center  
600 East Fourth Street  
Charlotte, North Carolina 28202  
704-336-2241 (Phone)  
704-372-2036 (Fax)  
Email: marcus.jones@charlottenc.gov

## Board of County Commissioners

**Chair, Commissioner George Dunlap – District 3**

Phone: 980-314-2873

E-mail: [George.Dunlap@mecklenburgcountync.gov](mailto:George.Dunlap@mecklenburgcountync.gov)

**Vice-Chair, Commissioner Elaine Powell – District 1**

Phone: 980-314-2876

E-mail: [Elaine.Powell@mecklenburgcountync.gov](mailto:Elaine.Powell@mecklenburgcountync.gov)

**Commissioner Vilma Leake – District 2**

Phone: 980-314-2875

E-mail: [Vilma.Leake@mecklenburgcountync.gov](mailto:Vilma.Leake@mecklenburgcountync.gov)

**Commissioner Mark Jerrell – District 4**

Phone: 980-215-4119

E-mail: [Mark.Jerrell@mecklenburgcountync.gov](mailto:Mark.Jerrell@mecklenburgcountync.gov)

**Commissioner Laura Meier – District 5**

Phone: 980-314-2877

E-mail: [Laura.Meier@mecklenburgcountync.gov](mailto:Laura.Meier@mecklenburgcountync.gov)

**Commissioner Susan Rodriguez-McDowell– District 6**

Phone: 980-314-2878

E-mail: [Susan.Rodriguez-Mcdowell@mecklenburgcountync.gov](mailto:Susan.Rodriguez-Mcdowell@mecklenburgcountync.gov)

**Commissioner Ella Scarborough, At-Large**

Phone: 980-314-2879

E-mail: [Ella.Scarborough@mecklenburgcountync.gov](mailto:Ella.Scarborough@mecklenburgcountync.gov)

**Commissioner Pat Cotham, At-Large**

Phone: 980-314-2847

E-mail: [Pat.Coatham@mecklenburgcountync.gov](mailto:Pat.Coatham@mecklenburgcountync.gov)

**Commissioner Leigh Altman, At-Large**

Phone: 980-314-2871

E-mail: [Leigh.Altman@mecklenburgcountync.gov](mailto:Leigh.Altman@mecklenburgcountync.gov)

**Terms Expire December 2022**

Mecklenburg County  
Commissioners/Manager's Office  
600 East 4<sup>th</sup> Street  
Charlotte, NC 28202

**County Manager Dena Diorio**

Phone: 980-314-2900

Assistant County Manager/Chief of Staff:

Derrick Ramos

Phone: 980-314-2900

For Public Information, E-mail:

[William.Carroll@mecklenburgcountync.gov](mailto:William.Carroll@mecklenburgcountync.gov)



## CONTACTING POLICE

Download the MyCMPD app!

CHIEF OF POLICE ..... 704-336-2337  
INTERNAL AFFAIRS BUREAU ..... 704-336-2336

### DIVISION OFFICES

❖ FREEDOM DIVISION  
4150 Wilkinson Blvd..... Office 704-432-6795  
WEST SERVICE CENTER..... 704-336-7600

❖ NORTH TRYON DIVISION  
4045-B North Tryon Street ..... Office 704-336-8398

❖ UNIVERSITY CITY DIVISION  
8401 University Executive Park #120 ..... Office 704-432-3900

