



## Charlotte Fire Department Fast Facts

The Charlotte Fire Department began as a volunteer department in the 1800s with the first fire marshal hired in 1887. The Charlotte Fire Department is an Internationally Accredited Agency that operates 42 fire stations with 41 engine companies, 15 ladder companies, 2 heavy rescue companies, 3 urban search and rescue teams and one fire boat. In 2013, the fire department will move to a new headquarters on Statesville Avenue.

### **BUDGET**

\$99,894,867

### **NUMBER OF EMPLOYEES**

1,164

## **CUSTOMER SERVICE INFORMATION**

### **NUMBER OF CUSTOMERS**

The Charlotte Fire Department responded to over 93,000 calls for service in 2010. It serves a population of over 756,000 residents in 300 square miles.

### **PROGRAMS FOR CUSTOMERS**

CFD Honor Guard serves the families of fallen fire fighters and provides services at special events. As part of the Honor Guard, a Pipes and Drums Band assembled in 2001.

Explorers Program was developed in 1982 and provides career awareness to young men and women.

## **SERVICES DELIVERED**

CFD operates 42 fire stations. Among those, 15 are ladder companies.

CFD Operations encompasses the departments 42 stations and 1,044 fire suppression employees and includes two heavy rescue companies, four Haz-Mat companies, six aircraft fire and rescue vehicles, a dive team, a dive rescue boat, three urban search and rescue teams and one fire boat.

The Communications Division of the Charlotte Fire Department is a stand-alone 24-hour emergency communications center that is responsible for matching the public's requests with the resources of the department.

The Charlotte-Mecklenburg Emergency Management Office (CMEMO) coordinates resources and acts as liaison between public and private agencies during large-scale emergency incidents within Mecklenburg County. The agency assists local emergency response agencies by providing detailed planning procedures and specialized needs for incidents requiring multi-agency participation.

The Fire Prevention Bureau provides code enforcement by reviewing land development and building plans. This is accomplished by conducting building inspections, evaluating tenant processes, inspecting fire and life safety protection systems and evaluating public/private water supplies for effective municipal fire protection.

The Fire Investigation Task Force provides fire scene examination to determine the cause and origin of fires. The task force is comprised of eight fire investigators from the Charlotte Fire Department and four Arson Detectives from the Charlotte-Mecklenburg Police Department. Agents from the North Carolina State Bureau of Investigation and Bureau of Alcohol, Tobacco, and Firearms (ATF) are available around the clock to assist with fire investigations.



**CHARLOTTE.**

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### AWARDS AND RECOGNITION

**Fire Station 42 Opens** – January 30, 2012: Charlotte Fire Department Station 42 opened in an 11,958-square-foot, three-bay building at 5620 Central Avenue.



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