Neighborhood & Business Services Fast Facts

CHARLOTTE

Neighborhood & Business Services (N&BS) formed in 2009 when the City Manager merged the former Economic Development division with the Housing& Neighborhood Development division.

BUDGET
$14,281,872

NUMBER OF EMPLOYEES
151

CUSTOMER SERVICE INFORMATION

PROGRAMS FOR CUSTOMERS

Mayor's Youth Employment Program provides internships for high school youth referred by program partners.

Mayor's Mentoring Alliance provides positive role models providing academic assistance or leadership development to youths.

The Great Charlotte Clean-Up is hosted as part of NBS's Keep America Beautiful committee.

Adopt a City-Street program

Adopt a Neighborhood program

Business Loans and Grants

Neighborhood Matching Grants

Energy Grants

ONLINE ENHANCEMENTS FOR CUSTOMERS OR OTHER CONVENIENCES

Report code violations online or using My-Charlotte mobile app. Citizens can report code violations for health and sanitation, weeds and tall grass, graffiti, boarded-up structures, housing code violations and zoning enforcement.

CharlotteBusinessResources.com provides information about no cost or low-cost business assistance across the community.

SERVICES DELIVERED

N&BS maintains community standards in housing code enforcement, nuisance codes and zoning ordinance enforcement.

N&BS provides affordable housing opportunities with financing and rehabilitation services. N&BS administers the Housing Trust Fund. In FY2011, 988 affordable housing units were added.

N&BS revitalizes neighborhood and business corridors with infrastructure investments, leadership and organizational training, economic development opportunities and administering neighborhood matching grants. There are five business corridors identified by City Council for revitalization priority: Beatties Ford Road, Rozelles Ferry Road, North Tryon, Wilkinson and Eastland.

N&BS focuses on business attraction and growth with small business development services, workforce development and transit corridor development.

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AWARDS AND RECOGNITION

Charlotte Receives $2.4 million HUD Award to Protect Children from Lead Poisoning - The U.S. Department of Housing and Urban Development (HUD) awarded The City of Charlotte $2.47 million as part of a nation-wide effort to protect children and families from potentially dangerous lead-based paint and other home health and safety hazards. Grant funds will be used for testing, risk evaluation, control and reduction of lead-based paint hazards in 230 low-income housing units in Charlotte.

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