❖ NORTH DIVISION  
10430-R Harris Oaks Blvd..... Office 704-432-3801

❖ SOUTH DIVISION  
11217 Providence Road WEST..... Sgt. Office 704-336-3030

❖ PROVIDENCE DIVISION  
715 N Wendover Rd..... Sgt. Office 704-336-2878

❖ INDEPENDENCE DIVISION  
6711 City View Drive..... Office 704-336-2890

❖ HICKORY GROVE DIVISION  
7025 Albemarle Rd..... Office 704-336-3192

❖ EASTWAY DIVISION  
3505 Central Avenue..... Sgt. Office 704-336-8536

❖ CENTRAL DIVISION  
700 W 5th Street..... Office 704-336-5729

❖ WESTOVER DIVISION  
2550 West Boulevard..... Office 704-432-2442

❖ STEELE CREEK DIVISION  
2227 Westinghouse Blvd..... Office 704-336-7800

❖ METRO DIVISION  
1118 Beatties Ford Road..... Sgt. Office 704-336-8300

❖ AIRPORT LAW ENFORCEMENT  
601 E Trade Street ..... 704-336-2260

❖ Lake Unit..... Lake Wylie 704-558-1798  
Lake Norman 704-896-2185

*Homicide Cold Case Hotline* ..... 704-336-2358  
*Homicide Tip Line* ..... 704-432-8477  
*Vice and Narcotics Tip Line*..... 704-336-8423  
*Vice and Narcotics Spanish Tip Line* ..... 704-432-1521  
Major Crash Investigation Unit..... 704-336-4465  
*Crime Stoppers Tip Line* ..... 704-334-1600

*Or text TIP372 plus message to CRIMES (274637)*

Charlotte-Mecklenburg Animal Services... 8315 Byrum Drive..... 704-336-8007

☎ Customer Service Line... dial 311, to make complaints & service requests, such as:  
loose dogs, aggressive animals, dog fighting, animal traps, and pet adoption questions  
(For dead animal removal, please contact Solid Waste Services at 704-336-4304)

Charlotte-Mecklenburg Police Academy

1770 Shopton Road, Charlotte, N. C. 28217...Receptionist..... 704-432-1603

## **CMPD Website**

The CMPD website at [CMPD.org](http://CMPD.org) incorporates many crime-fighting and community safety tools.

- a) Filing a crime report
  - i. Go to the [CMPD.org](http://CMPD.org) website and click on “Report a Crime” to determine if you can file online or if you should dial 311.
- b) Due to pending litigation against the City concerning the Federal Driver’s Privacy Protection Act, the CMPD will no longer be able to provide members of the public with DMV-349 reports. All requests for DMV-349 accident reports should be directed to the NC DMV. For additional clarity, our agreement with Lexis Nexis provided for public access of Accident Reports and Crime reports. With the conclusion of providing accident reports online, we are also required to stop sending Crime Reports to our online vendor. Public access to both of these will no longer be available. We have identified the following alternate methods for citizens to gain access to Accident and Crime Reports:  
Accident Reports:
  - i. Links on the public website and MyCMPD have been replaced with the link to NC DMV for citizens to get a copy of their accident report. Please note that you will be required to get the copy by mail only as there is no online access for these reports offered by the DMV.Incident Reports:  
Residents who want a copy of their public incident report can get a copy one of the following ways:
  - i. If they provide their email address to the officer at the time the report is taken, they will automatically receive a copy of the report when the case is assigned to an officer for follow-up
  - ii. They can call 311 or the CMPD Records number [704-336-2848] and provide the complaint number or other information about the report and receive a copy via email
  - iii. They can email CMPD Records at [CMPDPoliceRecords@cmpd.org](mailto:CMPDPoliceRecords@cmpd.org) and receive an email copy of the report
  - iv. They can visit CMPD HQ or any Division office and receive a copy of the incident report
  - v. Due to the nature of some crimes, certain reports will only be available in person; including sexual assaults, domestic violence, suicides; and vice and narcotics cases.
- c) Crime mapping service (click on the link “Locate Crime Areas”)
  - i. Search crime numbers around a specific address or street
  - ii. Narrow search by crime types, dates or agencies
- d) All requirements for our Police Academy are listed on our website under “Recruiting the Best”, or you may call (toll-free) 1-877-525-6145 or (local) 704-432-1603 to talk to a recruiter.
- e) Directives: All our directives, policies, and procedures are posted on our website under CMPD e-Policing Resources.
- f) A wealth of statistics can be found in the “Open Data Source” pages.
- g) To register a rental property, click on the Rental Property Ordinance link; this will take you to the rental property section. In the rental property section, please select <https://rentalregistration.charlottenc.gov> and this will allow you to access the application for registration. If you have issues registering your property or any questions about the process, call 704-432-6044 to speak to the rental analysts.
- h) To register your house or business alarm,
  - i. Click on “alarm registration/permit” under the Community Policing section.
  - ii. This will take you to the alarm registration page.
  - iii. The alarm section of the website contains educational information regarding alarm systems and alarm registration.

- i) Other items under our Community Policing and E-Policing Resources sections:
  - i. employ an off-duty officer,
  - ii. traffic accident locations,
  - iii. local ordinances of interest,
  - iv. file an officer complaint or commend an officer.
- j) Information about Charlotte and the CMPD can be found under “Our Organization” and “Our Response Areas”.
- k) Safety tips, information about CrimeStoppers, Homeland Security, alarm permits, and other community programs are among several valuable topics found under “For Your Safety”.
- l) Our Newsroom contains current and archived news about the CMPD.
- m) Our Fallen Officers memorial page can be found by clicking on the link at the bottom of the first page.
- m) Also posted on the CMPD website are our “cold cases” and “missing persons” cases.

## QUESTIONS ABOUT CMPD

- 1) **Internships** - To inquire about paid college internships, contact the Police Academy Training and Recruiting Division at 704-432-2442. Cadets: for information about the Cadet Program, see the link on the CMPD.org website under "Recruiting the Best".
- 2) **Noise permits** - To get a noise permit, please call CMPD's Police Services Unit at 704-432-0428.
- 3) **Immigration**
  - a) CMPD provides police services to everyone in this community regardless of their immigration status. There are several reasons why this policy makes sense. These reasons include:
    - i) Victims of a crime will not report to the police if they believe they will be arrested or deported because they are without appropriate documentation.
    - ii) CMPD officers do not have the authority to enforce immigration laws concerning an undocumented immigrant if the only violation is being in the country without appropriate documentation. The authority to enforce immigration laws rests with federal law enforcement agents and not with CMPD.
    - iii) CMPD participates in the UVISA program, an immigration benefit that can be sought by victims of certain crimes who are currently assisting or have previously assisted law enforcement in the investigation or prosecution of a crime and who are likely to be helpful in the investigation or prosecution of criminal activity. You may submit an application for processing at [www.cmpd.org](http://www.cmpd.org) and search for the UVISA Link at the bottom of the home page or use the following link:  
<http://charlottenc.gov/CMPD/safety/Pages/Community-programs.aspx>
  - b) CMPD fully supports all enforcement efforts by the Immigration Customs Enforcement as it relates to violent criminal offenders and gang members. Additional information is available on the Immigration and Customs Enforcement website ([www.ice.gov](http://www.ice.gov)).
  - c) Immigration is a priority issue nationally and the Charlotte-Mecklenburg Police Department will continue to provide appropriate support to those who have the authority to enforce Federal law while we focus on reducing crime and increasing safety in our community.
  - d) CMPD does not keep statistics on undocumented immigrants. Our officers do not have the ability to check citizenship status. Please contact US Immigration: 704-672-6990.

- 4) **Background checks** Local Arrest Histories are not provided by the Charlotte-Mecklenburg Police Department.
  - a) All requests for arrest history information are handled by the Clerk of Court at 832 E. Fourth Street where a fee of \$25.00 is charged for the search, to be paid with cash, certified check, or money order. No personal checks are accepted. A request may be sent by mail. Call 704-686-0400 for details.
- 5) **311**
  - a) Citizens should contact 311 directly for:
    - i) Animal Control Calls (for a loose aggressive dog or an animal attack, call 911)
    - ii) Graffiti Calls (for racially motivated or gang related incidents, call 911)
    - iii) Parking Violations, Loitering (no criminal activity)
    - iv) Truancy
    - v) Noise/Fireworks
    - vi) Cable/Utility Threat
    - vii) Juvenile Complaints (no criminal activity)
    - viii) Abandoned Vehicles
  - b) 311 can also transfer the caller to the CMPD's Non-Emergency Police Services, who will file a report for lost property if those items might be used to steal a victim's identity.
  - c) If you are calling from outside of Mecklenburg County, dial 704-336-7600
- 6) **911 recordings:** To request a recording of a 911 call, please go to [CMPD.org](http://CMPD.org) where you will find a link to the request form under Community Policing.
  - a) Include as much information as possible on the request:
    - i) Complaint number
    - ii) Time call was made
    - iii) Date call was made
    - iv) Reason for the request
    - v) Include the number the 911 call was placed from if available
    - vi) Include the location of the incident
    - vii) Your contact information including your email address
    - viii) If you are an attorney or insurance agent, please indicate whom you represent
    - ix) Unless you are the caller, attorney of record, or insurance agent, any personal information will be edited out
  - b) Once the request has been submitted and the recording is completed, you will be provided the recording by email. Completion time is approximately one week.

- 7) **ID Theft:** If you think your identity has been stolen:
- a) File a report with the jurisdiction where the crime occurred.
  - b) If the offense occurred in Mecklenburg County, or the jurisdiction where the crime occurred will not take a report AND you live in Mecklenburg County, call 311 to file a police report. If you are outside the Charlotte-Mecklenburg area, you can call 704-336-7600 instead of 311.
  - c) OR, you can file a financial identity fraud report online.
  - d) Check your credit report online for free at [www.annualcreditreport.com](http://www.annualcreditreport.com).
  - e) Ask that a fraud alert be placed on your file if you discover accounts or inquiries that you did not initiate.
  - f) Contact the affected creditors as soon as possible and keep detailed notes.
  - g) Advise them of the fraudulent use of your information and request that they send you a fraud dispute form.
  - h) Most creditors will accept the FTC fraud affidavit found at <http://www.consumer.ftc.gov/articles/pdf-0094-identity-theft-affidavit.pdf>
  - i) The CMPD recommends that all financial fraud victims consider placing a security “freeze” on their credit. The credit security “freeze” should be done with all 3 major credit bureaus. This can be done by following the steps outlined by the North Carolina Department of Justice at <https://ncdoj.gov/protecting-consumers/protecting-your-identity/free-security-freeze/>
- 8) **Noisy neighbors**
- a) Our Nuisance Abatement Officer is Pat Barker. To report noisy neighbors, call 911.
  - b) If you call as soon as the problem starts, by the time the officer arrives, he/she may be able to hear the violation and handle it to his/her discretion.
  - c) If you're concerned about your neighbors finding out that you called, you can ask that your name not be given out and make sure to tell the dispatcher that you do not want the police to come to your door.
  - d) If you have any more questions, please contact Ms. Barker either via e-mail ([pbarker@cmpd.org](mailto:pbarker@cmpd.org)) or her office phone (704-432-3844).
- 9) **Suspicious persons or vehicles:** The CMPD encourages you to call 911 anytime you feel that a suspicious person may be “casing” an area. That way, an officer can respond and speak to the person to determine if they are there legitimately.
- a) Please describe the suspicious person and vehicle, if possible, to the 911 operator so officers can locate him/her when they arrive.
  - b) To report a non-emergency “suspicious vehicle” that is unoccupied, dial 311 and be prepared to give any pertinent information to the operator; such as the tag number, make, model, color, bumper stickers, cracked windows, etc.; and the location of the car. A police officer will then come to the scene and run the tag.
  - c) If the vehicle has been used in a crime or is stolen, the CMPD will tow the vehicle. If not, your Homeowner’s Association, Business or Apartment Management will have to call a towing service to have the vehicle removed.
  - d) Please let the operator know, if you have requested an officer to respond, if you would like to speak with them when they arrive to discuss your options.

## **WHEN TO CONTACT THE MECKLENBURG COUNTY SHERIFF**

### **1) Fingerprints**

- a. The CMPD Explorers often fingerprint children for crime kits at special events and fairs. Please contact the Explorers' Office at 704-432-0432.
- b. For adult fingerprinting regarding non-criminal matters, please contact the Mecklenburg County Sheriff's Office Gun Permits Division at 704-336-3665. There is a \$10.00 fee. If the fingerprinting requires electronic submission, applicant must bring the proper electronic submission forms.

### **2) Inmates and warrant checks**

- a. The Mecklenburg County Sheriff's Office maintains the website where photographs of arrested suspects are displayed. Please visit [www.mecksheriff.com](http://www.mecksheriff.com).
- b. You may search for arrested persons under "arrest" and "inmate" inquiry. The Mecklenburg County Sheriff's office website also has a link to allow searching for active warrants.

### **3) Firearm permits** - To obtain information on how to apply for a firearm purchase or concealed carry permit, please contact the Mecklenburg County Sheriff's Office Permits Bureau Office at 704-336-3665.

## LOCAL LAW ENFORCEMENT

Cornelius Police Department  
21440 Catawba Ave Office: 704-892-1363  
Cornelius, NC 28031  
[www.cornelius.org/189/Police-Department](http://www.cornelius.org/189/Police-Department)

Davidson Police Department  
216 S. Main Street Office 704-892-5131  
PO box 579  
Davidson, NC 28036  
[www.ci.davidson.nc.us/126/Police-Department](http://www.ci.davidson.nc.us/126/Police-Department)

Huntersville Police Department  
9630 Julian Clark Ave Office 704-464-5400  
Huntersville, NC 28078  
<https://www.huntersville.org/180/Police-Department>

Matthews Police Department  
1201 Crews Road Office 704-841-6701  
Matthews, NC 28105  
[www.matthewsnc.gov/pview.aspx?id=20737&catid=567](http://www.matthewsnc.gov/pview.aspx?id=20737&catid=567)

Mint Hill Police Department  
7151 Matthews-Mint Hill Rd  
PO Box 690940 Office 704-545-1085  
Mint Hill, NC 28227  
[minthill.com/police\\_department.php? Police-Department-1](http://minthill.com/police_department.php?Police-Department-1)

Pineville Police Department  
427 Main Street Office 704-889-2231  
Pineville, NC 28134  
[www.pinevillenc.gov/Departments/Police/tabid/132/Default.aspx](http://www.pinevillenc.gov/Departments/Police/tabid/132/Default.aspx)

UNC Charlotte – Police & Public Safety  
9151 Cameron Blvd Office 704-687-8300  
Charlotte, NC 28223  
<http://police.uncc.edu/>

CPCC Security Non-emergency 704-330-6632  
<https://www.cpcc.edu/college-security>

Charlotte-Mecklenburg Schools Police Department  
4335 Stuart Andrew Blvd. Office 980-343-6030  
Charlotte, NC 28217  
<http://www.cms.k12.nc.us/cmsdepartments/safety/SchoolLawold/Pages/About%20Us.aspx>



## **Gaston County Law Enforcement**

Gastonia Police Department  
200 East Long Avenue, Office 704-866-3300  
Gastonia, NC 28052  
<http://www.cityofgastonia.com/police-main>

Gaston County Sheriff's Office  
425 Martin Luther King Jr. Way Office 704-869-6800  
Gastonia, NC 28052  
<http://www.gastoncountysheriffsoffice.com/>

Gaston County Police Department  
420 West Franklin Blvd Office 704-866-3320  
Gastonia, NC 28053-1578  
<http://www.gastongov.com/government/departments/police/index.php>

Mount Holly Police Department  
400 E Central Ave. Office 704-827-4343  
Mount Holly, NC 28120  
<https://www.mtholly.us/police-department.php?Police-Department-1>

Cramerton Police Department  
155 N Main Street Office 704-824-7964  
Cramerton, NC 28032  
<http://cramertonpd.org/>

## **Union County Law Enforcement**

Monroe Police Department  
218 E. Franklin Street Office 704-282-4700  
Monroe, NC 28112  
<https://www.monroenc.org/Departments/Police>

Stallings Police Department  
315 Stallings Road Office 704-821-0300  
Stallings, NC 28104  
<https://www.stallingsnc.org/Your-Government/Departments/Police-Department>

Waxhaw Police Department  
3620 Providence Road South Office 704-843-0353  
Waxhaw, NC 28173  
<http://www.waxhaw.com/index.aspx?nid=127>

Wingate Police Department  
4114 Highway 74 E Office 704-233-1697  
Wingate, NC 28174  
<https://www.townofwingatenc.gov/174/Police>

Union County Sheriff's Office  
3344 Presson Road Office 704-283-3789  
Monroe, NC 28112  
<http://www.unioncountysheriffsoffice.com/>

### **Cabarrus County Law Enforcement**

Concord Police Department  
PO Box 308 Office 704-920-5000  
41 Cabarrus Ave W  
Concord, NC 28026  
<http://www.concordnc.gov/Police>

Kannapolis Police Department  
401 Laureate Way, Office 704-920-4000  
Kannapolis, NC 28081  
<http://www.kannapolisnc.gov/Government-Departments/Police>

Cabarrus County Sheriff's Office  
30 Corban Ave SE Office 704-920-3000  
Concord, NC 28025  
<https://www.cabarruscounty.us/government/departments/sheriff/>

### **OTHER POLICE AGENCIES**

AMTRAK Police 800-331-0008  
Or text to APD11 (or call 9-1-1)  
<https://police.amtrak.com>

Rowan County Sheriff's Office  
232 North Main Street Office 704-216-8700  
Salisbury, NC 28144  
<https://www.rowancountync.gov/485/Sheriffs-Office>